

A Work Project, presented as part of the requirements for the Award of a Master's Degree in Finance from the Nova School of Business and Economics.

SELECT MEDICAL HOLDINGS CORP – PRIVATE EQUITY BUYOUT

Catarina Rocha Ferraz
41023

Work Project carried out under the supervision of:

Luís Mota Duarte

04.01.2021

Abstract:

The following Investment Committee Paper consists of a proposal for a Leveraged Buyout on Select Medical Holdings Corp, a United States key player, operating in different segments - Rehabilitation Hospitals, Outpatient Rehabilitation Clinics, Occupational Health Centers, and Critical Illness Recovery Hospitals. In this paper, the group presents an investment thesis comprising of value creation strategies such as portfolio expansion, operational turnaround, and strategic acquisitions that are incorporated in a forecasted operating model. Afterwards, a company valuation is conducted as well as an assessment of the optimal capital structure. Lastly, possible exit options are presented, and returns are calculated.

Keywords:

Private Equity, LBO, Select Medical, Physical Therapy

Disclaimer:

The following Work Project was elaborated by a group of students from the Master in Finance from NOVA School of Business and Economics. We solemnly pledge that the presented Work Project was done accordingly to the University's Code of Honor, being entirely our own. This Investment Committee Paper was developed for academic purposes only thus we do not take any responsibility for legal, investment or other decisions built upon this paper. The data used on the Work Project was completely gathered from publicly available sources.

The Work Project is composed by three interdependent parts, as such, for a complete understanding of the Investment Committee Paper, please refer to "Select Medical Holdings Corp – Investment Committee Paper" and "Select Medical Holdings Corp – Leveraged Buyout".

This work used infrastructure and resources funded by Fundação para a Ciência e a Tecnologia (UID/ECO/00124/2013, UID/ECO/00124/2019 and Social Sciences DataLab, Project 22209), POR Lisboa (LISBOA-01-0145-FEDER-007722 and Social Sciences DataLab, Project 22209) and POR Norte (Social Sciences DataLab, Project 22209).

Select Medical Holdings Corp

Private Equity Buyout



Prepared by:

Catarina Rocha Ferraz | 41023

Advisor:

Luís Mota Duarte



January 2021

Private Equity Challenge

Agenda

Table of Contents



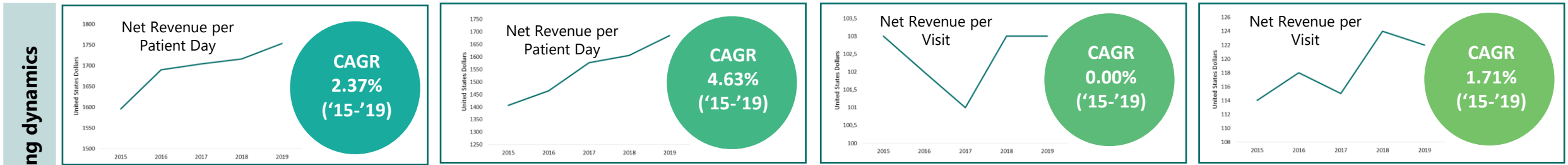
● Company Overview.....	Page 5
● Historical Financial Analysis.....	Page 6
● Market Overview.....	Page 8
● Investment Thesis.....	Page 9
● Value Creation Strategies.....	Page 10
● Business Plan.....	Page 13
● Exit and Returns.....	Page 14
● Exit Strategy.....	Page 17
● In-depth analysis of Value Creation Strategies and Business Plan.....	Page 19
● Personal Reflection The role of technology in the future of Healthcare	Page 25
● Main Bibliography.....	Page 26

Company Overview | Information on SEM's Business Segments

SEM thrives with an adaptive business model that attracts many but different needs' patients



Business Segments	Critical Illness Recovery Hospitals	Rehabilitation Hospitals	Outpatient Rehabilitation Clinics	Occupational Health Centers
	1 st Admission into one of CIRHs, which ensures patient's needs are met 2 nd Full assessment of the patient by specialized health care professionals 3 rd Ongoing care and recovery supported by daily physician rounds	1 st Referral to one of RHs, followed by assessment of care needed 2 nd Care team evaluation to create a custom rehabilitative plan 3 rd Treatment supported by healthcare workers to maximize independence	1 st Initial evaluation by therapist who proposes an individual treatment plan 2 nd Regularly scheduled appointments with a clinical member 3 rd Treatment supported by healthcare workers to maximize independence	Concentra offers occupational health services to employers and respective workforce, at the workplace or at a clinic, to maintain its health and safeguard, while reducing the overall cost of health care for employers
	34% of Total Revenues & 101 Locations	12% of Total Revenues & 29 Locations	19% of Total Revenues & 1740 Locations	30% of Total Revenues & 521 Locations
	68% Occupancy Rate	76% Occupancy Rate	8,719,282 Visits	12,068,865 Visits
Target Market	Patients recovering from critical and chronic illnesses and with complex medical needs	Patients that require intensive physical rehabilitation care to rebuild function	Patients that require physical, occupational and speech rehabilitation	Patients requiring occupational medicine/therapy consumer health services, focused on the health of America's workforce
Attracting clients through 3 channels: word of mouth (based on SEM's reputation), doctors' referral and private and public insurance programs agreements				



SEM's competitive position is affected by its ability of negotiating contracts with payors and, therefore, its prices can vary and rely on such agreements. The nature of the firm's industry and a highly fragmented market lead to competition between healthcare providers, giving payors significant influence and negotiating power. However, Select Medical's size and national presence, allow for strong bargaining power as well.

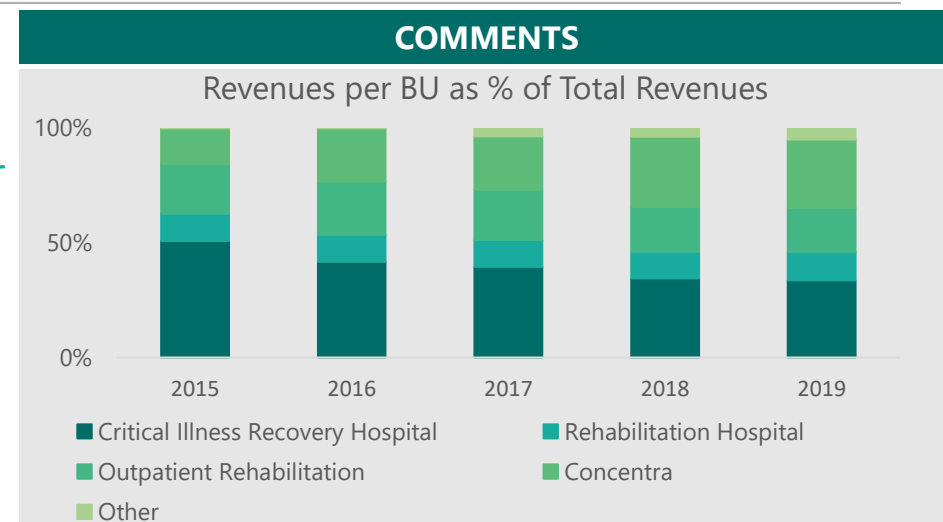
Source: Select Medical's Annual Report 2019 and website, Bloomberg

Historical Financial Analysis | Income Statement

Acquisitions have been contributing and improving operational performance at Select Medical



Income Statement in \$M	2015	2016	2017	2018	2019
Critical Illness Recovery Hospital	1 903	1 757	1 725	1 754	1 837
Rehabilitation Hospitals	444	498	509	584	671
Outpatient Rehabilitation Clinics	810	979	961	996	1 046
Concentra Occupational Health Centers	585	982	1 013	1 558	1 629
Other	1	1	157	190	272
Total Revenues	3 743	4 217	4 365	5 081	5 454
<i>growth %</i>		13%	4%	16%	7%
Organic Revenues	3 159	4 217	4 365	4 592	5 454
Inorganic Revenues	584			489	
Cost of Services	3 268	3 665	3 735	4 341	4 641
Gross Profit	474	552	630	740	813
<i>Gross Margin %</i>	13%	13%	14%	15%	15%
G&A	95	107	114	121	128
D&A	105	145	160	202	213
Reported EBITDA	380	445	516	619	684
<i>EBITDA Margin %</i>	10%	11%	12%	12%	13%
Net Income	136	125	221	177	201
<i>Profit Margin %</i>	4%	3%	5%	3%	4%



A • SEM's **revenues** grew at a **CAGR of 9.87%**.
 • Major source of revenue is **Critical Illness**, however its weight on total revenues has been decreasing.
 • Regarding payor source, most **revenues** come from **Commercial Insurance** (32%), followed by **Medicare** (26%) and **Workers' Compensation** (21%).

B • **Inorganic revenues**: 16% and 10% of revenues are attributed to acquisitions in 2016 (**Concentra**) and 2018 (**U.S. HealthWorks**), respectively.

E • The **increase** from 2015 to 2016, is due to **Concentra** and, from 2016 to 2017, it is due to **Physiotherapy**.
 • **Concentra and Critical Illness** contribute the most to Select Medical's **EBITDA**.

C • COS are relevant since SEM operates in a **people intensive industry**.
 • In 2015, around **half of the increase in COS** resulted from the **addition of Concentra**, which operated with a higher relative COS percentage to revenues than Select. The remaining increase was due to **training** initiatives, which continued throughout the years, and higher staff turnover.
 • In 2018, the **increase** resulted from the **acquisition of U.S. HealthWorks** (facility rent expense).

D • SEM's **gross margin** has been **slightly increasing** throughout the years, due to **increasing revenues**. However, **COS have been increasing as well** but with a lower CAGR.

Note: Please check **Appendix II.1**. for a more detailed analysis of the Income Statement.

Note: in 2019, for comparison purposes, we had to undue the adoption of a **new accounting standard on Leases** (ASC Topic 842).

Historical Financial Analysis | Statement of Cash Flows

Select Medical's Free Cash Flow has a CAGR of 191% from 2016 to 2019



Cash Flow Statement in \$M	2015	2016	2017	2018	2019
Net Income	136	125	221	177	201
+ Non-Cash Items	153	203	114	233	257
+ Changes in Net Working Capital	-81	18	-97	84	-13
Cash Flow from Operating Activities	208	346	238	494	445
As % of total Revenues	6%	8%	5%	10%	8%
+ Purchases of PP&E	-183	-162	-233	-167	-157
As % of total Revenues	5%	4%	5%	3%	3%
+ Net Payments for Acquisitions	-1 063	-396	40	-530	-160
+ Net Payments for Marketable Securities	33	4	0	0	0
Cash Flow from Investing Activities	-1 213	-554	-193	-697	-317
As % of total Revenues	32%	13%	4%	14%	6%
+ Debt-related Cash Flows	830	284	-8	574	98
+ Equity-related Cash Flows	184	8	-13	-318	-66
Cash Flow from Financing Activities	1014	292	-22	256	32
As % of total Revenues	27%	7%	0%	5%	1%

Free Cash Flow In \$M	2015	2016	2017	2018	2019
EBITDA	380	445	516	619	684
growth %		17%	16%	20%	11%
- Income Taxes	72	55	-18	59	64
growth %		-23%	-133%	-422%	9%
- ΔNWC	-113	171	124	-28	219
growth %		100%	-27%	-123%	-882%
- CAPEX	418	157	163	239	201
growth %		-62%	4%	47%	-16%
FCF (cash generation)	3	61	247	349	200
growth %		2108%	303%	42%	-43%

COMMENTS	
A	<ul style="list-style-type: none"> Operating CF has been fluctuating since 2015. Partially attributed to oscillations in A/R and in deferred income taxes.
B	<ul style="list-style-type: none"> As a capital-intensive industry such as healthcare, Select Medical faces slight changes when it comes to Purchases of PP&E since 2015.
C	<ul style="list-style-type: none"> Downward trend in Investing CF. Significant increase in 2015 and 2018 due to acquisitions of Concentra and U.S. HealthWorks.
D	<ul style="list-style-type: none"> In 2017, Income Taxes were negative due to effects resulting from a reform considering federal legislation on deferred tax liability.
E	<ul style="list-style-type: none"> SEM's Free Cash Flow has been increasing since 2015, except for 2019. Mostly due to oscillations in captions that determine NWC and its investment. The Cash Conversion Ratio has evolved in the following manner:

Year	Cash Conversion Ratio
2015	1.53
2016	2.77
2017	1.08
2018	2.79
2019	2.21

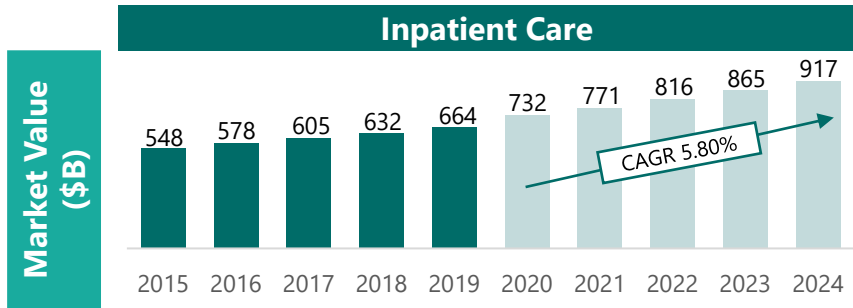
Note: Please check **Appendix II.3.** for a more detailed analysis of the Statement of Cash Flows.

Source: Select Medical's Annual Reports

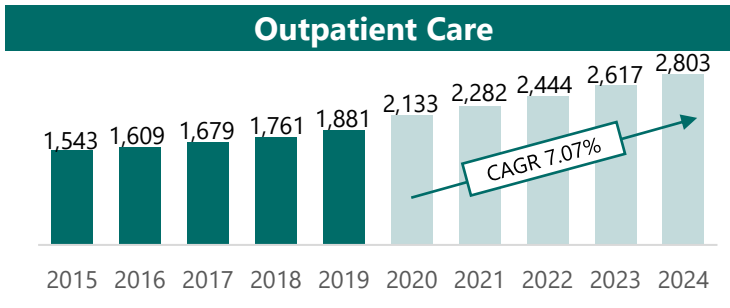
Market Overview | American Healthcare Industry - Segments



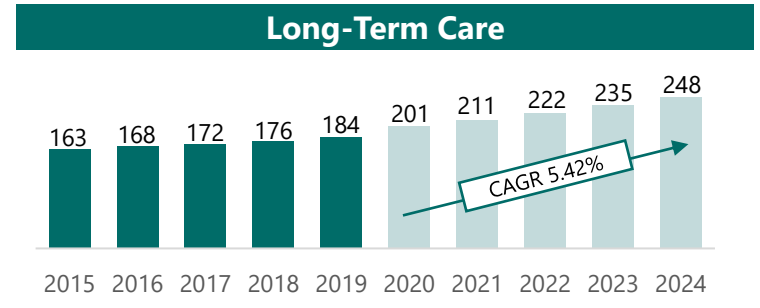
Inpatient and Outpatient Care are the most relevant segments in the healthcare industry



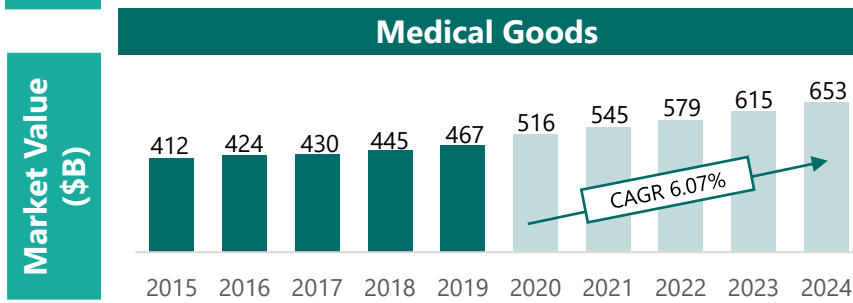
- Key facts**
- U.S. inpatient care market is expected to grow at **5.8% CAGR until 2024**, accounting for **17.4%** of the total healthcare industry in 2019.
 - This segment's growth is restricted by the **cost of U.S. healthcare**.



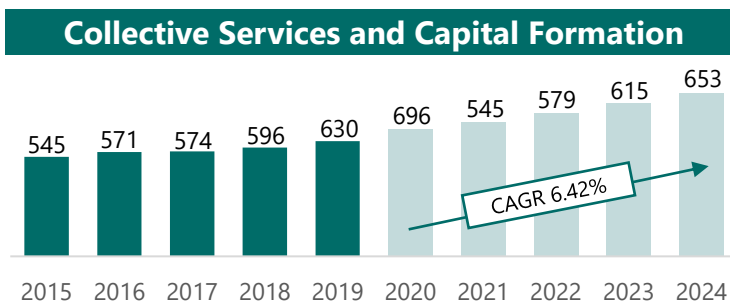
- U.S. outpatient care is expected to grow at **7.07% CAGR until 2024**, accounting for **50.8%** of the total healthcare industry in 2024.
- The outpatient care segment is **less capital intensive** when compared to others.



- U.S. long term care is expected to grow at **5.42% CAGR until 2024**, accounting only **4.8%** of the total industry in 2019.
- However, it **accelerated more** than any other segment in 2019, reflecting aging population.



- Key facts**
- U.S. medical goods market is expected to grow at **6.07% CAGR until 2024**.
 - This segment's weight in the healthcare industry is expected to **decrease** throughout the years, being around **11.9% in 2024**.



- This segment is expected to grow at **6.42% CAGR until 2024**.
- This segment's weight in total healthcare expenditures will **slightly decrease** and stabilize at **16.2% in 2024**.

Main takeaways:

- Outpatient care** is the segment expected to **grow at a faster pace**. Also, it is expected that this segment's weight increases until 2024.
- Inpatient care's** weight on the entire healthcare industry has increased however, from 2018 until 2024, it is expected to **decline**.
- The **long-term care and medical goods segments** have been **constantly decreasing its weight on total healthcare expenditures**.

Source: Marketline "Healthcare providers in the United States", Select Medical's reports

Investment Thesis

Select Medical's background and experience allows for superior competitive position



Deal Rationale

1 Leading market position

- The success of Select Medical is based on several **competitive strengths**, including the **leading position** in each business segments.
- The segments have all been growing in the past years and present prospects of **profitable growth** mainly due to the company's **strong reputation and national presence**.

2 Good financial performance

- The company presents a track record of **increasing revenues and EBITDA margin**.
- **Healthy FCF generation which has been positive and overall increasing** throughout the years and is expected to continue to deliver such values.
- The company has a **leverageable balance sheet** due to a strong asset base (growing at a CAGR of 9.37%) and a low and decreasing CAPEX as % of sales.

3 Skilled management team

- Select Medical Holdings is backed-up by a **strong management team with** years of experience in this industry as well as in the company.
- Most executives have been on the firm for **several years** and have proven their ability on leading the company.

4 Acquisitions experience

- The company portrays **willingness to expand** and acquire new companies in the future, **in order to consolidate its position**.
- Select Medical has proven its **ability** regarding the **selection and target integration of the acquired firms**.

Value Creation Strategies

Portfolio Expansion

- Select Medical Holdings has the ability to strengthen its leadership position by **adapting** to the new context brought by the **pandemic**.
- Namely, by **diversifying its services portfolio** and offer better and competitive solutions.
- Select Medical can explore new opportunities in the **telemedicine and behavioral health industries** concerning outpatient and occupational therapy, offering alternatives to patients who are in need and expand its services' portfolio, creating a new stream of revenue for the firm.

Bolt-on Acquisitions

- Due to the **high level of fragmentation** of the healthcare industry, SEM can **acquire and incorporate strategic players** in the market, improving its competitive positioning and assure growth.
- The **company has a strong track record and experience** in successfully completing and integrating acquisitions.

Operational Turnaround

- Select Medical can improve its **operations** management.
- According to the company's annual report, operating performance can be improved at the **acquisitions level**, for example, by imposing **best management practices** and by **realizing efficiencies**, as the activities and management would be centralized.
- Furthermore, the firm **is well positioned** to improve its **free cash flow generation and management**.

Source: Select Medical's Annual Reports

Value Creation Strategies | Portfolio Expansion

Through an expansion of the services SEM provides, it can strengthen and improve its leading position



STATUS QUO			PORTFOLIO EXPANSION RATIONALE		OBJECTIVES
Within the Outpatient Rehabilitation and Concentra segments, the following services are provided:			Select Medical has a Market leading position which can be leveraged and consolidated by expanding and diversifying its services' portfolio		<ol style="list-style-type: none"> Growth of revenues from existing clients within the new services. Complete and diversify services panoply that are offered by Select Medical. Attract new clients, creating new revenue streams. Improvement of competitive advantages such as the leadership in Outpatient/Concentra segment.
Physical Therapy*	Hand / Occupational Therapy*	Pediatric Therapy*	Select Medical should implement the following services in its Outpatient/Concentra segments:		
Work Health*/**	Low Back Rehabilitation*	Sports Medicine*			
Aquatic Therapy	Cancer Rehabilitation*	Vestibular Rehabilitation*	Telemedicine	Behavioral Health	
Women's Health*	Orthopedic Rehabilitation	Prosthetics and Orthotics	With these two segments within the services offering, Select Medical will consolidate its clients base and attract new clients , which will lead to a rapid increase in revenues and to a differentiating advantage among its peers.		
*services that may be adapted to telemedicine		**Concentra segment	In 42 states and District of Columbia & counting...		

EXECUTION		EXPECTED RESULTS
Telemedicine	Acquire adequate software (i.e. app) to be able to: <ul style="list-style-type: none"> conduct online consultations. transfer of health history and/or medical records¹. monitor patients' health and medical data¹. provide healthcare services and public health notifications. 	<ul style="list-style-type: none"> Higher revenue growth. Broader clients base. Lower operating costs. Consolidation of Select Medical as market leader in outpatient and occupational segments.
Behavioral Health	In states like Arizona, Colorado, North and South Carolina, SEM will invest: <ul style="list-style-type: none"> In behavioral healthcare professionals. In equipment for specific segments of behavioral health (i.e. autism). 	
<ul style="list-style-type: none"> Higher revenue growth. Broader clients base. New revenue stream that complements services already provided. 		

Note: Please check **Appendix III.1. and III.2.** for detailed analysis of Telemedicine and Behavioral Health strategies.

Source: Select Medical's Annual Reports and website

Value Creation Strategies | Bolt-on Acquisitions

Bolt-on acquisitions strategy allows for value creation and market consolidation



STATUS QUO	RATIONALE	OBJECTIVES
<p>SEM has successfully been acquiring attractive targets to consolidate its leadership position as one of the largest health care providers in the segments that it operates, based on the number of facilities and revenues.</p> <ul style="list-style-type: none"> The company's selective M&A policy aligned with well-defined acquisition criteria have been proved successful so far. The highly fragmented market of Outpatient and Concentra offer opportunities for consolidation and strengthening of Select Medical's competitive position. The Outpatient segment is growing and has been little affected by economic downturns. The more fragmented the market is, the lower the negotiating leverage of healthcare providers. Therefore, consolidation helps SEM become larger with fewer competitors, which increases its pricing power over private insurance companies. 	<p>Strengthen the competitive position and expand the portfolio, increase revenues, reduce operational and fixed costs (economies of scale), and acquire a stronger ability to navigate the uncertainty surrounding the future of healthcare.</p> <p>Competitive position & Portfolio expansion</p> <ul style="list-style-type: none"> Market divisions across the U.S. provide opportunities for M&A in order to increase SEM's market share. Acquiring companies with expertise in other health care segments allows rapid entrance in new profitable segments. <p>Revenues growth</p> <ul style="list-style-type: none"> Integrating new companies improves organic sales growth in the following years after acquisition. <p>Economies of scale</p> <ul style="list-style-type: none"> SEM's fixed costs are large and horizontal expansion can spread those costs across a greater volume of patients. 	<p>1 Value creation</p> <ul style="list-style-type: none"> Acquire companies with strong cash flows and revenue growth in order to improve Select Medical's revenues through cross-selling and enlargement of the customer base. Allow Select Medical to continue to provide care for its patients after being discharged from critical care. Improve operating margins through cost synergies obtained with the acquisitions. <p>2 Consolidate market position</p> <ul style="list-style-type: none"> Obtain significant position in the Outpatient segment, which is growing faster than any other segment. Expand the portfolio of segments in which Select Medical is present. Become an even more significant national player in the healthcare sector.

EXECUTION
<ul style="list-style-type: none"> Acquire two pre-selected targets, which are located across the U.S.. Formulating and executing an integration plan for the acquired companies to benefit from cost synergies and larger client base.



EXPECTED RESULTS
<ul style="list-style-type: none"> Additional inorganic EBITDA between 2020 and 2025 of more than \$300M. Expansion of portfolio and cost related synergies.

Source: Company's annual reports and website and Marketline "Healthcare providers in the United States"

Value Creation Strategies | Operational Improvement

Enhanced profitability through the implementation of an ERP system and use of innovative technologies

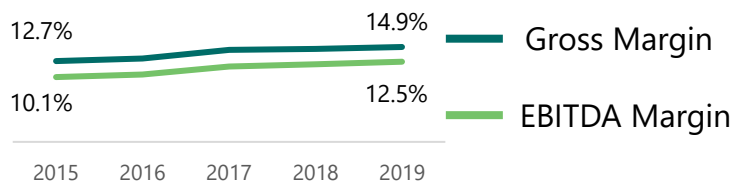


STATUS QUO

Until 2019....

SEM' management team has been **centralizing** key administrative services in order to improve operating efficiency and **control costs**.

Results: 2015-2019



Future plans:

- **Cease** operations in **less efficient facilities** and in states with lower reimbursement rates.
- Cost cutting and efficiency gains through the **implementation of better operating systems**.
- Use of **innovative technologies** in the facilities.

RATIONALE

Take an insightful look into the company's operating performance and take advantage of technology to improve SEM's performance.

Cease facilities

- Decrease the number of **less efficient clinics** in states with **lower reimbursement rates** (Florida and Texas which also have a higher percentage of uninsured population) and also due to the **introduction of telemedicine**.

Implementation of ERP system

- Through **ERP**, Select Medical will have a more **detailed** and **wholesome knowledge** of the company's financial and operating performance.

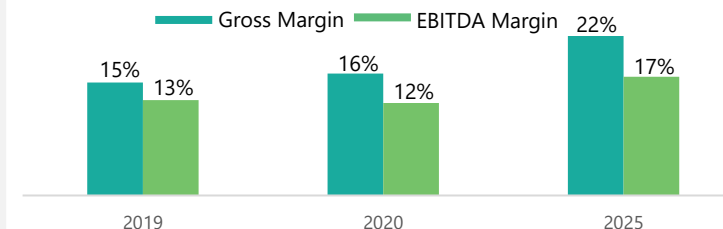
Innovative technologies

- **Provide first-class service** and care to assist and contribute to patients' recovery.

OBJECTIVES

1 Increase operating margins

Drive growth of operating margins towards peers' values through efficiency enhancements measures.



2 Increase revenues through new patients

- The **ERP** implementation allows for **better management** and providing better patient care, increasing quality and attracting patients.
- **Innovative technologies** contribute to a **faster rehabilitation** and patients' engagement, increasing the quality of the service provided.

EXECUTION

- Assess states with higher number of outpatient clinics and lower reimbursement rates to **cease less efficient facilities**.
- **Implement ERP** in current and acquired facilities, **increasing productivity and efficiency** and providing management with **better tools** to assess operating performance.
- Implement **advanced robotics** in inpatient rehabilitation clinics.



EXPECTED RESULTS

- **Profitability margins** closer to peers', becoming **more competitive**.
- **Maximized efficiency** throughout facilities and **faster incorporation** of acquired companies or facilities.
- **Improvement of service quality** through better management services which allow physicians to provide better care.
- **Development** of provided care through the use of **innovative technologies**.

Note: Please check **Appendix III.4** for detailed analysis of Operational Improvement.

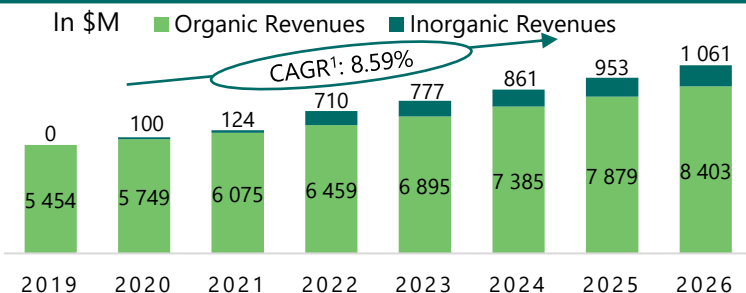
Source: Select Medical's Annual Reports and website

Business Plan | Overview of Main Drivers

With strategic acquisitions and costs improvement, SEM is set for a high growth path in the next 6 years



Select Medical's Growth



1 Organic Growth

Main drivers of SEM's organic growth:

- **Growth** of SEM's on-facility services, and telemedicine services especially in **Outpatient** and **Concentra** segments, almost in line with each segment's market growth.
- The most relevant segments within the organic revenues are **Concentra** Occupational Health Centers and **Critical Illness** Recovery Hospital.

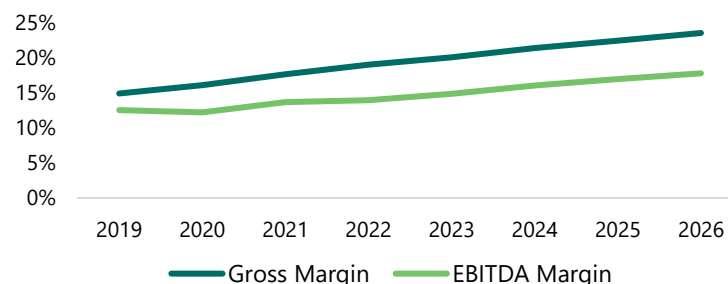
2 Inorganic Growth

Select Medical will be acquiring two other small strategic companies. These will allow to:

- Add **revenues of \$953M** at exit.
- Enter the **respiratory services** and **post-acute care** segments, which both yield high revenues.
- **Increase SEM's geographical presence.**

¹- From 2020 to 2025

Costs



1 Costs of Services

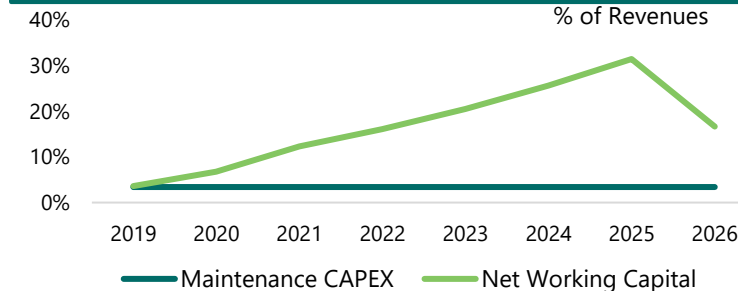
- COS are expected to grow at a CAGR¹ of 6.90%.
- SEM will benefit from synergies due to acquisitions (we expect **supplies expense to decelerate** its growth by 1.25% per year from one year after the first acquisition onwards), and the **operational turnaround** will allow it to close the less profitable facilities.
- However, portfolio **expansion strategy** will not allow COS to slow down as much since **more healthcare professionals** will be employed.

2 Operating Expenses

G&A: It is expected to increase in 2020 due to investment in **ERP system**. However, from **2021 to 2025**, it will decelerate its growth fulfilling **cost-efficiencies**.

D&A: its YoY growth is fairly stable however, in 2020 and 2022 it increases due to the **acquisitions** of Viemed (6%) and Diversicare (11%), accordingly.

Investments



1 Maintenance CAPEX

Even though it remains constant at **3% of Revenues**, Maintenance CAPEX faces an increase of \$113M from 2019 to 2025 due to strategies and equipment² to achieve target revenues.

²- Includes Equipment of SEM, Viemed and Diversicare

2 Expansion CAPEX

The Expansion CAPEX is stable as percentage of total revenues. However, in 2020 and 2022 it will significantly increase due to **acquisitions** that will contribute with **\$88M in EBITDA at exit**, in 2025. Acquisitions will be financed using 50% of CAPEX facility and 50% of cash.

3 Net Working Capital

Net Working Capital is constantly **increasing** during the entire investment period due to a general **increase in all current assets**, especially cash and cash equivalents.

Exit & Returns | Capital Structure

Total leverage of 5.5x EBITDA and an equity contribution of 9.8x EBITDA for SEM's acquisition



	Amount	%	xEBITDA	Pricing		Amount	%
Term Loan A	-	-	-	L + 375 bps	Equity Purchase	\$7 025	67.3%
Term Loan B	\$2 053	19.7%	3.0x	L + 400 bps	Repay Existing Debt	\$3 109	29.8%
Term Loan C	\$1 027	9.8%	1.5x		Financing Fees	\$210	2.0%
Mezzanine	\$684	6.6%	1.0x		Other Fees and Expenses	\$101	1.0%
PIK Element				600 bps			
Cash Element				L + 675 bps			
Institutional Strip							
PE Fund							
Fixed Return Inst.	\$6 435	61.6%	9.4x	1250 bps			
Institutional Ords	\$189	1.8%	0.3x				
Total	\$6 624	63.4%	9.7x				
Management							
Fixed Return Inst.	\$46	0.4%	0.1x	1250 bps			
Institutional Ords	\$1	0.0%	0.0x				
Total	\$10	0.1%	0.0x				
Sweet Equity	\$57	0.5%	0.1x				
Total Sources	\$10 446	100%	15.3x		Total Uses	\$10 446	100%

Comments
<p>Uses of Funds</p> <ul style="list-style-type: none"> Total uses of funds, totalling \$10,446m, are destined to pay for EV of \$10,134m and the remaining amount is for financing fees and other fees and expenses related to the transaction. Enterprise Value is based on a EV/EBITDA multiple of 14.81x estimated in the valuation section.
<p>Sources of Funds</p> <ul style="list-style-type: none"> Total uses of funds are sourced from an equity contribution of 9.8x EBITDA (\$6,681m) and leverage of 5.5x EBITDA (\$3 765m). For the debt portion of the sources, there are three tranches of senior debt and mezzanine debt. All of the mentioned are contracted in U.S. dollars and non-amortizing for tranches B and C and mezzanine. The equity contribution is composed of a fixed return instrument of \$6,481m and ordinary equity of \$190m. Top management will hold \$10m worth of shares (sweet equity), which is twice their combined annual compensation, and also \$45m of FRI and \$1m of ordinary equity, in order to align interests.
<p>Other</p> <ul style="list-style-type: none"> A CAPEX Facility of \$236m will be used to partially finance the planned acquisitions throughout the investment period.

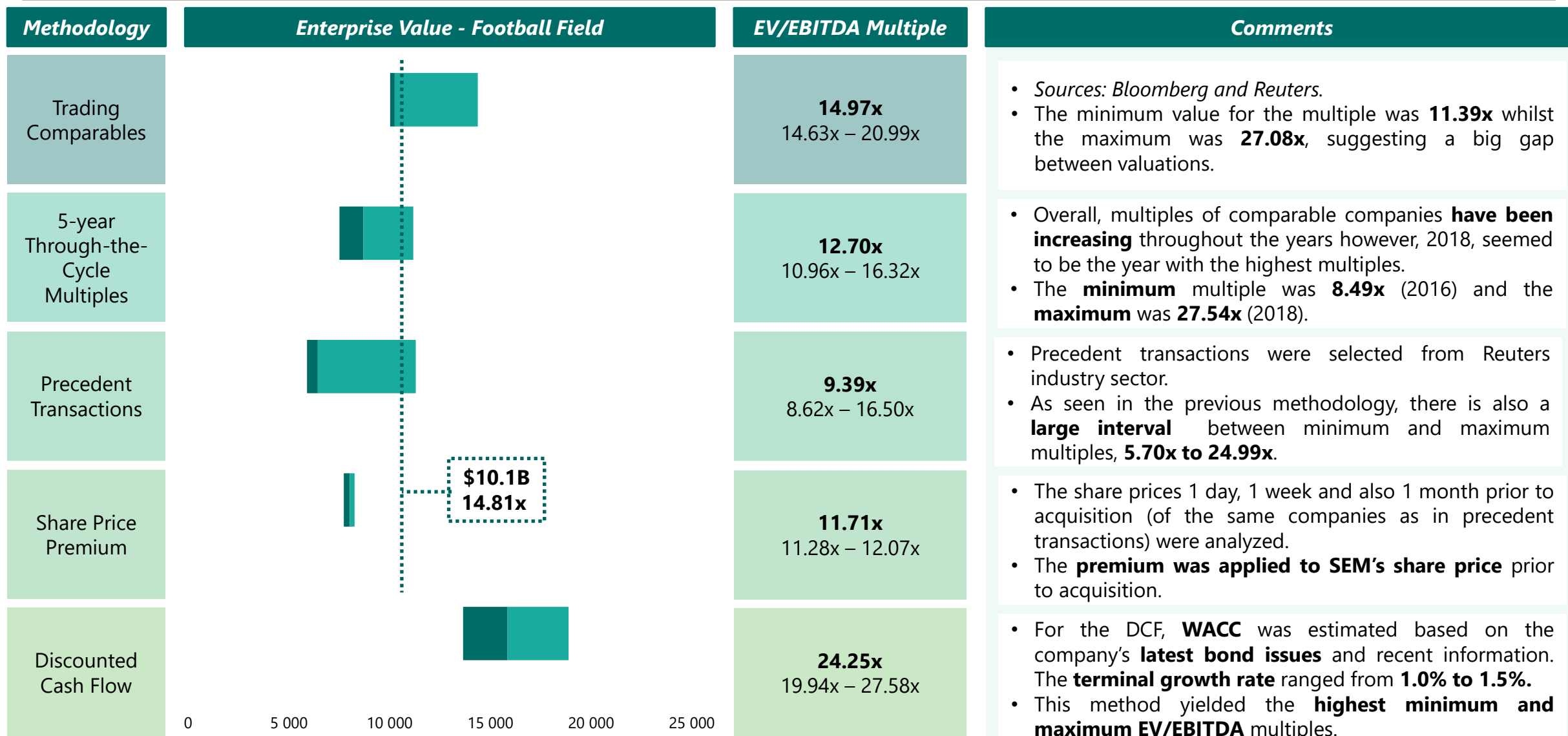
Instrument	Structure 1	Structure 2	Structure 3
Senior Tranche A	-	\$856	-
Senior Tranche B	\$2 053	\$1 027	\$1 711
Senior Tranche C	\$1 027	\$1 027	\$1 027
Mezzanine	\$684	\$856	\$684
Equity Contribution	\$6 681	\$6 681	\$7 024
Leverage	5.5x	5.5x	5.0x
MM at Exit	3.03x	3.02x	2.95x

- Three potential capital structures were analyzed so as to compare returns at exit. **Capital structure 1** is the **preferred** as **Capital Structure 2** delivers a slightly **lower money multiple** at exit and the leverage multiple is the same.
- Capital Structure 3** requires the lowest amount of debt, and yields **the lowest MM**.

Note: Please check **Appendix IV.4, IV.5, IV.6** for detailed capital structures in different scenarios and **IV.7** for detailed financing structures.

Exit & Returns | Entry Valuation

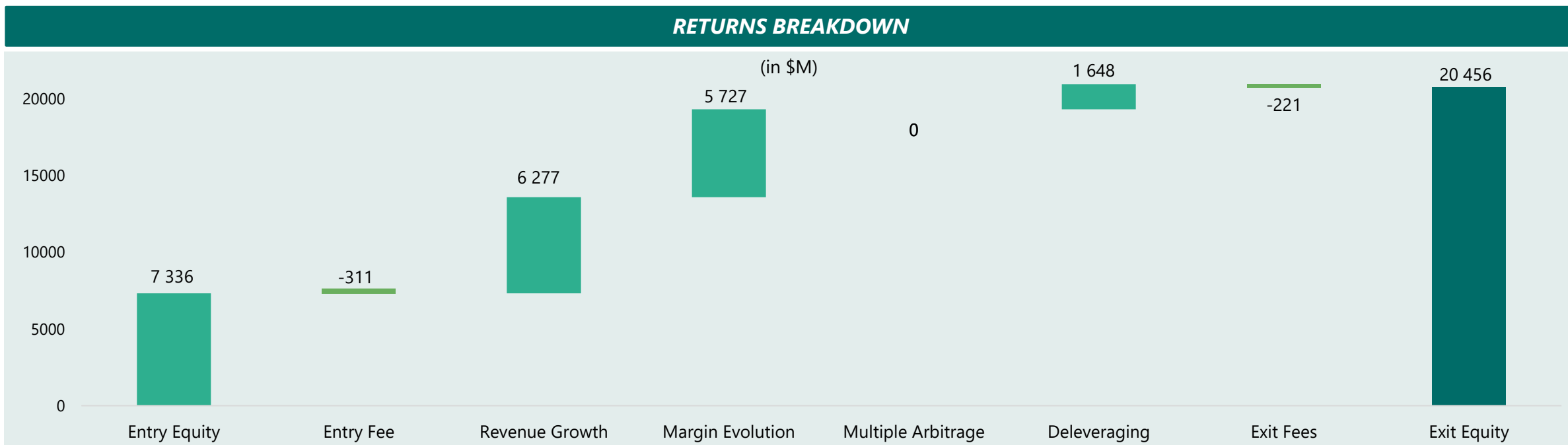
Through the football field analysis with several methodologies, a 14.81x EV/EBITDA multiple was achieved



Note: Please check **Appendix IV.1, IV.2 and IV.3** for detailed methodology analysis.

Exit & Returns | Returns Breakdown

Select Medical's strong margin evolution and revenue growth will drive a Money Multiple of 3.03x



Revenue Growth

- The **Revenue Growth** is the most important return driver in the **Investment Case**, contributing with **0.86x** in terms of multiples.
- This is obtained due to the **business strategy** of implementing **new revenue streams** and of accomplishing **new acquisitions**.

Margin Evolution

- The **Margin Evolution** is the second most important return driver in the **Investment Case**, contributing with **0.82x** in terms of multiples.
- This is obtained due to the high **revenue growth** throughout the investment period and due to the **efficiency gains** predicted in the business plan.

Deleveraging

- The **Deleveraging** is the third most important return driver in the **Investment Case**, contributing with **0.23x** in terms of multiples.
- This is obtained mostly due to the **demanding and well-established debt repayment schedule** but also due to the **great performance** that is expected from Select Medical.

Multiple Arbitrage

- The **Multiple Arbitrage** is expected to have a **null impact** on the returns as the **U.S. economy** will face **many challenges** in the **near future**.

Entry & Exit Fees

- The Entry & Exit Fees will play a **negligent role** in the returns. However, must **be highlighted**.

Exit Strategy | Exit Options

Strategic sale is the most favorable exit option for the Private Equity Fund



	Strategic Sale	Secondary Sale	Initial Public Offering	Sale in parts
Advantages	<ul style="list-style-type: none"> Healthcare is highly fragmented in the U.S. and there are significant consolidation efforts in the market, leading to several interested buyers and a strong competition. There are larger healthcare companies with resources to acquire SEM and gain synergies. 	<ul style="list-style-type: none"> Despite the crisis created by the ongoing pandemic, there has been M&A activity in the healthcare industry among PE funds. Private Equity funds had around \$2 trillion of dry-powder as of July 2020. 	<ul style="list-style-type: none"> An IPO would allow Select Medical to have access to a larger market when comparing with the remaining exit options. Considering the size of the company, it is a good potential candidate for this exit strategy. 	<ul style="list-style-type: none"> Potential buyers might only be interested in some segments of the company. Some business segments are growing at a faster rate than others.
Disadvantages	<ul style="list-style-type: none"> Depending on the situation, the transaction might be a slow process. 	<ul style="list-style-type: none"> There is the possibility that investors are in both the buyers' and seller's funds thus, not getting liquidity and end up investing in the same company. Other PE firms may believe the efficiencies have been explored to their maximum. 	<ul style="list-style-type: none"> This strategy relies on the current capital market conditions and is generally more expensive. With the current COVID-19 crisis, there is still uncertainty regarding forecasts and prospects for the markets in 2024, increasing risk. 	<ul style="list-style-type: none"> This exit strategy leads to the loss of synergies created throughout the investment period. Might lead to longer process since it would require several buyers.
Potential Parties				

Source: PwC

Exit Strategy | Key Due Diligence Areas

Important areas such as Commercial and Financial must be further explored for a successful transaction



	Area	Key focus aspects	Potential issues	Relevance
Commercial	Market analysis	<ul style="list-style-type: none"> How dependent is the market growth from macroeconomic conditions Examination of genuine strength of significant patterns during the next 5 years for each segment where SEM operates 	<ul style="list-style-type: none"> Economic crisis materially impacting the forecasts, affecting revenues Overestimation of positive outlook in target markets Future market trends that SEM is not capable of supplying 	
	Patients	<ul style="list-style-type: none"> Identify the type of patients that most utilize SEM's services Evaluate if there are patients that were lost in the recent years and why it happened 	<ul style="list-style-type: none"> High dependency on some types of patients Considerable number of unsatisfied patients 	
	M&A targets	<ul style="list-style-type: none"> Thoroughly analyze the acquisition targets (specially margins, growth prospects and synergies) 	<ul style="list-style-type: none"> Inability to follow the acquisition strategy due to difficult integration and/or unrealistic synergies 	
	Competitive position	<ul style="list-style-type: none"> Detailed analysis of competitors per service and location Compare SEM's competitive advantages with the competitors' 	<ul style="list-style-type: none"> Inability to outperform the market Competitors being able to replicate SEM's business model and service quality 	
Operat.	ERP system	<ul style="list-style-type: none"> Evaluation of the efficiencies and cost reductions obtained with the implementation of ERP system 	<ul style="list-style-type: none"> ERP system implementation takes a long time and generates more costs than benefits on the ST. 	
	Supply chain	<ul style="list-style-type: none"> Explore in detail and question some of SEM's current suppliers Assess post-integration synergies after targeted acquisitions 	<ul style="list-style-type: none"> High dependence on a few suppliers can difficult the operational turnaround strategy 	
Financial	Financials	<ul style="list-style-type: none"> Perform an in-depth financial statement analysis (revenue and cash-flow generation, debt valuation assumptions, evaluate Goodwill and PP&E to assess any necessary impairments) 	<ul style="list-style-type: none"> Accounting frauds (overstating revenues, unrecorded expenses, misstatement of assets and liabilities) 	
	Fixed asset optimization	<ul style="list-style-type: none"> Evaluate facilities' utilization rates & capacity to foster growth Compare the leasing of facilities strategy with their ownership 	<ul style="list-style-type: none"> It is difficult to increase the nr. of services offered at current facilities if they are at maximum capacity 	
Legal	ESG, insurance, and tax	<ul style="list-style-type: none"> Verify compliance with environmental policies, assess insurance coverage, and any tax-related case pending with tax authorities 	<ul style="list-style-type: none"> Lack of proactive ESG actions, inappropriate insurance coverage 	
	Pension plans	<ul style="list-style-type: none"> Appraisal of pending pension plan payments 	<ul style="list-style-type: none"> Large expected losses due to future settlements 	

Select Medical Holdings Corp

Private Equity Buyout



Value Creation Strategies & Business Plan

Value Creation Strategies | Bolt-on Acquisitions

Both Viemed and Diversicare allow Select Medical to expand its care line for its patients



Viemed Healthcare, Inc.



Description

- Founded in **2006** and headquartered in **Lafayette, Louisiana**. The company employs **418 people**.
- Viemed is a **high-level service provider of equipment and home therapy** to serve patients with various respiratory diseases in 31 states.

Financials

EBITDA FY19 (\$M)	15.1
Entry multiple¹	8.72x
Multiple at exit	14.81x

Rationale

- **Revenue growth in the Outpatient segment:** SEM would be able to cross-sell Viemed's products to its existing patients and vice-versa.
- **Enter respiratory equipment provider** business segment.
- **Timely opportunity** for respiratory products in the amidst of Covid-19.
- **Profitability** of home respiratory service business.
- **Expand SEM's geographical presence.**
- **Administrative and supplies costs savings:** SEM would be able to reduce the number of employees and use Viemed as a supplier for respiratory medical equipment, increasing bargaining power.

Fit

Strategic	
Financial	

Diversicare Healthcare Services, Inc.



Description

- Founded in the **early 1980s** and headquartered in **Brentwood, Tennessee**, employing **6,800 people**.
- Diversicare provides **post-acute care services and assisted living** in 9 states, operating 62 facilities.

Financials

EBITDA FY19 (\$M)	3.1
Entry multiple¹	8.20x
Multiple at exit	14.81x

Rationale

- **Revenue growth in the Outpatient and Inpatient segments:** SEM would be able to cross-sell and up-sell Diversicare services to its existing patients and vice-versa, being able to continue to offer care post-rehabilitation.
- **Assisted living would cease an opportunity for SEM:** growing market due to increase in geriatric population.
- **Profitability** of post-acute care segment, which complements SEM's.
- **Administrative and supplies costs savings:** SEM would be able to reduce the number of employees and have stronger bargaining power.

Fit

Strategic	
Financial	

Note: Please check **Appendix III.3** for detailed analysis of Viemed and Diversicare.

¹ Based on relative valuation methods
Source: Bloomberg, Viemed's Annual Reports, Diversicare's Annual Reports, Viemed's website, Diversicare's website

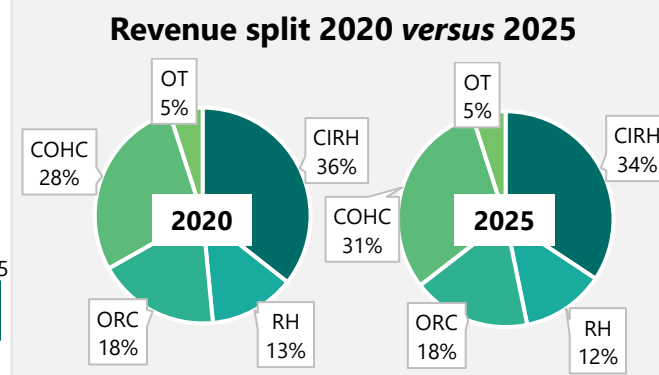
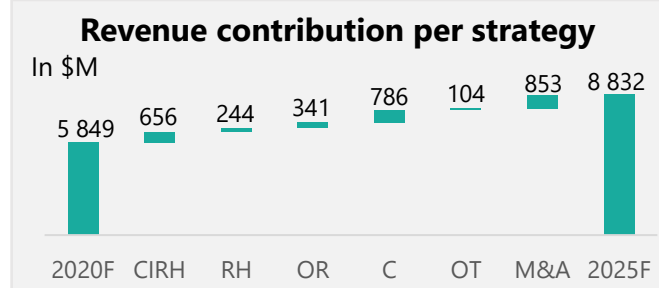
Business Plan | Financials Forecast - Revenues

Select Medical's revenues are forecasted to grow at a CAGR of 8.59% from 2020 to 2025



Revenues (in \$M)	2019	2020F	2021F	2022F	2023F	2024F	2025F	2026F	CAGR ¹
Critical Illness Recovery Hospital	1 837	2 047	2 163	2 283	2 415	2 557	2 702	2 857	5.72%
Rehabilitation Hospital	671	740	755	791	847	916	984	1 049	5.85%
Outpatient Rehabilitation Clinics	1 046	1 056	1 095	1 160	1 230	1 318	1 397	1 474	5.76%
Concentra Occupational Health Centers	1 629	1 620	1 760	1 903	2 060	2 227	2 406	2 606	8.23%
Other	272	286	303	321	343	366	391	417	6.41%
M&A Revenues	0	100	124	710	777	861	953	1 061	56.99%
Total Revenues	5 454	5 849	6 199	7 169	7 672	8 246	8 832	9 464	
Revenue growth %	7%	7%	6%	16%	7%	7%	7%	7%	¹ - From 2020 to 2025

Forecasted Revenues Graphics



	2020	2021	2022	2023	2024	2025	2026
CIRH	11%	6%	6%	6%	6%	6%	6%
RH	10%	2%	5%	7%	8%	7%	7%
ORC	1%	4%	6%	6%	7%	6%	6%
COHC	-1%	9%	8%	8%	8%	8%	8%
OT	5%	6%	6%	7%	7%	7%	7%
M&A	0%	24%	471%	9%	11%	11%	11%
Total	7%	6%	16%	7%	7%	7%	7%

Source: Select Medical Holdings Corp. website and annual reports

Comments

Critical Illness Recovery Hospital	CIRH is Select Medical's largest segment despite the lower CAGR. It is expected to grow due to COVID-19 admissions and throughout the investment period, due to aging population and other market trends.	Outpatient Rehabilitation Clinics	ORC will be the target of several value creation strategies. Also, due to improvements in technology, the shift from inpatient to outpatient is driving growth in this segment.
Rehabilitation Hospital	RH is expected to grow throughout the investment period due to the acquisition of leading technology in the rehabilitation field, bettering provided care and attracting people with rehabilitation needs.	Concentra Occupational Health Centers	COHC's revenues are expected to decrease in 2020 due to COVID-19. However, people returning to work and through the strategies implemented, this segment is expected to grow according to market trends .

Business Plan | Financials Forecast - EBITDA

EBITDA margin improvements arise from new offered services and acquisition synergies



Expenses (in \$M)	2019	2020F	2021F	2022F	2023F	2024F	2025F	2026F	CAGR ¹	Comments
Gross Profit	813	941	1 092	1 363	1 538	1 762	1 980	2 224	16.05%	1
% margin	15%	16%	18%	19%	20%	21%	22%	23%		
General and Administrative	128	224	239	294	324	360	402	451		2
Other operating expenses	0	3	4	68	72	77	83	89		
R&D	0	1	1	1	1	1	1	1		
Organic EBITDA	684	699	829	948	1 080	1 247	1 407	1 581	15.03%	3
% growth	11%	2%	19%	14%	14%	16%	13%	12%		
Inorganic EBITDA		15	19	53	61	76	88	103		4
Total EBITDA	684	713	848	1 000	1 140	1 324	1 495	1 683	15.95%	
% margin	13%	12%	14%	14%	15%	16%	17%	18%		
% growth	11%	4%	19%	18%	14%	16%	13%	13%		
D&A	213	225	238	263	281	301	321	343		5

¹- From 2020 to 2025

Cost Drivers

2 • **General and Administrative** expenses will increase from 2% of Revenues in 2019 to 4% in 2020 due to the implementation costs of the ERP system. Nevertheless, throughout the investment period, General and Administrative expenses will increase at a slower pace as revenues grow and cost efficiencies emerge.

5 • **D&A** expenses as percentage of revenues are expected to remain somewhat constant throughout the investment period. Nevertheless, since Select Medical is acquiring other companies that have a lot of facilities, opening new facilities, and investing in robotics, D&A is expected to increase relative to historical values.

1 **Gross margin** improvements will arise from:

- Revenue increase in the **Rehabilitation and Outpatient segments** due to the strategic acquisitions, portfolio expansion, demographic trends, and acquisition of robotics.
- Deceleration of Cost of Sales growth due to **implementation of operational turnaround strategy, and strategic acquisitions** that provide economies of scale gains and stronger bargaining power towards suppliers.

3 **Organic EBITDA** growth comes from:

- Strong revenue growth.
- Cost efficiencies achieved at the operational level.
- Higher gross margins.

4 **Inorganic EBITDA** growth derives from the acquisition of two prosperous companies in 2020 and 2022, which will allow SEM to capture synergies and improve its margins.

Business Plan | Financials Forecast – Free Cash Flow

EBITDA and FCF generation are expected to have a strong growth throughout the investment period

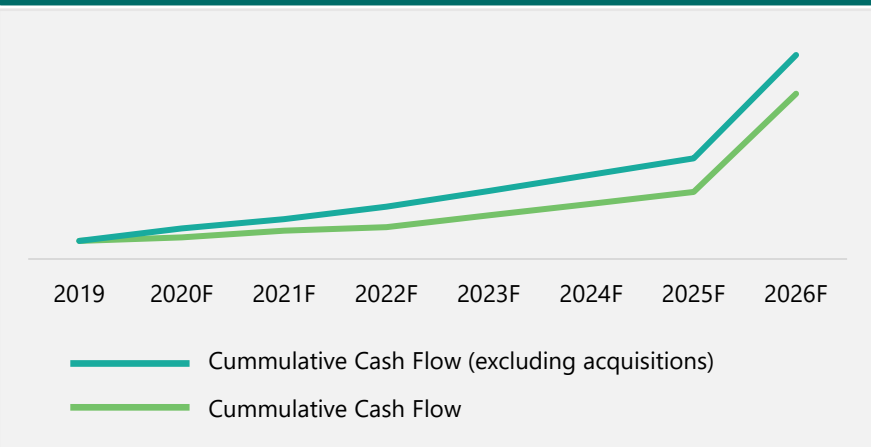


Free Cash Flow (in \$M)	2019	2020F	2021F	2022F	2023F	2024F	2025F	2026F	CAGR ¹
EBITDA	684	713	848	1 000	1 140	1 324	1 495	1 683	15.95%
Adjustments:									
Income Taxes	-64	-34	-57	-80	-101	-132	-160	-185	
Maintenance CAPEX	-183	-196	-208	-240	-257	-277	-296	-317	
Expansion CAPEX	-19	-204	-64	-203	-92	-105	-107	-116	
Increase in Net Working Capital	0	-198	-368	-392	-421	-541	-664	1 204	
Free Cash Flow	419	81	152	85	269	270	268	2 270	26.96%
growth %		-81%	86%	-44%	215%	0%	-1%	746%	
Free Cash Flow (excl. acquisitions)	419	286	216	288	361	375	376	2 386	5.62%
growth %		-32%	-24%	33%	25%	4%	0%	535%	

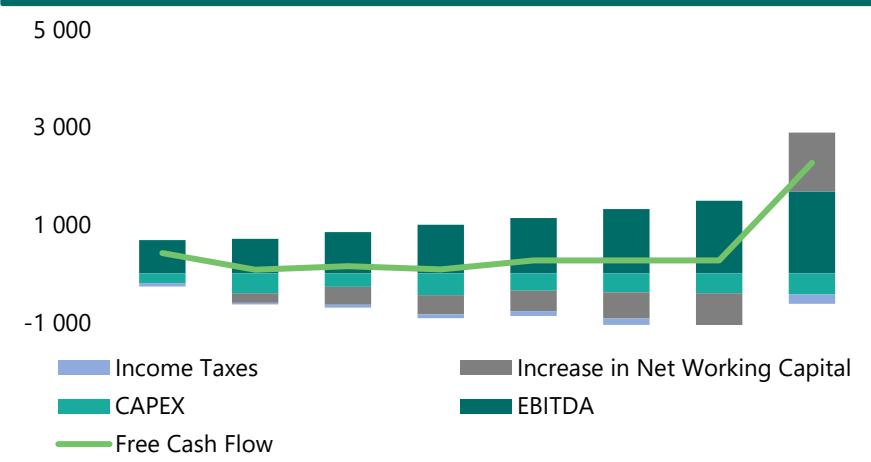
¹- From 2020 to 2025

- Comments**
- Strong EBITDA growth** with a CAGR of 15.95% achieved through **strong organic growth**: business expansion, operational improvements and bolt-on acquisitions.
 - Maintenance CAPEX** is predicted to reach **c. \$296M by 2025** and includes maintenance expenditures attributed to both acquisitions.
 - Expansion CAPEX** peaks in **2020** due to the **acquisition of Viemed, portfolio expansion** into telemedicine and behavioral health and the **acquisition of advanced robotics**. In **2022** the peak is due to the **acquisition of Diversicare**.
 - NWC is expected to increase** throughout the investment period since current assets grow faster than current liabilities, especially inventories since the acquired companies have inventories.
 - FCF (excl. acquisitions) is solid despite some fluctuations** in growth. It grows at a 5.62% CAGR. In 2026, however, the NWC decreases due to a huge cash outflow to repay term loan B.

Cumulative Free Cash Flow



Free Cash Flow Breakdown

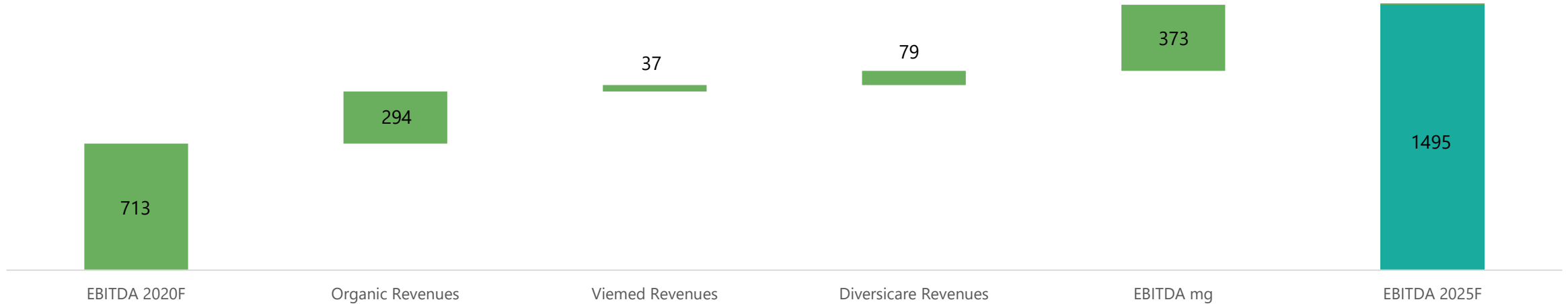


Business Plan | EBITDA Bridge

EBITDA growth is expected to come mostly from EBITDA margin growth and organic revenues



EBITDA Bridge (in \$M)



- The expected **EBITDA for 2020** is c. **\$713M**, which translates into an increase from 2019 mainly due to revenue **growth** on **Critical Illness Rehabilitation (11%)** and **Rehabilitation (10%)** segments and also to the acquisition of Viemed in 2020.

- **Viemed** will be acquired in **2020** for **EV/EBITDA of 8.72x**.
- Viemed will **strengthen SEM's position** in the outpatient care segment, which will receive most of the investment through the portfolio expansion strategy.
- Viemed is expected to obtain an **EBITDA of \$15M by the end of 2020**.
- 50% financed by CAPEX facility and the remaining with cash.

- **Diversicare** is expected to be acquired in **2022** for **EV/EBITDA of 8.20x**.
- Diversicare will **strengthen the company's national position** in the inpatient and outpatient segments.
- Diversicare is expected to obtain an **EBITDA of \$27M by the end of 2022**.
- 50% financed by CAPEX facility and the remaining with cash.

- The **major contribution to EBITDA** is achieved by the **EBITDA margin growth between 2020 to 2025**.
- This is **accomplished** by the **implementation of value growth strategies**.
- This includes the EBITDA margin growth of the bolt-on acquisitions.

- The forecasted **EBITDA in 2025 of \$1,495M** is 2.2x the initial entry EBITDA of 2019.
- **Organic revenues growth** and **EBITDA margin growth** are expected to be the **main drivers of overall EBITDA growth** throughout the investment period.

Note: Please check **Appendix IV.9** for a sensitivity analysis performed on Revenues growth and EBITDA margin growth.

Individual Reflection | The role of technology in the future of Healthcare

Technology is expected to continue to reduce costs and improve healthcare quality



The role of technology

- Technology will inevitably play a central role in the future of healthcare as the **shift of focus moves from responding to illnesses to supporting well-being and therefore avoid illnesses**. The population is also becoming more concerned about their own health and health habits, so it is expected that provision of **healthcare will be even more centered on the consumer rather than on the care provider institutions**.
- Even though technology will be very important to conduct diagnostics, **medical staff will still be very much needed** to review those and to maintain the human interaction with patients, which is essential to reassure them and make sure they follow the recommended treatments.

Artificial Intelligence

- Artificial Intelligence technology has the capability to acquire, collect, and organize accurate medical images of a patient's health history and scans.
- AI is playing an important part in:
 - **Delivering precise diagnostics** through quantitative imaging - it aids healthcare professionals to find the best treatment based on data.
 - **Optimizing operations**: optimize monetary transactions, fill prescriptions, make appointments and process bills, therefore increasing workforce productivity.
 - **Improving patient experience**: It helps prioritize complex cases.
 - **Creating new drugs** much faster and accurately than humans using databases of molecular structures.

Healthcare trackers, wearables and sensors

- **Patients can have a more active role** in their care if they have easy access to information about their own health. Devices such as wearables are designed to help them do that.
- These devices can perform DIY blood tests, record temperatures and heartbeats. Thus, patients can be pro-active, making small shifts on their behaviors to **prevent illnesses like heart stroke or diabetes**.
- Sensors on wearable devices can also keep track of patients' health and develop algorithms to **determine treatment recommendations** in case there is an already diagnosed serious disease.

Telemedicine

- The use of telemedicine drastically increased during the COVID-19 pandemic: around 42% of Americans have used telemedicine during this period so far.
- Even though this happened partially due to higher reimbursements and easing of restrictions, it is expected that even after the pandemic is over, **people are still going to demand getting some services at home**, now that they have realized it is possible and more convenient.
- **Telemedicine has many benefits** such as saving the travelling time and costs for the doctors and their patients, and less crowded clinics and waiting rooms.

Robotics

- Some of the uses for robot devices are:
 - **Execute high precision, minimally invasive procedures**.
 - **Monitor the vital signs of patients** and notify doctors when their intervention is needed.
 - Perform simple task like **taking blood samples**.
 - **Keep company** to help alleviate loneliness, treat mental health issues and even help children with chronic illnesses.
 - Exoskeleton robotic structures can **substitute muscle power** when needed, which can aid disabled patients regain a sense of motion and help nurses lift heavy patients.
 - **Sanitize** rooms to reduce contagion of diseases.

Sources: Deloitte, Harvard Business Review, The Economist

Main Bibliography

- Rosenbaum, J., Pearl, J. 2013. *Investment Banking: Valuation, Leveraged Buyouts, and Mergers & Acquisitions*. Hoboken, New Jersey: John Wiley & Sons, Inc.
- Select Medical. 2020. *Select Medical's website*. Accessed 4th quarter 2020. <https://www.selectmedical.com/>
- Concentra. 2020. *Concentra's website*. Accessed 4th quarter 2020. <https://www.concentra.com/>
- Select Medical. 2015-2019. *Select Medical's Annual Reports*. Accessed 4th quarter 2020. <https://www.selectmedical.com/investor-relations/>
- MarketLine. 2020. *Industry Profile "Healthcare Providers in the United States*. Accessed October 2020. <https://advantage-marketline-com.eu1.proxy.openathens.net/Analysis/ViewasPDF/united-states-healthcare-providers-98202>
- McKinsey & Company. 2020. *The financial impact of COVID-19 on health systems and how CFOs are responding*. Accessed October 2020 <https://www.mckinsey.com/industries/healthcare-systems-and-services/our-insights/the-financial-impact-of-covid-19-on-health-systems-and-how-cfos-are-responding>
- Cencus.gov. 2020. *Health Insurance Coverage in the United States: 2019*. Accessed October 2020. <https://www.census.gov/content/dam/Census/library/publications/2020/demo/p60-271.pdf>
- Burns, L. R., DeGraaff, R. A., Danzon, P. M., Kimberly, J. R., Kissick, W. L., Pauly, M. V.. 1998. *The Wharton School Study of the Health Care Value Chain*. Accessed October 2020. https://www.researchgate.net/profile/John_Kimberly/publication/237614717_The_Wharton_School_Study_of_the_Health_Care_Value_Chain/links/00b4953bebd7444c25000000/The-Wharton-School-Study-of-the-Health-Care-Value-Chain.pdf
- Deloitte. 2020. *The role of distributors in the US health care industry*. Accessed October 2020. <https://www2.deloitte.com/content/dam/Deloitte/us/Documents/life-sciences-health-care/us-hda-role-of-distributors-in-the-us-health-care-industry.pdf>
- Rivers, P. A., Glover, S. H.. 2010. *Health care competition, strategic mission, and patient satisfaction: research model and propositions*. Accessed October 2020. <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC2865678/>
- Viemed. 2015-2019. *Viemed's Annual Reports*. Accessed November 2020. <https://www.viemed.com/investor-relations/#financials>
- Viemed. 2020. *Viemed's website*. Accessed November 2020. <https://www.viemed.com/>
- Diversicare. 2015-2019. *Diversicare's Annual Reports*. Accessed November 2020. <https://investor.dvcr.com/financials/annual-reports/default.aspx>
- Diversicare. 2020. *Diversicare's website*. Accessed November 2020. <https://dvcr.com/>
- Terillium. 2018. *Benefits of ERP: Advantages, Disadvantages & Selecting an Enterprise Resource Planning*. Accessed November 2020. <https://terillium.com/benefits-of-erp/>
- Laut, J., Porfiri, M., Raghavan, P. 2019. *The Present and Future of Robotic Technology in Rehabilitation*. Accessed November 2020. <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC5461931>
- Deloitte. 2020. *2020 global health care Outlook*. Accessed November 2020. <https://www2.deloitte.com/global/en/pages/life-sciences-and-healthcare/articles/global-health-care-sector-outlook.html>
- McKinsey & Company. 2020. *Seven Healthcare Industry Trends to Watch in 2020*. Accessed November 2020. <https://www.mckinsey.com/industries/healthcare-systems-and-services/our-insights/seven-healthcare-industry-trends-to-watch-in-2020>
- Chiron Health. 2020. *Chiron Health's website*. Accessed November 2020. <https://chironhealth.com/telemedicine/product/>
- Market Data Forecast. 2020. *U.S. Telemedicine Market*. Accessed November 2020. <https://www.marketdataforecast.com/market-reports/usa-telemedicine-market>
- Federation of State Medical Boards. 2020. *U.S. States and Territories Modifying Requirements for Telehealth in Response to COVID-19*. Accessed November 2020. <https://www.fsmb.org/siteassets/advocacy/pdf/states-waiving-licensure-requirements-for-telehealth-in-response-to-covid-19.pdf>
- MHA National. 2020. *Policy Issues*. Accessed November 2020. <https://www.mhanational.org/policy-issues>
- Medicare. 2020. *Medicare's website*. Accessed November 2020. <https://www.medicare.gov/coverage/mental-health-care-outpatient>
- Medicaid. 2020. *Medicaid's website*. Accessed November 2020. <https://www.medicare.gov/medicaid/benefits/behavioral-health-services/index.html>
- Bloomberg. 2020. *Bloomberg's website*. Accessed 4th quarter 2020. <https://bba.bloomberg.net/>
- Thomson Reuters. 2020. *Thomson Reuters' website*. Accessed 4th quarter 2020. <https://eikon.thomsonreuters.com/index.html>