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Integração dos Objetivos e Indicadores da Agenda 2030 em Relatórios de Sustentabilidade do Sector Público

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Integração dos Objetivos e Indicadores da Agenda 2030 em Relatórios de Sustentabilidade do Sector Público

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Resumo

A Agenda 2030 é um plano de ação que pretende erradicar a pobreza em todas as suas formas e proteger o planeta, abordando as diferentes dimensões do desenvolvimento sustentável (ambiental, social e económico). Está alicerçada em 17 Objetivos de Desenvolvimento Sustentável (ODS), 169 metas e 232 indicadores. Para que os ODS sejam atingidos é necessário que haja um empenho da sociedade, especificamente de governos, organizações públicas e privadas, academia, organizações não-governamentais e da sociedade civil em geral.

Neste sentido, as organizações do Setor Público têm um papel fundamental no cumprimento dos ODS, dado que, são estas que definem as políticas, as estratégias e a legislação que influenciam os destinos dos Estados e dos restantes setores da sociedade. Ao longo dos últimos anos, tem existido uma preocupação crescente sobre a necessidade de integração dos princípios de sustentabilidade nas operações e estratégias destas organizações, visando integrar as dimensões ambiental, social e económica e governança/institucional. No entanto, poucos trabalhos têm sido desenvolvidos com o objetivo de avaliar em que medida os ODS estão presentes, direta ou indiretamente, nos Relatórios de Sustentabilidade desenvolvidos no Setor Público.

Pretende-se com esta dissertação avaliar em que medida as organizações do Setor Público integram nos seus relatórios de sustentabilidade metas e indicadores para alcançarem a Agenda 2030, por forma a conseguirem atingir os objetivos definidos por esta Agenda. Para alcançar este objetivo realizou-se uma análise de conteúdo, a relatórios disponíveis na base de dados da *Global Reporting Initiative*, publicados entre 2016 e 2017. E uma posterior análise de conteúdo considerando apenas os relatórios que continham palavras relacionadas com a Agenda 2030 e os ODS. Desta análise de conteúdo obteve-se um total de 11 RS.

As conclusões obtidas são bastante promissoras, já que em todos os relatórios de sustentabilidade analisados, mesmo não contendo no seu conteúdo algum capítulo dedicado à Agenda 2030, acabam por ter preocupações que vão ao encontro dos ODS. Da análise de conteúdo realizada identificou-se nos 11 RS, pelo menos 8 ODS e, no que diz respeito aos indicadores de sustentabilidade, dos 504 indicadores identificados, 380 indicadores eram idênticos ou até mesmo iguais aos indicadores dos ODS.

Palavras-chave: Agenda 2030; Objetivos de Desenvolvimento Sustentável (ODS); Relatórios de Sustentabilidade; Setor Público; Indicadores dos Objetivos de Desenvolvimento Sustentável; Indicadores de sustentabilidade

Abstract

The 2030 Agenda is a plan that aims to eradicate poverty and protect the planet by addressing different dimensions of sustainable development (social, economic and environmental). The Agenda 2030 is based on 17 Sustainable Development Goals (SDGs), 169 targets and 232 indicators. In order for the SDGs to be achieved, there must be a commitment of society, governments, public and private sector organizations, academia, non-governmental organization, and civil society in general.

Public sector organizations have a key role to play in complying with SDGs, since they define policies, strategies and legislation that will influence the destinies of states and other sectors of society. Thus, in recent years, there has been a growing concern about the need to internalize the principles of sustainable development in the operations and strategies of these organizations, in order to integrate the social, economic, environmental and governance / institutional dimensions. However, few studies have been carried out with the objective of evaluating the application of the SDGs directly or indirectly, in the Sustainability Reports developed in the Public Sector.

The purpose of this dissertation is to evaluate the extent to which public sector organizations integrate in their sustainability reports goals and indicators to achieve 2030 Agenda in order to achieve the objectives defined by this Agenda. In order to achieve this objective, a content analysis was performed on the reports available in the Global Reporting Initiative database published between 2016 and 2017. And a subsequent content analysis considering only the reports that contained words related to 2030 Agenda and the SDGs.

The conclusions obtained are quite promising, since in all the sustainability reports analyzed, even though there is no references about the contents of the 2030 Agenda, they end up having concerns that meet the SDG. From the content analysis performed, at least 10 of the 11 SR, contain more than 10 SDG and, with respect to the sustainability indicators, of the 504 indicators identified, 380 indicators were identical or even equal to the indicators of SDGs.

Keywords: 2030 Agenda; Sustainable Development Goals (SDGs); Sustainability Reports (SR); Public Sector (PS); Indicators of Sustainable Development Goals; Sustainability Indicators

Acrónimos e abreviaturas

CERES - *Coalition for Environmentally Responsible Economies*

CES SDI - *Conference of European Statisticians*

CMAD - Comissão Mundial sobre Ambiente e Desenvolvimento

CNUDS - Conferência das Nações Unidas sobre o Ambiente e Desenvolvimento

DS - Desenvolvimento Sustentável

EMAS - *Eco-Management and Audit Scheme*

GRI - *Global Reporting Initiative*

HLPF - Fórum Político de Alto Nível sobre Desenvolvimento Sustentável

IAEG-SDGs - *Interagency and Expert Group for Sustainable Development Goals*

ODM - Objetivos de Desenvolvimento do Milénio

ODS - Objetivos de Desenvolvimento Sustentável

ONG - Organizações Não Governamentais

ONU - Organização das Nações Unidas

OSP - Organizações do Setor Público

RS - Relatórios de Sustentabilidade

SDGs - *Sustainable Development Goals*

SDMx - *Statistical Data and Metadata Exchanges*

SDSN - *Sustainable Development Solutions Network*

SP - Setor Público

SSPA - Suplemento Setorial para o Setor Público

UE - União Europeia

UNGC - *United Nations Global Compact*

WSSD - *World Summit on Sustainable Development*

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1. Introdução

A consciência para a necessidade de modificar o modelo de desenvolvimento fundamentado apenas na componente económica apareceu com o lançamento do Relatório *Brundtland* – “*Our Common Future*” (White, 2013). O conceito de Desenvolvimento Sustentável (DS) foi apresentado nesta publicação e definido como: “*aquele que satisfaz as necessidades do presente sem comprometer a capacidade das gerações futuras em satisfazerem as suas próprias necessidades*” (WCED, 1987, p.14). Ao longo dos anos este conceito tem sido alvo de várias conotações e interpretações, conduzindo a que seja classificado como um conceito contraditório e vago, por parte dos críticos. No entanto, a Organização das Nações Unidas (ONU) tem sido de extrema importância na aplicação do conceito à escala global (Resende, 2018).

Em 2015, surge a nova estratégia global do DS, adotada na Assembleia Geral das Nações Unidas, designada como Agenda 2030 para o Desenvolvimento Sustentável (UN, 2015c). Esta agenda apresentou um novo modelo de forma a acabar com a pobreza, promover a prosperidade e o bem-estar de todos, proteger o ambiente e combater as alterações climáticas. Foram assim definidos os 17 Objetivos de Desenvolvimento Sustentável (ODS) (UN, 2015c). Esta agenda é baseada em várias cimeiras, tais como, a Cimeira Mundial sobre DS de 2002, a Cimeira de 2010 sobre os Objetivos de Desenvolvimento do Milénio (ODM), a Conferência das Nações Unidas sobre DS de 2012 (RIO+20) e, ainda a opinião de vários atores-chave de todo o mundo. Reafirma, por parte de todos os Chefes de Estado e de Governo, os resultados de todas as grandes conferências e cimeiras das Nações Unidas que ajudaram a criar uma base sólida para o desenvolvimento sustentável (UN, 2015b).

As organizações do Setor Público (SP) têm um papel fundamental no cumprimento dos ODS, dado que, são estas que definem as políticas, as estratégias e a legislação que influenciarão os destinos dos Estados e dos restantes setores da sociedade (Ramos *et al.*, 2007). A inclusão dos princípios de sustentabilidade nas políticas governamentais para o desenvolvimento passou a ser considerada desde a publicação do Relatório *Brundtland*, levando a uma perspetiva global de que os passos para se atingir o progresso do DS, baseiam-se nomeadamente na proteção ambiental, na igualdade social e no desenvolvimento económico (Williams *et al.*, 2011).

Assim, ao longo dos últimos anos, o SP começou a entender que é importante mudar a maneira como a gestão pública é conduzida (Ramos *et al.*, 2007). Tem existido uma preocupação crescente sobre a necessidade de internalização dos princípios do DS nas operações e estratégias destas organizações, visando integrar as dimensões ambiental, económica, social e governança/institucional (Ramos *et al.*, 2007). Sendo uma entidade empregadora, consumidora de recursos e de prestação de serviços, influencia o progresso nacional e global para o DS, através dos seus impactes (Tort, 2010).

O reconhecimento do conceito de sustentabilidade conduziu a uma maior preocupação para os impactes ambientais e sociais associados às atividades económicas, levando ao incentivo da comunicação de desempenho das organizações que os praticam (Adams e Frost, 2008; Adams *et al.*, 2014; Farneti e Guthrie, 2009). Este reconhecimento é demonstrado pela maior publicação de

Relatórios de Sustentabilidade (RS) por parte das organizações, de forma a transmitirem os compromissos assumidos (Roca e Searcy, 2012). No entanto, poucos trabalhos têm sido desenvolvidos com o objetivo de avaliar em que medida os ODS estão presentes, direta ou indiretamente, nos RS desenvolvidos no SP.

Dado esta lacuna, o objetivo principal deste trabalho de investigação é avaliar de que forma é que os ODS estão a ser internalizados nos RS do SP. Para atingir este objetivo irá realizar-se uma análise de conteúdo de diferentes relatórios de sustentabilidade do SP, onde se procederá à análise comparativa dos objetivos e indicadores dos ODS das Nações Unidas e dos RS. Os resultados desta investigação poderão contribuir para avaliar em que medida os relatórios de sustentabilidade do setor público estão convergentes com os ODS e de que forma estão a alavancar a Agenda de 2030.

A presente dissertação encontra-se estruturada da seguinte forma:

1) Introdução - neste capítulo realiza-se um enquadramento do tema em estudo e, são também mencionados os fatores que levaram à escolha do tema, os objetivos e a estrutura e organização da dissertação.

2) Revisão da literatura - é realizada a revisão da literatura, onde é efetuada uma descrição aprofundada dos temas importantes para a dissertação: a Agenda 2030, os Relatórios de Sustentabilidade e o Setor Público.

3) Metodologia – apresenta-se a descrição da metodologia utilizada para a realização do presente estudo, de forma a atingir os objetivos propostos.

4) Resultados e Discussão – neste capítulo são apresentados os resultados obtidos através da análise de conteúdo aos Relatórios de Sustentabilidade escolhidos na metodologia. É realizada também uma discussão aos vários resultados obtidos nesta dissertação

5) Conclusões – finalmente, neste capítulo são descritas as principais conclusões obtidas, possíveis desenvolvimentos futuros e limitações encontradas.

2. Revisão de literatura

Neste capítulo são apresentados os conceitos e matérias essenciais para a compreensão e desenvolvimento do presente trabalho de investigação. A revisão da literatura foca-se assim em temas como: Agenda 2030 para o Desenvolvimento Sustentável; Relatórios de Sustentabilidade; a relação entre a *Global Reporting Initiative* e os ODS e, por fim o Setor Público.

2.1. Agenda 2030 para o Desenvolvimento Sustentável

A Agenda 2030 é o documento atualmente em vigor para alcançar o Desenvolvimento Sustentável. É uma agenda universal que aborda os mais variados temas, desde a pobreza, à fome, a medidas para as alterações climáticas, entre outros, concretizada em 17 ODS e 169 metas. Até 2030 os países de todo o mundo deverão ter implementado nas suas políticas, ações para alcançar as metas dos ODS. Neste subcapítulo faz-se primeiramente um enquadramento histórico de todos os marcos importantes para alcançar o DS, de seguida foca-se nos ODS e por último nos Indicadores dos ODS propostos pela agenda em estudo.

2.1.1. Enquadramento histórico

Desde muito cedo surgiu a necessidade de se equilibrar o desenvolvimento económico com a justiça social e a equidade, protegendo os recursos naturais para as gerações futuras, sendo este um paradoxo para os desafios do desenvolvimento sustentável dos dias de hoje. Desta forma existe desde a década de 1960, com a publicação do livro “*Silent Spring*” (Carson, 1962) a preocupação de se pensar em políticas internacionais relacionadas com o ambiente (Ramos *et al.*, 2018).

No ano de 1972, foi criado o Programa das Nações Unidas para o Ambiente (PNUA)¹, na Conferência das Nações Unidas, realizada em Estocolmo, conhecida como Conferência de Estocolmo. O PNUA veio ajudar os países em desenvolvimento na implementação de políticas e práticas ambientais e na melhoria da qualidade de vida das populações, dado que esta agência é a responsável pela coordenação das atividades ambientais da ONU. Teve um papel relevante no desenvolvimento e nas convenções ambientais internacionais, realçando a importância da relação entre a ciência e a informação ambiental, trabalhando em conjunto com a política, através do desenvolvimento e implementação de políticas dos governos nacionais e instituições regionais (UN, 2018a).

A Conferência de Estocolmo, foi a primeira grande conferência das Nações Unidas sobre questões ambientais internacionais, fez com que houvesse uma mudança no desenvolvimento da política ambiental internacional (UN, 2018a). Em 1983, o PNUA na Assembleia Geral das Nações Unidas criou a Comissão Mundial sobre Ambiente e Desenvolvimento (CMAD), com o objetivo de verificar a relação existente entre as problemáticas do ambiente e do desenvolvimento e recomendar soluções (Alves, 2011). O conceito de desenvolvimento sustentável foi introduzido e falado pela primeira vez nesta conferência. Os trabalhos realizados na CMAD, levaram à elaboração do Relatório *Brundtland* - “*Our Common future*” (WCED, 1987, p.14), onde foi definido desenvolvimento sustentável como

¹ *United Nations Environment Programme* (UNEP)

sendo “*desenvolvimento que satisfaz as necessidades do presente sem comprometer a capacidade das gerações futuras em satisfazerem as suas próprias necessidades*”.

O Relatório *Brundtland*, para além de propor que a economia e os problemas ambientais sejam compatibilizados, também propõe que haja uma maior cooperação entre a comunidade científica e as organizações não-governamentais (ONG) (Alves, 2011). Pela importância das suas conclusões, o Relatório *Brundtland* promoveu o interesse da comunidade internacional para as questões de desenvolvimento sustentável (Gonçalves, 2015) e alavancou a realização da Conferência das Nações Unidas sobre Ambiente e Desenvolvimento (CNUAD), mais conhecida por ECO 92 ou Cimeira da Terra, em 1992 no Rio de Janeiro, Brasil (UN, 1992b). Da CNUAD saíram vários documentos relevantes para o conceito de desenvolvimento sustentável e para a sua aplicação, nomeadamente a “Agenda 21” (UN, 1992a) e a “Declaração do Rio sobre ambiente e desenvolvimento” (UN, 1992b).

A Agenda 21 contempla um Plano de Ação para a implementação dos objetivos fixados na Declaração do Rio (Alves, 2011). Este documento apelou a uma parceria global que fosse capaz de solucionar os problemas do presente e levar à preparação da comunidade internacional para os desafios do século XXI (UN, 2018a). Procurou promover um novo padrão de desenvolvimento, compatibilizando os conceitos de proteção ambiental, justiça social e eficiência económica (Vultos, 2012). A CNUAD revelou uma elevada preocupação e interesse mundial pelo futuro do nosso planeta, levando à compreensão da importância de existir um trabalho conjunto na implementação de estratégias integradas para atingir o desenvolvimento sustentável (Silva, 2012).

Em 2000, na Cimeira do Milénio da Organização das Nações Unidas, foram adotados os ODM a serem alcançados até 2015 (UN, 2015a). Os oito ODM tiveram um enfoque em problemáticas como a pobreza, educação, igualdade de género, saúde, sustentabilidade ambiental e parcerias para o desenvolvimento. São também reafirmados os princípios da Agenda 21 (UN, 2015a).

Em 2002, 10 anos após a CNUAD, decorreu em Joanesburgo a Cimeira Mundial para o Desenvolvimento Sustentável (Cimeira de Joanesburgo)², onde foi criado o Plano de Implementação de Joanesburgo (UN, 2018a). Na WSSD participaram vários países, onde apresentaram as suas Estratégias Nacionais de Desenvolvimento Sustentável e, foi avaliado os progressos da Cimeira da Terra e a eficácia das medidas adotadas (Alves, 2011). No entanto, foi apenas 20 anos depois da Cimeira da Terra, em 2012 na Conferência das Nações Unidas sobre o Ambiente e Desenvolvimento (CNUDS) – “Rio+20”, que foi reafirmado o conceito de desenvolvimento sustentável e de onde resultou o documento “O futuro que queremos” (UN, 2018a). Os Estados Membros decidiram aqui desenvolver um conjunto de objetivos alicerçados nos ODM e em convergência com a agenda para o desenvolvimento pós-2015, com o principal objetivo de criar uma agenda transformadora (MNE, 2017).

² *World Summit on Sustainable Development (WSSD)*

Em 2015, na Cimeira sobre Desenvolvimento Sustentável da ONU, foi adotado, por todos os Estados Membros, o documento “Transformar o nosso mundo: Agenda 2030 para o Desenvolvimento Sustentável” (UN, 2015c). A Agenda 2030 pretende erradicar a pobreza em todas as suas formas e dimensões, incluindo a pobreza extrema, sendo este o maior desafio global do DS (Instituto Camões, 2018).

2.1.2. Objetivos de Desenvolvimento Sustentável

A Agenda 2030 é uma agenda universal que se concretiza em 17 ODS e 169 metas (anexo I), é implementada por todos os Estados Membros da ONU e, deverão estar integrados nas políticas, processos e ações desenvolvidas a nível nacional, regional e local (UN, 2018b). Os ODS constituem assim, uma orientação para os países alinharem as suas políticas com os compromissos globais (UN, 2015b).

Este documento proposto pela ONU é alicerçado em cinco áreas temáticas, usualmente designadas de 5P (UN, 2018b):

- Pessoas – salientando a erradicação da pobreza e da fome, em todas as suas formas e dimensões, e das questões de dignidade e igualdade a todas as pessoas através de um ambiente saudável;
- Prosperidade – destacando a importância para que o desenvolvimento social, económico e tecnológico aconteça em sintonia com a natureza e, reforçando a garantia de que todos conseguiram ter uma vida próspera e de plena realização pessoal;
- Planeta – pretende alertar para a necessidade de proteger o planeta, através de padrões sustentáveis de consumo e produção, de medidas no combate às alterações climáticas e de optar por uma gestão sustentável dos recursos naturais, pensando sempre nas necessidades das gerações presentes e futuras;
- Paz – abordando a importância de sociedades pacíficas, justas e inclusivas, onde não exista a violência, lembrando que nunca pode existir desenvolvimento sustentável sem paz, nem paz sem desenvolvimento sustentável;
- Parcerias – com o intuito de implementar a Agenda 2030, mobiliza-se através de uma Parceria Global para o Desenvolvimento Sustentável os meios necessários para a implementar, alertando para que todos os países, todas as partes interessadas e todas as pessoas participem, não deixando assim ninguém para trás.

Os ODS diferem dos ODM, não apenas no número de metas e objetivos, mas também no seu conceito e políticas. Vieram assim completar questões que nos ODM estavam esquecidas, ou que tinham sido ignoradas (Fukuda-Parr, 2016). Nos ODS são abordados temas como a pobreza e a fome, mas estabelecem a agricultura sustentável como um objetivo, conceito que não tinha sido abordado nos ODM; os ODS falam sobre educação de qualidade, mas em contraste com os ODM não é apenas igualdade na escola primária, mas alfabetização universal de adultos e educação secundária gratuita. Os ODS também têm uma abordagem que não tinha sido feita nos ODM, 7 dos 17 objetivos são

dedicados a abordar questões ambientais: gestão da água, acesso à energia moderna e sustentável, cidades sustentáveis, consumo e produção sustentável, ações urgentes para combater as alterações climáticas, gestão sustentável dos recursos e ecossistemas marinhos e terrestres (Mironenko *et al.*, 2015).

Com os ODS pretende-se ir mais além, por forma a acabar com todas as formas de pobreza (UN, 2015b). Alteram a abordagem de desenvolvimento, pois integram as três dimensões do desenvolvimento sustentável (ambiental, social e económica). Implicam uma conjugação de esforços por parte de vários atores, incluindo ONG, empresas privadas, universidades, parceiros sociais e restantes membros da sociedade civil, não esquecendo também o Parlamento, o Governo, autoridades regionais e autarquias locais (Cabaço *et al.*, 2017).

No que diz respeito à implementação dos ODS por parte dos governos, existe liberdade para estes decidirem qual o foco na sua implementação, pois apesar de existirem 169 metas para se guiarem, estas são apenas indicativas. Espera-se que os governos se esforcem por adaptar os ODS aos seus contextos nacionais e locais, tendo em consideração vários fatores, nomeadamente o nível de desenvolvimento e as políticas nacionais e locais existentes (Biermann *et al.*, 2017).

No entanto, é importante perceber que o facto de haver esta liberdade, pode-se correr o risco de que os governos escolham apenas as metas que se alinham melhor com as suas políticas e prioridades e, deixem de lado metas importantes (Stafford-Smith *et al.*, 2017; Fukuda-Parr, 2016). Para colmatar esta lacuna e de forma a existir uma abordagem integrada do desenvolvimento sustentável e promover vínculos efetivos entre setores, atores e países, Stafford-Smith *et al.*, (2017) propõem sete ações específicas, como exemplo, incentivos legislativos e regulatórios para o capital a longo prazo, nomeadamente para serem investidos em países em desenvolvimento; parcerias entre países com rendas mais baixas e mais elevadas para coproduzir conhecimento, tecnologias e processos para a sustentabilidade, não esquecendo que nenhum país ainda é verdadeiramente “desenvolvido” no que diz respeito ao DS (Stafford-Smith *et al.*, 2017).

A nível europeu, a União Europeia (UE) está a desenvolver esforços para que até ao ano de 2030 consiga alcançar uma nova visão de forma a conseguir o crescimento e a sustentabilidade, associada à “Estratégia 2020” (Comissão Europeia, 2019). Para tal, está a adotar as duas grandes metas internacionais propostas em 2015: a Agenda 2030 para o Desenvolvimento Sustentável e o Acordo de Paris sobre as Alterações Climáticas (Cabaço *et al.*, 2017). Com o enfoque de garantir a sustentabilidade interna da UE é importante que todos os atores incorporem e alinhem as suas estratégias, programas e iniciativas, com base nos ODS. Neste sentido, a 22 de novembro de 2016, foi publicado pela Comissão Europeia um documento designado como “Próximas etapas para um futuro sustentável”, que visa a implementação da Agenda 2030 na União Europeia (Cabaço *et al.*, 2017).

Adicionalmente, a UE entende os desafios da Agenda 2030 para lá da dimensão interna de sustentabilidade, percebendo a necessidade de se ter em consideração os diversos desafios globais

enfrentados hoje em dia, tais como, as situações de pobreza extrema e de desigualdade, as migrações, o terrorismo, as alterações climáticas, e as pandemias que, de uma forma ou de outra acabam por influenciar a Europa. Por este motivo, a dimensão externa desta deve ser pensada (Cabaço *et al.*, 2017).

Spangenberg (2017), estudou os ODS no que toca à sua coerência e impactes na implementação. Este estudo levou o autor a chegar à conclusão de que, a implementação de algumas metas sociais e ambientais podem ser impossíveis de executar, sendo esta ideia contrariada apenas se, o cenário institucional for alterado a favor do desenvolvimento sustentável. O autor afirma ainda que para se ter sucesso com os ODS, é preciso que se seja radical na sua análise, visionários na procura de soluções adequadas e, pragmáticos na implementação dos mesmos (Spangenberg, 2017).

Para existir uma implementação bem-sucedida da Agenda 2030, é necessário que exista uma abordagem integrada, parcerias e participação por meio de processos políticos inclusivos e, instituições eficazes e responsáveis (UNDP, 2017). Isto exige que, existam troca de experiências entre os países, quer a nível regional, quer global, de forma a identificar soluções para o planeamento, orçamento, implementação e monitorização do progresso para atingir os ODS (UNDP, 2017).

2.1.3. Indicadores dos ODS

A Assembleia Geral das Nações Unidas criou uma estrutura de indicadores globais de forma a realizar a monitorização da Agenda 2030 (UN DESA, 2018). Esta estrutura foi realizada pelo “*Interagency and Expert Group for Sustainable Development Goals*” (IAEG-SDGs) e acordada na 48ª sessão da Comissão de Estatísticas das Nações Unidas, em maio de 2017 (UNSD, 2018). O IAEG-SDGs é o grupo responsável por: considerar as propostas específicas dos estados membros para melhorar os indicadores globais; informar sobre os progressos obtidos no desenvolvimento e melhoria dos indicadores; apresentar propostas e um plano que inclua revisões globais dos indicadores; realizar metodologias para os indicadores e informar sobre as mesmas (Adams *et al.*, 2016).

A primeira proposta de indicadores dos ODS a ser desenvolvida, foi construída tendo por base três conjuntos de indicadores: i) indicadores dos ODM (60 indicadores); ii) indicadores do Desenvolvimento Sustentável da Conferência de Estatísticos Europeus (CES SDI³ com 90 indicadores) e, iii) indicadores da *Sustainable Development Solutions Network* (SDSN), com 100 indicadores. A avaliação revelou que 105 indicadores, de pelo menos um dos três conjuntos referidos anteriormente, poderiam ser usados para medição (Hák *et al.*, 2016).

Os indicadores propostos pela SDSN, foram apresentados num relatório, denominado “*Indicators and a monitoring framework for Sustainable Development Goals*”, cujo principal objetivo seria ajudar no desenvolvimento dos indicadores globais. Os indicadores são a chave para uma boa implementação e progresso em direção aos ODS a nível local, nacional, regional e global (SDSN, 2015). Uma estrutura de indicadores sólida transformará os ODS numa ferramenta de gestão de forma a ajudar

³ *Conference of European Statisticians (CES SDI)*

os países a desenvolver estratégias de implementação e, ajudará na criação de um relatório que medirá o progresso rumo ao desenvolvimento sustentável (SDSN, 2015). A mais recente lista total de indicadores dos ODS contém um conjunto de 232 indicadores (UNSD, 2018).

A nível global o acompanhamento e revisão da Agenda 2030 é realizado pelo Fórum Político de Alto Nível sobre Desenvolvimento Sustentável (HLPF⁴), no entanto para cada país, o governo também é responsável por essa revisão e acompanhamento (Adams *et al.*, 2016).

Cabaço *et al.* (2017) afirma que, a implementação da Agenda 2030 apresenta vários desafios à conceção de informação estatística, que se encontram distribuídos em três vertentes: i) investimento na tecnologia que apresente elevada capacidade de integração de múltiplas fontes e para processar um número elevado de informação; ii) inovação e desenvolvimento de metodologia permitindo a definição e desenvolvimento de conceitos e indicadores que sejam coerentes com a realidade social, presente e futura; e por fim iii) a necessidade de existir recursos com elevado grau e variedade de especialização.

De forma a facilitar a implementação dos indicadores globais, estes são classificados pelo IAEG-SDGs em três níveis, tendo em consideração a sua metodologia e a disponibilidade de dados a nível global. A classificação realizada é (UNSD, 2018):

- Nível I: o indicador é claro no que diz respeito ao seu conceito, apresenta metodologia e padrões estabelecidos internacionalmente e, os dados são produzidos regularmente pelos países (em pelo menos 50% dos países onde o indicador é relevante);
- Nível II: o indicador é claro no que diz respeito ao seu conceito, apresenta metodologia e padrões estabelecidos internacionalmente. No entanto os dados, não são produzidos regularmente pelos países;
- Nível III: não existe nenhuma metodologia, nem padrões estabelecidos internacionalmente para o indicador, mas a metodologia e os padrões estão a ser estudados e desenvolvidos.

Todos os indicadores são importantes, a classificação de níveis serve apenas para ajudar no desenvolvimento de estratégias de implementação global. Relativamente aos indicadores com classificação de nível I e II, a disponibilidade de dados a nível nacional poderá não estar de acordo com a disponibilidade a nível global. Por este motivo, os países poderão adotar assim a sua própria classificação para cada indicador (UNSD, 2018).

A mais recente classificação, conta com 93 indicadores de nível I, 77 indicadores de nível II e, 57 indicadores de nível III. Para além destes, existem ainda 5 indicadores que são classificados com vários níveis, ou seja, diferentes componentes do indicador apresentam diferentes níveis. Esta

⁴ *High-level Political Forum (HLPF)*

classificação é regularmente melhorada e atualizada aquando as reuniões anuais do IEAG-SDGs, que são realizadas no primeiro e quarto trimestre de cada ano (UNSD, 2018).

Andries *et al.* (2018) reconhecem que o conjunto de indicadores definidos pela ONU para os ODS poderá ter um elevado grau de aceitabilidade entre os formuladores de políticas e outros. Eles afirmam que os indicadores dos ODS podem ser vistos como ferramentas-chave para a descrição do desempenho das organizações e, consideram ainda que tentativas de substituí-los ou complementá-los com outros indicadores podem ser considerados como duvidosas.

É necessário ter em atenção ao aplicar a estrutura do indicador dos ODS, pois se esta for aplicada de forma inconsistente ou de forma desordenada para medir o mesmo fenómeno, poderá causar problemas na medição do progresso em direção aos ODS (Janoušková *et al.*, 2018). Estes autores afirmam que os especialistas e investigadores se têm precipitado a fazer avaliações aos ODS, pois estes quantificam de forma quase aleatória qualquer métrica dos ODS. Eles analisaram os 4 documentos que avaliam o progresso dos ODS e concluíram que esta avaliação é inconsistente. Esta incoerência nos resultados pode levar ao espaço para críticas relacionadas com estes instrumentos de apoio à política (Janoušková *et al.*, 2018).

A recolha de dados para os indicadores dos ODS é limitada o que dificulta a avaliação adequada destes indicadores (Diaz-Sarachaga *et al.*, 2018).

2.2. Relatórios de Sustentabilidade

Os RS são instrumentos que procuram ajudar as organizações a medir, perceber e comunicar o seu desempenho ambiental, social e económico e, comunicar às partes interessadas os esforços realizados bem como, o progresso para alcançar a sustentabilidade (GRI, 2018a).

Os primeiros relatórios apareceram em 1970 e focavam-se na prática da elaboração de Relatórios Ambientais (O'Dwyer e Owen, 2005; Kolk *et al.*, 2001; Azzone *et al.*, 1996). O setor privado era o único a contemplar esta prática (O'Dwyer e Owen, 2005).

Com o passar dos anos, os RS começaram a incluir as três vertentes de desenvolvimento sustentável (ambiental, social e económica) (Joseph, 2012; O'Dwyer e Owen, 2005). Esta prática levou a que o conceito *Relatório Ambiental* tivesse sido substituído pelo conceito de *Relatório de Sustentabilidade* (Daub, 2007). O setor privado foi pioneiro na elaboração destes relatórios (Comyns *et al.*, 2013; Hahn e Kühnen, 2013; Lenzen *et al.*, 2004).

Segundo Ramos *et al.*, (2013) a avaliação e comunicação de dados ambientais e de sustentabilidade, é cada vez mais, vista como uma estratégia prioritária entre as organizações de todo o mundo. Os RS são uma ferramenta que procura focar-se nos objetivos e metas das organizações, preocupando-se também com os interesses das partes interessadas (Ramos *et al.*, 2013).

Para se proceder à realização destes relatórios existem várias orientações, uma das mais usadas é a *Global Reporting Initiative* (GRI), sendo que das 250 maiores empresas do mundo, 74% delas usam

os padrões GRI para informarem sobre o seu desempenho de sustentabilidade (GRI, 2016). Existe ainda, vários países, que contêm as suas próprias regulamentações obrigatórias para a elaboração destes documentos (Ramos *et al.*, 2013)

Para além das diretrizes GRI, existem outras que orientam o tipo de informação que deve ser incluída nos RS. Segundo Lozano e Huisinigh (2011) as mais conhecidas são a norma ISO 14031 e a declaração ambiental no âmbito do Sistema Comunitário de Eco gestão e Auditoria (EMAS⁵), em que ambas englobam a dimensão ambiental; e ainda, as normas *Social Accountability 8000 (SA8000)*, *Accountability 1000 (AA1000)* e ISO 26000:2010 que contêm as orientações para a dimensão social.

É importante referir ainda, que a nível de comunicação de informação ambiental existe a norma ISO 14063:2006 (substituída pela norma ISO 14063:2010), que apresenta as guias de orientação para os princípios gerais, política, estratégia e para as atividades relacionadas com a comunicação ambiental, quer interna, quer externa. É aplicável a qualquer tipo de organização, pública ou privada (ISO, 2010).

Embora as diretrizes GRI tenham tido diferentes versões, numa perspetiva de melhoria contínua das diretrizes, estas apresentam algumas desvantagens, nomeadamente o facto de estas compartimentarem as três dimensões de sustentabilidade, menosprezando as interações positivas e negativas entre elas (Lozano e Huisinigh, 2011).

Segundo as diretrizes GRI (2011) os RS podem ser usados para os seguintes objetivos:

- *Benchmarking* e avaliação de desempenho de sustentabilidade no que diz respeito a leis, normas, códigos, padrões de desempenho e iniciativas voluntárias;
- Demonstração de como a organização influencia e é influenciada por expectativas de desenvolvimento sustentável;
- Comparação do desempenho no âmbito de uma organização e entre organizações.

Todos os relatórios elaborados com base nas diretrizes GRI têm em consideração o envolvimento de todas as partes interessadas, incluindo as empresas, os investidores, os sindicatos, a sociedade civil, os contabilistas, os académicos, entre outros (GRI, 2011).

A estrutura utilizada pela GRI descreve os conteúdos gerais específicos por setor, sendo aceites globalmente pelas várias partes interessadas e, sendo aplicáveis na elaboração de um relatório que caracteriza o desempenho ambiental de uma organização (GRI, 2011).

As **diretrizes** constituem os princípios e orientações para definir o conteúdo do relatório, de forma a assegurar a qualidade da informação relatada. Estas contêm também informações-padrão, que estão agrupadas em três grupos distintos: Perfil (descreve a estratégia de gestão e de governação da organização); a Abordagem de Gestão (inclui aspetos importantes no contexto da atividade de

⁵ *Eco-Management and Audit Scheme (EMAS)*

desempenho) e, os Indicadores de Desempenho (servem para dar a conhecer o desempenho ambiental, económico e social da organização) (GRI, 2011).

Os **protocolos de indicadores** fornecem definições, orientação para compilações e outras informações para ajudar os responsáveis pela elaboração dos relatórios e para proporcionar a coerências na interpretação dos indicadores de desempenho. Estes protocolos existem para cada um dos indicadores de desempenho que são referidos nas diretrizes. Ao utilizarem as diretrizes os utilizadores também devem usar os protocolos técnicos (GRI, 2011).

Os **protocolos técnicos** são documentos que podem ser utilizados em complemento às diretrizes e, têm como objetivo orientar e abordar questões que vão surgindo ao longo da elaboração do relatório (GRI, 2011).

Os **suplementos setoriais** incluem indicadores específicos para cada setor, permitindo à organização elaborar uma análise mais aproximada da realidade da sua atividade. São um complemento às diretrizes, por isso não as substituem (GRI, 2011).

As diretrizes GRI definem vários princípios como sendo importantes para a elaboração e definição do conteúdo do relatório, estes princípios devem ser abordados em conjunto com as informações-padrão, de forma a alcançar uma maior qualidade na transmissão da informação (GRI, 2014). O primeiro princípio é denominado *Princípio da relevância*, considera que as informações contidas num relatório deverão incluir questões e indicadores que demonstrem os impactes ambientais, económicos e sociais mais importantes da organização, ou que possam influenciar as avaliações e decisões das partes interessadas (GRI, 2014).

É importante que a organização responsável pelo relatório identifique as suas partes interessadas e explique de que forma correspondeu às expectativas e questões feitas pelas mesmas – *Princípio da participação*. O *Contexto de sustentabilidade* é outro dos princípios referidos nas diretrizes GRI, afirma que o relatório deverá conter o desempenho da organização no contexto mais abrangente da sustentabilidade (GRI, 2014).

Por último, é definido o *Princípio da abrangência*, este é constituído por três dimensões: i) âmbito, inclui todas as questões de sustentabilidade contidas no relatório; ii) limite, considera o conjunto de entidades e seu desempenho representadas no relatório e, iii) tempo, as informações contidas no relatório devem estar coerentes e completas, ao período de tempo considerado (GRI, 2014).

Para assegurar a qualidade do relatório, as diretrizes da GRI propõem ainda outros princípios (equilíbrio, comparabilidade, precisão, periodicidade, clareza e fidedignidade) (GRI, 2014). As decisões que dizem respeito aos processos que levam à preparação da informação para um relatório devem estar ligadas com estes princípios, pois todos eles são essenciais para haver uma transparência eficaz. Um relatório que consiga ter uma boa qualidade de informação, permite a que as partes interessadas realizem avaliações ao desempenho da organização e consigam agir de forma mais apropriada (GRI, 2014).

2.2.1. Indicadores de sustentabilidade

Segundo Moreno Pires e Fidélis (2015) entende-se por indicadores de sustentabilidade os dados qualitativos e quantitativos que têm como objetivo avaliar e reunir as várias áreas de preocupação do desenvolvimento sustentável (ambiental, social e económica) e ainda as áreas institucionais e espacial.

São uma das metodologias mais utilizadas para avaliar o desenvolvimento sustentável. Sendo utilizados para fazer a recolha, o processamento e a utilização de informação com o objetivo de cooperar no processo de melhoria da tomada de decisão, de forma a encaminhar as escolhas políticas para soluções mais inteligentes, medindo o progresso e ajudando na monitorização de mecanismos de resposta (Ramos e Caeiro, 2010).

Os indicadores possibilitam o resumo de informação e ainda facilitam a forma de a divulgar sintetizando-a, pois consegue-se manter o significado original, conseguindo assim a resposta a questões de um determinado tema (Ramos e Caeiro, 2010). Estes instrumentos são úteis e muito utilizados, isto deve-se ao facto de estes conseguirem divulgar informação ambiental e de sustentabilidade a todo o público em geral, desde os decisores políticos aos cidadãos (Ramos e Caeiro, 2010).

Segundo Scipioni *et al.*, (2008) os indicadores de sustentabilidade conseguem relacionar a ciência, a política e a sociedade. Através da medição/avaliação do DS possibilitam que exista uma abordagem de temas ambientais e sociais nas discussões políticas e económicas (Scipioni *et al.*, 2008).

Nos relatórios de sustentabilidade a forma como se comunica a informação é através de indicadores, a GRI apresenta um documento de apoio, o "*Sustainability Reporting Guidelines*", que apresenta informação e orientação, nomeadamente indicadores, para a elaboração dos RS. Os indicadores de sustentabilidade propostos pela GRI são divididos tendo por base os três temas de sustentabilidade (ambiental, social e económica). As diretrizes dividem ainda os indicadores em *core indicators* (indicadores com aplicação generalizada e que são pertinentes para a maioria das organizações) e, *additional indicator* (indicadores que representam questões emergentes ou que poderão ser importantes para algumas organizações e para outras não) (GRI, 2011).

Os indicadores de desempenho ambiental dizem respeito aos impactes da organização sobre os ecossistemas (solo, ar e água), em relação aos consumos, à produção, à biodiversidade, à conformidade ambiental e às despesas com o ambiente e aos impactes gerados pelos produtos e serviços. A GRI considera um total de 34 indicadores de desempenho ambiental, abrangendo doze aspetos (GRI, 2014).

Indicadores de desempenho social são indicadores que abordam os impactes que a organização apresenta nos sistemas sociais onde atua. As diretrizes GRI dividem estes indicadores em quatro categorias: práticas laborais e trabalho condigno (16 indicadores); direitos humanos (12 indicadores); sociedade (11 indicadores) e responsabilidade pelo produto (9 indicadores) (GRI, 2014).

Os indicadores de desempenho económico, são indicadores que representam os impactes da organização sobre as condições económicas das suas partes interessadas e sobre os sistemas económicos a nível local, regional, nacional e global, apresenta o fluxo de capital entre os vários atores chave e os principais impactes económicos que a organização tem sobre a sociedade. Por norma esta informação é representada nos relatórios financeiros, no entanto, pode integrar os relatórios de sustentabilidade para que a organização contribua para a sustentabilidade de um sistema económico ampliado. A GRI considera um total de 9 indicadores de desempenho económico (GRI, 2014).

Durante os últimos anos a GRI tem procurado desenvolver e consolidar uma estrutura de indicadores de sustentabilidade para serem utilizados a nível organizacional, dando às organizações a possibilidade de realizarem *benchmarking* entre elas, assumirem o seu compromisso com o desenvolvimento sustentável e comparar o seu desempenho ao longo do tempo (Santos, 2010).

2.3. Global Reporting Initiative (GRI) e os Objetivos de Desenvolvimento Sustentável

Pela primeira vez um documento da dimensão da Agenda 2030 faz referência nas suas metas aos relatórios de sustentabilidade, afirmando a sua importância para alcançar o desenvolvimento sustentável (GRI, 2015). O facto de a GRI ser a ponte entre as empresas e os governos, leva a que ambos tenham uma contribuição positiva para os ODS. Os líderes das empresas até podem estar de acordo com os princípios internacionais, no entanto, se não tiverem orientação de como colocá-los em prática, pouco pode ser alcançado. Por conseguinte a GRI guia à tomada de decisão para alcançar os ODS (GRI, 2018b).

A GRI e o Pacto Global das Nações Unidas criaram um documento, designado como '*Business Reporting on the Sustainable Development Goals*' com o principal objetivo de auxiliar o progresso em direção aos ODS, ajudando o setor privado, em todo o mundo, a melhorar as suas comunicações e os seus desempenhos. Este documento apresenta-se como sendo um inventário de possíveis indicadores por ODS, ao nível das 169 metas. É assim considerado o primeiro passo para as empresas relatarem os seus desempenhos sobre os ODS. Existe ainda um documento denominado '*A Practical Guide to Defining Priorities and Reporting*', que deve ser utilizado em complemento com o anterior documento (GRI *et al.*, 2017).

A GRI apresenta também diretrizes para a implementação dos ODS na estratégia dos negócios. Este guia denominado como '*SDG Compass*', foi pensado e organizado para orientar o setor privado na implementação dos ODS. O documento enfatiza a importância do envolvimento sobre o processo de construção e definição dos ODS, recomenda o alinhamento das metas internas e, faz um mapeamento do impacto dos ODS ao longo da cadeia de valor da empresa, para que os ODS sejam integrados na estratégia de negócios da mesma (GRI *et al.*, 2015).

O *SDG Compass* apresenta cinco passos para auxiliar as empresas a melhorarem a sua contribuição para os ODS e, esses passos são: 1) Entender os ODS; 2) Definir prioridades; 3) Estabelecer metas;

4) Integração e, por último 5) Relato e comunicação (GRI *et al.*, 2015). Ajudando assim, as empresas a entenderem de que forma podem contribuir para incorporar os ODS nas suas políticas.

Em 2015, a GRI criou uma nova estratégia - '*GRI's Contribution to Sustainable Development 2016-2020*' - para o desenvolvimento sustentável. Segundo este documento os relatórios de sustentabilidade podem ajudar na contribuição do setor privado para os ODS, pois o processo de relato de sustentabilidade das empresas leva a que exista uma maior transparência nas informações divulgadas às partes interessadas, criando assim confiança e preparando o caminho para uma economia mais sustentável (GRI, 2015).

A estratégia implementada pela GRI tem quatro prioridades estratégicas, funcionando como fluxos temáticos: i) permitir políticas inteligentes; ii) mais e melhores relatórios; iii) ir além dos relatórios e iv) inovação e colaboração (GRI, 2015).

A GRI tem sido referência para a elaboração de relatórios relacionados com os ODS, incluindo um relatório de alto nível do PNUA. Foi ainda convidada pelo Secretário-geral das Nações Unidas para formar uma coligação com a *United Nations Global Compact* (UNGC) e o *World Business Council for Sustainable Development* (WBCSD) de forma a desenvolverem uma orientação dos ODS para o setor privado (GRI, 2015).

Na sua estratégia de desenvolvimento sustentável, a GRI propõe a realização de várias atividades em diversas áreas (Política para o Desenvolvimento Sustentável; aumentar e melhorar os relatórios nos países em desenvolvimento; capacidade transformativa de construção; inovação em questões emergentes) como ponto de partida para o progresso da Agenda 2030. Promove ainda, a sua contribuição para influenciar a prática corporativa e a política pública, nos seguintes temas: i) direitos humanos, ii) alterações climáticas, iii) boa governança e anticorrupção, iv) pequenas e médias empresas, v) facilidade de comércio e sustentabilidade, vi) mercados capitais/reguladores de mercados e, vii) igualdade de género (GRI, 2015).

Embora os ODS sejam inicialmente desenvolvidos para a aplicação em governos, o *SDG Compass* reforça a importância de estes serem implementados também em empresas privadas e, por este motivo se criou meios para ajudar as empresas a implementarem os ODS nos seus relatórios de sustentabilidade (GRI, 2015).

2.4. Sector Público

2.4.1. Caracterização Geral

Segundo Carter *et al.*, (1992), o SP é constituído por um conjunto de organizações, tais como: o governo central, local, agências, departamentos, empresas públicas e empresas público-privadas. As Nações Unidas (2008) definem ainda o SP como sendo um conjunto de entidades legais instituídas por processos políticos com poder legislativo, judicial e/ou executivo e que têm responsabilidade na prestação de serviços e bens à comunidade, aplicando taxas para obter o financiamento destes, e promoverem ainda a redistribuição da riqueza.

No entanto, a definição das organizações que constituem o SP é por vezes difícil, devido a múltiplos fatores, dos quais se destacam: i) a diversidade de subsectores e respetivas missões; ii) a dimensão; e iii) a estrutura organizacional (Ramos, 2004).

O setor público é caracterizado por: i) serviços prestados intangíveis; ii) serviços na sua maioria têm por base atos e interações; e iii) ser impossível haver separação entre a produção e o consumo dos serviços (Ramos *et al.*, 2007). As organizações do SP procuram responder às necessidades da sociedade, onde por exemplo, se enquadram a regulação de políticas e economias públicas e o prosseguimento de interesses públicos (Farneti e Guthrie, 2009; Ramos *et al.*, 2007). Estes autores afirmam que o SP não tem como principal foco a maximização de lucros, não conseguindo gerar receitas, sendo que a maioria das receitas vêm do Estado e têm de ter em consideração as diferentes partes interessadas (Farneti e Guthrie, 2009; Ramos *et al.*, 2007).

Quando se compara o SP com o setor privado, o SP apresenta objetivos numerosos, intangíveis e conflituosos, uma organização hierárquica mais rígida e, por vezes torna-se menos eficiente a nível operacional. É importante ainda salientar, que este setor atua num ambiente político, tendo por isso de lidar não apenas com questões de eficácia e eficiência, mas também com justiça, equidade e responsabilidade (Carroll, 2004).

Ramos (2004) descreve outras diferenças entre as organizações do setor público e do setor privado, essencialmente: i) a existência pouco clarificada do conceito de 'cliente' e 'mercado' no SP; ii) nas organizações públicas o risco é assumido de forma diferenciada, ao estar a arriscar-se para atingir o sucesso pode ter-se recompensas, mas se existir insucesso as penalizações são muito mais acentuadas; iii) a existência de pressões processuais à inovação, provenientes de legislação específica dos procedimentos de planeamento e conceção e, iv) o facto de no setor privado existir diferenças no conceito de 'proprietário'.

Uma das diferenças mais sugeridas para distinguir estes dois setores, foca-se no caso das organizações do SP atuarem num ambiente dominado pelo controlo político e processo eleitoral popular, e no que se refere às exigências de mercado estas não têm um papel tão importante, como acontece no setor privado (Huang *et al.*, 2014).

No entanto, Flynn (2007) aponta algumas semelhanças consideradas entre estes os dois setores, nomeadamente: i) a motivação das pessoas não ser relacionada diretamente com o estado da organização ou dos clientes; ii) os processos de planeamento e gestão dos serviços serem semelhantes ou, iii) ao criar-se organizações está a apoiar-se o processo de serviços.

2.4.2. O SP e a sustentabilidade

Nos últimos anos tem existido alguma investigação sobre a publicação de relatórios ambientais e de sustentabilidade em organizações do SP, com um enfoque específico na adoção de relatórios sociais e ambientais por autoridades locais italianas (Marcuccio e Steccolini, 2005); na publicação de Relatórios de Sustentabilidade com diretrizes da GRI em organizações do SP Australiano (Guthrie e

Farneti, 2008); motivação para as organizações do SP australiano publicarem relatórios de sustentabilidade (Farneti e Guthrie, 2009); aplicabilidade das diretrizes da GRI em organizações do SP (Lynch, 2010); no estado atual e futuro dos relatórios de sustentabilidade no governo local da Austrália (Williams *et al.*, 2011); nas práticas de medição de desempenho do SP (Adams, *et al.*, 2014); nas práticas de divulgação de informação sobre sustentabilidade por governos locais europeus, nomeadamente de países de língua inglesa e países nórdicos (Navarro Galera *et al.*, 2014).

Existem vários estudos a nível internacional sobre a divulgação de informação de relato de sustentabilidade, que analisam os relatórios anuais publicados e/ou os relatórios de sustentabilidade, estes estudos concluem que as práticas de relato de sustentabilidade são diversificadas e que o SP utiliza outras formas de divulgação que vai além dos relatórios anuais ou relatórios de sustentabilidade (Abreu e Moura *et al.*, 2016).

O SP ainda está atrasado no que diz respeito ao relato de sustentabilidade, apesar de já existir alguns avanços (Dumay *et al.*, 2010; Guthrie e Farneti, 2008 *fide* Domingues *et al.*, 2017). A informação económica ou a social são as categorias que apresentam um maior nível de divulgação por parte das entidades, sendo a informação ambiental a que apresenta um índice de divulgação menor (Abreu e Moura *et al.*, 2016).

No geral, as organizações divulgam as suas atividades de sustentabilidade essencialmente para: i) avaliar o estado atual e o progresso da organização com vista à sustentabilidade e; ii) comunicar às diversas partes interessadas aquilo que foi conquistado e realizado nas diferentes dimensões do conceito de sustentabilidade (Dalal-Clayton e Bass, 2002; GRI, 2011). Outros autores defendem ainda que os motivos para a divulgação são: i) a avaliação do desempenho de sustentabilidade; ii) realizarem *benchmarking* com outras organizações; iii) permitir a transparência e auditoria externa; iv) alcançarem o papel de líderes na sociedade; v) realização de esforços de sustentabilidade de marketing e; vi) promover alterações a nível organizacional (Adams e McNicholas, 2007; Daub, 2007).

Joseph (2010) defende que as principais justificações para os baixos índices de divulgação da sustentabilidade são: i) falta de pessoal, de infraestruturas e de atitude dos representantes de topo da organização; ii) a existência de elevados procedimentos burocráticos e, iii) pouca prioridade em programas de desenvolvimento sustentável em comparação com outras iniciativas.

Os relatórios de sustentabilidade apoiam a comunicação de iniciativas de sustentabilidade em toda a organização e, ajudam a ultrapassar a resistência à mudança organizacional (Hedberg e Von Malmberg, 2003). Este processo apesar de ser voluntário, é uma ferramenta essencial para melhorar e mudar o desempenho da organização em direção à sustentabilidade (Domingues *et al.*, 2017).

Através da elaboração de relatórios de sustentabilidade pode influenciar-se a mudança das organizações estatais, por exemplo, proporcionando a integração de questões de sustentabilidade no planeamento estratégico (Adams e McNicholas, 2007).

Domingues *et al.*, (2017) estudaram a ligação entre os relatórios de sustentabilidade em organizações do SP em todo o mundo e a gestão de mudanças organizacionais para a sustentabilidade. Os resultados deste estudo mostram que o processo de relato de sustentabilidade é impulsionado nomeadamente por motivações internas nas organizações e, onde os funcionários são os que estão mais envolvidos. O processo aumentou a disponibilidade de dados do SP, aumentando também as informações disponíveis relacionadas com o estado da organização. Se estas organizações tiverem o cuidado de relatar de forma periódica, é possível monitorizar as mesmas, levando à identificação de barreiras e ao planeamento de estratégias para ultrapassar estas barreiras (Domingues *et al.*, 2017)

Os autores concluem ainda que, os relatórios de sustentabilidade aumentam a transparência da organização às partes interessadas (externas e internas). Este processo deve ser, integrado no planeamento da mudança organizacional de forma a criar uma base de dados adequada para avaliar e melhorar o desempenho organizacional e conseguir alcançar organizações do SP mais sustentáveis (Domingues *et al.*, 2017).

Segundo Guthrie *et al.*,(2010), a sustentabilidade deverá ocupar um lugar central no setor público pois é um conceito importante nas organizações contemporâneas.

As orientações existentes para a divulgação de sustentabilidade no SP são poucas sendo, no entanto, as mais reconhecidas são as publicadas pela GRI (Suplemento Setorial para o Setor Público (SSPA))⁶ (Abreu e Moura *et al.*, 2016). O SSPA é baseado na estrutura geral das Diretrizes GRI, contendo novos elementos de divulgação, nomeadamente políticas públicas e medidas de implementação específicas. Os destinatários deste suplemento são as várias instituições do SP e as suas principais preocupações são: a) as políticas públicas; b) a sua execução e desempenho; c) a despesa pública; d) os contratos públicos e, e) a eficácia administrativa.

⁶Sector Supplement for Public Agencies (SSPA)

Em 2010 a GRI promoveu um estudo para analisar o uso deste suplemento e o nível de reporte dos seus conteúdos, de forma a promover uma revisão e melhoria do SSPA (Tort, 2010). O relatório concluiu que o uso deste suplemento foi muito reduzido e que no geral, a maioria das organizações utiliza a estrutura geral das diretrizes GRI em vez do SSPA (Abreu e Moura *et al.*, 2016).

Apesar de serem a estrutura internacionalmente com maior reconhecimento para a elaboração dos RS, estudos demonstram que as diretrizes GRI têm uma utilização limitada e está segmentada (Williams *et al.*, 2012; Farneti e Guthrie, 2009) e, que o suplemento para o SP é de difícil aplicação, generalizado e tem pouca utilidade (Farneti e Guthrie, 2009).

Em síntese, conclui-se que o SP já tem uma preocupação elevada pela publicação de RS que abordam as três temáticas do DS. Este tipo de organizações tal como referido por Cabaço *et al.*, 2017 são de extrema importância para alcançar a Agenda 2030. Com o intuito de conseguir-se alcançar o objetivo principal desta investigação: de que forma as organizações do SP integram no conteúdo dos seus RS a Agenda 2030, irá realizar-se uma análise de conteúdo, que será apresentada nos capítulos seguintes.

3. Metodologia

O objetivo principal deste trabalho de investigação é avaliar de que forma é que os ODS estão a ser internalizados nos Relatórios de Sustentabilidade do Setor Público. Para atingir este objetivo realizou-se uma análise de conteúdo de diferentes relatórios de sustentabilidade do setor público, onde se procederá à análise comparativa dos objetivos e indicadores dos ODS das Nações Unidas e dos RS.

3.1. Análise de Conteúdo

O termo análise de conteúdo é designado como: *“um conjunto de técnicas de análise das comunicações, visando obter por procedimentos sistemáticos e objetivos de descrição de conteúdo das mensagens indicadores (quantitativos ou não) que permitem a inferência de conhecimentos relativos às condições de produção/recepção (variáveis inferidas destas mensagens)”* (Bardin, 2004, p.31). A análise de conteúdo é um método de investigação que visa ajudar na descrição e interpretação de todo o tipo de documentos e textos. Como a informação a trabalhar é considerada excessiva, é necessário que esta seja tratada de forma a facilitar o processo de análise (Morares, 1999).

A análise de conteúdo compreende essencialmente, as seguintes etapas (Bardin, 2004; Roberts, 1997; Neuendorf, 2002): definição dos objetivos; escolha da amostra; definição das categorias; definição das unidades de análise; aplicação do plano de análise; codificação do texto; e, interpretação dos resultados obtidos.

- **Definição dos objetivos** - é necessário que se comece por definir quais os objetivos a alcançar com a investigação.
- **Escolha da amostra** - consiste na escolha de documentos para serem sujeitos a análise. A escolha da amostra deve obedecer aos seguintes critérios: exaustiva (considerar todos os elementos do conjunto escolhido), representativa (poderá ser escolhido uma parte dos documentos, mas esta deve ser representativa); homogénea (os documentos selecionados deverão cumprir critérios rigorosos e não serem muito singulares em comparação com os critérios escolhidos); pertinentes (os documentos devem ser adequados, de forma a atingir o objeto da análise que sobre eles irá ser considerada).
- **Definição das variáveis** - esta etapa é fundamental na análise de conteúdo, as variáveis devem ser exaustivas, mutuamente exclusivas, objetivas e pertinentes.
- **Definição das unidades de análise** - podem ser consideradas três tipos: unidade de registo (são considerados por exemplo, palavras, proposições, temas e acontecimentos); unidade de contexto (é a unidade mais longa que pode conter a unidade de registo, por exemplo, se a unidade de registo for a palavra, a unidade contexto é a frase) e, unidade de enumeração (é através desta unidade que se faz a quantificação, ou seja, deve-se definir os critérios para determinar o que contar e de que forma contar).
- **Aplicação do plano de análise** – relacionar a amostra com as variáveis. Pode ser observado através da presença de variáveis, na sua frequência, entre outras.

- **Codificação do texto** – são usados códigos alfanuméricos nas unidades de registo, normalmente aplicável a palavras, frases e pequenas frases.
- **Interpretação dos resultados obtidos** – análise e tratamento estatístico dos resultados obtidos.

Para o presente estudo os objetivos são perceber de que forma é que os ODS estão incluídos nos Relatórios de Sustentabilidade do Setor Público. A escolha da amostra será explicada com maior detalhe, no ponto seguinte, assim como a definição de variáveis, ou seja, as questões para as quais queremos obter respostas.

3.2. Seleção da amostra e definição das variáveis

Esta etapa é uma das mais importantes na análise de conteúdo (Krippendorff, 2004; Unerman, 1999). A escolha da amostra foi feita através de uma lista de relatórios de sustentabilidade disponibilizada pela GRI, contendo todos os relatórios registados nesta plataforma de todo o tipo de organizações, desde o ano de 1999 (GRI, 2018c)

Como o alvo do presente estudo são as instituições do Setor Público, escolheu-se todos os relatórios que estavam registados como “Agências Públicas”, que o GRI considera como sendo todas as agências de todos os níveis do governo, incluindo ministérios, câmaras municipais, agências federais, órgãos regionais, departamentos, entre outros (GRI, 2013).

Os critérios para a escolha da amostra a analisar foram os seguintes:

- Os relatórios estarem redigidos em Inglês;
- Relatórios publicados entre 2016 e 2017. A Agenda 2030 foi publicada em 2015 e os relatórios só poderiam apresentar este tema no ano seguinte (2016), pelo que foi selecionado o ano de 2016 como ano inicial. O ano de 2017 foi estabelecido como limite máximo de publicação pois, na altura em que esta investigação foi realizada apenas existiam relatórios publicados até ao ano de 2017.

O GRI tem um total de 209 relatórios registados como sendo agências públicas, sendo que destes, 83 relatórios se encontram em Inglês e, apenas 59 dos relatórios em inglês pertence ao intervalo escolhido.

A análise de conteúdo desta dissertação foi dividida em várias etapas (figura 3.1.).

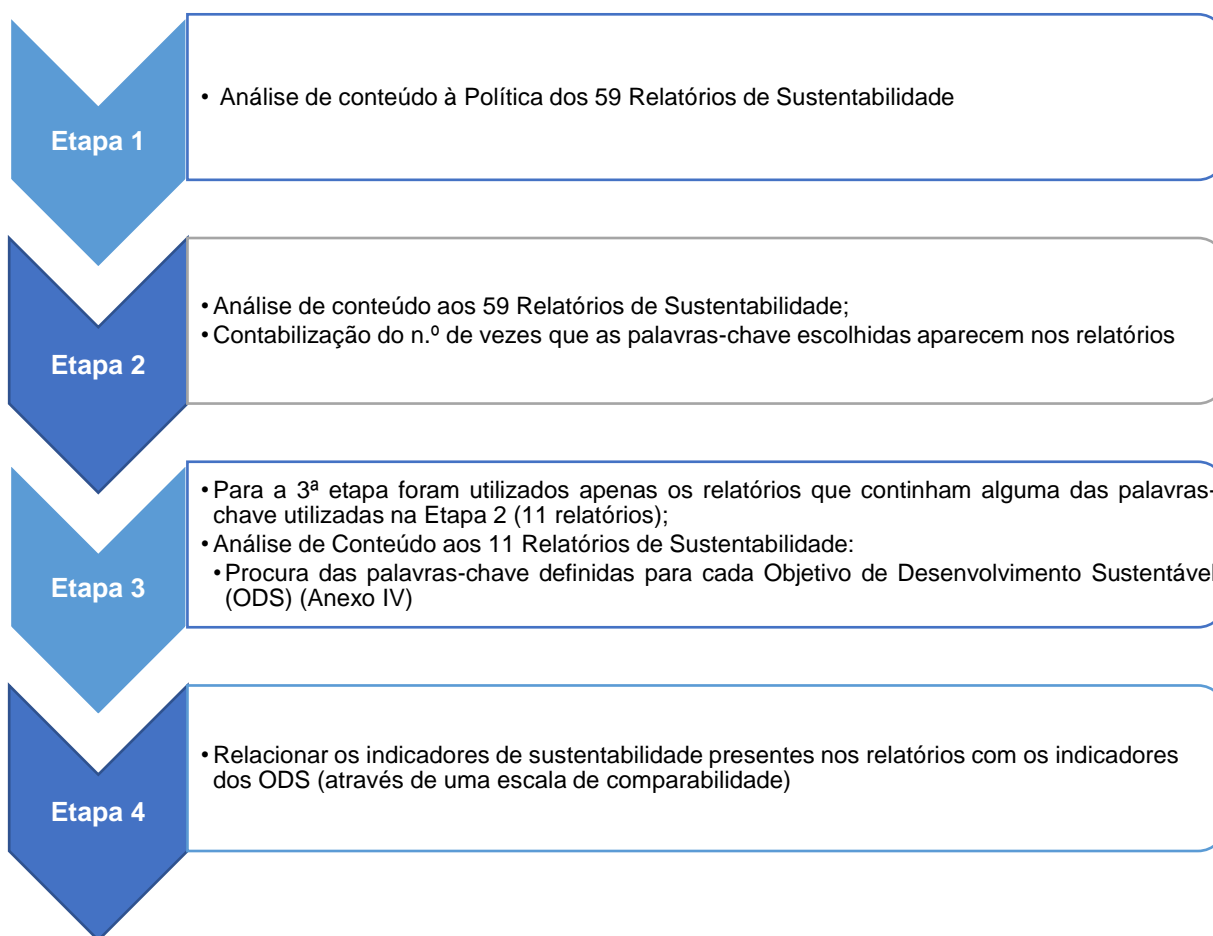


Figura 3.1 - Metodologia aplicada

3.2.1. Etapa 1: Integração da Agenda 2030 na Política de Sustentabilidade das Organizações do Setor Público

Na primeira etapa pretendeu-se avaliar se a política, parte integrante do RS, continham as palavras-chave: “*Sustainable Development Goals*” e “2030 Agenda”. Esta análise foi realizada aos 59 RS encontrados, conforme explicado anteriormente.

3.2.2. Etapa 2: Análise de Conteúdo quantitativa aos Relatórios de Sustentabilidade

De seguida procedeu-se a análise quantitativa, tendo se definido como segundo critério para esta análise as seguintes palavras-chave constarem nos 59 RS:

- *2030 Agenda*;
- *Sustainable Development Goals (SDGs)*;
- *United Nations*;
- *Sustainable Development*;

- *Global Goals;*
- *Millennium Development Goals;*

3.2.3. Etapa 3: Análise de Conteúdo qualitativa/quantitativa aos Relatórios de Sustentabilidade

Para a 3ª etapa foram utilizados apenas os relatórios que continham alguma das palavras-chaves utilizadas na Etapa 2. Este processo levou à diminuição da amostra em estudo, totalizando um total de 11 relatórios, que foram analisados conforme os passos seguintes.

Inicialmente fez-se uma pré-análise aos 11 RS selecionados de forma a perceber se estes abordam no seu conteúdo os ODS de forma direta, isto é, se tinham alguns capítulos específicos referentes aos ODS. De seguida, escolheu-se palavras-chave para cada ODS, estas foram escolhidas de forma a que estivessem relacionadas com os temas de cada ODS, por exemplo para o ODS 7 “Energia Limpa e Acessível para todos” escolheu-se palavras-chave como: *energy, renewable energy*, entre outras referidas no anexo III. Retirou-se assim expressões, frases ou até mesmo parágrafos que continham estas palavras-chave e identificou-se a que ODS poderiam estar associadas.

Após esta análise de conteúdo contabilizou-se o total de vezes que cada ODS foi identificado em cada RS, para que esta contabilização fosse mais precisa efetuou-se a seguinte ponderação (equação 1):

$$N^{\circ} \text{ relativo de ODS} \equiv \frac{\sum \text{Total de ODS contabilizado em todos os RS}}{N^{\circ} \text{ de palavras pesquisada por ODS}} \quad (1)$$

Realizou-se ainda uma observação para perceber quais as palavras-chave que apareciam pelo menos uma vez nos 11 RS. Identificou-se a verde caso afirmativo e a vermelho caso negativo (os resultados desta análise encontram-se no anexo IV).

Para concluir este processo de identificação dos objetivos de desenvolvimento sustentável, comparou-se quantos ODS foram contabilizados com esta análise para cada RS. Fez-se também uma relação com os relatórios de sustentabilidade que mencionam de forma explícita (por exemplo, nos capítulos) os ODS no seu conteúdo e, a quantidade de ODS que foram identificados com a análise de conteúdo efetuada aos 11 RS.

3.2.4. Etapa 4: Relação entre os Indicadores dos Objetivos de Desenvolvimento Sustentável e os Indicadores de Sustentabilidade

Por fim, estudou-se os indicadores dos 11 RS. Teve-se em consideração, primeiramente se estes são os indicadores propostos pela Agenda 2030 e de seguida, caso esta condição não se verificasse, eram identificados quais os indicadores que as organizações consideram na elaboração dos seus relatórios. Dos relatórios de sustentabilidade em estudo 4 deles (RS1, RS4, RS5 e RS9) identificam os seus indicadores com base nas *Guidelines* da GRI.

Usou-se uma escala de comparabilidade de 1 a 3 para identificação dos indicadores encontrados em que:

- 1: é um indicador de sustentabilidade, mas não corresponde aos indicadores dos ODS;
- 2: é um indicador de sustentabilidade e é semelhante aos indicadores dos ODS;
- 3: é um indicador de sustentabilidade e é igual aos indicadores dos ODS.

Primeiramente contabilizou-se para cada relatório o total de indicadores de cada categoria para tal, fez-se uma ponderação (divisão entre o total por e o total de indicadores contabilizado). De seguida, fez-se uma análise mais detalhada para as categorias 2 e 3 por serem as mais relevantes para o presente estudo porque pode-se comparar que ODS estão associados a cada indicador.

No caso da categoria 2, fez-se uma relação entre os indicadores de cada relatório e a que cada ODS poderiam estar relacionados. O passo seguinte foi o cálculo da percentagem de indicadores por ODS e, para tal, procedeu-se à aplicação de uma ponderação (divisão entre o total de indicadores por cada ODS e o total de indicadores contabilizado na categoria 2).

No que diz respeito à categoria 3, a identificação destes indicadores é de observação direta, pois de alguma forma são análogos aos indicadores propostos pela Agenda 2030.

4. Resultados e Discussão

Neste capítulo são apresentados os resultados obtidos através da análise de conteúdo aos relatórios de sustentabilidade do SP.

A análise dos resultados está dividida em quatro partes: análise de conteúdo à política apresentada nos RS, análise quantitativa aos RS, análise de conteúdo para perceber se os RS abordavam os ODS e por fim, comparação entre os indicadores de sustentabilidade dos RS e os indicadores dos ODS.

4.1. Integração da Agenda 2030 na Política de Sustentabilidade das Organizações do Setor Público

Os resultados da análise às Políticas de Sustentabilidade, mostram que dos 59 relatórios analisados apenas 6 integram de alguma forma a Agenda 2030 ou os ODS. Na tabela 4.1. são apresentadas as citações que referem a Agenda 2030 ou os ODS e, que foram categorizadas pelo tipo de citação encontrada.

Tabela 4.1 - Integração da Agenda 2030 na política

Categorização	Citação
Ênfase na importância dos ODS para o futuro	<i>"While by design audit is a backward-looking activity, providing a view on the progress against the sustainable development goals is all about the future." (RS1)</i>
	<i>"The latest common endeavor of the supreme audit institutions is auditing the realization of the United Nations' sustainable development goals." (RS1)</i>
Atribuição de responsabilidade sobre os ODS	<i>"In response to the Agenda 2030 (or the Sustainable Development Goals – SDGs), the Federal Council of Ministers in October approved a draft bill laying down that our organization – under its future name Enabel – will be given a broader role in implementing and coordinating the Belgian policy in view of achieving the SDGs." (RS2)</i>
	<i>"German development policy is pursuing the vision of the 2030 Agenda for Sustainable Development, and linking poverty reduction with climate policy and sustainable development." (RS8)</i>
	<i>"In 2017, with yet another record budget of EUR 8.5 billion, we will continue to vigorously address these challenges: implementing the 2030 Agenda, achieving the aims of the One World – No Hunger Initiative, continuing to deliver 90 per cent of German climate finance in the world, and creating prospects that enable people to stay where they are and enjoy a decent life." (RS8)</i>
Necessidade de alinhamento com a ONU	<i>"We embrace the global work of the United Nation's Sustainable Development Goals and will work to align our future developments with this framework." (RS3)</i>
	<i>"We also are enthusiastic signatories to the United Nations Sustainable Development Plan and the implementation of its goals and targets." (RS7)</i>
	<i>"In 2016, we made extra efforts to develop global social contribution programs linked to the UN's Sustainable Development Goals (SDGs)." (RS9)</i>

Por estas citações percebe-se que existe algumas organizações em que o gestor de topo assume a importância dos ODS para as práticas da sua organização. Existe claramente, 3 formas distintas que

eles assumem na relação do papel que a sua organização tem perante os ODS, sendo que 3 destas organizações realçam a importância de alinharem as suas políticas com os ODS. Segundo a meta 16.6 da Agenda 2030, os governos devem melhorar a forma como governam, de forma a tomar medidas para garantir instituições eficazes, responsáveis e eficientes em todos os níveis, tal como sublinhado por Spangenberg, 2017. Desta forma, é importante, que os atores políticos, nomeadamente das instituições públicas, incluam nas suas políticas de sustentabilidade temas para conseguirem alcançar as metas da Agenda 2030.

Após este processo, realizou-se a análise de conteúdo quantitativa aos 59 RS. Esta análise contabilizou a quantidade de vezes que cada palavra-chave, definidas no ponto 3.2.2. aparecia nestes relatórios.

4.2. Análise de conteúdo quantitativa aos Relatórios de Sustentabilidade

Apenas 11 instituições (tabela 4.2) apresentaram pelo menos uma vez as palavras-chave no conteúdo do seu relatório.

Tabela 4.2 - Caracterização das organizações em estudo

Relatórios de Sustentabilidade	Classificação	País	Ano
Relatório de Sustentabilidade 1 (RS1)	Instituição de auditoria do governo	África do Sul	2016/2017
Relatório de Sustentabilidade 2 (RS2)	Agência de desenvolvimento	Bélgica	2016
Relatório de Sustentabilidade 3 (RS3)	Instituição do Departamento da Agricultura Alimentar e da Visão Geral da Marinha	Irlanda	2016
Relatório de Sustentabilidade 4 (RS4)	Instituição que coordena o Desporto em Itália	Itália	2016
Relatório de Sustentabilidade 5 (RS5)	Departamento do Governo	Austrália	2016/2017
Relatório de Sustentabilidade 6 (RS6)	Entidade que presta serviços na área da cooperação internacional	Emirados Árabes Unidos	2016
Relatório de Sustentabilidade 7 (RS7)	Entidade de infraestrutura pública	Emirados Árabes Unidos	2017
Relatório de Sustentabilidade 8 (RS8)	Agência de ambiente	Alemanha	2016
Relatório de Sustentabilidade 9 (RS9)	Agência de promoção de investimento e comércio	República da Coreia	2016

Tabela 4.2. - Caracterização das organizações em estudo (continuação)

Relatórios de Sustentabilidade	Classificação	País	Ano
Relatório de Sustentabilidade 10 (RS10)	Agência do Governo relacionada com acesso rodoviário e estradas principais	Austrália	2016
Relatório de Sustentabilidade 11 (RS11)	Ministério do governo responsável pela imigração e segurança	Reino Unido	2017

Estes resultados revelam uma fraca integração à relativa abundância a diretrizes e recomendações para apoiar estes processos (GRI *et al.*, 2017). Sendo as organizações do SP das mais importantes para alcançar as metas da Agenda 2030 (Biermann *et al.*, 2017) eram esperados resultados mais significativos de organizações que incluíssem as palavras-chave definidas no ponto 3.2.2.

Na tabela 4.3 encontram-se a quantidade de vezes que cada palavra foi contabilizada em cada um destes 11 relatórios. É importante referir que, as palavras “*United Nations*” e “*Sustainable Development*”, só foram contabilizadas quando o seu contexto estava relacionado, de alguma forma, como a Agenda 2030 e os ODS. Através da análise dos resultados obtidos conclui-se que: a palavra que foi encontrada em todos os 11 relatórios de sustentabilidade é “*Sustainable Development Goals* (SDGs)”; o RS11 é a que apresenta apenas uma palavra das que foram procuradas.

Tabela 4.3 – Contagem de palavras-chave por Relatório de Sustentabilidade

RS	Páginas	2030 Agenda	SDG	United Nations	Sustainable Development	Global Goals	Millennium Development Goals	Total
RS1	143	-	8	1	-	-	-	9
RS2	43	4	15	-	6	-	1	26
RS3	126	-	8	2	-	-	-	10
RS4	139	1	8	-	1	-	-	10
RS5	350	1	3	1	1	-	-	6
RS6	71	22	13	-	12	-	-	47
RS7	135	-	18	4	2	-	-	24
RS8	187	-	1	1	1	-	-	3
RS9	85	-	16	1	6	1	1	25
RS10	187	-	1	1	-	-	-	2
RS11	n.a.	-	1	-	-	-	-	1

Fez-se ainda uma análise à localização destas palavras nos capítulos do relatório (Tabela II.1, Anexo II) e pode verificar-se que pelo menos 4 dos 11 relatórios apresenta um capítulo dedicado à Agenda 2030 para o desenvolvimento sustentável.

A organização que apresenta um maior número de palavras contabilizadas é a organização correspondente ao RS6, sendo que este RS é um dos que contém menos páginas e, mesmo assim, esta organização consegue apresentar um maior número de palavras contabilizadas. Isto deve-se também ao facto desta organização conter no seu relatório um capítulo focado na Agenda 2030. É

interessante perceber que os relatórios com o maior número de páginas não são os que apresentam maior número de palavras, como é o caso da organização 5 (correspondente ao RS5), contabiliza apenas 6 palavras no seu relatório e o seu RS apresenta aproximadamente 350 páginas.

4.3. Análise de Conteúdo qualitativa aos Relatórios de Sustentabilidade

Tal como mencionado no ponto 3.2.3. inicialmente fez-se uma análise geral aos Relatórios de Sustentabilidade escolhidos anteriormente, de forma a perceber se estes continham no seu conteúdo algum capítulo ou mencionavam de alguma forma os ODS. Dos 11 relatórios analisados em estudo, 6 deles fazem uma identificação dos ODS, esta identificação e a forma como ela é realizada, é descrita sucintamente em seguida.

Relatório de Sustentabilidade 1

O relatório aborda áreas que são importantes para alcançar as metas e os objetivos de desenvolvimento sustentável no país. A organização ao realizar um estudo chegou à conclusão que as 5 áreas que deverão ser seguidas para o bem-estar da população da África do Sul e conseguir a realização dos ODS no país são: a) Infraestrutura (ODS 9); b) Saúde (ODS 3); c) Educação (ODS 4); d) Água e saneamento (ODS 6) e e) Habitação (ODS 1, 2 e 11).

Relatório de Sustentabilidade 2

Esta organização no seu relatório identifica exemplos de conquistas realizadas em cada país nos quais aplicam as suas atividades. Cada exemplo, tem identificado os respetivos ODS associados, sendo que são abordados todos os 17 ODS propostos pela Agenda 2030.

Relatório de Sustentabilidade 4 e Relatório de Sustentabilidade 8

Estes dois relatórios de sustentabilidade identificam para cada capítulo os ODS que estão relacionados com o conteúdo abordado no mesmo.

O RS4, identifica apenas 5 capítulos, nestes capítulos são abordados 10 dos 17 ODS propostos pela ONU, o ODS 10 “Reduzir as desigualdades” é identificado em 4 dos 5 capítulos do RS da organização. Os ODS 3, 4, 5 e 8 são identificados em 3 capítulos, o ODS 16 (“Paz, Justiça e Instituições eficazes” apenas é identificado em dois capítulos. Por fim, os ODS 9, 12 e 17 apenas são identificados em um capítulo.

No RS8, o ODS 16 (“Paz, Justiça e Instituições eficazes”) e o ODS 17 (“Parcerias para a implementação dos objetivos”) são identificados em 7 capítulos dos 19 capítulos presentes no RS. Os ODS 9 e 13, relacionados com “Indústria, Inovação e Infraestruturas” e “Ação Climática”, respetivamente, são identificados em 6 capítulos. Esta organização apenas não foca o ODS 14 “Proteger a vida marinha”.

Relatório de Sustentabilidade 6

Este relatório apresenta um capítulo sobre os ODS. Destaca neste capítulo os ODS com os quais está relacionada indiretamente (ODS 3, 5, 8, 11, 16 e 17) e, os que estão ligados diretamente (ODS

6, 7, 9, 12, 13 e 14). Relaciona no final do relatório alguns dos seus indicadores com as metas dos ODS, sendo que 42 dos seus indicadores estão relacionados de alguma forma com metas dos ODS.

Relatório de Sustentabilidade 9

Este RS tem um subcapítulo em que aborda os ODS e, em que a organização afirma que conduz as suas atividades em conexão com os mesmos, uma vez que se esforça para aumentar a competitividade das exportações da Coreia no mercado global. A organização identifica os ODS com os quais as suas atividades se relacionam (ODS 1, 3, 4, 7, 8 e 17) e, quais as suas conquistas em cada um deles e a localização em que se encontra mencionado no relatório.

Comparando agora os ODS que são mencionados nos 6 relatórios (tabela 4.4). O ODS que todas estas organizações fazem referência é o ODS 3 “Saúde de Qualidade”, seguido dos ODS 4 “Educação de qualidade”, ODS 8 “Trabalho digno e crescimento económico”, ODS 9 “Indústria, inovação e infraestruturas” e ODS 17 “Parcerias para a implementação dos objetivos”. Os objetivos de desenvolvimento sustentável relacionados com a proteção da vida marinha (ODS 14) e proteção da vida terrestre (ODS 15) apenas são referidos por duas organizações em cada objetivo (RS2 e RS6, no caso do ODS 14 e, RS2 e RS8, no caso do ODS 15).

Tabela 4.4 - ODS por cada organização

	RS1	RS2	RS4	RS6	RS8	RS9
ODS 1	✓	✓	-	-	✓	✓
ODS 2	✓	✓	-	-	✓	-
ODS 3	✓	✓	✓	✓	✓	✓
ODS 4	✓	✓	✓	-	✓	✓
ODS 5	-	✓	✓	✓	✓	-
ODS 6	✓	✓	-	✓	✓	-
ODS 7	-	✓	-	✓	✓	✓
ODS 8	-	✓	✓	✓	✓	✓

Tabela 4.4 - ODS por cada organização (continuação)

	RS1	RS2	RS4	RS6	RS8	RS9
ODS 9	✓	✓	✓	✓	✓	-
ODS 10	-	✓	✓	-	✓	-
ODS 11	✓	✓	-	✓	✓	-
ODS 12	-	✓	✓	✓	✓	-
ODS 13	-	✓	-	✓	✓	-
ODS 14	-	✓	-	✓	-	-
ODS 15	-	✓	-	-	✓	-
ODS 16	-	✓	✓	✓	✓	-
ODS 17	-	✓	✓	✓	✓	✓
Total	7	17	9	12	16	6

O único relatório que identifica os 17 ODS no seu conteúdo é o RS2 (tabela 4.4). A organização deste RS tem como principal função implementar e coordenar a política internacional da Bélgica e apoia mais de 20 países em todo o mundo, por este motivo consideram que os ODS são a estrutura global para a sua estrutura (RS2). Tendo em consideração este ponto, é perceptível esta organização identificar no conteúdo do seu relatório todos os ODS propostos pelas Nações Unidas.

O RS9 é o que considera menos ODS no seu conteúdo (tabela 4.4). Sendo esta uma agência mais direcionada para o investimento e comércio, acaba por os seus objetivos principais não se focarem em certos ODS pois, não vão de acordo à função da própria organização.

Estes resultados vão na direção daquilo que afirmam Biermann *et al.*, (2017), onde é sublinhado que os governos são livres de decidirem qual o foco da implementação da Agenda 2030. Os ODS são assim, adaptados e escolhidos tendo em consideração as realidades nacionais e locais, o nível de desenvolvimento e também as políticas nacionais e locais existentes (Biermann *et al.*, 2017).

Analisando agora as palavras-chave relacionadas com cada ODS (anexo IV) que aparecem pelo menos uma vez nos 11 relatórios em estudo, conclui-se que, palavras como por exemplo: “*water*”, “*energy*” e “*partnership*”, correspondentes aos ODS 6, 7 e 17, são observadas em todos os relatórios. Seguidas das palavras “*electricity*”, “*employee*”, “*work*” e “*climate change*”, correspondentes aos ODS 7, 8 e 13, que são apresentadas em 10 relatórios.

No que diz respeito à análise de conteúdo realizada aos 11 RS (ponto 3.2.3.), verifica-se pela figura 4.1 que o ODS que apresenta uma maior representatividade é o ODS 3 “Saúde de Qualidade”, essencialmente está relacionado com a saúde dos trabalhadores que é mencionada várias vezes nos relatórios estudo.

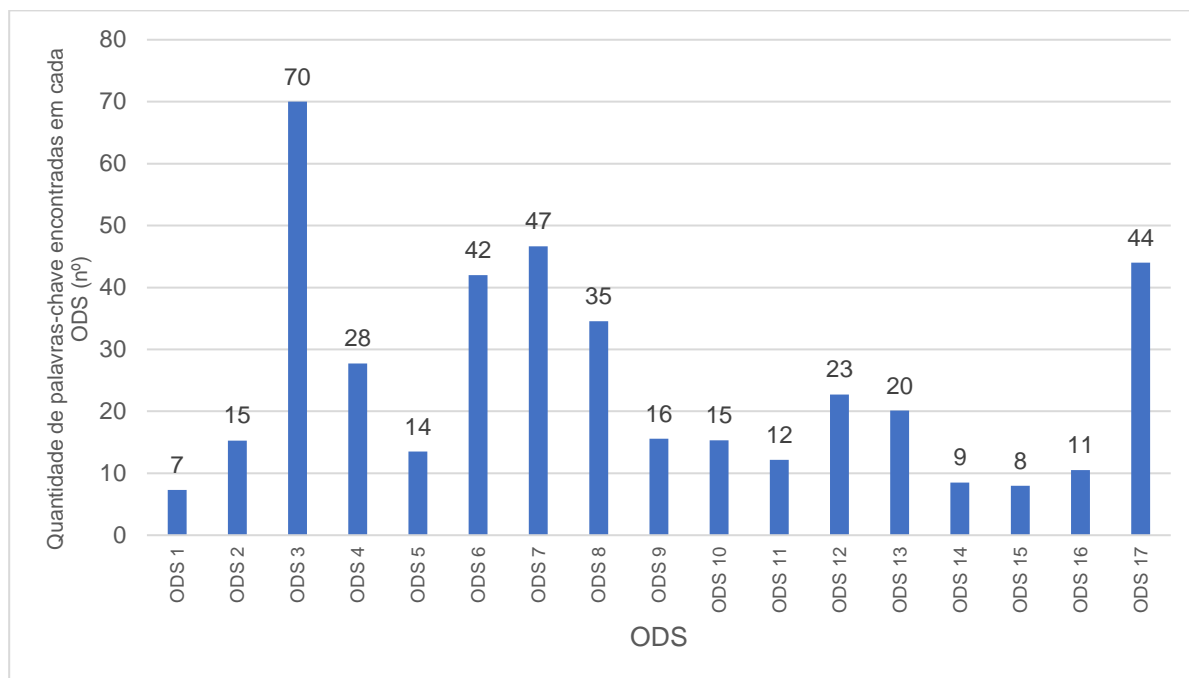


Figura 4.1 - Nº ponderado de palavras-chave por cada ODS (informação complementada pelos anexos V e VI)

O ODS 17 é o segundo que apresenta maior representatividade nos resultados obtidos, este resultado é justificado pela palavra “*partnership*” que foi pesquisada e que a maioria das organizações faz referência.

Os ODS 6 e 7 que estão relacionados com água e energia, respetivamente, também apresentam um valor elevado nos resultados obtidos das organizações. Isto deve-se essencialmente ao facto de que a maioria das organizações tem tópicos relacionados com o consumo de água e de energia nos seus RS.

Conclui-se também que, 6 dos 17 ODS (ODS 6, 7, 8, 12, 13 e 17) foram identificados nos 11 RS em estudo. O ODS 1 “Erradicar a pobreza” e o ODS 14 “Proteger a vida marinha” encontram-se em menor representatividade nos relatórios analisados, apenas foram contabilizados em 5 RS (anexo VI).

Fazendo uma comparação entre os resultados obtidos da análise de conteúdo e, da análise geral realizada inicialmente aos RS, pode concluir-se pela tabela 4.5, que apenas 3 dos RS têm uma quantidade de ODS identificados semelhante ou até mesmo igual (RS2, RS6 e RS8) aos resultados obtidos da análise de conteúdo. Os restantes relatórios de sustentabilidade (RS1, RS4 e RS9) apresentam uma diferença elevada de ODS que foram associados à análise de conteúdo realizada.

Tabela 4.5 - Comparação entre os ODS identificados pela análise de conteúdo e os ODS que são identificados nos RS

	Nº de ODS identificados na análise de conteúdo	Nº ODS considerados nos RS
RS1	16	7
RS2	17	17
RS3	14	-
RS4	14	9
RS5	12	-
RS6	11	12
RS7	15	-
RS8	17	16
RS9	13	6
RS10	13	-
RS11	8	-

Resumindo as conclusões obtidas dos resultados obtidos à análise de conteúdo realizada nos 11 RS são:

- Relatório de Sustentabilidade 1

Não apresenta o ODS 14 “Proteger a vida marinha” e, os ODS 2 “Erradicar a pobreza”. O ODS 13 “Ação Climática” e o ODS 15 “Proteger a vida terrestre” foram contabilizados apenas uma única vez.

O ODS 8 “Trabalho digno e crescimento económico” é o que apresenta uma maior representatividade. Considerando que o papel desempenhado por esta organização é essencialmente dedicado à economia é perceptível que este tenha sido o ODS que apresenta um maior número de palavras-chave associado. Esta organização é uma das organizações que identifica no seu relatório os ODS, identificando 7 dos 17 ODS propostos na Agenda 2030.

- Relatório de Sustentabilidade 2

Na análise de conteúdo realizada a este RS, pelo menos uma das palavras-chave definidas no ponto 3.2.3. para cada ODS, foram encontradas no seu conteúdo. No entanto, o ODS 11 “Cidades e comunidades sustentáveis” apenas foi associado uma vez.

Esta organização tem como principais objetivos: reforçar o impacto da cooperação belga para o desenvolvimento, desenvolver redes e parcerias públicas e, desenvolver o conhecimento e inovação. Por esta razão, é aceitável que os ODS que apresentaram maior representatividade foram: ODS 3 “Saúde de qualidade”, ODS 8 “Trabalho digno e crescimento económico” e ODS 17 “Parcerias para a implementação dos Objetivos”. Contudo, este RS é um dos que contem capítulos associados aos ODS no seu conteúdo e identifica a totalidade dos 17 ODS.

- Relatório de Sustentabilidade 3

A organização do RS3, é uma organização pertencente ao departamento da agricultura e ao executivo da marinha e tem como principal objetivo a venda de alimentos e horticultura irlandeses, associado a este objetivo foi contabilizada em maior número o ODS 12 “Produção e consumo sustentáveis”. Sendo que o ODS 1 “Erradicar a pobreza”, o ODS 5 “Igualdade de género” e o ODS 16 “Paz, justiça e instituições eficazes” não apresentaram nenhuma das palavras-chave pesquisadas no conteúdo do relatório desta organização.

- Relatório de Sustentabilidade 4

Sendo a organização do RS4 responsável pelo desporto de Itália quando se pensa na relação com os ODS, não se associa muitos ODS ao papel desempenhado por esta entidade. Porém esta organização apresentou 14 ODS associados aquando a análise de conteúdo realizada e, o ODS que obteve um destaque maior foi o ODS 8 “Trabalho digno e crescimento económico”.

Os ODS associados à pobreza (ODS 1), à proteção da vida marinha (ODS 14) e da vida terrestre (ODS 15) não obtiveram qualquer tipo de palavra associada no relatório.

Comparando os ODS que foram contabilizados com esta pesquisa e os ODS que a própria organização identifica no seu RS, esta apresenta apenas 9 ODS no seu relatório. Os ODS 1, 14 e 15 coincidem com os resultados obtidos.

- Relatório de Sustentabilidade 5

A organização deste RS representa um departamento do governo ligado à proteção ambiental, conservação da biodiversidade e à política energética. Associado a este último tema o ODS 7 “Energias renováveis e acessíveis” é um dos ODS que foi contabilizado com maior relevância, assim como, o ODS 13 “Ação climática”.

Os ODS que têm como foco as pessoas, não foram encontrados, ou foram encontrados em um número muito reduzido neste relatório (ODS 1, 2, 3, 4 e 5). O ODS 10 “Reduzir as desigualdades” associado à prosperidade, também não é referido neste relatório.

- Relatório de Sustentabilidade 6

O trabalho desempenhado por esta organização está associado ao serviço de água e eletricidade a toda a população do seu país, relacionado com isto os ODS 6 “Água potável e saneamento” e o ODS 7 “Energias Renováveis e acessíveis”, foram aqueles que se encontrou mais expressões e frases associadas às palavras-chave definidas para estes objetivos de desenvolvimento sustentável. O ODS 8, relacionado com o trabalho digno para todos também foi um dos que obteve maior representatividade.

Comparando a quantidade de ODS que este RS contém e os ODS que foram contabilizados na análise de conteúdo, o RS6 é um dos RS em que os resultados foram idênticos (a organização identifica 12 ODS e os resultados obtidos são de 11 ODS).

- Relatório de Sustentabilidade 7

Relacionados com os objetivos desta organização (proteger e melhorar a qualidade do ar, das águas subterrâneas e a biodiversidade) os ODS que se obtiveram um elevado número de expressões associadas às palavras-chave foram: ODS 6 e 14 (“Água potável e saneamento” e “Proteger a vida marinha”). Porém os ODS 12 e 13, relacionados com produção sustentáveis e ação climática respetivamente também obtiveram resultados positivos.

- Relatório de Sustentabilidade 8

Este RS é um dos que identifica os ODS no seu conteúdo, identificando todos os ODS exceto o ODS 14 “Proteger a vida marinha”. Os resultados obtidos pela análise de conteúdo efetuada são coerentes com os identificados por esta organização, o ODS 14, foi identificado apenas uma vez em todo o relatório com alguma palavra-chave associada.

- Relatório de Sustentabilidade 9

A organização referente ao RS9 apresenta 4 ODS (2, 11, 14 e 15) em que nenhuma palavra-chave foi encontrada no conteúdo do seu relatório. Comparando os resultados obtidos com aquilo que a referência que é feita no RS aos ODS: os ODS 2 e 14 não são identificados no RS9 e também não foram contabilizados na análise de conteúdo; os ODS 1 e 4 que são identificados no relatório não foram associados à análise de conteúdo realizada.

- Relatório de Sustentabilidade 10

Os resultados obtidos nesta dissertação para o RS10 são: ODS 1 “erradicar a pobreza”, ODS 2 “erradicar a fome”, ODS 4 “educação de qualidade” e ODS 14 “proteger a vida marinha” não foram identificados no seu conteúdo. O ODS 11 relacionado com cidades sustentáveis foi o que obteve um resultado com um maior número de expressões/frases associadas, isto deve-se essencialmente ao facto da organização a que pertence o RS10 ser responsável por todas as políticas relacionadas com o acesso rodoviário do país.

- Relatório de Sustentabilidade 11

Este relatório foi o que obteve um resultado com menos ODS identificados associados à análise de conteúdo efetuada. 8 dos 17 ODS não foram sequer identificados quando aplicada a metodologia escolhida e, apenas os ODS 6 e 12 foram os que obtiveram um número mais elevado de expressões associadas às palavras-chave pesquisadas.

Em síntese, sendo os governos também responsáveis pela implementação da Agenda 2030 (Adams e Judd, 2016) e, tendo em consideração que algumas destas organizações estudadas representam departamentos dos governos de alguns países, os resultados obtidos são positivos, provam que a maioria das organizações em estudo mesmo não contendo referência aos ODS no conteúdo do seu relatório, contêm palavras-chave que de alguma forma vão de encontro à Agenda 2030. Na sua

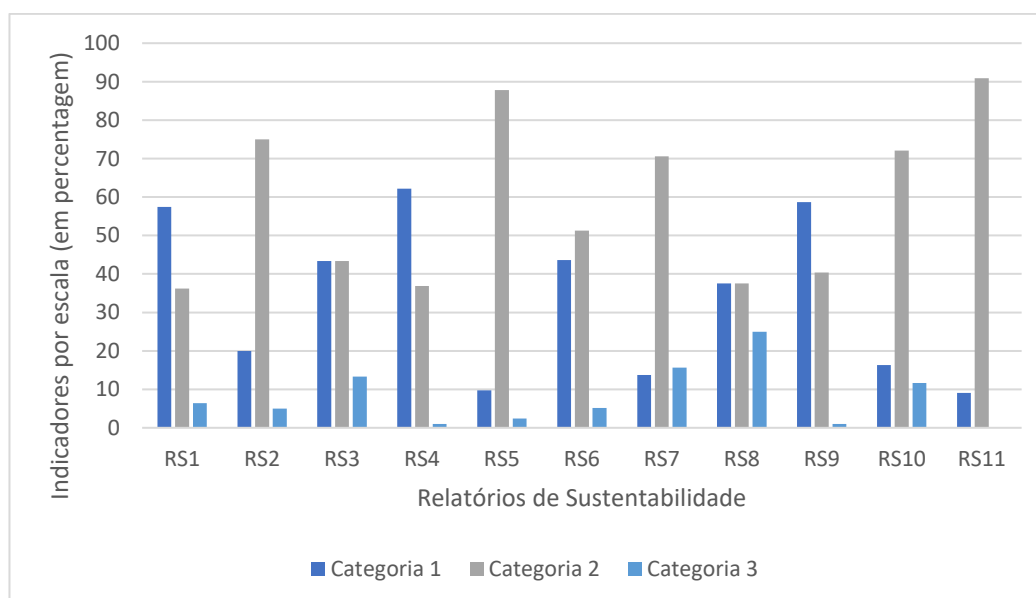
maioria, as organizações do SP analisadas apresentam mais de 10 ODS identificados pela análise de conteúdo realizada.

4.4. Relação entre os Indicadores dos ODS e os Indicadores de Sustentabilidade

Tal como mencionado no ponto 3.2.4. na fase final desta investigação fez-se uma comparação entre os indicadores de sustentabilidade presentes nos RS (contabilizou-se um total de 504) e, os indicadores dos ODS e, classificando os primeiros com a escala definida na metodologia, dos 504 indicadores apresentados pelos 11 RS em estudo:

- 6% (31 indicadores) foram classificados com categoria 3, ou seja, os indicadores de sustentabilidade são análogos aos indicadores dos ODS;
- 69% (349 indicadores) foram classificados com a categoria 2;
- 25% (124 indicadores) foram classificados com a categoria 1, ou seja, são indicadores de sustentabilidade, mas não apresentam nenhuma relação com os indicadores dos ODS.

Pela análise da figura 4.2. podemos concluir que apenas um dos relatórios analisados (RS11) não tem nenhum indicador classificado com a categoria 3, no entanto, esta organização apresenta 91% dos seus indicadores classificados com a categoria 2. Também se conclui que, apenas 4 relatórios apresentam uma percentagem acima de 10%, para os indicadores considerados com a categoria 3 (RS2, RS7, RS8 e RS10). Os indicadores dos ODS são a chave para a descrição do desempenho das organizações de forma a atingir a Agenda 2030 (Andries *et al.*, 2018). Estes resultados demonstram que de alguma forma, as organizações mesmo não se focando nos indicadores dos ODS acabam por ter indicadores idênticos a estes e por este motivo, pode-se considerar que elas estão preocupadas em alcançar o Desenvolvimento Sustentável.



Categoria 1: Indicador de sustentabilidade, mas não corresponde aos indicadores dos ODS; **Categoria 2:** Indicador de sustentabilidade e é semelhante aos indicadores dos ODS; **Categoria 3:** Indicador de sustentabilidade igual aos indicadores dos ODS

Figura 4.2 - Indicadores por categoria, em percentagem, em cada Relatório de Sustentabilidade

No que diz respeito a indicadores que são de alguma forma coerentes com os indicadores dos ODS (categoria 2), 6 dos 11 relatórios apresentam uma maior percentagem desta categoria em relação à categoria 1 (RS2, RS5, RS6, RS7, RS10 e RS11).

Dois relatórios (RS2 e RS8) apresentam o mesmo número de indicadores para a categoria 1 e 2. Querendo isto dizer que, apresentam um total de indicadores que não têm nada a ver com os indicadores dos ODS e que de alguma forma são idênticos aos indicadores dos ODS.

Fazendo uma comparação entre os indicadores de sustentabilidade identificados com a categoria 2 (figura 4.3) e os ODS a que estes estão associados, os ODS que foram contabilizados em maior número foram: ODS 8 “Trabalho digno e crescimento económico” e o ODS 12 “Produção e Consumo Sustentáveis”. O ODS que apresenta menos indicadores associados é o ODS 2 “Erradicar a pobreza”.

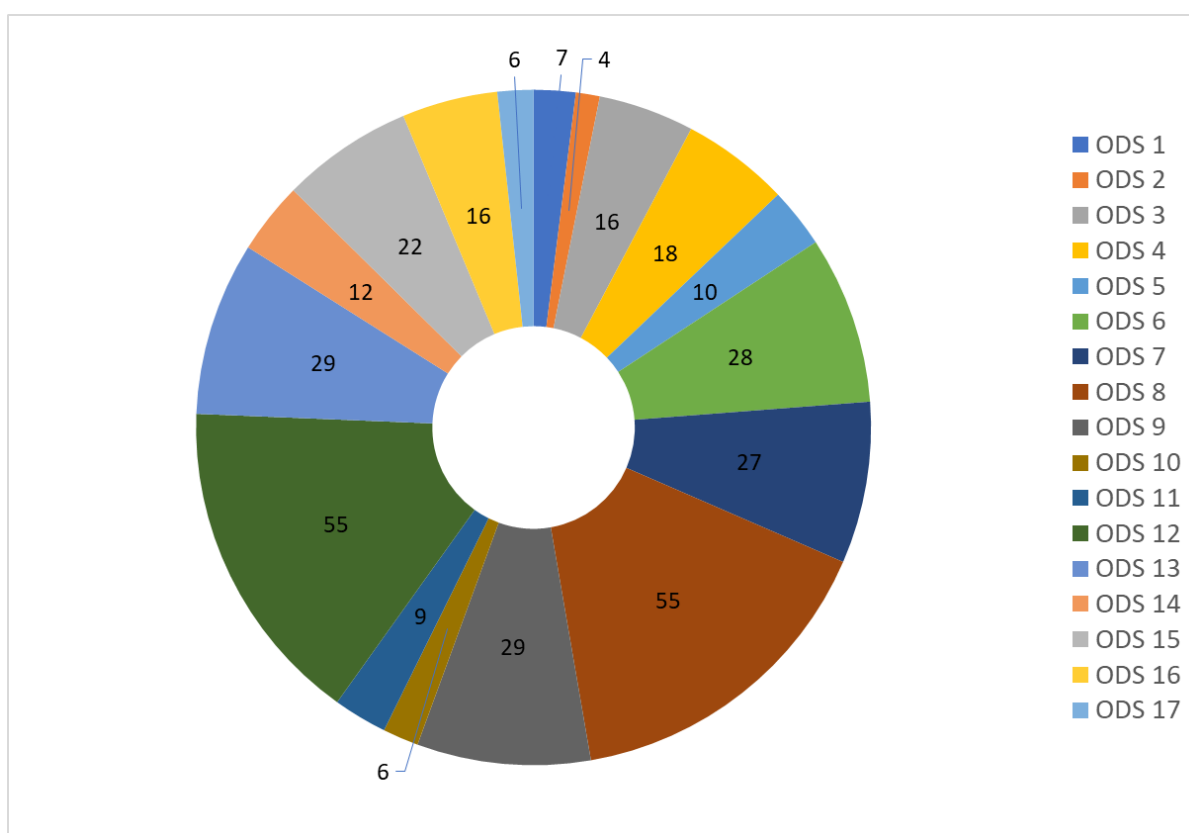


Figura 4.3 - Número de indicadores da categoria 2 por ODS

Dos indicadores classificados com a categoria 3, foram identificados 11 dos 17 ODS associados aos indicadores classificados. Na tabela 4.6 estão identificados os indicadores dos ODS que são apresentados nos RS em análise e o total de vezes que estes foram contabilizados.

Tabela 4.6 - Indicadores identificados com a escala 3

ODS	Nº do indicador	Nº de vezes contabilizado	ODS	Nº do indicador	Nº de vezes contabilizado
3	3.2.2	1	7	7.3.1	2
	3.8.2	3		7.B.1	1
4	4.1.1	2	8	8.1.1	1
	4.6.1	1		8.5.2	1
5	5.5.2	5		8.8.1	3
6	6.1.1	3	10	10.7.1	1
	6.2.1	1	12	12.5.1	1
	6.3.1	1	14	14.4.1	1
7	7.1.1	2	16	16.6.2	1

O indicador 5.5.2 (“Proporção de mulheres em cargos de topo”) foi contabilizado 5 vezes, tendo sido esta a quantidade maior representada na contagem dos indicadores identificados. De seguida, os indicadores 6.1.1 e 8.8.1 (“Proporção da população que utiliza serviços de água potável com segurança” e “Taxas de frequência de lesões ocupacionais fatais e não fatais, por sexo e status de migrante”, respetivamente) apresentaram um total de 3 indicadores contabilizados. Todos os outros indicadores dos ODS identificados apresentaram uma quantidade pouco significativa.

É importante realçar que os indicadores são a chave para uma boa implementação e progresso em direção aos ODS a nível local, nacional, regional e global (SDSN, 2015). Por este motivo era de esperar que as 6 organizações que contêm no conteúdo dos seus RS identificação, através de capítulos associados aos ODS, apresentassem-se uma maior percentagem de indicadores da escala 3, no entanto, apenas o RS8 apresenta uma percentagem considerável de indicadores desta escala.

5. Conclusões e propostas futuras

A Organização das Nações Unidas, através dos Objetivos de Desenvolvimento Sustentável pretendem que o conceito de desenvolvimento sustentável seja integrado nas agendas das políticas mundiais, de forma a resolver problemas que foram questionados nas agendas anteriores.

O principal objetivo desta dissertação foi avaliar de que forma é que os ODS estão a ser internalizados nos Relatórios de Sustentabilidade de organizações do Setor Público. Dada a importância das organizações do SP nos seus países, estas têm um papel fundamental no cumprimento dos ODS, pois definem políticas, estratégias e legislação que influenciam os destinos dos Estados e dos restantes setores da sociedade.

De forma a alcançar o objetivo da investigação definido inicialmente, realizou-se numa primeira etapa uma análise às Políticas dos Relatórios de Sustentabilidade de 59 organizações públicas e, os resultados demonstraram que apenas 6 integram nas suas políticas temas relacionados com a Agenda 2030, dos quais se conseguiram destacar: a importância dos ODS para o futuro, atribuição de responsabilidades sobre os ODS e, necessidade de alinhamento com a ONU e como os ODS.

Posteriormente realizou-se uma breve análise a 11 relatórios de sustentabilidade escolhidos através da análise quantitativa às 59 organizações definidas inicialmente. Estas 11 entidades estão ligadas a variadas áreas de atuação do SP. As conclusões obtidas desta análise são globalmente positivas. Das 11 organizações 6 enquadram no conteúdo dos seus RS os ODS, relacionando os temas abordados com os ODS, ou seja, para cada tema identificam que ODS estão relacionados com os mesmos. Ainda se pode concluir que 4 destas 6 têm nos seus relatórios um capítulo relacionado com a Agenda 2030 e com os ODS.

Efetou-se ainda a análise de conteúdo, onde inicialmente se definiu para cada ODS palavras-chave relacionadas com cada um. As conclusões deste procedimento efetuado aos 11 RS mostraram que o ODS 3 “Saúde de Qualidade”, o ODS 7 “Energias Renováveis e acessíveis”, o ODS 6 “Água potável e saneamento” e, o ODS 17 “Parcerias para a implementação dos ODS”, foram os que tiveram uma quantidade maior de expressões/frases associadas. No que diz respeito ao ODS 3 está essencialmente relacionado com a maioria das entidades se focar no conteúdo do seu relatório na saúde dos trabalhadores e, por isso neste caso, a palavra saúde aparece com elevada consideração no conteúdo dos RS. Os ODS 6 e 7, a lógica destes terem apresentado os resultados obtidos explica-se por as organizações nos seus RS apresentarem temas relacionados com a água e energia que produzem. Também se relaciona com o objetivo de atuação de algumas entidades, por exemplo da organização referente ao RS6, é uma entidade do SP que se dedica à prestação de serviços de água e eletricidade a toda a população do país onde atua.

Relativamente, aos resultados apresentados na comparação dos indicadores de sustentabilidade com os indicadores dos ODS, como era de esperar muitas destas organizações têm indicadores idênticos aos indicadores dos ODS, pois de alguma forma acabam por calcular o mesmo que os indicadores dos ODS. É de salientar, que a categoria 3 ainda apresentou alguns indicadores, mas apesar de tudo, esta apresentou uma percentagem pouco significativa (6%).

Tratando-se de um estudo exploratório não houve preocupações de representatividade estatística, desta forma não se pode considerar os resultados obtidos para o universo de todas as organizações do SP. Tendo em consideração a importância das organizações na implementação do DS, é importante que estas optem por enquadrar nos seus relatórios de sustentabilidade os ODS e as suas metas.

Em futuros trabalhos poderá estudar-se de que forma as organizações do SP integram também as 169 metas propostas pela Agenda 2030.

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Anexo I. Resumo dos Objetivos de Desenvolvimento Sustentável e exemplos de algumas metas propostas

Tabela I.1 - Resumo dos ODS e exemplos de algumas metas




ODS	Título do ODS	Breve explicação	Exemplos de algumas metas
1	 <p>Erradicação da pobreza</p>	<p>Erradicar a pobreza em todas as suas formas, em todos os lugares. Reconhece que, o maior desafio que é enfrentado globalmente para atingir o desenvolvimento sustentável é a erradicação da pobreza. Por esta razão, a grande prioridade do desenvolvimento sustentável deverá ser os mais pobres e vulneráveis.</p>	<ul style="list-style-type: none"> - Implementar, a nível nacional, medidas e sistemas de proteção social, para todos, incluindo limiares, e até 2030 atingir uma cobertura substancial dos mais pobres e vulneráveis; - Até 2030, aumentar a resiliência dos mais pobres e em situação de maior vulnerabilidade, e reduzir a exposição e a vulnerabilidade destes aos fenómenos extremos relacionados com o clima e outros choques e desastres económicos, sociais e ambientais.
2	 <p>Erradicação da fome</p>	<p>Acabar com a fome, alcançar a segurança alimentar, melhorar a nutrição e promover a agricultura sustentável. Este objetivo pretende acabar com todas as formas de fome e má nutrição até 2030, de forma a assegurar que todas as pessoas, nomeadamente as crianças, tenham alimentos nutritivos durante todo o ano. Para alcançar este objetivo, é necessário adotar práticas agrícolas sustentáveis, com o apoio à agricultura familiar, acesso equilibrado à terra, à tecnologia e ao mercado.</p>	<ul style="list-style-type: none"> - Até 2030, acabar com a fome e garantir o acesso de todas as pessoas, nomeadamente os mais pobres e pessoas em situações vulneráveis, incluindo crianças, a uma alimentação de qualidade, nutritiva e suficiente ao longo de todo o ano; - Até 2030, duplicar a produtividade agrícola e o rendimento dos pequenos produtores de alimentos, particularmente das mulheres, povos indígenas, agricultores de subsistência, pastores e pescadores, nomeadamente através de garantia de acesso igualitário à terra e a outros recursos produtivos, tais como, conhecimento, serviços financeiros, mercados e oportunidades de valor acrescentado e de emprego não agrícola.
3	 <p>Saúde de qualidade</p>	<p>Garantir o acesso à saúde de qualidade e promover o bem-estar para todos, em todas as idades. Aborda todas as principais prioridades de saúde, nomeadamente a saúde reprodutiva, materna e infantil; doenças transmissíveis, não transmissíveis e ambientais; cobertura universal de saúde; proporcionar o acesso a todos os medicamentos e vacinas essenciais, a preços acessíveis.</p>	<ul style="list-style-type: none"> - Até 2030, acabar com as epidemias da Sida, tuberculose, malária e doenças tropicais negligenciadas, e combater a hepatite, doenças transmitidas pela água e outras doenças transmissíveis; - Até 2030, assegurar o acesso universal aos serviços de saúde sexual e reprodutiva, incluindo o planeamento familiar, informação e educação, bem como a integração da saúde reprodutiva em estratégias e programas nacionais; - Aumentar substancialmente o financiamento da saúde e o recrutamento, formação, e retenção do pessoal de saúde nos países em desenvolvimento, especialmente nos países menos desenvolvidos e nos pequenos estados insulares em desenvolvimento,

Tabela I.1- Resumo dos ODS e exemplos de algumas metas (continuação)




ODS	Título do ODS	Breve explicação	Exemplos de algumas metas
4	 <p>Educação de qualidade</p>	<p>Garantir o acesso à educação inclusiva, de qualidade e equitativa, e promover oportunidades de aprendizagem ao longo da vida para todos. Para além do foco na educação básica, todos os outros níveis de educação estão incluídos neste objetivo. A promoção da capacitação e da consciencialização dos indivíduos é o pilar deste ODS, que procura ampliar as oportunidades das pessoas vulneráveis no caminho para o desenvolvimento.</p>	<ul style="list-style-type: none"> - Até 2030, aumentar substancialmente o número de jovens e adultos que tenham habilitações relevantes, inclusive competências técnicas e profissionais, para emprego, trabalho decente e empreendedorismo; - Construir e melhorar instalações físicas para educação, apropriadas para crianças e sensíveis às deficiências e às questões de género, e que proporcionem ambientes de aprendizagem seguros enão violentos, inclusivos e eficazes para todos.
5	 <p>Igualdade de género</p>	<p>Alcançar a igualdade de género e capacitar todas as mulheres e raparigas. Este objetivo é transversal a toda a Agenda 2030 e, mostra a forma como a igualdade de género é multiplicável no desenvolvimento sustentável. Só se conseguirá alcançar o DS, se todas as formas de discriminação, violência baseadas no género, forem finalizadas. Por este motivo, o ODS 5 propõe medidas que promovam a igual participação das mulheres na política, na economia, entre outras áreas de tomada de decisão.</p>	<ul style="list-style-type: none"> - Acabar com todas as formas de discriminação contra todas as mulheres e meninas, em toda a parte; - Eliminar todas as formas de violência, tráfico e exploração contra as mulheres e práticas nocivas de todas as liberdades e direitos; - Garantir a participação plena e efetiva das mulheres e iguais oportunidades na vida política, económica e social.
6	 <p>Água potável e saneamento</p>	<p>A água é o centro do desenvolvimento sustentável e das suas três dimensões – ambiental, económica e social. Garantir a disponibilidade e a gestão sustentável de água potável e do saneamento para todos. Não aborda apenas as questões relacionadas com a água potável, saneamento e higiene, mas também a qualidade e sustentabilidade dos recursos hídricos em todo o mundo.</p>	<ul style="list-style-type: none"> - Até 2030, implementar a gestão integrada dos recursos hídricos, a todos os níveis, inclusive via cooperação transfronteiriça, conforme apropriado; - Até 2020, proteger e restaurar ecossistemas relacionados com a água, designadamente montanhas, florestas, zonas húmidas, rios, aquíferos e lagos; - Apoiar e promover a participação das comunidades locais, para melhorar a gestão da água e do saneamento.

Tabela I.1- Resumo dos ODS e exemplos de algumas metas (continuação)




ODS	Título do ODS	Breve explicação	Exemplos de algumas metas
7	 <p>Energias renováveis e acessíveis</p>	<p>Garantir o acesso a fontes de energia fiáveis, sustentáveis e modernas para todos. A energia é crucial para alcançar praticamente em todos os ODS, desde o seu papel na erradicação da pobreza, passando pelos avanços na saúde, educação, abastecimento de água, industrialização, até ao combate às mudanças climáticas. Foca-se na transição energética, de fontes não renováveis e poluidoras, para fontes renováveis limpas, não esquecendo as pessoas e os países com mais dificuldades.</p>	<ul style="list-style-type: none"> - Até 2030, assegurar o acesso universal, a serviços de energia modernos e a preços acessíveis; - Até 2030, aumentar substancialmente a participação de energias renováveis na matriz energética global; - Até 2030, duplicar a taxa global de melhoria da eficiência energética.
8	 <p>Trabalho digno e crescimento económico</p>	<p>Promover o crescimento económico inclusivo e sustentável, o emprego pleno e produtivo e o trabalho digno para todos. Aumentar a produtividade do trabalho, reduzir a taxa de desemprego, especialmente para os jovens, e melhorar o acesso a serviços e benefícios financeiros, são componentes essenciais ao crescimento económico inclusivo e sustentável. Reconhece ainda que se deve acabar, de forma urgente, com o trabalho forçado e com todos os tipos de trabalhos escravo, assim como o tráfico de seres humanos.</p>	<ul style="list-style-type: none"> - Promover políticas orientadas para o desenvolvimento que apoiem atividades produtivas, geração de emprego decente, empreendedorismo, criatividade e inovação, e incentivar a formalização e o crescimento das micro, pequenas e médias empresas; - Proteger os direitos do trabalho e promover ambientes de trabalho seguros e protegidos para todos os trabalhadores migrantes, em particular as mulheres migrantes, e pessoas em empregos precários; - Até 2030, elaborar e implementar políticas para promover o turismo sustentável, que cria emprego e promove a cultura e os produtos locais.
9	 <p>Indústria, inovação e infraestruturas</p>	<p>Construir infraestruturas resilientes, promover a industrialização inclusiva e sustentável e fomentar a inovação. Este objetivo engloba três aspetos importantes do DS: infraestruturas, industrialização e inovação. As infraestruturas fornecem os sistemas físicos e estruturas essenciais para a operação de uma sociedade ou empresa. A industrialização estimula o crescimento económico, cria oportunidades de emprego reduzindo assim a pobreza. A inovação avança as capacidades tecnológicas dos setores industriais e promove o desenvolvimento de novas competências.</p>	<ul style="list-style-type: none"> - Desenvolver infraestruturas de qualidade, de confiança, sustentáveis e resilientes, incluindo infraestruturas regionais e transfronteiriças, para apoiar o desenvolvimento económico e o bem-estar humano, focando-se no acesso equitativo e a preços acessíveis para todos; - Aumentar significativamente o acesso às tecnologias de informação e comunicação e, esforçar-se para conseguir acesso universal e a preços acessíveis à internet nos países menos desenvolvidos, até 2020.

Tabela I.1- Resumo dos ODS e exemplos de algumas metas (continuação)




ODS	ODS	ODS	ODS
10	 <p>Reduzir as desigualdades</p>	<p>Reduzir as desigualdades no interior dos países e entre países. Um dos focos importantes deste ODS é o desafio das migrações de pessoas deslocados entre países e regiões, devido aos conflitos existentes, a eventos climáticos extremos ou a perseguições de qualquer tipo. Pretende promover a inclusão social, laboral, económica e política de todos, independentemente da idade, género, deficiência, raça, etnia, origem, religião, condições económicas ou outras.</p>	<ul style="list-style-type: none"> - Até 2030, capacitar e promover a inclusão social, económica e política de todos, independentemente da idade, género, deficiência, raça, etnia, origem, religião, condição económica ou outra; - Assegurar uma representação e voz mais forte dos países em desenvolvimento em tomadas de decisão nas instituições económicas e financeiras internacionais globais, a fim de produzir instituições mais eficazes, credíveis, responsáveis e legítimas
11	 <p>Cidades e comunidades sustentáveis</p>	<p>Tem como principal objetivo tornar as cidades e comunidades inclusivas, seguras, resilientes e sustentáveis. De forma a transformar significativamente a construção e a gestão dos espaços urbanos para conseguir alcançar o desenvolvimento sustentável.</p>	<ul style="list-style-type: none"> - Até 2030, garantir o acesso de habitação segura, adequada e a preço acessível, e aos serviços básicos, e melhorar as condições nos bairros de lata; - Fortalecer esforços para proteger e salvaguardar o património cultural e natural do mundo; - Até 2030, proporcionar o acesso universal a espaços públicos seguros, inclusivos, acessíveis e verdes, nomeadamente para mulheres, crianças, pessoas idosas e pessoas com deficiência.
12	 <p>Produção e consumo sustentáveis</p>	<p>Garantir padrões de consumo e de produção sustentáveis. Para conseguir alcançar o Desenvolvimento Sustentável e os ODS, é necessária mudança nos padrões de consumo e produção, sendo medidas indispensáveis para a redução da pegada ecológica sobre o ambiente. Estas medidas são a base do desenvolvimento económico e social sustentável. De forma a atingir este objetivo é necessária uma estrutura nacional forte para o consumo e a produção sustentáveis, integrados em planos nacionais e sectoriais, práticas de negócios sustentáveis e comportamento do consumidor, incluindo a adesão a normas internacionais sobre gestão de produtos químicos e resíduos perigosos.</p>	<ul style="list-style-type: none"> - Até 2030, alcançar a gestão sustentável e o uso eficiente dos recursos naturais; - Até 2030, reduzir substancialmente a geração de resíduos por meio da prevenção, redução, reciclagem e reutilização; - Até 2030, garantir que as pessoas, em todos os lugares, tenham informação relevante e consciencialização para o desenvolvimento sustentável e estilos de vida em harmonia com a natureza; - Apoiar países em desenvolvimento a fortalecer as suas capacidades científicas e tecnológicas para mudarem para padrões mais sustentáveis de produção e consumo.

Tabela I.1- Resumo dos ODS e exemplos de algumas metas (continuação)






ODS	Título do ODS	Breve explicação	Exemplos de algumas metas
13	 <p>13 AÇÃO CLIMÁTICA</p> <p>Ação climática</p>	Adotar medidas urgentes para combater as alterações climáticas e os seus impactos. Este ODS deve ser encarado de forma estratégica para a mobilização de atores chave, capazes de tomar medidas para mitigar as alterações climáticas.	<ul style="list-style-type: none"> - Reforçar a resiliência e a capacidade de adaptação a riscos associados ao clima e às catástrofes naturais em todos os países; - Integrar medidas nas políticas, estratégias e planeamentos nacionais relacionadas com as alterações climáticas; - Melhorar a educação, aumentar a consciencialização e a capacidade humana e institucional sobre medidas de mitigação, adaptação, redução de impacto e alerta precoce no que respeita às alterações climáticas.
14	 <p>14 PROTEGER A VIDA MARINHA</p> <p>Proteger a vida marinha</p>	Conservar e usar de forma sustentável os oceanos, mares e os recursos marinhos para o desenvolvimento sustentável. Os impactos nos oceanos são cada vez mais, desde a acidificação, à sobrepesca e à poluição marinha, estando assim a comprometer a vida marinha existente, por isso deve-se conservar e usar de forma sustentável os oceanos, mares e os recursos marinhos para o desenvolvimento sustentável.	<ul style="list-style-type: none"> - Até 2025, prevenir e reduzir significativamente a poluição marítima de todos os tipos, especialmente a que advém de atividades terrestres, incluindo detritos marinhos e a poluição por nutrientes; - Minimizar e enfrentar os impactos da acidificação dos oceanos, inclusive através do reforço da cooperação científica em todos os níveis.
15	 <p>15 PROTEGER A VIDA TERRESTRE</p> <p>Proteger a vida terrestre</p>	Os seres humanos e outros animais são dependentes da natureza para se alimentarem, terem água potável, respirarem e também de forma a combater a mudança do clima. Por isso este objetivo propõe que se deve proteger, restaurar e promover o uso sustentável dos ecossistemas terrestres, gerir de forma sustentável as florestas, combater a desertificação, travar e reverter a degradação dos solos e travar a perda de biodiversidade.	<ul style="list-style-type: none"> - Até 2020, promover a implementação da gestão sustentável de todos os tipos de florestas, travar a deflorestação, restaurar florestas degradadas e aumentar substancialmente os esforços de florestação e reflorestação, a nível global; - Tomar medidas urgentes para acabar com a caça ilegal e o tráfico de espécies da flora e fauna protegidas e agir no que respeita tanto a procura quanto a oferta de produtos ilegais da vida selvagem.

Tabela I.1- Resumo dos ODS e exemplos de algumas metas (continuação)

ODS	Título do ODS	Breve explicação	Exemplos de algumas metas
16	 <p>Paz, justiça e instituições eficazes</p>	<p>Várias regiões já têm níveis crescentes e sustentados de paz e segurança nas últimas décadas, no entanto, ainda existem muitos países que enfrentam conflitos armados prolongados e violência. Neste sentido o ODS 16 propõe medidas de forma promover sociedades pacíficas e inclusivas para o DS, proporcionar o acesso à justiça para todos e construir instituições eficazes, responsáveis e inclusivas a todos os níveis.</p>	<ul style="list-style-type: none"> - Reduzir significativamente todas as formas de violência e as taxas de mortalidade com ela relacionadas, em todos os lugares; - Reduzir substancialmente a corrupção e o suborno em todas as suas formas; - Desenvolver instituições eficazes, responsáveis e transparentes, a todos os níveis; - Ampliar e fortalecer a participação dos países em desenvolvimento nas instituições de governação global.
17	 <p>Parcerias para a implementação dos objetivos</p>	<p>Reforçar os meios de implementação e revitalizar a parceria global para o desenvolvimento sustentável. Atingir as metas ambiciosas desta agenda exige uma parceria global revigorada e reforçada, que tenha em consideração os governos, a sociedade civil, o setor privado, o sistema das Nações Unidas e outros atores. Importa mobilizar todos os recursos disponíveis, aumentar o apoio aos países em desenvolvimento, em particular os países menos desenvolvidos e os pequenos Estados insulares em desenvolvimento, é fundamental para um progresso justo para todos. As metas deste objetivo encontram-se divididas em diferentes temas, tais como, tecnologia, capacitação, comércio e questões sistémicas.</p>	<ul style="list-style-type: none"> - Ajudar os países em desenvolvimento a alcançar a sustentabilidade da dívida de longo prazo através de políticas coordenadas destinadas a promover o financiamento, a redução e a reestruturação da dívida, conforme apropriado, e analisar a dívida externa dos países pobre altamente endividados de forma a reduzir o “superendividamento”; - Aumentar significativamente as exportações dos países em desenvolvimento, em particular com o objetivo de duplicar a participação dos países menos desenvolvidos nas exportações globais até 2020; - Incentivar e promover parcerias públicas, público-privadas e com a sociedade civil que sejam eficazes, a partir da experiência das estratégias de mobilização de recursos dessas parcerias.

Anexo II. Localização das Palavras-chave nos Relatórios de Sustentabilidade

Tabela II.1 - Localização nos Relatórios de Sustentabilidade das palavras-chave

	Página	Palavras	Capítulo
RS1	2	SDG	Infrastructure
	5	SDG; United Nations	To our Strakeholders
	16	SDG	Auditing what matters
	36	SDG	Auditing what matters
	44	SDG	Auditing what matters
	88	SDG	Auditing what matters
RS2	1	2030 Agenda; SDG; Sustainable Development	Foreword
	2	SDG; Sustainable Development	Strategy
	3	SDG	Domestic resource Mobilisation
	4	SDG	Private Sector
	6	2030 Agenda; SDG; MDGs; Sustainable Development	Operational Report
	8	SDG	Belgium
	18	Sustainable Development	Mozambique
	25	Sustainable Development	Tanzania
RS3	4 e 5	SDG	Introduction
	45	United Nations	Manufacturing Process: Energy
	88	SDG; United Nations	Musgrave Group
RS4	11	2030 Agenda; SDG; Sustainable Development	Sustainable Development Goals
RS5	71	Sustainable Development	Results against performance criteria and targets
	132	Sustainable Development	Central policy support
	152	2030 Agenda; SDG; United Nations; Sustainable Development	Sustainable Development Energy
RS6	20	SDG; United Nations	Dewa Strategy Alignment
	42	Sustainable Development	MATERIALITY ASSESSMENT
	48	SDG	Case study: sustainability leadership conference
	49	SDG; United Nations; Sustainable Development	DEWA & Sustainable Development Goals
RS7	48 e 49	SDG; United Nations; Sustainable Development	Soil/Key Messages
RS8	2	2030 Agenda; SDG; Sustainable Development	The 2030 Agenda
	6 e 7	2030 Agenda	Message from the chariman of the supervisory board
	9	2030 Agenda	Foreword by the management board
	13	2030 Agenda	Focus on the future

	Página	Palavras	Capítulo
RS8	14	<i>2030 Agenda; SDG; Sustainable Development</i>	<i>Implementing the 2030 Agenda and the Sustainable Development Goals (SDGs)</i>
	15 e 16	<i>2030 Agenda; SDG; Sustainable Development</i>	<i>Integrated action and reporting</i>
	19	<i>SDG; Sustainable Development</i>	<i>Reporting on our work</i>
	39	<i>SDG; Sustainable Development</i>	<i>Achieving climate and development targets together</i>
	56	<i>2030 Agenda</i>	<i>Managing Sustainability together within the company</i>
RS9	3	<i>SDG; Sustainable Development</i>	<i>CEO's Message</i>
	15	<i>SDG; United Nations; Global Goals; MDGs; Sustainable Development</i>	<i>Global Initiatives</i>
	50 a 53	<i>Sustainable Development</i>	<i>A global Business Platform for the future</i>
RS10	19	<i>SDG; United Nations</i>	<i>Defining Reporting Content</i>
RS11	-	<i>SDG</i>	<i>Our achievements against the Greening Government Commitments</i>

Anexo III. Palavras-chave por Objetivo de Desenvolvimento Sustentável

Tabela III.1 - Palavras-chave por ODS

Objetivo de Desenvolvimento Sustentável	Palavras-chave
ODS1	<i>poverty; social protection; vulnerable; essential services; basic services; refugee(s)</i>
ODS2	<i>hunger; food security; nutrition; agriculture; food; malnutrition; food security; sustainable agriculture</i>
ODS3	<i>health; welfare</i>
ODS4	<i>education; teaching; teacher(s); school</i>
ODS5	<i>gender; women; girl(s); female; discrimination; violence; trafficking; gender equality</i>
ODS6	<i>water; water resources; effluent(s); sanitation; desalination; wastewater</i>
ODS7	<i>energy; energy efficiency; fossil fuel(s); renewable energy; clean energy; electricity</i>
ODS8	<i>economic growth; employment; job; work; workforce; workplace; entrepreneurship; child labor; human capital; employee(s); economic success</i>
ODS9	<i>infrastructure(s); industrialization; industry; investigation; technology; innovation</i>
ODS10	<i>inequalities; inequality; inclusion; policies; market(s); migration; import(s)</i>
ODS11	<i>cities; city; housing; transport; cultural heritage; urbanization; regional planning; highways</i>
ODS12	<i>production; consumption; sustainable management; natural resources; food waste; waste; sustainability report; local products; waste management; recycling; hazardous waste</i>
ODS13	<i>natural disasters; disasters; climate; climate resilience; climate change; resilience; adaptation measures; reduction measures; climate action</i>
ODS14	<i>ocean; sea; marine resources; marine ecosystems; marine water; fishing; marine pollution; aquaculture; marine biodiversity; fish(eries); fishery</i>
ODS15	<i>terrestrial ecosystems; forest(s); wetland(s); mountain(s); endangered species; exotic species; soil degradation</i>
ODS16	<i>violence; abuse; trafficking; justice; (anti-)corruption; bribery; peace</i>
ODS17	<i>developing countries; cooperation; partnership(s)</i>

Anexo IV. Palavras-chave que apareceram pelo menos uma vez nos Relatórios de Sustentabilidade

Na tabela seguinte, encontram-se cada palavra analisada nos respectivos relatórios de sustentabilidade das organizações em estudo. A vermelho representa que estas palavras não foram encontradas nenhuma vez nos relatórios e, a verde significa que foram encontradas pelo menos 1 vez.

Tabela IV.1 - Palavras-chave por relatório de sustentabilidade

	Palavra	RS1	RS2	RS3	RS4	RS5	RS6	RS7	RS8	RS9	RS10	RS11
ODS1	Poverty	Green	Green	Green	Red	Green	Red	Red	Green	Green	Red	Red
	Social Protection	Red	Green	Red	Red	Red	Red	Red	Green	Red	Red	Red
	Refugee(s)	Red	Red	Red	Red	Red	Red	Red	Green	Green	Red	Red
	Vulnerable	Red	Green	Red	Red	Red	Red	Red	Green	Green	Green	Green
	Essential services	Red	Red	Red	Red	Red	Red	Red	Red	Red	Green	Red
	Basic services	Green	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red
ODS2	Hunger	Red	Red	Red	Red	Red	Red	Red	Green	Red	Red	Red
	Nutrition	Red	Red	Green	Green	Red	Red	Red	Red	Red	Red	Red
	Malnutrition	Red	Red	Red	Red	Red	Red	Green	Green	Red	Red	Red
	Agriculture	Red	Green	Green	Green	Green	Red	Red	Red	Red	Green	Red
	Food	Red	Green	Green	Green	Red	Red	Green	Green	Red	Red	Red
	Food security	Green	Red	Green	Red	Red	Red	Green	Green	Red	Red	Red
	Sustainable Agriculture	Red	Green	Green	Red	Green	Red	Red	Red	Red	Red	Red
ODS3	Health	Green	Green	Green	Green	Red	Green	Green	Green	Green	Green	Red
	Welfare	Red	Red	Green	Red	Red	Green	Green	Green	Red	Red	Red
ODS4	School	Green	Green	Green	Green	Green	Green	Green	Green	Green	Red	Red
	Education	Green	Green	Green	Green	Red	Green	Green	Green	Green	Red	Red
	Teaching	Green	Green	Red	Green	Red	Green	Red	Red	Red	Red	Red
	Teacher	Green	Green	Red	Green	Red	Red	Red	Green	Red	Red	Red
ODS5	Gender	Green	Green	Red	Green	Green	Green	Green	Green	Green	Green	Red
	Women	Green	Green	Red	Green	Green	Green	Red	Green	Green	Green	Red
	Girl	Red	Green	Red	Red	Red	Red	Red	Green	Red	Red	Red
	Female	Green	Red	Red	Green	Red	Green	Green	Red	Green	Green	Red
	Discrimination	Red	Green	Red	Green	Red	Red	Red	Green	Green	Red	Red
	Violence	Red	Green	Red	Green	Red	Red	Red	Green	Green	Red	Red
	Trafficking	Red	Green	Red	Red	Red	Red	Red	Red	Red	Red	Red
	Gender equality	Red	Green	Red	Red	Red	Red	Red	Green	Red	Red	Red
ODS6	Water	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green
	Water resources	Red	Green	Red	Red	Green	Green	Green	Green	Red	Red	Red
	Waste water	Red	Red	Red	Red	Green	Green	Green	Red	Red	Red	Red
	Effluents	Red	Red	Red	Red	Red	Green	Green	Red	Red	Red	Red
	Sanitation	Green	Green	Green	Red	Red	Red	Red	Green	Red	Red	Red
	Desalination	Red	Green	Red	Red	Red	Green	Green	Red	Red	Red	Red

	Palavra	RS1	RS2	RS3	RS4	RS5	RS6	RS7	RS8	RS9	RS10	RS11
ODS7	Energy											
	Renewable energy											
	Clean energy											
	Energy efficiency											
ODS7	Fossil fuel											
	Electricity											
ODS8	Employee											
	Human capital											
	Workforce											
	Workplace											
	Economic growth											
	Employment											
	Job											
	Work											
	Entrepreneurship											
	Child labor											
	Economic success											
ODS9	Infrastructure											
	Industrialization											
	Industry											
	Investigation											
	Technology											
	Innovation											
ODS10	Inequality/Inequalities											
	Inclusion											
	Policies											
	Market (s)											
	Migration											
	Import (s)											
ODS11	City/cities											
	Highways											
	Housing											
	Transport											
	Cultural heritage											
	Urbanisation											
	Regional Planning											
ODS12	Recycling											
	Hazardous waste											
	Food waste											
	Waste											

	Palavra	RS1	RS2	RS3	RS4	RS5	RS6	RS7	RS8	RS9	RS10	RS11
ODS12	Production	Red	Red	Green	Red	Green	Green	Green	Red	Green	Red	Red
	Waste management	Red	Green	Green	Red	Green	Green	Green	Red	Red	Green	Green
	Consumption	Red	Red	Green	Red	Red	Green	Green	Green	Green	Red	Red
	Sustainable management	Red	Green	Red	Red	Green	Red	Green	Red	Green	Red	Red
	Natural resources	Green	Green	Green	Green	Green	Green	Green	Green	Red	Green	Red
	Local products	Red	Red	Red	Red	Red	Green	Red	Red	Red	Red	Red
	Sustainability report	Green	Red	Green	Green	Red	Red	Red	Red	Red	Green	Red
ODS13	Climate	Red	Green	Green	Green	Green	Green	Green	Green	Red	Red	Red
	Climate change	Green	Green	Green	Green	Green	Green	Green	Green	Red	Green	Green
	Climate resilience	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red
	Climate action	Red	Red	Green	Red	Green	Green	Green	Green	Red	Red	Red
	Resilience	Red	Green	Red	Red	Green	Green	Green	Green	Red	Red	Red
	Adaptation	Red	Green	Red	Red	Green	Red	Green	Green	Red	Green	Green
	Disaster	Red	Red	Red	Red	Green	Red	Red	Red	Red	Red	Red
	Natural disaster	Red	Red	Red	Red	Red	Red	Green	Green	Green	Red	Red
	Reduction measures	Red	Red	Red	Red	Green	Red	Red	Green	Red	Red	Red
ODS14	Ocean	Red	Red	Red	Red	Red	Red	Green	Red	Red	Red	Red
	Sea	Red	Red	Green	Red	Red	Red	Green	Red	Red	Red	Red
	Marine resource	Red	Red	Red	Red	Red	Red	Green	Red	Red	Red	Red
	Marine ecosystem	Red	Red	Red	Red	Red	Red	Green	Red	Red	Red	Red
	Marine Pollution	Red	Red	Red	Red	Red	Red	Green	Red	Red	Red	Red
	Marine biodiversity	Red	Red	Red	Red	Red	Red	Green	Red	Red	Red	Red
	fishing	Red	Red	Red	Red	Red	Red	Green	Green	Red	Red	Red
	Fisheries	Red	Green	Green	Red	Red	Red	Green	Green	Red	Red	Red
	Fishery	Red	Red	Green	Red	Red	Red	Green	Red	Red	Red	Red
	Seawater	Red	Red	Red	Red	Red	Red	Green	Red	Red	Red	Red
ODS15	Soil degradation	Red	Red	Red	Red	Red	Red	Green	Red	Red	Red	Red
	Terrestrial ecosystems	Red	Red	Green	Red	Red	Red	Red	Red	Red	Red	Red
	Forest	Red	Green	Red	Red	Green	Red	Green	Green	Red	Green	Red
	Wetland	Red	Green	Green	Red	Green	Red	Green	Green	Red	Green	Red
	Mountain	Red	Red	Red	Red	Green	Red	Green	Red	Red	Red	Red
	Endangered species	Red	Red	Red	Red	Green	Red	Green	Red	Red	Red	Red
	Exotic species	Red	Red	Red	Red	Red	Red	Green	Red	Red	Red	Red
ODS16	Peace	Green	Green	Red	Red	Green	Red	Red	Green	Red	Red	Red
	Violence	Red	Red	Red	Green	Green	Red	Red	Green	Red	Red	Red
	Abuse	Red	Red	Red	Red	Red	Red	Red	Green	Red	Red	Red
	Trafficking	Red	Green	Red	Red	Green	Red	Red	Green	Red	Red	Red
	Justice	Green	Red	Red	Red	Red	Red	Red	Green	Red	Red	Red
	Corruption	Green	Green	Red	Green	Red	Red	Red	Green	Green	Green	Red
	Bribery	Red	Red	Red	Green	Red	Red	Red	Green	Green	Red	Red
ODS16	Anti-corruption	Red	Red	Red	Green	Red	Green	Red	Green	Green	Red	Red

	Palavra	RS1	RS2	RS3	RS4	RS5	RS6	RS7	RS8	RS9	RS10	RS11
ODS17	Developing countries	Red	Green	Green	Red	Green	Red	Red	Red	Green	Red	Green
	Cooperation	Green	Green	Red	Green	Green	Green	Green	Green	Green	Red	Red
	Partnership	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green

Anexo V. Expressões encontradas para cada relatório

Tabela V.1 - Expressões encontradas no Relatório de Sustentabilidade 1

Página	Frase	ODS
III	"(...) Honor those who suffered for justice and freedom in our land (...)"	16
	"Heal the divisions of the past and establish a society based on democratic values, social justice and fundamental human rights"	16
VII	" Health sector work focused on: medical equipment; infrastructure ; healthcare waste; anti-retroviral medication"	3, 9
	"Reviewed the procurement of textbooks in the education sector"	4
VIII	" Water infrastructure provision"	6, 9
	"1 198 Audit employees are registered"	8
2	" Employee turnover of 8,1%"	8
	"To address the widespread challenges of high employment , poverty and inequality, government committed to creating efficiencies in infrastructure delivery. Given the commitments and increased expenditure on infrastructure , government needs to adopt measures to derive value and accelerate growth."	1, 8, 9
	"We contribute by focusing our audits on basic infrastructure to provide services in health , education , housing , water and roads, and to ensure that services are delivered and that public funds are used economically, efficiently and effectively."	3, 4, 6, 9, 11
	"Although infrastructure is listed under sustainable development goal 9 (...)."	9
4	"As (...) pointed out in his stakeholder engagements, there is no point to building an up-to-date school if there are no roads to get to it."	4
	"(...) the Parliamentary committees in delving deeper into the work of various departments and entities, taking a strong stance against corruption and seeking accountability from officials who were responsible for financial management and governance transgressions."	16
5	"No matter what future every one of us sees ahead, inevitably this future includes peace , fresh water , working sanitation , abundant energy , great schools , smooth roads and excellent health services."	3, 4, 6, 7, 15, 16
	"We will sustain our capacity to deliver audits with the rigor and quality we are known for; by training young chartered accountants that can enter the workplace ready to contribute to the nation's economic growth ; (...)"	8
7	"Our annual audits focused on supply chain management, human resource management, effective use of consultants, information technology controls, management of grants, infrastructure projects, provision of water , sanitation and road infrastructure as well as the financial health of our auditees."	6, 9
	"Our three standalone performance audit reports, on the urban renewal programme, water infrastructure provision and the management of pharmaceuticals highlighted a number of critical matters in these focus areas."	6, 9
8	"The insights of regularity audit, information systems audit and performance audit were combined to provide a comprehensive view of the performance of the national and provincial departments in the health and education sectors."	3, 4
	"Our portfolio was further increased by audits of a few more (...) Education and Training colleges. We opted to perform the audits of all the Water Boards in the next audit cycle, due to the risks associated with the water and sanitation portfolio."	4, 6
9	"Investment in information technology , support and capacity building was a major driver of overhead costs (...)."	9
	"DEVELOPING OUR HUMAN CAPITAL "	8

Tabela V.1 - Expressões encontradas no Relatório de Sustentabilidade 1 (continuação)

Página	Frase	ODS
10	"(...) employees not only have a guiding framework on ethical conduct and decision-making, but that they are also aware of the governing processes consistent with international best practice and the strategic direction of the organization."	8
	" Employees , stakeholders and members of the public can report suspected unethical conduct to the ethics office by using the complaints process in terms of section 13 (...)."	8
	"We are also proud to produce audit professionals for the public sector, as our graduates rapidly find jobs after their stay with us."	8
11	"(...) that guide supreme audit institutions in their work . (...), the compliance auditing subcommittee, the financial and accounting subcommittee, the performance auditing subcommittee, the internal control subcommittee, and working groups on information technology audit, key national indicators and procurement."	8, 9
16	"Goal 3 of the SDGs is health and well-being for all. Government should improve the healthcare system and equitable access to essential health services."	3
	"Despite an increase in funding, managing the primary and district health systems has been challenging. Disparities contribute to societal inequalities and increase the impact on the current and future workforce."	3, 10
	"To contribute to a strong health system, we address the following areas annually (...)"	3
18	"Vision and values driven – Through our work and behavior, we aim to lead by example and continually demonstrate that clean administration and transformation are achievable."	8
19	"Our employees "	8
21	"ENVIRONMENTAL: Our impact on natural systems, including land, air and water "	6
	"Due to the nature of our work, our everyday impact on the environment is limited to the use of natural resources for our daily human needs. Our travel to and from auditees and other stakeholder engagements increases our carbon footprint as we burn fossil fuels for transportation."	7, 12
	"We develop our human capital and have the largest trainee auditor scheme in the country."	8
	"Information technology management"	9
22	"ENVIRONMENTAL: Our use of natural resources – land, air, water , paper, fuel; N° system to measure natural resources "	6, 12
	"Improved our employee value proposition with 1 923 (55%) employees joining the pension fund"	8
	"Diverse, skilled, capacitated and motivated workforce of 3 502"	8
	"Respect for our work "	8
	"ENVIRONMENTAL: Developed and implemented the environmental management and accounting system to measure our use of natural resources (...)"	12
25	"Paid on employees and internal empowerment (...)"	8
27	"R51 million was allocated to black women -owned firms (more than 30% black women ownership)"	5
28	"Recommends (...) conditions of employment "	8
29	"To make recommendations to the president on the conditions of employment of the (...)"	8

Tabela V.1 - Expressões encontradas no Relatório de Sustentabilidade 1 (continuação)

Página	Frase	ODS
30	"The (...) is responsible for determining the terms and conditions of employment of all (...) employees , in line with section (...)."	8
	"During the 2016-17 financial year the committee met twice and recommended the annual employee increases to the (...), as per its mandate."	8
36	"Quality education is goal 4 of the SDGs and addresses challenges of high unemployment , poverty and inequality . The (...) and (...) also recognize that high-quality education and training will enable (...) to build a skilled and capable workforce ."	1, 4, 8, 10
	"Despite this financial injection, the education and training system experiences challenges that have a negative impact on teaching and learning, and on students' access to employment ."	4, 8
	"Our education audits included school management and governance, education districts and provincial departments."	4
	" Education sector audits will lead to schools , districts and provinces being held accountable for improving school performance, discipline and the skills of educators."	4
39	"Sustained low economic growth "	8
	"Our auditees' activities in the public sector increasingly use the latest technology , apply various practices in procurement, contracting and service delivery, and use implementing agencies or form public private partnerships ."	9, 17
40	"Inadequate information technology capability to support successful delivery of the strategy (infrastructure , management information and audit and process software)"	9
44	"Poor usage habits, climate change and public water losses are factors of water scarcity. It is crucial for (...) to build the infrastructure to support water availability and sustainably manage this vital resource."	6, 9, 13
	"The country committed to making water and sanitation available and managing its sustainability to reach all households, as presented in goal 6 of the SDGs."	6
	"We audited the water infrastructure programme to determine its effectiveness."	6, 9
46	"Consequently, in the past year our annual audits focused on supply chain management, human resource management, effective use of consultants, information technology controls, management of grants, infrastructure projects, consequence management, provision of water , sanitation and road infrastructure as well as the financial health of our auditees."	6, 9
	"Our portfolio was further increased by audits of a few more technical and vocational education and training (TVET) colleges, bringing the total number of colleges that we audited for the year to 30."	4
	"We opted to perform the audits of all the Water Boards in the next audit cycle, due to the risks associated with the water and sanitation portfolio."	6
48	"The plan is aligned to the (...) outcomes and follows the five government priorities identified in the (...), i.e. decent jobs , fight crime, education , health and rural development."	3, 4, 8
48+49	"We tabled three standalone performance audit reports, on the urban renewal programme, water infrastructure provision and the management of pharmaceuticals (...)"	6, 9
49	"The skills of our performance auditors and specialists in health and education contributed to numerous integrated audits."	3, 4

Tabela V.1 - Expressões encontradas no Relatório de Sustentabilidade 1 (continuação)

Página	Página	ODS
50	"Our performance audit team applied value chain analysis to understand service delivery in the health and education sectors "	3, 4
	"Our Investigations unit augmented the sector audits with support on managing antiretroviral medication during the health sector audit, and on the process for procuring textbooks at the (...) during the education sector audit."	3, 4, 9
	"Our auditors also combined information from the (...) and Sanitation and the general household survey during the performance audit on water infrastructure to demonstrate the backlog in providing water to households."	6, 9
	"Auditing employee costs, where we achieved audit efficiencies."	8
	"The integration approach entails including information systems, investigations and performance auditors (collectively known as specialized audit services) in the audit teams."	9
51	"The performance audit team contributed to audits on education, health, roads, water and sanitation and housing ; areas that are directly related to basic services that affect the lives of citizens."	1, 3, 4, 6, 11
	The auditors, engineers and quantity surveyors were instrumental in identifying various shortcomings in the policy, planning and execution of infrastructure projects that had a negative impact on service delivery."	9
51	"With our audit opinions increasingly being contested, the complexity of procurement and contracting in the public sector increasing and the development of public-private partnership among other challenges, (...)"	17
54	"We also facilitate management cooperation and responsiveness in the interest of clean administration"	17
55	"(...), which reviewed our sector reports on health and education for the first time."	3, 4
	"(...) taking a strong stance against corruption and seeking accountability from officials who were responsible for any governance transgressions. The committee sought to intensify the discussions on the lack of consequences by engaging the anticorruption task team."	16
58	"The Association for Women (...), to which we provided assistance during its Woman of substance conference"	5
	"Under the leadership of (...), we supported capacity building for young women leaders through the week-long."	5
	"The internal control subcommittee, and working groups on information technology audit, key national indicators and procurement."	9
	"International Cooperation "	17
60	"The contract work income was (...) of the audit income, which is in line with the previous year's allocation."	8
	"Investment in information technology , support and capacity building was a major driver of overhead costs but was offset by our cost optimization strategies and other austerity measures that resulted (...)."	9
63	"FIGURE 38: EXECUTIVE COMMITTEE BY RACE AND GENDER "	5
	"FIGURE 37: WORKFORCE PROFILE BY GENDER "	5, 8
	"This represents a 0,5% decrease in our workforce , mainly in the support business units."	8
	"FIGURE 36: WORKFORCE PROFILE BY RACE"	8
64	"We are fairly aligned to the national financial sector's economically active population statistics, although we have an over representation of African females particularly at the assistant manager level."	5

Tabela V.1 - Expressões encontradas no Relatório de Sustentabilidade 1 (continuação)

Página	Página	ODS
64	"While we have made great progress towards accomplishing employment equity targets, we need to focus on attracting and retaining (...) females at senior management (band C) and management (band D) levels."	5, 8
	"During the year we recruited 518 employees , including trainee auditors, compared to 563 in the previous year."	8
	"Improving Job Occupancy Levels and Employee Turnover"	8
	"Augmenting our employee value proposition"	8
	"Improving employment conditions and benefits remains our key priority; we therefore embarked on an awareness campaign to increase the number of employees in our retirement fund."	8
	"Our overall employee turnover stood at 8,1% (...) against a target range of 10,5% – 11,5."	8
65	"Talent management continues to evolve as a strategy that enables us to retain top talented employees and ensure a sustainable talent pipeline."	8
	"Study and skills development support to employees "	8
	"Bursaries to employees "	8
	"The (...) consolidates all the benefits that the organization offers and personalizes them according to each employee's unique benefits (...)."	8
	" Innovation and learning development projects"	9
66	"The multi-stage curriculum is a framework that guides our employees through the multiple stages of their career paths and enables them to plan and develop their careers."	8
	"The AMP training was also rolled out to the pre-issuance reviewers and contract- work creditor firms."	8
67	" Gender Profile of Trainee auditors"	5
71	"FIGURE 51: STUDENTS PER GENDER AND RACE"	5
72	"The organization promotes orderly and constructive relationships with its employees ."	8
	" Employees used the following services: Assistance services: 769 employees (2015-16: 735); (...)"	8
	"FIGURE 54: EMPLOYMENT RELATIONS: CCMA DISPUTES"	8
	" Employee relations"	8
	" Employee wellness programme"	8
	"We continue to build on our other stakeholder partnerships specifically focusing on the following sponsorships."	17
73	" Human Capital Service Delivery Model"	8
	"We are committed to providing all staff and affiliates with a work environment that is physically safe and psychologically supportive."	8
74	"Our financial and human capital sustainability is well understood and articulated in our strategies."	8
	"For the past year, our main aim was to create a tool that will allow us to capture all the information related to the use of natural resources ."	12

Tabela V.1 - Expressões encontradas no Relatório de Sustentabilidade 1 (continuação)

Página	Página	ODS
74	"We will continue our journey of ensuring our leadership's presence using every possible means, reaching as many employees as possible as often as possible, as this has proven to be the most effective way of driving the achievement of our strategy and leading the organization."	8
75	"We look forward to enhancing our audit programmes, (...) system and (...) infrastructure to improve and introduce further efficiencies to the organization."	9
76	"Equity in the workforce "	8
77	"The CEE's report also indicates that women and persons with disabilities remain severely under-represented in all aspects of employment equity."	5, 8
	"The breakdown of our workforce into demographic groups is presented in Figures 36 and 37. (...) Employment (...)"	8
78	"This should result in sustainable job creation and poverty alleviation."	1, 8
	"Allocation of contract audit work "	8
	"The main drive of the enterprise and supplier development programme is to allocate contract audit work to private audit firms."	8
	"We increased the allocation of our outsourced contract audit work to black-owned firms to 36%."	8
79	"Our staffs were excited to participate in community upliftment projects aimed at supporting education and literacy, food security and the shelter needs of our beneficiaries."	2, 4
80	"The effectiveness of our appetite statement was demonstrated in the early warning mechanisms it provided in areas of finance and human capital , which necessitated certain focused management steps being taken to bring the risk within levels we were comfortable with."	8
82	"(...) employees not only have a guiding framework on ethical conduct and decision-making, but that they are also aware of the governing processes consistent with international best practice and the strategic direction of the organization."	8
83	" Employees , stakeholders and members of the public can report suspected unethical conduct to the ethics office by using the complaints process in terms of section (...)."	8
	"The policy and procedure on complaints was revised late in the previous cycle to include protection for employees from occupational detriment should they make a protected disclosure."	8
84	"(...) however, we will continue to rigorously support businesses that have more than 30% Black women ownership, rural and farm businesses and schools for learners with disabilities."	4, 5
	"(...) and to address diversity-related issues, especially attitudinal challenges to including people living with disabilities in the workforce ."	8
	"We aim to enhance the way we manage employment equity by ensuring that while we appoint people from diverse backgrounds, we also address the diversity-related issues that may result. Improving attitudinal challenges to including people living with disabilities in the workforce will continue to be a key focus area for the organization."	8
88	"The (...) new ground policy document ties in with goals 1, 2 and 11 of the SDGs by describing sustainable human settlements as: well-managed entities in which economic growth and social development are in balance and result in sustainable development, wealth creation, poverty alleviation and equity."	1, 8

Tabela V.1 - Expressões encontradas no Relatório de Sustentabilidade 1 (continuação)

Página	Página	ODS
88	"The performance audit assessed four urban renewal projects, including the construction of housing , and other buildings such as clinics and community centers."	11
89	"Considered the effectiveness of the systems of internal control and the supporting governance processes, particularly as they relate to: (...) - information technology risks, especially those relating to financial reporting (...)"	9
92	"In order to lay the right foundation for remuneration practices, the organization has developed a remuneration policy, procedures and processes, which are made available to all employees through the organization's Intranet."	8
	" (...) the transparency of remuneration practices, promoted by communicating them to all employees "	8
	"(...) professionalization promoted by providing a conducive environment to advance employee experience and qualifications"	8
	"(...) as well as internal factors affecting the organization such as affordability, staff retention and employee engagement."	8
97	"Rural schools programme"	4
	"Disclosures in respect of: Employees ; (...)"	8
	"Disclosures in respect of: Employee profile"	8
108	"Contributions to a pension plan of the employee's choice, in respect of service in a particular period, are included in the employees' total cost of employment and are charged to surplus or deficit in the year to which they relate as part of the cost of employment ."	8
	"The entitlement to post-retirement medical benefits is based on the employee being on the staff rules terms and conditions, remaining in service up to retirement age of 65 (or when reaching 50 in the case of early retirement) and the completion of a minimum service period. The expected costs of these benefits are accrued over the period of employment , using the projected unit credit method."	8
	"Short-term employee benefits: The cost of short-term employee benefits (...) are recognized in the period in which the service is rendered and are not discounted."	8
114	"Repayment to former (...) states employees - deductions of salary over-payment"	8
	"Future service costs are recognized when the services are delivered by the employees during the employment terms."	8
115	"A fund set aside to finance special investigations or audits for which the (...) may not be able to recover the cost from a specific auditee."	9
124	"The students are required to work for the (...) for a duration equivalent to the years funded."	8
126	"Short-term employee benefits"	8
	"Long-term employee benefits - termination"	8

Tabela V.2 - Expressões encontradas no Relatório de Sustentabilidade 2

Página	Frases	ODS
1	"(...) From 2018 onwards, we can also develop activities outside the traditional sectors and outside the traditional partnerships of development cooperation . (...) With this in mind, we meanwhile have signed twenty partnership agreements with Belgian public instances such as (...), and with regional employment and water supply agencies."	6, 8, 17
	"The Global Partnerships , assignments for third-party donors within the policy framework of the (...) there are three reasons for this: First, the big development cooperation players (...)"	17
	"(...) is developing a climate change strategy which is to mainstream climate change in every intervention."	13
	"Enabel will also use a more flexible programming and budget framework, which is adapted to the difficult circumstances in the partner countries of the (...) Cooperation ."	17
3	"Belgium recognizes the development potential of migration ; first, because of the transfer of funds, knowledge, technologies and culture from the diaspora, and second, by insisting on the need of better organizing migration whilst respecting the rights of migrants by fighting human trafficking and ensuring appropriate migration management."	10
	"Thus, in, (...) implements the Migration management support programme, which aims to support (,,,) in implementing its migration policies . This programme aims, on the one hand, to support (...) by improving the job perspectives for migrants in Morocco, and on the other hand (...)"	8, 10
	"Regional integration and trade liberalization policies have significantly reduced public revenues in developing countries whereas debt relief initiatives reached their limits in the first decade of the millennium. So, developing countries urgently need to develop new sources of financing."	10, 17
	" Migration and development"	10
	"In the years and decades to come, migration pressure will increase owing to climate change and multiple conflicts."	10, 13
"Even though the relation between migration and development is complex, multidimensional and context-specific, development cooperation must address the underlying causes of migration and make sure migration becomes a choice and not a necessity."	10	
4	"(...) Technical education pupils are getting trained in a professional setting through adapted internships that are providing them with genuine employment opportunities, young entrepreneurs are coached so their ideas can more easily convert into flourishing business initiatives, and health care grants are awarded following a performance-based system, which is to lead to permanently improved quality health care, also in remote areas."	3, 4, 8
	"(...) the implementing agency of Belgium's governmental development cooperation , and the (...) have supported private sector actors in the South for many years. This is done by improving the business environment, by developing public-private partnerships or inclusive and sustainable value chains, by strengthening the businesses capacities of (...) and of business federations, by improving the match between training and the job (...) diaspora."	8, 17
	" Climate change "	13
	" Climate change constitutes a major challenge for developing countries ."	13
	"(...) is aware of the issue and made climate change one of the priorities in his Policy Paper (2016)."	13
	"That is why governments and multilateral institutions increasingly call upon the private sector to become a development cooperation partner."	17

Tabela V.2 - Expressões encontradas no Relatório de Sustentabilidade 2 (continuação)

Página	Frase	ODS
4	"Elaborate approaches to incorporate or involve the private sector in development cooperation "	17
4+5	"Internationally, the Paris Climate Agreement, which was adopted in December 2015, urges all development actors to support the least developed countries in their fight against climate change ."	13
5	"This paper highlights (...) acquired experience in the area of climate change (renewable energy, sustainable agriculture, rational water management, green economy) and proposes a plan of action to achieve (...)."	2, 6, 7, 13
	"In 2016, (...) started the procedure to be accredited by this (...) to accompany partner countries in their climate efforts."	13
	"It discussed climate and development issues in depth and elaborated a paper defining an action strategy."	13
	"The specific priorities are mainstreaming the environmental/ climate in (...) actions, capitalizing on acquired experience, strengthening partnerships with public and private actors, communication, and access to new financial instruments."	13, 17
7	"At the same time, the (...) works closely together with the (...) and with several public institutions and associations that are active in the water , transportation and health sectors. To meet the environmental and land management challenges that the country faces (lack of water , air pollution, mobility, climate change (...)) it is indeed essential to mobilize public and civil society actors."	3, 6, 13
	"In the same way, the (...) project contributed to the environmental training of managers and trainers of the (...) and of technicians of the (...) Water Agency ."	6
	"(...) Overall, all these actions are benefiting the fight against climate change as well as addressing health and well-being issues affecting the Algerian population."	3
	"In the area of waste management , many years ago Algeria agreed on significant efforts."	12
	"By improving household waste management or developing safe and clean transportation systems, the (...) projects support Algerian cities and communities to become resilient and sustainable."	12
	"In 2016, the (...) project thus offered training in good management practices for engineered landfills, launched pilot composting initiatives and invited its (...) partners to learn from Belgium's household waste management expertise."	12
8	"The environment is at the heart of the last Cooperation Programme between (...)"	17
	"The projects are mostly in agriculture and food security (32%), health (18%) and education (11%). (...) duties pertain primarily to technical support (41%) in domains such as gender, migration, agribusiness , but also knowledge building and communication (25%) and Monitoring and Evaluation (25%)."	2, 3, 4, 5, 10
	"These knowledge centers aim to bridge the gap between education providers (...), the education field (teacher training, school network organizations, the Ministry...) and the academic field."	4
	"Furthermore, more than 10,000 items were borrowed from the provincial educational materials documentation centers of (...), more than 150 schools were intensely accompanied, and more than 2,000 teachers were trained by our experts in global citizenship education ."	4
	"(...) use various channels to embed global citizenship education in schools in Belgium."	4
	"+10,000 Education items borrowed"	4

Tabela V.2 - Expressões encontradas no Relatório de Sustentabilidade 2 (continuação)

Página	Frase	ODS
8	"70% of Junior Assistants are women ; thus, the Junior Programme also contributes to gender equality in development cooperation, where the field is dominated by men."	5
	"20 partnerships with NGOs"	17
9	"Most participants were women (495 women , 248 men) and (...)."	5
	"The (...) provides better access to markets by supporting producers' groups in the South which are active in sustainable trade."	10
	"(...) also played an active role in five governmental development cooperation programmes of (...)"	17
	"62% of participants indicated they are willing to reorient their career and engage in development cooperation ."	17
10	"Access to high-quality healthcare services, by supporting both the organization of primary health service delivery and the access thereto. Significant structural work has also been agreed upon in view of developing the health sector workforce ."	3, 8
	"Capacity development of the health sector workforce , a key factor for any endogenous development process."	3, 8
	"The Support programme to the health sector supported the capacity development of health care (...)"	3
	"In addition, the Support programme to the health sector purchased emergency obstetrics and neonatal equipment in view of strengthening the healthcare centers of communes"	3
	"Belgium leads the health sector"	3
	"Special attention is given to the economic empowerment of women , the creation of decent jobs and the sustainable management of natural resources ."	5, 8, 12
	"In 2016, the Support programme to the development of agricultural value chains helped fifteen businesses – among them, eleven ran by women – attend national agricultural fairs."	5
	"In addition, 227 entrepreneurship projects were selected for funding in order to improve value creation by operators in the value chains. These projects overall involved 1,717 men and 2,309 women ."	5, 8
"Belgian governmental development cooperation in Benin focuses on three main axes."	17	
11	"This Plan emphasizes poverty reduction and focuses on the human person, access to primary services for all, the diversification of production, strategic resources, environmental sovereignty and scientific and technological independence."	1
	"The (...) Development Cooperation , which has been active in (...), provides assistance in designing and implementing projects that focus on health , agropastoral and production development, tourism, and water and the environment in remote areas, characterized by high poverty rates and high vulnerability."	1, 3, 6, 17
	"Equipment of fourteen health centers and four hospitals with more than 500 medical appliances, benefiting 43,000 families."	3
	"Capacity development of 500 national-level health sector civil servants in family health , healthcare quality management and health emergency situations, health human resource management, and health network and entity management."	3
	"Improvement of 32% in productivity and in the production of nine selected agricultural products and increase by 5% of net average revenue of households following the implementation of a commercialization strategy in three (...)"	2
	"Belgium leads the financial partners group in the health sector"	3
	"Thus, support to the development of the tourism sector contributes to achieving diversification of production; whereas the support to the water and environment sector contributes to environmental sovereignty."	6

Tabela V.2 - Expressões encontradas no Relatório de Sustentabilidade 2 (continuação)

Página	Frase	ODS
11	"In their programme, interventions take into account transversal gender and climate change issues, the search for sustainability and individual and institutional capacity development."	5, 13
	"Implementation of 33 Integrated Water Resources Management and integrated watershed management projects."	6
12	" It concerns a social and economic analysis of the (...) concentration region of choice; a rights-based gender study; and a Domestic Resource Mobilization study."	5
	"After thirteen years of interruption governmental development cooperation between (...) was resumed in 2016."	17
	"Ten million euros are allocated to the project supporting access to drinking water and sanitation of the city of (...)."	6
	"The drinking water and sanitation project in (...), the capital of the Est region, carried out preliminary studies on the basis of which a master plan was elaborated for drinking water facilities for the upcoming decades."	6
	"The EU responded to the call by funding an initiative under the Instrument contributing to (...) and Peace . "	16
13	"(...) for a total amount of 3.6 million euros, reflecting the reorientation of activities towards direct support to the population and, in particular, to smallholder producers living from family agriculture who are marginalized by economic and financial circuits and most impacted by the ongoing crisis."	2
	"A considerable part of the population, which to a large extent lives from growing food crops, was confronted with food insecurity. In addition, unfavorable climate conditions affected a large part of the country and the growing season's agricultural production significantly dropped, and consequently primary food prices soared. Local communities showed little resilience in the face of the negative effects of food insecurity and certain epidemics such as malaria."	2, 13
	"The (...) model has become the model of reference for (...) of Agriculture ."	2
	"In view of increasing irrigated acreage and making land profitable and sustainably manage water resources , a water -drawing facility was inaugurated on the (...)"	6
	"1,800 hectares of wetland turned into farmland"	15
14	"Considering the situation, (...) intensified interventions which directly benefit rural populations by means of support to family agriculture , to improved transportation access and to vocational training facilities in view of a better match between training and employment ."	2, 8
	"Also, health sector interventions were launched after a few years of interruption."	3
	"The installation in (...) center offering a technical platform to all member schools and a meeting space for businesses and students."	4
	"Still, a new water sector programme was agreed upon, which reflects the willingness to work more closely with the final beneficiaries of interventions."	6
15	"The (...) targets sustainable and inclusive economic growth using a rights-based approach, namely in three interventions: Support to agricultural development and food security in the (...); Supply of drinking water in rural and peri-urban areas of (...); Economic (harbor) growth, access to health care (...)"	2, 3, 6, 8

Tabela V.2 - Expressões encontradas no Relatório de Sustentabilidade 2 (continuação)

Página	Frase	ODS
15	"In collaboration with the (...), on-site training (combined with e-learning) in primary health care, sexual and reproductive health and antiretroviral therapy was dispensed to more than a hundred health sector workers in view of capacity development."	3
	"The training of eight technical managers of the (...) was conducive to the production of a study of the drinking water network using mapping tools (...), which led to the smooth start-up of the project in the field."	6
	"In (...) their first-ever Cooperation Programme."	17
16	"Five hundred vulnerable households pulled out of extreme poverty thanks to core herds of small ruminants attributed by the (...). Six women's union cooperatives collected, processed and sold 6,000 liters of milk."	1, 5
	"500 households pulled out of extreme poverty in the (...) circle"	1
	"Over the coming years, this new Cooperation Programme is to consolidate (...) achievements in (...) in the decentralization sector (reform of the State) and in the rural development sector (food security). Thus, (...) actions are aligned with the country's priority objectives which aim to achieve sustainable peace through decentralization and deconcentration as well as to improve food security for the population, which are considered key conditions to ensure stability in the country."	2, 16, 17
	"(...) helped targeted populations to capture (...) from community water bodies."	6
	"Belgium leads the fisheries and aquaculture sector"	14
	"In 2016, Belgium coordinated the (...) & Fisheries group, jointly with the (...)"	14
	"(...) was strongly influenced by the difficult implementation of the Peace Agreement and the slowness of political decision-making, which have negatively impacted the implementation of the cooperation programmes."	16, 17
	"It was co-chaired by (...) of Development Cooperation and the (...)"	17
"Belgium restarted the donor coordination on transparency and anti-corruption "	16	
17	" Agriculture is the main driver of economic growth in (...), creation, exports and the fight against poverty . (...), which among other things aims to provide social support to smallholder agriculture . (...) allowed thousands of farmers to increase their revenues, while reconverting water-demanding cereal crop land and fighting climate change ."	1, 2, 6, 8, 13
	"It was a year of transition from a (...) focusing on two traditional sectors (agriculture and water and sanitation) to a new (...) development path and the (...) development cooperation strategy for middle-income countries."	2, 6, 17
	"Support to three watershed agencies improved water sector governance in (...) sanitation plan allowed for the sanitation of a dozen small cities and rose awareness among inhabitants of forty cities about the importance of sanitation for health and the environment."	6
	"In addition to supporting the development of three important agricultural value chains (almond trees, date trees and saffron), the (...) development agency continues to support the national sanitation plan, the environmental upgrade of rural schools plan and Integrated Water Resources Management via watershed agencies."	6
	"(...) environmental upgrade of rural school's plan, which plans to install sanitation blocks in remote schools , (...) promotes broader and longer schooling of girls in a country where one third of the population is illiterate (40% among women)."	4, 5, 6
	"16,000 pupils (half of them girls) can access adapted sanitation in 180 local schools "	4, 5, 6
"A Migrations programme aims at the social and economic integration of migrants in (...) as well as at investments in (...) living in Belgium. The fight against violence against women and youth entrepreneurship are at the heart of two new interventions."	5, 8, 10, 16	

Tabela V.2 - Expressões encontradas no Relatório de Sustentabilidade 2 (continuação)

Página	Frase	ODS
17	"117 water treatment stations built in ten years' time"	6
	"In the south of the country, support to the date trees and saffron value chains helped improve productivity and created added value on the domestic and exports dates and saffron markets whilst managing the demand for water ."	6, 10
18	"Mozambique is a partner country of the (...) Cooperation since 2001. Many of the country's initiatives aim to improve the population's access to resources, infrastructure and services, in particular in the most vulnerable rural areas, in view of eradicating poverty and promoting sustainable development."	1, 9, 17
	"Belgium plays a key role in digitization of data gathering in the water sector"	6
	"The Belgian development agency plays a key role in promoting SDG 6 through its programme aiming to increase access to and control of the water supply and sanitation in the six northern districts of the (...)"	6
	"That situation was further aggravated after two consecutive years of drought (2015-2016) which affected water reserves and brought the Province on the rim of a humanitarian crisis."	6
	"The water sector in Mozambique is poorly managed: Data of water supply and water quality in rural areas are obsolete, incomplete and often erroneous."	6
	"This was done successfully thanks to the use of new technologies (smartphone) allowing teams with little training to collect 100% of water point data (location, water quality, functioning pump or not, etc.) and at little expense and within six months' time in the six selected districts."	6
	"(...) the reality was so different from the information disseminated in reports, but it also led to new solutions that are more adapted to the challenges of the Province, such as the need to invest in the desalination of water , a solution proposed and promoted by (...)."	6
	"46,000 people gained access to drinking water "	6
	" Climate change brought alternation of torrential rains and periods of drought, which are difficult to predict, to (...)"	13
"10th partner country of the (...) Cooperation "	17	
19	"Under the framework of the Decentralization programme in the (...) region, the participation of women in the management bodies of completed works was increased. 70 % of the members are women . The percentage of school kids confirming regularly using the latrines at school went from 14% in 2015 to 66% in 2016. Food vulnerability and security is now effectively monitored in eight communes (...)."	2, 4, 5
	"Belgium leads the health sector and in the stock breeding sector as from 2017"	3
	"The cooperation between (...) led to the signature in June 2016 of a new cooperation programme for 2017–2020. This programme, amounting to 33 million euros, targets two sectors: health and stock breeding."	3, 17
	"In 2016, the Support project for strengthening the health system (...) supported the activities of health centers in view of extending the healthcare coverage, in particular for vaccinations, prenatal care, the use of modern contraceptives and deliveries assisted by qualified staff."	3
20	"In 2016, a project was launched to promote girls' school attendance in rural areas."	4, 5
	"So far, in four consecutive phases, 23 new schools have been built for 7,000 pupils."	4
	"In 2016, (...) co-chaired the education working group"	4

Tabela V.2 - Expressões encontradas no Relatório de Sustentabilidade 2 (continuação)

Página	Frase	ODS
20	"Belgium remains committed to solidarity with the Palestinian people through a Cooperation Programme in education and local governance whilst increasingly focusing on employment and sustainable economic development."	4, 8, 17
	"(...) to the Palestinian education budget via a (...) in view of improving the quality of education and facilitating access to education ."	4
	"The follow-up of graduates shows that 80% of them finds employment within a year or starts an own business."	8
	"In 2016, the project was expanded: it now reaches a total of 1,000 pupils, including 400 girls . The (...) partners have taken over the lead and incorporate Work Based Learning elsewhere in education , without Belgian support."	5, 8
	"(...) helped drawing up 41 local development plans and financed a part of the social infrastructure works : hospitals, class rooms, and water and electricity facilities. In 2016, increasingly attention was paid to economic development with pilot projects supporting the local economy and promoting local entrepreneurship ."	6, 7, 8, 9
	"The (...) are the only middle-income countries that are still Belgian governmental development cooperation partner countries. (...) This shows that Belgium attaches much importance to the peace process under the (...) framework of 1993 and 1995."	16, 17
21	"A strong (...) is essential for the peace process leading to a two-state solution with an independent, sovereign, livable (...) coexisting in peace and security with the (...)"	16
	"Belgium leads the health insurance sector"	3
	"In the health sector, the new government further insisted on the importance of expanding the universal health insurance system."	3
	"The assistance given to health insurance members in hospitals and campaigns on the rights and duties of the insured improved overall awareness of health rights."	3
	"145 (...) employees were trained through an exchange agreement with (...) Institute for Health and Disability Insurance (...), the counterpart of (...), and its digital information technologies were modernized."	3, 8
	"In the environmental sector, the Programme for sustainable economic development and strategic management of natural resources (...) was still aligned with the national sector policy aiming to make (...) into a modern country benefiting of its natural resources in a responsible and sustainable way."	12
	"In (...) the climate change adaptation strategy was approved."	13
	"This slowed down our cooperation programmes without however changing the relevance of ongoing programmes."	17
22	"Pursuant to (...) decision to end governmental development cooperation with (...) by June 2019, the development of strategies to draw lessons and build knowledge on the basis of current and past experiences became a priority of (...)."	17
	"(...) is a low-income country that aims to become a middle-income country by 2020 by boosting the economy with public investments and with agriculture , exports and tourism driving a gradual evolution towards a knowledge-based services economy."	2
	"The (...) development agency concentrates its interventions in the energy , health and decentralization sectors. "	3, 7
	"These sectors were chosen in partnership with the (...) authorities while defining the last multi-year programme for the 2011-2014 period, which will only be completed in 2021."	17
	"In 2016, the (...) development agency supported initiatives promoting the quality of care in hospitals and health centers in (...)"	3

Tabela V.2 - Expressões encontradas no Relatório de Sustentabilidade 2 (continuação)

Página	Frase	ODS
22	"In addition, institutional capacity of the national electricity company (...) was developed in financial management, human resources management and maintenance of power production, transportation and distribution infrastructure. With the competent authorities, (...) also developed sustainable forest resources management plans, since forests still are an important source of energy for the country. All of this has contributed to increasing the share of renewable energy in (...) energy mix."	7, 15
	"Actions were taken to increase the forest cover (4,552 ha added between 2011 and 2016)."	15
	"4,500 ha of forest cover added"	15
23	"It primarily concerns interventions aiming at equal access to high-quality health care via universal health coverage, access to drinking water and sanitation in rural areas, sustainable agriculture and workforce capacity development."	2, 3, 6, 8
	"This helped the health districts to better forecast their revenues, but it also helped the population to plan its costs."	3
	"More than 1,000 persons (487 women among them) used grants to get trained in health care, hydraulics, sanitation or gender matters."	3, 5, 6
	"More than 500 healthcare workers were trained in ocular health , 400 in obstetrics and neonatal care, 240 in mouth and dental health (...) 210,000 women of reproductive age in the five targeted regions benefited of these healthcare quality improvements."	3, 5
	"Senegalese are covered by health insurance in the (...) departments"	3
	"Five wells were drilled for some forty villages providing drinking water to more than 7,000 people and 200,000 head of cattle."	6
	"Eight water systems were optimized so more than 75,000 people in rural areas gain secure access to drinking water ."	6
24	"The (...) is the economic and social policy document of reference for (...) economic growth for the period until 2035. It is based on three axes: (...) (2) human capital , social protection and sustainable human development, (3) governance, institutions, peace and security."	8, 16
	"The (...) aims to eliminate income poverty and reduce inequality by 2030. (...) Land reform, job creation and agricultural production should contribute to such an economy."	1, 8, 10
25	"This agriculture -oriented exercise showed the importance of strengthening existing cooperation with cash-for-works programmes, incentivizing smallholder production, closing the gaps in transportation, incentivizing storage and localized access and consumption, establishing Government-controlled food stores, promoting diversification of manufacturing, and introducing a micro-credit programme to promote both on-farm and off-farm enterprise development."	2
	"200,000 inhabitants of (...) have access to clean and affordable drinking water "	6
	"Tanzania is rich in natural resources , such as wildlife, forests , land, water , fisheries . Yet, these resources face growing pressures due to population growth, agricultural expansion, demand for energy and climate change . Therefore, our natural resources sector projects always link the sustainable management of natural resources with the local economy. This way, local communities are able to derive sustainable and equitable benefits from natural resources through for instance wood and charcoal extraction, value chain development for forest products and fisheries , access to markets and sound crop intensification."	6, 7, 12, 13, 14, 15
	"In the area of Natural Resources Management, national and local civil servants were trained in fisheries resources management, participatory forest management, beekeeping and wildlife conservation policies."	12, 14, 15

Tabela V.2 - Expressões encontradas no Relatório de Sustentabilidade 2 (continuação)

Página	Frase	ODS
25	"For the Natural Resources Management project in (...) this resulted in all villages in the area now have functioning Village Natural Resources Committees. In the case of (...) Wetlands Ecosystem Management project, the results include the formulation of business plans in two target wildlife management areas, and the upgrading of forest management plans for targeted village forest reserves."	12, 15
26	"The (...) government is facing numerous challenges to achieve its education and health objectives (both sectors are Belgian concentration sectors)."	3, 4
	"(...) total health expenditure is estimated at US\$50 per capita per year."	3
	"(...) supports the capacity of the (...), 15 districts and 75 health facilities to deliver quality health services, through the introduction of results-based financing, which aims at improving health system efficiency and effectiveness."	3
	"Out of 163 public health facilities in 15 targeted districts that underwent self-assessment exercise, 29 were accredited and ready to implement (...)"	3
	"Computerized health facilities through the provision of computers and local area network."	3
	"A proactive training programme to address cross-cutting aspects within human resource training plan was developed for the education , health and environment sectors."	3, 4
	"Belgium is the chair of the Health Development Partner group"	3
	"The education system should double its current intake capacity to achieve the universal primary and secondary education objectives by 2025."	4
27	"3,000 employees in the education, health and environment sector are impacted by the HR development support to 48 beneficiary organizations"	4, 8
	"Against this background, (...) is improving the quality of teacher training by introducing 'Active Teaching (...)"	4
	"The School Education (...), jointly funded by the (...), resulted in an impressive number of direct outputs: over half a million primary school pupils benefited from additional instruction time, 1,302 schools have completed additional construction, etc."	4
	"The SEQAP's intensive training approach has been adopted by the new Teacher (...), which is important in the context of the new competency-based curriculum, to be implemented from the school year 2018-2019."	4
	"3,700+ education managers and 37,000+ teachers trained to manage the transition towards full day schooling"	4
	" Education , with specific attention for capacity building and for enhancing the quality of the education offered, in particular to disadvantaged groups."	4
28	" Water and sanitation within the context of the environment and adaptation to climate change "	6, 13
	"Undoubtedly, the (...) political decision announced in 2015 that (...) is no longer a partner country of (...) governmental cooperation , impacted ongoing activities in 2016."	17
	"A global approach of the person must be adopted, taking into account the right to health care, especially for vulnerable groups."	1, 3
	"These projects cover varied topics from financing primary performance-based health care in Burundi to domestic security (...)"	3
	"The growing interest of (...) public partners to work with (...) in international development cooperation initiatives;"	17
"Quality health care requires the right organizational and institutional conditions to be created."	3	

Tabela V.2 - Expressões encontradas no Relatório de Sustentabilidade 2 (continuação)

Página	Frase	ODS
29	"Initially, (...) mainly supported primary cities, which are characterized by rapid and uncontrolled urbanization, high poverty prevalence and lack of basic infrastructure."	1
	"More than forty national and international agriculture experts from thirteen partner countries of the (...) governmental development cooperation and (...) head office experts shared ideas and debated issues."	2, 17
	"With the new priorities of the (...) in mind, the four following themes were primarily addressed: (1) sustainable agriculture and climate change, (2) partnerships with the private sector and support to entrepreneurship, (...)"	2, 8, 13, 17
	"On the occasion of (...) looked back on twenty years of (...) development cooperation in the urban sector."	17
	"By combining funding of health systems with certain quality requirements stakeholders can be motivated and remain motivated to deliver high quality care."	3
	"The (...) development agency was part of the official (...) delegation at the (...) on Housing and Sustainable Development in (...) from 17 to 20 October 2016. The conference adopted the New Urban Agenda, setting standards in urban development to make cities and human settlements inclusive, safe, resilient and sustainable."	11
	"In November 2016, in Vancouver, (...) was present again at the (...) which focused on development cooperation and the creation of resilient systems, i.e. social systems that can stand external shock."	17
30	"For all of the above reasons, (...) has actively developed partnerships with (...) public sector entities for several years."	17
	"Currently, more than twenty such entities are active in such diverse domains as food security, vocational training, social security, the environment, human rights, health, water, climate change or e-governance."	2, 3, 6, 13
	"(...) the public service for the environment and energy at the (...), earmarked 2.5 million euros for the 2017-2020 period to support climate change mitigating measures implemented by the (...) development agency in the partner countries of governmental development cooperation."	13, 17
	"Designing and implementing development cooperation interventions (...) mission – is done in various ways: providing technical expertise, public services, supplies and works procurement, awarding grants, partnerships with (...) public entities under public-public framework cooperation agreements."	17
31	"Partnership"	17
	"(...) has worked with (...) expertise in entrepreneurship, training of entrepreneurs and (...) proved very useful for the (...) development cooperation's partner countries. (...) in the Support project for technical and vocational education and training in the (...) experts help to draw up the training and job descriptions of electricians and electro mechanics as well as the certificates for trainers and trainees."	4, 8, 17
33	"In (...) Water Company (...) works with the (...) Electricity and (...) Water (...). Under this successful partnership expertise was shared on water quality control, resources management, business management and (...) systems."	6, 7, 8, 17
	"Integrity and deontology are topics of attention when training new employees."	8
	"These notifications pertained to possible or suspected corruption in the area of human resources, public procurement and expenses."	16

Tabela V.2 - Expressões encontradas no Relatório de Sustentabilidade 2 (continuação)

Página	Frase	ODS
34	"This technology update was needed because the website was increasingly consulted by smart phone users (20% of visitors)."	9
37	"(...) falls under several regulatory frameworks with regards to the rights and duties of its employees , in particular the (...) on Employment Contracts and the Law of 14 December 2000 to (...) in the Public Sector."	8
	"(...) has different categories of employees : - Employees at the Brussels head office; - Employees of the (...)"	8
	"The average age of the employees is 45. (...) manages its workforce as rationally and efficiently as possible. Staff whose fixed-term employment contract has expired is not replaced and – in case of prolonged absence – replacement is only approved following an in-depth assessment of the replacement need. 88 % of the employees work full-time; 12 % work part-time."	8
	"The average age is 37. 70 % of the employees work full-time."	8
	" All expatriate employees work full-time."	8
	" Workforce Report"	8
39	"The vast majority of (...) are men, but there is a gradual evolution towards a better gender balance. In the Junior Programme, on the contrary, there is a majority of women who apply and who are sent out as Juniors."	5
	"The gender balance at the head office and the country offices is relatively even."	5
	" Women/Men ratio"	5
	"A few numbers concerning recruitment in 2016: 146 people were recruited for the whole of the organization; 7,414 applications were treated in the process; 60% of applicants were men; 30% were women ."	5
	"In accordance with the salary policy that was approved by the (...), new staff is placed in a certain salary scale on the basis of a formal job description and the corresponding function classification."	8
	"The same salary scales are used for men and women ; sow there is no difference between the salaries of men and women ."	5
	"In addition to the gross salary, employees benefit from meal vouchers, a group retirement savings plan, hospital and assistance insurance and full reimbursement of public transportation expenses."	8
	"The approach was tested with a communication and recruitment campaign aiming to fill job openings in the field in the upcoming sixteen months whilst creating opportunities for both (...) and staff members."	8
40	"On the other hand, offer (...) own staff members a better overview of job openings that are to be filled in the medium term and thus partially address career management and internal mobility demands of staff members."	8
	"The salary policy for expatriate employees is in keeping with the approach of the (...) and takes into account the situation on the international job ."	8
	" Employee mobility"	8
	" Employee mobility is being encouraged. Employees can take on a new job assignment in the field or in Brussels in response to internal or open job openings."	8
	"They are offered the opportunity to work for a maximum of two years in a project. The Junior Programme offers the same conditions to all Junior Assistants, such as an employment contract, a monthly salary, a 13th month, housing , social security and the necessary insurances."	8

Tabela V.2 - Expressões encontradas no Relatório de Sustentabilidade 2 (continuação)

Página	Frase	ODS
40	"Local staffs sign an employment contract that has been approved by local legists and that complies with local legislation."	8
40	"In many countries where (...) operates, job market conditions remain volatile and are affected by international instances, donors or partner ministries and by changes to the context such as inflation, foreign investments, exchange rates or the security situation."	8
40+41	"They facilitate communication, contribute to achieving objectives and foster employee development."	8
41	"To better combine private life and a professional career, on one hand, and to have employees work in an environment that suits the performance of certain professional tasks, on the other hand (...)."	8
42	"In 2016, the formula was used by 65 employees ."	8

Tabela V.3 - Expressões encontradas no Relatório de Sustentabilidade 3

Página	Frase	ODS
2	"82 Health and Nutrition Targets"	2, 3
	"1,1 m Cubic Meters of Water Saved"	6
	"4 600 Tonnes of Waste Diverted from Landfill"	12
	"24 000 Tonnes of Waste Recycled or Recovered"	12
4	"a set an ambition to have every farm and food and drink manufacturing business throughout Ireland on the road to sustainable production by 2016. (...) Reflecting upon this commitment, (..) is pleased to publish its second annual Sustainability Report."	2, 12
	"The global food and drink industry now face enormous challenges including a climate change, risks to our natural capital and a demand for raw materials that strains our world's natural resources. In anticipation of these challenges, (...) started to establish the infrastructure and framework required to facilitate Ireland's ambition of becoming a world leader in sustainably produced food and drink."	9, 12, 13
	"Considerable progress has been made as we continue to pursue our overall ambition to establish Ireland as a world leader in sustainable food and drink production and to have every farm, food manufacturer and now retail and foodservice company signed up (...)."	12
	"Realizing that no one country, sector or individual business can solely lead the move towards sustainable production, we are committed to working with both domestic and international partners to improve performance through collaboration."	12
5	"Our 2016 Sustainability Report demonstrates alignment with the (...) We have highlighted where the (...) and drink industry either has an impact on a particular goal, such as energy and water, or where it can actively contribute to the achievement of a goal, such as responsible consumption and production."	9, 12
	"Good Health and Wellbeing"	3
	"Clean Water and Sanitation"	6
	"Affordable and Clean Energy"	7
	"Responsible Consumption & Production"	12
	"Climate Action"	13
8	"Partnership"	17
	"Launched in 2012, (...) is the national sustainability programme for the Irish food and drink industry."	9
8	"Independently verified at every stage, (...) and food producers to set and achieve measurable sustainability targets, reduce environmental impact and serve local communities more effectively."	2
	"HEALTH & NUTRITION"	2, 3
9	"FOOD SAFETY"	2
	"WELFARE"	3
	"Water"	6
	"TRANSPORT"	11
	"WASTE"	12
10	"This equates to 7% of total emissions from agriculture."	2
12	"Assessment tool developed based on carbon footprint and other criteria as identified by Sustainable Agriculture (...) methodology."	2

Tabela V.3 - Expressões encontradas no Relatório de Sustentabilidade 3 (continuação)

Página	Frase	ODS
13	"HOUSING"	11
14	"(...) that are currently behind the average for their production system moved to the average footprint figure, it could potentially reduce emissions by 500,000 tonnes CO2 equivalent annually."	12
17	"(...) with the very clear objective of breeding more profitable, sustainable and carbon efficient cows for the Irish beef industry."	9
19	"This provides comprehensive, verified and transparent information on voluntary sustainability standards and other similar initiatives covering issues such as food quality, safety and traceability."	2
	"Energy Efficiency"	7
20	"With agriculture, forestry and land-use change representing up to one fifth of global emissions it is vital that governments take steps to reduce these emissions."	2
	"First, they receive clear feedback on how they compare with peers along with guidance on how to improve their own production efficiency. And second, they help strengthen the reputation of Irish farming for producing high quality and sustainable food."	2, 12
22	"Over 200 industry representatives attended the (...), which aim to highlight the link between environmental sustainability and efficient beef and dairy production at farm level."	9, 12
28	"Many sustainability schemes place a strong focus on environmental themes that typically include nutrient management, reduction of greenhouse gas emissions, water quality, and soil management. "	6
	"The agri-food industry is now being challenged to include biodiversity in farm-scale sustainability assessments – this pilot project guides us on how to meet this challenge."	9
29	"Plan, implementation was encouraged at both farm and food company level."	2
	"That would make the countryside a less beautiful and colorful place and would impact tourism and the way we market our food products worldwide."	2
30	"Over the past decade (...), has undertaken a considerable amount of work to ensure a sustainable future for the country's fisheries, aquaculture and processing businesses."	14
	"This focus has evolved to position Sustainability as a core business objective along with Skills, Innovation and Competitiveness to achieve (...) safe and responsibly and sustainably produced food'."	2
31	"These range from energy and waste management to stewardship of the natural environment, continual improvement measured through the implementation of management systems, and achievement of an array of voluntary standards."	7, 12
	"In the area of primary production, which typically comprises of businesses with a small number of employees, (...) aquaculture section has been working with their client companies on a one-to-one basis to develop their (...)."	8, 12, 14
	"These types of forums have been set up by (...) Fisheries Partnership (...), a business focused NGO, to good effect in a number of countries and specific fisheries, precisely to help fisheries achieve sustainability criteria."	14, 17
	"In 2015, the first primary aquaculture producers became verified, with interest and involvement gaining momentum across the entire sector."	14

Tabela V.3 - Expressões encontradas no Relatório de Sustentabilidade 3 (continuação)

Página	Frase	ODS
31	"(...) will link into these standards and combined, will demonstrate the commitment of Irish seafood suppliers to sustainable practices with the ultimate aim to progress more Irish fisheries to certification under (...)."	14
36	"This will include all companies being required to establish a formal health and nutrition target, as well as energy, waste, and water targets becoming compulsory within all sustainability plans."	2, 3, 6, 7, 12
37	"SOCIAL SUSTAINABILITY (2 TARGETS): Health & Nutrition Community Initiatives Employee Wellbeing"	2, 3, 8
	"ONE TARGET MUST BE SET FOR HEALTH AND NUTRITION. ONE TARGET MUST ALSO BE SET FOR COMMUNITY INITIATIVES AND/OR EMPLOYEE WELLBEING."	2, 3, 8
	"MANUFACTURING PROCESSES (3 TARGETS): Energy Emissions Waste Water Biodiversity"	6, 7, 12
	"TARGETS MUST BE SET FOR ENERGY, WASTE AND WATER. BIODIVERSITY AND EMISSIONS TARGETS ARE ALSO ENCOURAGED."	6, 7, 12
38	"This report includes updates on the actual progress of members who featured in our 2015 Sustainability Report (122 companies) as well as introducing the targets and commitments from members who became verified during 2016 (98 companies)."	12
42	"This collaborative project utilizes veterinarians, milk quality advisors, and discussion groups to advise farmers on how to improve their carbon footprint, as well as optimize water usage and soil nutrient management on farm."	6
43	"As part of the company's (...) raw material sourcing target, Boor malt set an ambitious target to have 90% of its Irish supplier base participating in the Sustainable Agriculture (...)."	2
45	"MINIMUM REQUIREMENT(S) FROM 2017: (...) plans must include at least one energy target."	7
	"The conservation of energy not only benefits businesses from a financial perspective, it also benefits society at large. The burning of non-renewable fossil fuels has led to the production of greenhouse gas emissions, a key driver of climate change."	7, 12, 13
	"The total effect of such changes has led to a concerted effort globally to reduce our dependence on fossil fuels. In light of this, there has been a renewed effort within (...) programme to further maximize energy reductions and encourage renewable energy initiatives"	7
	"Areas of Focus within Energy"	7
	"The majority are energy reduction targets, primarily focusing upon electricity, gas and heavy fuel oils. A further seven stretch targets have been identified amongst companies generating renewable energy on site."	7
	"Distribution of Energy Targets 2015 vs. 2016"	7
	"Renewable Energy Generation"	7
	"Electricity & Gas (Combined Reduction)"	7
	"Electricity"	7
	"Full Site General Energy Reduction"	7
46	"The dairy and prepared foods sectors show increased absolute usage, which is in line with increased production and expansion across these sectors."	12

Tabela V.3 - Expressões encontradas no Relatório de Sustentabilidade 3 (continuação)

Página	Frase	ODS
46	"Outside of the dairy sector, total energy usage across member companies saw a reduction of 45 million kilowatt hours in 2015 compared to 2012"	7
	"The 122 verified members participating in the programme from 2012 to 2015 have made significant progress in reducing their energy usage."	7
	"When the cumulative energy reduction targets are added amongst this group of 122 companies (...)."	7
	"Progression in Energy usage per unit of output (2012 - 2015)"	7
	"Trends in absolute energy usage by sector (% change in kWh 2015 vs. base year*)"	7
47	"All sectors show reduced energy usage per unit of output in 2015. The largest reduction was evident in the horticulture and meat sectors, highlighting the range of energy efficiency measures and investments being implemented throughout these sectors."	7
	"Taking 2017 as a representative year among all 186 verified members with energy targets, projections for the period suggests a cumulative energy reduction of almost 43 million kilowatt hours across all sectors against a 2012 baseline."	7
	"Projected energy reductions to 2017 amongst all verified members would be equivalent to taking over 4,200 cars off the road."	7
	"Trends in energy per unit of output by sector (% change 2015 vs. Base year*)"	7
	"Absolute energy usage among all verified members (projected 2015-2017)"	7
48	"(...): Identifying Measures to Drive Energy Efficiency"	7
	"Secondly, it has replaced all chill motors with energy efficient (...) units. This enables the motors to ramp up and down as required rather than running constantly, thereby reducing energy consumption and also noise generation."	7
	"Energy waste such as air leaks, open doors and idle machinery is identified and included on an improvement register. Finally, the company also works with staff to raise awareness and provide training to employees as necessary."	7, 8
	"As part of the company's (...) plan, one of its primary manufacturing processing targets is to reduce absolute energy usage by 4% based on the company's 2013 baseline figures."	7
49	"(...), a collaborative production space, (...) is able to work in close proximity with other food and beverage entrepreneurs to collaborate on assorted projects. (...) This technology will capture heat from the distillery's excess hot water and raise the temperature of the (...) brewing water - potentially reducing energy usage by 10%."	7, 9, 12
	"(...) Collaborating for Energy Efficiency"	7
	"A key target of (...) plan is to reduce energy consumption by 20% over its plan period. (...) This investment has reduced the energy per liter of beer produced from 0.7kWh/L to 0.5kWh/L, which compares favorably with other similar sized breweries."	7, 12
50	"As part of its (...) manufacturing energy targets, (...) has chosen to focus on utilizing solar power for water heating. In collaboration with GA electric, the (...) renewable energy company, (...) The installation of the unit will meet 14% of the company's annual energy demand with 367,000kWh of electricity generated each year. Additionally, the creation of clean energy will save 195 tonnes of carbon emissions annually."	7
51	"Smaller to medium sized companies have tended to focus more upon energy targets, which also help to reduce overall emissions. It is worth noting that from 2017, all verified members of Origin Green will be required to establish at least one energy target."	7

Tabela V.3 - Expressões encontradas no Relatório de Sustentabilidade 3 (continuação)

Página	Frase	ODS
52	"On a unit of output basis for the period to 2015, all sectors show a strong performance with significant reductions throughout the industry culminating in a 19% reduction overall."	9
53	"Conscious of the direct impact climate change has on fresh produce, especially in developing countries where many of the world's fruit and vegetables are grown; (...) is committed to minimizing the climate impacts of its operations and reducing emissions where possible."	13
54	" Water poses a high cost to (...) businesses and is a key area of focus within (...)."	6
	"Throughout 2015, over 134,000 cubic meters of water has been saved."	6
	"Minimum requirement(s) from 2017: (...) plans must include at least one water target."	6
	"Trend in absolute water use reductions (cumulative change in cubic meters)"	6
	"Distribution of water targets 2015 vs. 2016"	6
	" Water re-use/ recycling "	6, 12
	"Reduced water usage"	6
	" Water Targets 2015"	6
	" Water Targets 2016"	6
	"Proportion of water commitments achieved to date"	6
55	"The majority of sectors across the Irish food and drink industry have achieved reductions in absolute water usage in 2015, relative to the baseline year of their plans."	6, 9
	"Collectively, verified members had projected a saving of 15% in water usage per unit by 2015."	6
	"Progression in water usage per unit of output (% change relative to base year*)"	6
	"Progression in water usage per unit of output - projected vs. actual 2015 (% change relative to base year*)"	6
	"Trends in absolute water usage by sector (% change relative to base year*)"	6
56	"Cumulative water usage savings among all verified members - projected 2015-2017 (cubic meters)"	6
	"In 2016, a total of 44 new verified members established water targets as part of their (...) plans."	6
57	"Projected cumulative water usage savings among all verified members would be enough to fill 60 (...) sized swimming pools by 2017."	6
58	"As part of the ambitious water efficiency targets set out in (...) plan to reduce the usage of mains water, (...) installed a 200,000-litre capacity rain water harvesting tank, as well as a smaller 10,000-litre tank, at its farm and food production plant in (...)"	6, 12
	"(...) plans to expand its rainwater harvesting capacity even further by installing another tank at its new food production facility."	12
59	"Furthermore, the implementation of simple mitigation factors on site, such as improved waste segregation, can quickly lead to reductions. This is reflected in the increased amount of waste recycling and recovery targets being established by verified members."	12
	" Waste recovery & recycling "	12
	" Food waste "	12
	"For 2015, data relative to the baseline of 2012 shows a reduction of over 4,600 tonnes in the quantity of waste being sent to landfill."	12

Tabela V.3 - Expressões encontradas no Relatório de Sustentabilidade 3 (continuação)

Página	Frases	ODS
59	"Minimum requirement(s) from 2017: (...) plans must include at least one waste target."	12
	"Manufacturing Process: Waste "	12
	"Distribution of waste targets 2015 vs. 2016"	12
	"Progression in absolute waste usage - projected vs. actual 2015 (% change relative to base year*)"	12
	"General waste "	12
	" Waste to landfill"	12
	"Trends in waste diverted to landfill (% change on baseline*)"	12
60	"Another area of focus for verified members under the waste heading is the amount of general waste produced on site which is not landfilled. In contrast, the levels of general waste were slightly elevated in 2015, being 5% above baseline levels."	12
	"Trends in general waste (% change on baseline)"	12
	"Progression in general waste per unit of output (% change relative to base year*)"	12
	"Progression in waste to landfill per unit of output (% change relative to baseline*)"	12
	"Significant reductions have also been recorded in the quantity of waste to landfill on a unit of output basis."	12
61	"On a unit of output basis, verified members have achieved a 22% reduction in general waste compared to baseline levels."	12
	"A majority of sectors are reporting a strong waste reduction performance for 2015."	12
	"Trends in absolute waste by sector to date (% change 2015 vs. base year*)"	12
	" Waste commitments to 2017 (% change relative to base year*)"	12
	" Waste to landfill commitments achieved to date"	12
62	"General waste commitments achieved to date"	12
	"In 2016, a total of 12 new verified members established waste to landfill targets while (...)."	12
63	"Cumulative waste to landfill reduction Projected 2015-2017 (tonnes)"	12
	"However, polystyrene has limited recycling potential and is typically sent to landfill."	12
	"(...) Transforming Packaging to Reduce Waste to Landfill"	12
64	"Due to the decrease in polystyrene usage, (...) has been able to greatly reduce the amount of waste to landfill it produces."	12
	"(...) verified member in February 2014, (...) set about reducing its waste by 10% by 2016 as one of its primary manufacturing targets. "	12
	"(...) have provided staff training across the group as part of the (...) Waste Management Plan."	12
	"(...) Waste "	12
65	"At all five of its sites, different colored coded bins are now provided in specific areas of the plant to foster increased segregation of waste into the following categories (...)"	12
	"Through this process, (...) to send up to 10,000 tonnes of chicken litter to (...) which will then use to fertilize the company's cereal production land. (...) additional targets include; divert 20% of organic bio solids by volume to fertilizer, reduce general landfill waste by 20%, (...)"	12
	"(...) Turning Waste into a Resource"	12

Tabela V.3 - Expressões encontradas no Relatório de Sustentabilidade 3 (continuação)

Página	Frase	ODS
65	"The two companies have been able to use industrial symbiosis, an association between two or more industrial facilities or companies in which the wastes or by-products of one become the raw materials for another, thus enhancing the sustainability of their individual supply chains."	12
68	"The implementation of the wetland will result in cleaner water and will function both as a natural way to reduce energy used to clean waste water, as well as to increase biodiversity."	12, 15
	"With construction due to be completed in 2016, the (...) will upgrade the waste water treatment the company currently has onsite and will be used to treat processing waste ."	12
	The wetland is comprised of a series of densely vegetated ponds with free surface water flow. In the (...) ponds, the vegetation works to optimize natural, biological, chemical, and physical processes of pollutant removal without harming adjacent aquatic and terrestrial ecosystems ."	15
69	"Minimum requirement(s) from 2017: Plans must include at least one health & nutrition target and at least one community and/or employee wellbeing target."	2, 3
	"In an effort to meet growing customer and societal demand, health and nutrition is now a mandatory target within Origin Green plan."	2, 3
	"(...) • Employee Wellbeing ; Health & Nutrition (Mandatory)"	2, 3, 8
	" Health & Nutrition "	2, 3
70	" Employee Wellbeing "	8
	" Food For Health Ireland "	2, 3
	"Support Local School/Universities "	4
71	"CHARITY DONATIONS/ACTIVITIES: Provide €5,000 of sponsorship annually (...) to boost indigenous farmer skills and long-term food security ."	2
	"COMMUNITY INITIATIVES: (...) in conjunction with third level culinary arts and food technology colleges to promote Irish goods and health eating amongst younger generations."	2, 3
72	"Social sustainability has been central to the ethos of Telling Whiskey since its formation. In addition to the growth of employment in the local area, the company has regenerated (...)	8
73	"The company has placed an emphasis on supporting education within its (...) Over the next three years, the (...) will increase the number of schools they work with and continue to host internships within the company. This will enable students to gain valuable real-life experience and lessons on entrepreneurship , as well as understanding the importance of sustainable food production ."	4, 8, 12
74	"Under the employee wellbeing heading, a total of 66 verified members have established a combined total of 87 targets. A rise in the amount of health and wellness programmes offered by employers also reflects a wider societal focus on this particular issue."	3, 8
	" HEALTH SCREENING & FITNESS SCHEME "	3
	"From 2015, all staff will be offered one health screening per annum and access to a newly developed staff fitness scheme."	3
	" Employee Wellbeing "	8

Tabela V.3 - Expressões encontradas no Relatório de Sustentabilidade 3 (continuação)

Página	Frase	ODS
74	"Breakdown of targets chosen under employee wellbeing 2015 vs. 2016 (number of targets)"	8
	" Employee Assistance Programme"	8
	" Health & Safety Training"	3
	" Health & Wellness Programmes"	3
	" WORK/LIFE BALANCE : Flexi time to be implemented in 2015, alongside weekend work being reduced, giving staff a better work /life balance."	8
	"Cycle to work scheme"	8
75	" Health & Nutrition "	2, 3
	" Health and nutrition has been a focus area within the (...) from the outset."	2, 3
	"Throughout 2016, (...) has refined the health & nutrition pillar in order to ensure its mandatory implementation was feasible amongst the diverse verified membership base. In doing so, a range of target areas can now be considered under this pillar including: (...) Marketing and Education (...)"	2, 3, 4
	"The broad scope of sub-targets under the health and nutrition banner now ensures that companies across all sectors and of all sizes can establish meaningful targets in this area."	2, 3
	"(...) which identifies the primary trends shaping people's lives over the next three to five years suggests that health , nutrition and wellness are now a key trend. Consumers are now scrutinizing more closely than ever before the food and drink they are choosing to consume. Furthermore, the demand for healthy options has increased dramatically, representing a tangible business opportunity for companies throughout Ireland, both at home and in export markets ."	2, 3, 10
	"According to the (...) Health (...), worldwide obesity has more than doubled since 1980."	3
76	"The majority of (...) carbon emissions are produced by energy consumption . A number of energy efficiency projects will be rolled out such as the implementation of a (...) control system for its banana rooms, utilizing cool air from chilling rooms to serve as air cooling and conditioning in (...) rooms, optimizing refrigeration systems, and the installation of a refrigeration waste heat recovery heat exchanger unit to provide heating and hot water."	7, 12
	"Growth in health & nutrition targets"	2, 3
	"Breakdown of targets chosen under health & nutrition "	2, 3
	"82 Health and nutrition targets set to date"	2, 3
	"During 2016, the amount of health and nutrition targets has more than trebled over 2015 levels."	2, 3
	"This is in conjunction with a growing trend of providing more transparent information about health and nutrition on company websites."	2, 3
77	" Health & Nutrition Policy"	2, 3
	"Within (...) plan, a key focus for the company is to continue as the industry leader in no/low sugar offerings. Britvic has a strong track record of innovation in its products, with the company committing (...), which aims to combat the issue of obesity, encompassing product reformulation and workplace health initiatives."	3, 9

Tabela V.3 - Expressões encontradas no Relatório de Sustentabilidade 3 (continuação)

Página	Frase	ODS
79	"This highlights the potential of renewable energy within the Irish food and drink industry . (...) will continue to work with industry partners to identify and promote relevant schemes and technology to encourage more verified members to move towards renewable energy ."	7, 9
	"(..) Will continue to assist verified members to set ambitious targets in water usage reductions as well as working closely with industry and relevant stakeholders to identify technologies and other efficiency measures than can be shared across our member base."	6, 9
	" Energy "	7
	"This development will allow (...) to identify the overall impact of the industry in terms of energy use and will also result in an increase in the number of targets and savings being made."	7, 9
	"Over the coming years, (...) will be focusing on achieving a more complete picture of emissions performance amongst the (...) verified membership base with energy becoming a mandatory target for all companies from 2017."	7
80	"In 2016, health and nutrition became a mandatory target area within all (...) plans."	2, 3
	"In recent times, alternative waste target areas have begun to gain increasing traction amongst verified members. Furthermore, the infrastructure and potential to mitigate food waste has improved significantly with the newly revamped (...) providing an outlet for suitable food waste materials throughout the country."	9, 12
	"A key focus for the (...) programme within the employee wellbeing area will be to further promote and encourage diversity and inclusion within the workplace . (...) with verified members to encourage the adoption of diversity and inclusion -based targets within (...) plans. The benefits of such policies are highly positive such as fostering a diverse talent pool with multi-faceted skills, increasing creativity and problem solving, and helping to retain and attract talent."	8, 10
	"(...) to identify and leverage relevant expertise and partnerships to enhance the overall impact of our member base in terms of social sustainability impact."	17
	" Waste "	12
82	"As a consequence, it enables members to gain a better understanding of their usage across energy , waste and water and hence set targets accordingly based upon their performance."	6, 7, 12
83	"The company believes a clean green Ireland is vital for the economic success of Ireland's food and tourism industry ."	9
85	"The (...) team will facilitate a number of themed workshops in 2017 focusing on areas such as biodiversity, food waste , renewable energy , and raw material risk mapping."	7, 12
86	"(...) Health and Nutrition "	2, 3
	"(...) programme was that the Irish market would become a showcase for the sustainable production of food and drink products. "	12
87	"Target Area 3: Health and Nutrition "	2, 3
	"Marketing and education "	4
	" Energy ; Water ; Waste "	6, 7, 12
	" Employee engagement, training and wellbeing"	8
	"Diversity and inclusion "	10

Tabela V.3 - Expressões encontradas no Relatório de Sustentabilidade 3 (continuação)

Página	Frase	ODS
	"First established in 2013, (...) is a hugely successful joint initiative by (...) further supports our commitment to sustainable sourcing and consumption ."	12
88	"These goals fall into four broad categories: 1) minimizing environmental and climate change impacts, 2) driving sustainable sourcing and consumption , 3) leading in health and wellbeing (...)"	3, 12, 13
	"1) Minimizing environmental and climate change impacts (...) has grown by almost 50% while reducing its carbon footprint by more than 50% in absolute terms. Initiatives that have contributed to this reduction include adopting 100% green energy for all company owned facilities (...)"	7, 13
	"Further efforts to reduce environmental impacts include waste prevention and recycling initiatives. In 2016, Musgrave recycled 97% of the waste generated by its business, up from 63% since 2006."	12
	"2) Driving sustainable sourcing and consumption (...) was the first retailer in Ireland (...)"	12
89	"3) Leading in health and well-being (...) is actively engaged in health and well-being initiatives at a local and national level and are committed to working with partners to make it easier and more affordable for shoppers to make healthy and nutritious food choices.	2, 3
90	" Food waste , cardboard, used cooking oil and mixed plastics are recycled in all of (...) restaurants."	12
	"In order to continue meeting the needs of its customers and employees , (...) s is committed to putting people, processes and practices into place to make sustainability the new normal – for its business, society, and the world at large."	8
91	"Committed to people, (...) aims to create opportunities for its employees by providing them with lifelong skills and career opportunities and promote diversity and inclusion by fostering a work environment that values the unique contributions of all."	8
	"(...) recognizes that lasting change starts with partnerships , including with its global network of franchisees, suppliers and employees ."	8, 17
102	"(...) functions as a partnership between private sector organizations and businesses in the agri-food sector and the (...)"	17
	"(...) Fisheries (...) is the State Agency responsible for developing the Irish seafood industry ."	9, 14
103	"(...) agricultural sector to protect our natural resources while optimizing food production to ensure sustainability and global competitiveness."	12
	"(...) is a public body whose mission is to support science-based innovation , knowledge transfer and education in the agri-food sector."	9
	"Sustainable Energy (...)"	7
	"(...) deliver a range of programmes that help Irish industry plan and implement efficient and green energy technologies."	7, 9
	"Repack is an industry funded organization whose aim is to facilitate and grow packaging recycling . (...) programme is dedicated to optimizing all packaging placed on the market. Repack also offers advice to companies on how to minimize packaging waste ."	9, 12
	"The (...) manages a network of businesses that reuse each other's surplus products, by-products and reusable items in order to save money and help the environment by diverting waste from landfill."	12
104	" Food waste is an issue that affects all aspects of society in Ireland – producers, growers, retail, hospitality, and consumers."	12
	"(...) has an opportunity to be a leader in tackling food waste by creating and showcasing new and innovative solutions."	12
	"Through this we can make Ireland the best country in Europe not just for quality food production but for food efficiency."	12

Tabela V.3 - Expressões encontradas no Relatório de Sustentabilidade 3 (continuação)

Página	Frase	ODS
105	"(...) Hazardous Waste Collection Scheme"	12
	"(...) is leading a pilot farm hazardous waste collection programme, which represents the largest ever voluntary bulk removal of toxic pollutants out of the Irish environment. (...) with over 600 tonnes of waste to date being collected at 26 bring centers throughout Ireland."	12
	"Similar to many businesses, some hazardous waste (...) is generated through the normal running of a farm."	12
	"The multi-agency and inter-departmental project partners are working towards the goal of establishing a suitable and affordable national scheme for the management of farm hazardous wastes ."	12
107	" Sustainable Agriculture (...)"	2
	"It acts as a non-profit organization to facilitate sharing, at a precompetitive level, of knowledge and best practice to support the development and implementation of sustainable agriculture for stakeholders throughout the food value chain."	2
107	"(...) has over 80 members, including some of the world's largest food and drink companies. (...) tools and guidance to support global and local sustainable sourcing and agriculture practices."	2
	"We are currently part of the team tasked with developing a (...) beef production ."	12
114	"In our Sustainability Report 2015, (...) set out our vision to become a world leader in sustainably produced food and drink by 2025."	12
115	"(...) with verified members setting targets to reduce overall emissions, maximize energy and water efficiencies, and minimize or exclude waste ."	6, 7, 12
	"At manufacturing level over 250 energy targets have been established as well as 55 emissions reduction targets set."	7
	"(...) It is imperative that we commit to developing our primary production industry in a manner which enhances the environment."	9, 12
	"Similar to beef and dairy, these production systems will be subject to a continuous auditing cycle to track progress as well as identifying actions to drive improved performance."	12
117	" Water Quality"	6
	"Protection and improvement of water quality remains a key focus area for the (...)."	6
	"(...) will actively engage with all necessary stakeholders to ensure we are maximizing our impact to protect and enhance water quality."	6
	"In 2017, water will become a mandatory target area for all (...)"	6
	"While water targets often focus on reduction and efficiency, (...) will engage with the manufacturing and retail and foodservice sectors to build on water quality targets and to identify pragmatic and scalable solutions."	6
119	"In 2017, (...) will also participate in a national programme with the (...) to mitigate and prevent food waste in Ireland."	2, 12
	"Develop additional tools/indicators that incorporate biodiversity, water quality and social sustainability."	6
123	" Health And Nutrition "	2, 3
	"82 Health & nutrition targets set to date"	2, 3
	"In mid-2016 Health and Nutrition began to be rolled out across the (...) membership base as a mandatory target area."	2, 3

Tabela V.3 - Expressões encontradas no Relatório de Sustentabilidade 3 (continuação)

Página	Frase	ODS
123	"(...) stakeholders to understand the key risks, as well as technologies and mitigation measures available to improve the health and nutrition credentials of the (...) food and drink industry."	3, 9
124	"Our ambition to have every farm and every food manufacturer signed up to the sustainability agenda continues and has now evolved to also include the involvement of retail and foodservice companies in (...)"	2

Tabela V.4 - Expressões encontradas no Relatório de Sustentabilidade 4

Página	Frase	ODS
6	"We are likewise committed to developing sport for all and enhancing the social role that sport plays in terms of physical and moral training of each individual, so that sport may be increasingly viewed as an open space where each individual can feel welcome, empowered and guided in their development, education and health path and may thus express their own potential."	3, 4
	"2016 was also a year characterized by key decisions, as partnerships with our institutional stakeholders continued, shaping, year over year, projects intended to be deployed throughout the country."	17
7	"The results achieved, as shown in this Sustainability Report , are only a starting point as we resolutely move forward relying on courage and ideas."	12
8	"(...) School , ensuring educational growth through youth-oriented initiatives, including within school premises, aimed at promoting sports values and physical, motor and sports activities. "	4
	"(...) Health (...), promoting healthy and appropriate lifestyles through sport, at all ages. "	3
9	"(...) and implementing appropriate anti-doping and sports justice policies, (...) provides Italy's sport with the tools required to reach outstanding results."	16
10	" Employee management"	8
11	"(...) as a sportswoman, encourages people to train their bodies and minds and supports Sustainable Development Goal 3, to ensure Health and (...) is committed to implementing actions in its own policy plan and integrating these goals with both its strategy and sustainability reporting processes."	3
	"Well-being for all, at every stage of life; (...) the fight against any form of discrimination against women , supporting Sustainable Development Goal 5, to defeat gender inequality ; (...) promotes action aimed at countering social inequalities and disparities, supporting Sustainable Development Goal 10"	,5, 10
17	"The project with (...) enabled (...) to address the topics of nutrition and healthy diet through training and urban agriculture activities."	2
	"(...) formed a partnership to help, through sport and sports activities, the children who live in the favelas and their families."	17
	"(...) considered the legacy project to be of importance: the desire for inclusion and integration. (...) in two of the city's favelas: (...)"	10, 11
24	"A number of principles intended for the employees are included in the (...) and, at the same time, the activities of all the individuals that interact with the (...) are governed, consistent with the values of public sector ethics."	8
25	"In its meeting of 11 May 2016, the following individuals were appointed as members (...) thereby increasing women representation within the (...)"	5
27	"The three-year corruption prevention plan ensures a full mapping of (...) activities."	16
	"(...) fight against corruption "	16
	"(...) implementing "provisions for the prevention and suppression of corruption and misconduct (...) have been preparing a common three-year corruption prevention plan supplemented with (...) three-year corruption prevention plan has defined strategic goals in line with the provisions of the (...) Anti-Corruption (...) currently in force and has outlined the process and method whereby corruption risk is to be managed."	16
28	"2016 Anti-Corruption (...)"	16

Tabela V.4 - Expressões encontradas no Relatório de Sustentabilidade 4 (continuação)

Página	Frase	ODS
28	"Process automation actions were taken to reduce corruption risks, such as: procedure and software application to apply for and nominate the auditors (...)."	16
	"(...) suppliers for the purpose of hearing concerns about fraud or corruption conducts."	16
	"All anti-corruption procedures regarding the main risk areas were adopted and a general anti-corruption policy is being drawn up"	16
	"(...) the introduction of anti-corruption forms for assignments and contract awards."	16
	"(...) Anti-Corruption (...), changes were made to the role of the (...)"	16
29	"The 2016-2018 (...) acts as a synergetic element for the common three-year plan addressing corruption prevention, helping develop the idea of "transparent administration", while reducing the possibility of creating situations which may give rise to corruption conducts."	16
	"Implementing an integrated application for the management of (...) bribery risks."	16
	"(...) - Anti-Corruption (...)"	16
32	" Employee remuneration"	8
35	" Employee remuneration, accounting for the economic value portion distributed to employees , all of whom belong solely to (...)."	8
47	"The sports justice "	16
	"The sports justice system in place at (...)"	16
	"(...) make federal justice bodies accountable and encourage compliance with the principle of legality of the legal system."	16
	"Supervisory tasks were completed to ensure that the (...) justice regulations reflected the changes made to the (...)"	16
	"2017/2020 Goals - SPORTS JUSTICE : 1. Amendment of the Sports Justice Code.; 2. Amendment of the federal justice regulations; 3. Increasing the independence and autonomy of sports justice bodies."	16
48	"Relying on a 50-year long experience, the (...) is a unique cultural hub in the field of sports medicine as a whole, with special emphasis however on cardiology, metabolism and nutrition , orthopedics, rehabilitation, etc."	3
	"A framework agreement was entered into with the (...) with the goal to promote a health protection campaign (...)"	3
	"Agreements and contracts were entered into with major leading hospitals to rely on the support of doctors specializing in a range of health areas in order to strengthen and expand them."	3
	"Home-based health care services were implemented (physiotherapy and sample collection)."	3
49	"The School of Sports primarily delivers training courses where sports operators are able to rely (...) The main learning areas include sports coaching training and management training, the latter chiefly designed for corporate managers and (...) employees ."	4, 8
	" Partnerships and co-operation were entered into with the (...)"	17
	"In 2016, on the 50th anniversary of the School of Sports, a prestigious partnership was entered into with (...) the delivery of teacher training courses and refresher seminars held by (...)"	4, 17
	"5,000 Participants attended THE courses hosted by the central school "	4
53	"Completing the SUCCESS Project on gender parity, creating the conditions for a possible development of this topic through an additional project as a continuation of the previous project."	5
54	"Athletes' Education "	4

Tabela V.4 - Expressões encontradas no Relatório de Sustentabilidade 4 (continuação)

Página	Frases	ODS
54	"(...) Gold in Education and (...)"	4
58	"SPORT, HEALTH AND THE COMMUNITY "	3
	"The economic sustainability of (...) social initiatives is ensured by developing and consolidating partnerships with public institutions and private bodies."	17
59	"To support elite athletes with their school and post-school education and their inclusion in the workplace (dual career)."	4, 8
	"(...) work placement for athletes at the conclusion of their sport career"	8
	"(...) Ongoing project initiatives to guarantee the right to sport for all which, by encouraging inclusion , are undertaken chiefly in underprivileged areas."	10
	"(...) Information campaigns and projects in collaboration with representatives from sport, government, academic and scientific worlds on the topics of integration, inclusion and fair play."	10
60	"(...) supports opportunities for educational growth through the planning and rollout of specific initiatives for youngsters – in particular inside the school – in which to promote the values of sport and physical and motor disciplines, with the aim of ensuring their personal wellbeing."	4
	"(...) properly trained, provides support to the teacher and helps with the planning and performance of motor activities, organizes (...), promotes class participation in work on values and supports teachers in encouraging participation in motor activity and the inclusion of pupils with disabilities."	4, 10
61	"(...) and a sedentary lifestyle, and to promote a correct food culture and conditions that favor socialization."	2
62	"The project is a logical continuation and development of work performed by PE teachers , and involves the students of secondary schools , both lower and upper, with inclusive paths for disabled students."	4
63	"(...) aimed at developing innovative methods for top level athletes, thanks to innovative teaching methods supported by digital technology and customized educational paths. The general goal is to help elite athletes to reconcile sporting activity with school progress."	4
	"181 Schools for 17 regions"	4
	" School and work alternation"	4, 8
	" Work experience at (...) compulsory for all students in the final three years of upper secondary schools, is one of the innovations introduced by (...) This instrument ascribes to elite sporting activity the development of skills that can be useful for the student's entry in the workplace (...)."	8
66	"This important and innovative three-year project sets out to put to good use the skills acquired by athletes during the course of their sporting experience, in relation to new demand and opportunities offered in the workplace ."	8
	"(...) – work placement for (...) at the conclusion of sporting activity"	8
	"The project entails the following activities: project information and communication campaign; reception and definition of orientation paths; definition of educational paths; definition of work placement paths; monitoring and assessment of project activities."	8
67	"Working in collaboration with (...), a survey was conducted on the perception of the values of inclusion and integration in lower secondary schools."	10

Tabela V.4 - Expressões encontradas no Relatório de Sustentabilidade 4 (continuação)

Página	Frase	ODS
67	"Carrying on the study carried out in the previous year, an analysis was conducted on migration effected for sporting ends, taking by way of comparison a study on the mobility of sportsmen and women from non-EU countries, focusing on migration and sport and the influence on the composition of national teams."	10
	"This synergistic cooperation began in 2014 with the aim of developing actions to encourage the social inclusion of the non-national population through sport and to combat forms of intolerance and race discrimination."	5, 10
	"(...) promotes social projects in partnership with institutions, organizations and partner companies, with the goals of promoting the development of social integration policies through sport, furthering sporting activity in complex local settings, and countering forms of race discrimination and intolerance."	5, 10, 17
	"In 2016 (...) Policies and (...) renewed the framework agreement for the promotion of integration policies in sport."	10
68	"The three-year project seeks to offer non-national minors hosted in the national reception system the possibility of education and sport opportunities to promote socialization and relational wellbeing, as part of more sweeping social and cultural inclusion initiatives."	4, 10
73	"Positive effects on employment in work environments involved in the rollout of the project."	8
	"Work opportunities: 1,090 sport professionals; 318 support staff; 76 contact persons for controlling."	8
	"More social inclusion (...)"	10
76	"The aim of the project is to provide opportunities for the social inclusion of young disabled people, through their full involvement, and to promote programmes introducing them to sports."	10
77	"The project sought to promote integration and social inclusion processes for foreign citizens through sport."	10
79	"(...), had the goal of making public opinion aware of the need to oppose gender-based violence by proposing sport as an "educational gym", with respect for others."	5, 16
	"Sport against gender-based violence"	5, 16
80	"The project entails the coordination of sporting activities at the (...) to promote health and wellbeing thanks to the benefits of physical activity in a process of re-education and rehabilitation through sport."	3
81	"The aim of the project was to create a culture of wellbeing through movement, promoting healthy lifestyles, especially among women."	5
82	"The aims of the project were to promote the cultural, civil and social integration of disabled pupils; increase motor and physical education for schoolchildren; spread the acquisition of correct lifestyles by means of motor activity, diet and social relations; prevent school dropout and social marginality; promote cohesion and inclusion not only with disabled youngsters; create a positive image of oneself."	4, 10
	"(...) with a twin goal: to stimulate sporting activity as a healthy habit, having a positive impact on the social inclusion of youngsters that are forced to be inactive for long periods, and to teach respect for the rules, one's opponents and teammates. "	10
83	"Efforts were made to achieve intercultural development, based on social inclusion and cohesion, proposing a different way of getting to know the families of adolescents."	10
87	"PERSONS ≥ 6 YEARS OLD ENGAGING IN SPORT - by level of education"	4
88	"(...) plus, assistance with the management of employment relationships."	8

Tabela V.4 - Expressões encontradas no Relatório de Sustentabilidade 4 (continuação)

Página	Frase	ODS
89	"DEVELOPMENT OF PARTNERSHIPS AND JOINT PROJECTS"	17
	"Development of partnerships for sports events"	17
90	"Employees"	8
99	"Energy Report (annual)"	7
	"Special agreements and partnerships for new projects"	17
	"Partnerships to roll out social projects"	17
100	"Involving individuals, promoting the growth of skills and creating a team spirit are all essential for raising efficiency and attracting new talent, thus consolidating the human capital on which the (...)"	8
101	"Percentage women workers out of total"	5
	"In order to best meet the needs of its employees (...)"	8
	"In 2016 95% of employment contracts were permanent, while the remaining 5% were fixed term."	8
102	"BREAKDOWN OF PERSONNEL BY GENDER AND POSITION - 2016"	5
	"As in previous years, women employees outnumbered male colleagues."	5, 8
	"INCOMING, OUTGOING EMPLOYEES AND TURNOVER RATE - 2016"	8
	"Percentage of employees broken down by position (out of all employees)"	8
103	"BREAKDOWN OF PERSONNEL BY GENDER AND CONTRACT TYPE - 2016"	5
	"Percentage of personnel by gender and contract type - 2016"	5
	"Incidence of women by position in company"	5
104	"Women make up the majority of all employees."	5, 8
	"Women make up 53.4% of the entire workforce."	5, 8
	"The Equal Opportunities (...) was set up in October 2014 to favor equal working conditions and opportunities for male and female workers, equal dignity in the workplace for all worker categories and the adoption of tangible actions to ensure equal opportunities. The committee also sets out to monitor and check results deriving from the taking of actions in compliance with the provisions of (...), concerning the "Code of equal opportunities for men and women"."	5, 8, 10
	"Diversity and equal opportunities"	10
	"Over the years actions have been taken to implement contractual provisions on the subject of equal opportunities, through the involvement of trade union organizations."	10
105	"BREAKDOWN OF PERSONNEL BY GENDER AND AGE CLASS - 2016"	5
	"BREAKDOWN OF PERSONNEL BY GENDER AND AGE CLASS - 2015"	5
	"On the subject of maternity and paternity support, in 2016 21 employees took parental leave (4 men and 17 women)."	5, 8

Tabela V.4 - Expressões encontradas no Relatório de Sustentabilidade 4 (continuação)

Página	Frase	ODS
105	"In 2016 there was a greater prevalence of women in the (...)"	5
	"All employees that took parental leave returned to work within 12 months, with a 100% retention rate."	8
106	"Those employees with children also receive health care and social security benefits in the form of payments to cover costs incurred by personnel for nursery, infant and primary schools and for children's sporting activity."	3, 4, 8
	"(...) 100% of the company's employees (clerical workers and managers) were formally assessed, in accordance with coherent parameters and methods, based on the principles of meritocracy, comparability and fairness (297 men and 355 women)."	5, 8
107	"PERSONNEL REMUNERATION BY GENDER (EUROS)* - 2016"	5
	"The greater difference in pay between men and women is noted in relation to executive status."	5
108	"(...) does not require a percentage of the workforce to be represented in formal health and safety (...)"	3, 8
	"Safeguarding people's health and safety"	3
	"Training of employees and Enhancement of talent"	8
110	"Nº employees with occupational diseases (in year of reference)"	8
	"Number of injuries: - At work ; - To and from work "	8
	"Days lost due to injury: - Days lost due to injury at work ; - Days lost due to injury to and from work "	8
111	"Number and rate of employees hired and employees that have left the (...)"	8
	"Total nº. Employees "	8
112	"The (...) is the supreme authority of the (...), and as such encourages cooperation among the various (...)"	17
	"Institutional partnerships to achieve common goals"	17
113	"Institutional partnerships with (...) and other institutional bodies are crucial for creating value for Italian sport and, consequently, for the entire community."	17
	"Actions to raise an awareness of the role of sport in combating gender inequality (...)."	5
114	"Actions to ensure integration and social inclusion through sport and encourage solidarity among youngsters."	10
	" Cooperation with (...), as part of the project (...), for a survey on perceptions of the values of inclusion and integration."	10, 17
	"International cooperation in favor of athletes."	17
117	"(...), concerning 'Environmental provisions to promote green economy measures and limit the excessive use of natural resources '. (...) The main aim is to reduce gases that alter the climate and to ensure the efficient use of resources, as stated in the (...) amended the legislative decree by introducing further energy and environmental sustainability criteria."	7, 12, 13
	"The inclusion , where possible, for other categories of works and services for which there are currently no (...), of environmental sustainability criteria with a view to incentivizing (...) the use of solutions/systems having a significant environmental impact."	10

Tabela V.4 - Expressões encontradas no Relatório de Sustentabilidade 4 (continuação)

Página	Frase	ODS
121	"The Partnership between (...) is chiefly based on the promotion of correct nutrition, promoting initiatives also at a local level throughout the year."	17
	"(...) multinational group, is synonymous with quality and innovation in the wrapped ice cream production sector."	9
122	"(...) also performs the actions recommended in standard (...), drafting an annual Energy Report, giving all available data on energy and water consumption on its premises."	6, 7
	"Reduction in water consumption of about 11% over 2015"	6
	"Since 2008 (...) has had a system in place to monitor, check and validate the energy consumption and energy costs of its offices and plants (...)"	7
	"7% reduction in energy spending over 2015 of about 0.5M euros"	7
	"2,460 Energy (...) accredited in total in 2016"	7
123	" Energy and water consumption"	6, 7
	"15.60% Water "	6
	"In 2016 there was a drop of global energy spending of about 0.54 M€, a year-on-year fall of about 7.3%"	7
	"55.70% Electricity "	7
	" ELECTRICITY CONSUMED: (...)"	7
	" Electricity costs fell by 4.3% compared with 2015."	7
124	" WATER CONSUMPTION"	6
	" Water consumption fell by 10.7% vis-à-vis 2015, with economic savings of €196,000."	6
125	"To carry on along this virtuous path, (...) has decided to undertake further investments in order to attain a state of self-financing of energy efficiency actions."	7
126	"This is the fourth Sustainability Report drafted by (...)"	12
	"The Sustainability Report has been prepared on the basis of (...) sustainability performance targets and the reporting of results achieved."	12
129	"(...): Management of employees "	8
	" Employees "	8
110+117	"Management of health and safety"	3
59+68	"(...) – Asylum Migration and Integration Fund"	10

Tabela V.5 - Expressões encontradas no Relatório de Sustentabilidade 5

Página	Frase	ODS
2	"In 2016–17, we delivered major government initiatives to promote the conservation and sustainable use of (...) natural resources and work towards a secure and reliable, affordable and sustainable energy supply to support our economy and serve the (...) community as the energy market transforms."	7, 12
3	"During the year we integrated our climate change and energy functions, helped strengthen multilateral bodies responsible for global biodiversity and made our data and information more accessible to decision makers and the community"	7, 13
	"I am committed to developing and implementing sound environment and energy policy that supports the (...) in achieving a healthy environment, strong economy and thriving community now and for the future."	7
4	"(...) strategic, scientific and environmental interests in (...); develop and implement a national response to climate change ; and support the reliable, sustainable and secure operations of energy markets through improving (...) energy efficiency , performance, and productivity for the community."	7, 13
	"In 2016–17, the (...) continued to enhance its capacity to target and address strategic priorities in natural resource management, recognizing that it is critical to learn from, improve, build on and adapt our program investment and policy tools to achieve the best outcomes in priority areas around (...)."	12
5	"The natural high flows had widespread environmental benefits, with some wetlands , floodplain forests and woodlands receiving water for the first time in over 20 years."	15
	"We continued to identify, protect and conserve threatened species, ecological communities, internationally significant wetlands , whales and dolphins, migratory and marine species and heritage places. (...) (Sea (...))"	14, 15
	"In 2016–17, four places were added to the (...) Mountains (...) includes evidence of one of the world's largest and oldest aquaculture systems, dating to about 6600 years ago."	14, 15
	"(...) active involvement in the (...) governance arrangements and successful management of its wetland challenges means that we continue to be viewed internationally as a leader in wetland management and the wise use of wetland resources."	15
	"The launch of the (...) in February 2017 recognizes the need for us to work in partnership with others."	17
6	"The (...) works to protect (...) environmental health by implementing national and international approaches to the management of hazardous wastes , substances and pollutants."	12
	"We supported the launch of an industry-funded recycling scheme for waste paint."	12
	"For example, we introduced new resolutions under the (...) in Endangered Species to strengthen international cooperation on actions to address illegal wildlife trade, including increased offences for international wildlife crimes involving transnational organized criminal groups and investigation of new approaches to better enable forensic testing of seized wildlife specimens."	15, 17
7	"In 2016–17, we successfully implemented the (...) climate change policies. (...) committed and probable projects is more than half of the 6000 MW the Clean Energy (...) estimates is required to meet the target."	13

Tabela V.5 - Expressões encontradas no Relatório de Sustentabilidade 5 (continuação)

Página	Frase	ODS
7	"The share of renewable energy increased to 16 per cent of (...) electricity supply in 2016, which is its highest share since the late 1970s."	7
	"(...) ratification of both the (...) in November 2016 reaffirmed (...) commitment to shaping an effective global response to climate change ."	13
	"For example, (...) we worked with others to produce a set of state-of-the-art climate simulations that help scientists to anticipate how the southern hemisphere climate will respond to recovery in ozone levels."	13
	"The new station will be the most advanced of its type in the (...) and will support scientific research in the (...) that helps us understand and better predict the long-term future of the world's climate ."	13
8	"(...) needs a secure and reliable, affordable and sustainable energy supply to support our economy and serve the (...) community as the energy market transforms."	7
	"Activities to improve the energy efficiency of appliances and equipment include energy rating labelling, setting minimum energy performance standards, education and training."	7
	"We are leading the (...) review of climate change policies, with broad consultation, to ensure that (...) is in the best position to achieve our 2030 target."	13
	"It assists decision makers in the infrastructure sector to consider how to manage implications from a changing climate on their project or program."	9, 13
9	"In May 2017, the (...) Climate Change Adaptation (...) released the final version of (...), its online tool for managing coastal climate risk."	13
	"Our environmental watering activities are having a positive effect on waterbird and fish stocks and we are seeing urban populations using energy more efficiently. The main pressures facing the (...) environment remain climate change , land-use change, habitat fragmentation and degradation, and invasive species."	7, 13, 14
10	"We are improving our regulatory capability and delivering environment and energy outcomes through better practice regulation."	7
	"A new enterprise agreement covering 2626 employees came into effect on 30 November 2016."	8
	"The integration of our energy and climate change responsibilities allows us to provide comprehensive advice to government."	13
	"In addition to our strong commitments and other departmental initiatives for achieving a diverse workforce and an inclusive culture, the (...) is expanding its cultural capability program."	8
11	"The (...) delivers major (...) initiatives to promote the conservation and sustainable use of (...) natural resources and to maintain a secure and reliable, affordable and sustainable energy supply to support our economy and serve the (...) community as the energy market transforms. We do this across four purposes: environment and heritage, (...), climate change , and energy ."	7, 12, 13
12	"The increase in gains by \$8.16 million in 2016–17 was primarily due to the movement in bond rates applied to the make-good provision for the restoration of the (...) solid waste disposal sites."	12
15	"Our activities covered four purposes: environment and heritage, (...) climate change and energy "	7, 13
	"Machinery-of-government changes resulted in changes to the portfolio in 2016–17, including the addition of functions: energy policy, national energy market—including electricity and gas—and energy efficiency "	7

Tabela V.5 - Expressões encontradas no Relatório de Sustentabilidade 5 (continuação)

Página	Frase	ODS
16	"The (...) and our portfolio agencies administer, on behalf of the (...), over 55 pieces of legislation that provide the legal framework for issues across environment and heritage protection, biodiversity conservation, (...) climate change , renewable energy , and energy markets."	7, 13
22	"The (...) delivers major (...) initiatives to promote the conservation and sustainable use of (...) natural resources and to ensure community and industry energy needs are met through the efficient use and adequate, reliable and competitive supply of energy "	7, 9, 12, 13
23	"(...) Improve the health of freshwater ecosystems (rivers, wetlands , flood plains) through research, education and environmental watering and strengthen the water resources knowledge base."	15
	"(...) greenhouse gas emissions, adapt to the impacts of climate change , contribute to effective global action on climate change , and support technological innovation in clean and renewable energy , through developing and implementing a national response to climate change ."	7, 13
	" Energy Support the reliable, sustainable and secure operations of energy markets through improving (...) energy efficiency , performance and productivity for the community"	7
	"Outcome 5: Support the reliable, sustainable and secure operations of energy markets through improving (...) energy efficiency , performance and productivity for the community."	7
	" Energy market reform and energy efficiency programs"	7
	"Program 2.3: Renewable Energy Technology Development"	7, 9
	"Program 1.6: Management of Hazardous Wastes , Substances and Pollutants"	12
	"Program 1.1: Sustainable management of natural resources and the environment"	12
	"(...) Commonwealth protected areas and reducing and regulating the use of pollutants and hazardous substances."	12
	" Climate Change (...) and implement a national response to climate change "	13
24	"Adapting to climate change "	13
	"We direct funding to help communities take practical action to improve their local environment and promote sustainable management , with flow-on social and economic benefits."	12
	"Intended result: Improve the extent, condition and connectivity of (...) unique biodiversity and natural resources , including the (...), through protection of habitats and mitigation of threats to threatened species and ecological communities."	12
26	"(...) Indigenous people's engagement in environmental and natural resource management planning and management."	12
26	"Significant outcomes so far include banning sea-based disposal of capital dredge material, placing restrictions on new port developments and introducing compliance measures for cane farming and grazing to improve water quality."	6
28	"Grant funding of \$15 million was committed for the repeated tenders in the (...) natural resource management regions."	12
30	"The (...) continued to deliver policies and programs to improve the extent, condition and connectivity of (...) unique biodiversity and natural resources through practical actions targeted to protect habitats, mitigate threats to threatened species and ecological communities and support sustainable management across the landscape."	12
	"(...) Strategy 2010–2030 and the (...) Strategy set the foundation for aligning our biodiversity conservation and natural resource management programs with (...) international obligations and national priorities."	12

Tabela V.5 - Expressões encontradas no Relatório de Sustentabilidade 5 (continuação)

Página	Frase	ODS
31	"When fully implemented, these plans will result in an average saving to the farmer of \$27,579 in fertilizer outlay and an increase in pasture production of \$47 per ha and provide the farmer with an improved understanding of how to manage water quality and run-off."	12
	"These actions are improving the quality of the water which flows into (...) and the health of this important wetland."	15
	"Local farmers in the wetland catchment are being supported to control erosion on their properties by fencing off waterways from stock and undertaking revegetation along the edge of streams. "	15
34	"Tables 2.4 and 2.5 present a summary of regional natural resource management organization projects that target (...) priority species."	12
37	"Under the regional component of the (...) is providing \$450 million over four years to (...) 56 regional natural resource management (...) organizations to deliver funding, in consultation with local community groups, to address local and regional priorities that align with the program's four strategic objectives (...)"	12
38	"(...) is also fostering partnerships between the (...) people and local governments, mining companies and a regional biosecurity association to identify further training and employment opportunities."	8, 17
	"(...) Natural Resource (...) regional organization in (...) is building the capacity of Indigenous people to manage their land, as well as reducing threats to nationally threatened species."	12
42	"The (...) manages a large portfolio of environmental water entitlements with annual allocations that the (...) has acquired through investment in water-saving infrastructure and through strategic water purchasing throughout the irrigation districts of the (...)"	9
	"(...), through the (...), is the administrative authority in (...) on Wetlands of (...)"	15
43	"We developed and published wetlands fact sheets on migratory shorebirds, Indigenous values, biodiversity, coastal/urban development, the community, mangroves and salt marshes, water flow and natural hazards."	15
	"In 2016–17, we made progress under Goal 1 of the (...) strategic plan (integration of wetlands into other national policies) by incorporating wetlands issues into national environmental science research priorities, climate change mitigation and adaptation strategies, biodiversity conservation policy, forest policy and migratory bird conservation plans."	13, 15
	"Under convention (...), contracting parties are encouraged to establish national wetlands committees to support the conservation of the wetlands included in the (...) list and, as far as possible, the wise use of wetlands under their jurisdiction."	15
44	"(...) requires contracting parties 'to be informed at the earliest possible time if the ecological character of any wetland in its territory and included in the List has changed, is changing or is likely to change as the result of technological developments, pollution or other human interference'."	15
	"However, through the national wetland committee we implement a rolling program to assess the status of (...) wetlands in line with (...)"	15
	"With agreement from state and territory wetlands policy areas and the (...)"	15
45	"The natural high flows had widespread environmental benefits, with some wetlands, floodplain forests and woodlands receiving water for the first time in over 20 years."	15
47	"The benefits are evident not just in the river ecosystem but through flow-on effects on tourism in local communities and recreational fishing across the southern river systems."	14
48	"Through actively managing the portfolio through use, trade and transfers we were well placed in 2016–17 to meet our carryover targets and avoid forfeiting water at the end of the water year."	6

Tabela V.5 - Expressões encontradas no Relatório de Sustentabilidade 5 (continuação)

Página	Frase	ODS
49	"Figure 2.1: Commonwealth environmental water availability and use"	6
	"Figure 2.2: Commonwealth environmental water holdings"	6
50	"Intervention monitoring demonstrates that (...) environmental water contributes to the achievement of (...) targets and (...) environmental watering strategy."	6
51	"As a result of high flows, major waterbird breeding events were observed in the (...) Wetlands in the (...) Forest , (...)"	15
	"Environmental water use over successive years of lower flows has significantly benefited the (...) by exporting excess salt from the river and reducing the amount of salt imported into the (...) from the sea ."	6, 14
52	"In 2016–17, we progressed (...) assessment processes for the plan and provided input to the plan's development from our biosecurity policy, natural resource management and environmental assessment areas, among others."	12
	"We continue to be viewed internationally as a leader in wetland management and the wise use of wetland resources."	15
	"By improving the business architecture of (...) implementation we will be able to better target available resources and support an effective and scientifically robust approach to wetland restoration and maintenance of ecological character."	15
53	"Operational and policy risks that influence our ability to effectively deliver water include regulatory measures to support the effective use of environmental water within and between catchments, including shepherding and credit for return flows, have not yet been implemented; (...)"	6, 15
	"Where there are multiple social and economic benefits, such as improved fishing or investment of (...) funds in community programs or research, many rural communities are supportive of environmental watering activities."	14
54	"We actively managed environmental water use and entitlements during this changed operational environment to avoid forfeiture and to maintain a level of carryover acceptable to the community."	6
	"This adaptive and active management ensured that the (...) Water (...) efficiently and effectively managed both waters use and trade of water entitlements to meet our short-term objectives and targets in 2016–17."	6
55	"Our regulatory responsibilities extend to controlling dumping of wastes and other matter at sea ."	12, 14
	"It provides the legal framework for the (...) to protect and manage (...) threatened species and ecological communities, internationally significant wetlands , whales and dolphins, migratory and marine species, internationally traded wildlife, world, national and (...) heritage places, (...) national parks and other protected terrestrial and marine areas."	15
59	"(...) has a rich natural and cultural heritage that underpins our sense of place and national identity and makes a positive contribution to the nation's wellbeing."	11
	"The (...) commercial fisheries in accordance with the (...) to ensure they are managed in an ecologically sustainable way and to identify areas for improvement."	14
60	"In November 2016, the (...), as part of its implementation of the (...), announced its intention to introduce new legislation to better protect underwater cultural heritage including shipwrecks, plane wrecks, Indigenous heritage sites and other underwater cultural sites. "	11
61	"Part 9 permits are required for taking, killing, moving, injuring, trading or keeping 'protected species' (...) or damaging or destroying a nest or dwelling place of a protected species on (...) the Coral Sea (...)"	14

Tabela V.5 - Expressões encontradas no Relatório de Sustentabilidade 5 (continuação)

Página	Frase	ODS
66	"The information it contains is used by development proponents, land managers and natural resource management groups to inform decision-making in relation to referrals under the (...), recovery actions for threatened entities, and grant applications."	12
68	"During 2016–17, we released for public comment draft threat abatement plans concerning the impacts of marine debris on vertebrate marine species, the incidental catch (or by catch) of seabirds during oceanic longline fishing operations, and disease in natural ecosystems caused by (...)"	14
69	"Located in south-west (...) includes evidence of one of the world's largest and oldest aquaculture systems, dating to about 6600 years ago."	14
70	"We reiterated (...) commitment to addressing wildlife trafficking through the (...)"	16
	"(...) facilitating new and strengthened relationships in the region through regional workshops on oceans and sustainable use of marine resources "	14
	"(...) preparatory committee process on the development of a new international legally binding instrument under the (...) Sea ."	14
71	"Our achievements in 2016–17 include: agreement on a regional standard for planning and management of large marine areas which will facilitate transboundary cooperation between member countries (...) beginning a fisheries extension program in the (...) Sea ."	14, 17
	"The plan, endorsed by members in September 2016, identifies climate change as the secretariat's principal concern and recognizes the increasing importance of good oceans management."	13, 14
72	"It provides a mechanism to enhance community-based stewardship at important locations, educate and improve fishing practices, and build dugong conservation into national policies and planning. (...)"	14
	"(...) (Sea Dumping) (...) fulfils (...) international obligations under the (...) of Marine Pollution by (...) of Wastes and (...)."	12, 14
	"The Sea (...) requires a permit for the disposal of waste and other matter at sea ."	12, 14
73	"The declines of these species are largely driven by habitat loss, particularly in the (...) Sea region of (...)"	14
74	"We worked closely with like-minded countries to develop a majority statement on (...) Ocean whaling program."	14
77	"Ensure the concentrations of mine derived contaminants in surface water downstream of (...) do not exceed statutory water quality objectives."	6
	"Concentrations of uranium in surface water downstream of the (...) mine remained below (...) throughout the 2016–17 wet season (September to June)."	6
79	"We delivered efficient and effective regulation under the Sea (...) and on matters of national environmental significance under the (...), and we contributed to protection of the (...) from the impacts of mining."	14
	"We introduced new resolutions in (...) to strengthen international cooperation on actions to address illegal wildlife trade, including increased offences for international wildlife crimes involving transnational criminal groups and investigation of new approaches to improve forensic testing of seized wildlife specimens."	15
80	"Since 2015, the (...) has moved 49 fisheries that present a lower environmental risk to a 10-yearly approval cycle under the (...)"	14

Tabela V.5 - Expressões encontradas no Relatório de Sustentabilidade 5 (continuação)

Página	Frase	ODS
81	"Intended result: Protect the environment through national approaches to effectively and efficiently manage hazardous wastes , substances and pollutants."	12
	"(...) met all its obligations under the (...), including obligations to phase out production and import of hydrochlorofluorocarbons (HCFCs) and methyl bromide for controlled uses."	12
	"The (...) works to protect (...) environmental health by implementing national and international approaches to the management of hazardous wastes , substances and pollutants."	12
82	"Our obligations are to minimize generation of hazardous waste ; ensure its environmentally sound management, disposal and control; reduce its international movement; and prevent its illegal trafficking ."	12, 16
	"(...) through the (...), which controls the export, import and transit of hazardous waste through use of a permit system. (...)"	12
	"Under the (...), we facilitated the export of 135 tonnes of waste hexachlorobenzene (HCB) from (...) for destruction by high temperature incineration. In October 2016, the (...) authorized the export, subject to strict conditions under the Hazardous Waste ."	12
	"(...) cooperates with other parties to the (...) to provide timely information to the convention secretariat on transboundary movements of hazardous wastes ."	12
85	"We released three reports on hazardous waste issues (...)"	12
88	"The (...) administered national legislation on environmental health matters: The Hazardous Waste Act (...)"	12
	"In 2016–17, we continued to protect the environment through national approaches to manage hazardous wastes , substances and pollutants."	12
	"We continued to improve compliance with the Hazardous Waste Act ."	12
89	"We oversaw the recycling of 46,000 tonnes of e-waste under the (...) and 275 million liters of used motor oil under the (...). We also supported the launch of an industry-funded recycling scheme for waste paint; (...) the first changes to hazardous waste permitting cost recovery since 1996."	12
90	"Intended result: Shape the global response to climate change and achieve (...) greenhouse gas emissions reduction targets through effective emissions reduction mechanisms, including the (...) and the Renewable Energy Target ."	7, 13
	"The (...) helps develop and implement a national response to climate change through policies and programs that reduce emissions. This includes boosting energy productivity, storing carbon in the landscape, increasing renewable energy , driving innovation and supporting an effective international response."	7, 13
	"We encourage the uptake of renewable energy and energy innovation through the Renewable Energy Target and we support and work with the (...) Renewable Energy (...) and the Clean Energy (...)."	7
	"Purpose: Develop and implement a national response to climate change "	13
	"(...) meets its obligations under international climate change agreements."	13
	"The Department is responsible for implementing (...) mandatory international reporting requirements under the (...) on Climate Change (...)"	13
	"We support negotiations on the implementation of the (...) and build other countries' capacity to contribute to the global response to climate change by sharing our unique expertise and experience in emissions measurement, reporting, verification and accounting."	13
	"Ratification of these agreements reaffirmed (...) strong commitment to effective global action on climate change ."	13

Tabela V.5 - Expressões encontradas no Relatório de Sustentabilidade 5 (continuação)

Página	Frase	ODS
91	"(...) continued leadership of the (...) Forest Observations Initiative provided necessary satellite data to developing countries for monitoring emissions from the land sector and guidance on how to use these data."	17
	"The value of the initiative was also recognized by the direct involvement of the (...) on Climate Change (...)."	13
	"The summit successfully promoted the importance of forests and the land sector in reducing emissions for countries in our region."	15
	"Domestic climate change action"	13
92	"Shaping the global response to climate change (...)"	13
	"(...) has publicly acknowledged our contribution to its climate change response."	13
93	"(...) increased energy efficiency leading to reduced demand for electricity "	7
	"(...) provides climate change policy advice to the Government and contributes to the development and delivery of policies and programs geared towards meeting (...) 2020 emissions reduction target."	13
	"This includes the Emissions Reduction Fund and its safeguard mechanism, the Renewable Energy (...)"	7
95	" Renewable Energy Target"	7
	"Emissions projections are informed by a range of factors, including contributions from the Government's climate change policies. During 2016–17, we contributed to climate change programs and policies to achieve the 2020 target."	13
96	"Our latest report, submitted in May 2017, showed that about 56,000 ha of primary forest were converted to other land uses in 2015—a reduction of 90 per cent from 600,000 ha in 1990."	15
99	" Electricity generation from eligible large-scale sources reaches the legislated target of 33,000 GWh in 2020. With support from small scale and other renewable energy generation, such as the (...) Renewable Energy (...), this delivers 23.5 per cent from renewable sources in 2020."	7
	"The Renewable Energy (...) scheme comprises the Large-scale Renewable Energy (...) Renewable Energy Scheme."	7
	"Accredited large-scale renewable energy power stations have reported generation of about 18,300 GWh of renewable energy above their baselines for 2016."	7
	"As at June 2017, there were 615 large-scale renewable energy power stations accredited under the Renewable Energy Target."	7
100	"The Clean Energy (...) estimated that 6000 MW of new renewable energy capacity would need to be committed over 2016 to 2018 and built by 2019 to meet the 2020 target. In 2016, 1350 MW of new capacity was committed."	7
	"Large-scale Renewable Energy Target"	7
	"Small-scale Renewable Energy Scheme"	7
	" Renewable energy generation"	7
	"The Clean Energy (...) estimates that these small-scale renewable energy systems, such as household solar photovoltaic systems, will generate around 7700 GWh of electricity a year, while solar hot water systems and air source heat pumps will displace around 3400 GWh of electricity use a year."	7

Tabela V.5 - Expressões encontradas no Relatório de Sustentabilidade 5 (continuação)

Página	Frase	ODS
100	"The Department estimates that renewable energy contributed about 16 per cent of total electricity generation in the 12 months to December 2016, up from 14 per cent in the previous 12 months."	7
101	"A doubling of (...) expenditure on clean energy research and development on 2015 levels by 2020 consistent with (...) Innovation pledge."	7
	"(...) joined the global Mission Innovation initiative when it was launched at the Paris Climate Change (...) November 2015."	13
	"Australia pledged to double Government clean energy research and development expenditure of \$104 million over the five years to 2020–21."	7
	"During 2016–17, the baseline expenditure was revised to \$108 million, reflecting differences between projected spend and actual spend in 2015–16, as well as improved data on clean energy research and development activities."	7
	"In September 2016, the Government reinstated \$800 million in funding to the (...) Renewable Energy (...) over five years, commencing from the 2017–18 financial year. (...) spends across the clean energy innovation chain—research and development, demonstration, and deployment."	7
	"Figure 2.12: Electricity generation year to date, June 2014–December 2016"	7
102	"A doubling of (...) expenditure on clean energy research and development on 2015 levels by 2020 consistent with (...) Innovation pledge."	7
	"In June 2017, (...) published a Low Emissions Technology (...), which made recommendations on (...) clean energy research and development priorities, including where to focus domestic research and opportunities to collaborate internationally to deliver clean energy solutions for (...). Further information on the roadmap is provided under the 'Energy market reform and energy efficiency programs' activity."	7, 9
	"We helped to set (...) forward year funding allocation and the allocation of (...) funding to particular investment funds, including the Clean Energy Innovation (...)"	7, 9
	"(...) supported projects to increase the supply of renewables in (...), in particular to speed up the commercialization of promising renewable energy technologies or solutions so that (...)"	7
	"(...) committed a record \$2.1 billion to new investments in the (...) clean energy sector in 2016–17, contributing to projects with a total value of \$6.5 billion."	7
	"(...) which will contribute to the implementation of the (...) plan by investing in clean energy projects that improve water quality by reducing the levels of nutrients, sediments and pesticides in land-based run-off, and reducing amounts of marine debris. "	6, 7
103	"The cloud-based system will allow (...) to operate the system virtually rather than sourcing electricity from large power stations. This virtual power plant will support the grid in times of instability and provide electricity to the grid in periods of peak demand."	7
104	"The (...) has financed more than 1000 clean energy assets for businesses across (...) to help them lower their energy consumption and reduce their carbon emissions."	7
	"Working with some of (...) largest banks (...) is making it easier for businesses to invest in clean energy technologies with the benefit of discounted asset finance."	7
	"Switching to more productive and energy efficient equipment and processes typically reduces the energy costs of a business by (...)"	7

Tabela V.5 - Expressões encontradas no Relatório de Sustentabilidade 5 (continuação)

Página	Frase	ODS
104	"Agricultural producers such as sugar cane farmers can invest in energy-efficient equipment with discounted asset finance so they can lower their energy consumption and reduce their carbon emissions"	7
105	"We are leading the Government's 2017 review of climate change policies, with broad consultation, to ensure that (...) is in the best position to achieve our 2030 target."	13
	"In 2016–17, (...) remained on track to meet its 2020 emissions reduction targets, made progress towards its 2030 target and supported an effective international response to climate change ."	13
	"We contributed to securing (...) influence in the (...) negotiations and other international forums and promoted international climate change action in line with (...) interests."	13
	"The (...) successfully implemented the Government's climate change policies, as detailed in the performance tables above."	13
106	"By applying and sharing our expertise in capacity building and international partnerships and delivering programs that enable developing countries to meet (...) obligations we continued to shape the global response to climate change ."	13, 17
	"The Department supports research and produces practical information and tools to help businesses, governments and communities to identify climate change impacts, take appropriate actions and build their capacity to adapt to a changing climate."	13
	"Our climate adaptation work links closely with our environmental science and research enabling activity, which improves our understanding of climate change and promotes informed decision-making."	13
	"Intended result: Provide the guidance, information and national coordination needed to ensure that (...) operations and activities are resilient to climate change impacts, and that businesses and communities are better placed to manage their own risks."	13
	"In particular, we provided funding for Phase 2 of the (...) Climate Change Adaptation (...)"	13
	"In May 2017, as part of (...) Climate Change Adaptation (...) released the final version of (...), its online tool for managing coastal climate risk."	13
	"Through funding from the (...), in 2016–17, the (...) Climate Change Adaptation (...) completed and began disseminating a series of information products including synthesis summaries, climate change adaptation briefing notes, policy guidance briefs and the adaptation library for policymakers and decision makers. Themes and content were informed by stakeholder engagement and cover issues such as extreme weather events, community vulnerability and resilience , and regional hotspots."	13
"Activity: Adapting to climate change "	13	
107	"The networks are producing a series of research plans, which identify critical gaps in the information that governments, industry and the community need to develop and implement effective adaptation responses to climate change ."	9, 13
	"The Department worked with (...) to develop a five-step process to assist (...) public servants to manage climate risks to their policies, programs and assets at all stages."	13
	"The Department supports capability development across Government in adaptation and understanding climate risk."	13

Tabela V.5 - Expressões encontradas no Relatório de Sustentabilidade 5 (continuação)

Página	Frase	ODS
108	"The group's purpose is to better integrate disaster and climate resilience into policies, programs and asset management at the national level."	13
	"Under this plan, we are leading activities to: develop tools, guidance and case studies to enable (...) agencies to consider disaster and climate resilience in policies, programs and assets management (see previous performance criterion) (...)"	13
	"National coordination, including collaboration with jurisdictions, leading to identification of cross-cutting climate risks and development of future national climate change adaptation priorities and resilience measures ."	13
	"These three groups play important roles in identifying cross-cutting climate risks, articulating adaptation and climate science policy and research priorities, and informing strategies and actions to ensure an effective national response to climate change ."	13
	"In 2016–17, to improve governance and coordination of work on disaster and climate resilience , climate science and climate risk, the Department supported several national bodies in their work on climate risk information."	13
	"At its first meeting in March 2017, the committee considered the challenges and changes to (...) climate science capability, ways to increase engagement with the international climate science community, and the development of a national strategy on climate science."	13
109	"Strong engagement and collaboration between the Department and our partner agencies is vital to achieving successful national coordination to improve climate change resilience and climate risk management."	13
111	"Due to its position as the only base between (...) is an important global monitoring location for scientific research, including monitoring southern hemisphere weather and climate data."	13
112	"(...) Ocean are protected, valued and understood primarily through our engagement in the (...) system."	14
	Our activities in 2016–17 have included reinforcing the importance of the (...), which provides for the comprehensive protection of (...) as a natural reserve devoted to peace and science."	16
113	"The (...) and 20 Year Action Plan recognizes that understanding, protecting and conserving (...) Ocean is in the interests of (...)"	14
116	"In 2016–17, the Department continued to conduct and facilitate research in areas of (...), particularly areas related to ecosystems, natural resource management and environmental protection."	12
118	"Purpose: Support the reliable, sustainable and secure operations of energy markets through improving (...) energy efficiency , performance and productivity for the community."	7
119	"These meetings facilitated the sharing of information, including across interdependent sectors, on critical infrastructure resilience to all hazards."	9
122	"Over the past year, we have taken part in high-level bilateral energy dialogues with major trading partners, including (...) collaboration on energy and clean energy technology."	7
123	"One of our newest international partnerships , the (...), will be the principal forum for energy and resources cooperation between (...). The working group aims to advance the transition to sustainable, secure and affordable energy systems by improving energy efficiency , increasing the deployment of renewable and clean energy technologies and encouraging innovation."	7, 17
	"During 2016–17, we were actively involved in multilateral energy forums, (...) and the Clean Energy (...), to examine energy issues including energy security, clean technologies and energy efficiency ."	7

Tabela V.5 - Expressões encontradas no Relatório de Sustentabilidade 5 (continuação)

Página	Frase	ODS
123	"(...) broad interests in the International Energy Agency across issues such as energy security, energy efficiency and clean energy technologies."	7
	"(...) broadening the International (...) core mandate of energy security to take into account the evolution of global oil markets and the increasing role of liquefied natural gas and transforming the agency to become a global hub for clean energy technologies and energy efficiency ."	7
	"These discussions led to an agreed roadmap of cooperation in the fields of energy market design, cost-efficient integration of renewables in the power sector, long-term energy policy planning, energy efficiency in the industrial sector, and the development of long-term low-emissions strategies."	7
124	"In 2016–17, in the absence of the energy security assessment, we have continued to monitor and brief the Government on energy security matters through our engagement in national energy emergency and critical energy infrastructure resilience forums (see the first."	7
	"We support (...) consideration of global energy security issues, particularly through engagement with the International (...)"	7
125	"(...) a national approach to the integration of renewable energy and technology into (...) improving the governance of energy markets; (...)"	7
	"Increase national energy productivity and energy efficiency performance."	7
129	"The Department's activities to implement the (...) included: - In collaboration with industry, we developed five roadmaps for doubling energy productivity in the manufacturing, agriculture , mining, built environment and passenger transport sectors; (...) —part of the Smart Cities Plan—are providing opportunities to accelerate the deployment of clean, renewable and efficient energy technologies in our cities ."	2, 7, 11
	"In April 2016, the (...) governments established a joint feasibility study on whether a second (...) interconnector could improve (...) energy security and facilitate renewable energy investment."	7
131	" Energy Efficiency Programs: Effective delivery of activities to support improved energy productivity of (...) residential and commercial building stock."	7
	"Scheme to prepare the scheme for a proposed major update to energy rating software to improve the accuracy of energy efficiency assessments and support compliance with energy efficiency regulations for new homes."	7
132	"It aims to increase the energy efficiency of new appliances and equipment sold and therefore reduce energy consumption."	7
133	"The roadmap provides important insights into the emissions potential of various technologies in the energy sector, economic opportunities that (...) could exploit in clean energy technologies and enabling actions which could be considered to capture that potential."	7
	"In developing the roadmap, (...) undertook an independent assessment, based on extensive stakeholder consultation, modelling and analysis, which aimed to identify: low-emissions technologies in the electricity , industrial and transport sectors that would assist (...) an industry to take advantage of supply chains for the identified technologies."	7, 9
139	"Strong partnerships between researchers, (...) government agencies, natural resource management bodies, non-government organizations and grazers are crucial to the project's success."	12, 17
142	"(...) investment in species discovery expeditions and follow-up taxonomic work has provided significant additional support for the employment or training of early career researchers engaged to revise and describe specimens collected on expeditions."	8

Tabela V.5 - Expressões encontradas no Relatório de Sustentabilidade 5 (continuação)

Página	Frase	ODS
142	"Co-investment from researchers and support from the Government (\$1 million) and the industry funded (\$10 million) (...) program also support the work of taxonomic research."	9
151	"These included transboundary issues such as marine conservation, sustainable management of marine resources, and climate change."	12, 13, 14
152	"The committee plays a role in identifying effective and economically efficient responses to environmental challenges such as polluted air, municipal waste, water scarcity, ozone depletion, biodiversity loss, and climate change."	6, 12, 13
153	"The convention's objective is to reverse and prevent desertification and land degradation and to mitigate the effects of drought in affected areas to support poverty reduction and environmental sustainability."	1, 15
	"Released in 2016, the report outlined (...) activities that assist with reducing land degradation and managing the impacts of climate and drought."	13
161	"The committee tabled its report Stability and affordability: forging a path to (...) renewable energy future on 7 April 2017."	7
162	"International trade in endangered species—Amendments"	15
163	"The Department's rehabilitation management system is the framework of processes and procedures to ensure that we can achieve our rehabilitation objectives, including keeping employment costs such as compensation as low as possible. This system is essential to establishing a healthy organization, assessing risks, identifying and preventing hazards and successfully managing the rehabilitation of employees with injuries back into the workplace to achieve business outcomes."	8
163+164	"During 2016-17, we: developed a domestic and family violence policy and implementation framework to support staff affected by domestic and family violence. This included work/life assistance seminars; a conference for careers on mental health of children and young people; Mental Health Week; Men's and Women's Health Weeks;(..."	3, 5, 16
165	"Investigations"	9
166	"The Department administers (...), which promotes ecologically sustainable development through the conservation and ecologically sustainable use of natural resources."	12
167	"This facilitates the transition to a low-emissions energy sector by, for example, increasing use of clean energy technologies and energy-efficiency measures that alleviate energy poverty."	7
168	"In helping to implement the (...) Water Office is investing in the long-term future of the (...) on a scale unprecedented in (...) history. By recovering and efficiently using the water needed for enduring river and wetland health, it is preserving the environment of the (...) for future generations."	6, 15
	"(...) Central to the strategy is (...) commitment to the (...) system, which aligns with the intergenerational principle by preserving (...) as a place of peace and science and establishing principles for continuing effective governance of the region. (...)"	16
170	"Some practices we use to manage our operational environmental impact are: fostering a culture of environmental responsibility in the workplace, including online guidance for staff; (...) promoting the efficient use of energy, water, paper and other natural resources; (...) offering alternative waste streams to reduce the amount of waste to landfill we produce; (...)"	6, 7, 12, 13
171	"(...) Service Level 1—includes cadet recruits and school leavers"	4

Tabela V.5 - Expressões encontradas no Relatório de Sustentabilidade 5 (continuação)

Página	Frase	ODS
171	"The Department has a diverse workforce of 2694 people carrying out activities in all states and territories, external territories and (...). Of these, 1915 employees (71 per cent) are located in (...)"	8
172	"Table 3.6: Job classification, gender and location"	5, 8
173	"Total by gender "	5
	"Table 3.7: Location and employment type"	8
174	"As well as the training offered through the capability fund, we continued to help employees develop their capabilities as public sector professionals through a tailored suite of core skills training programs aligned to the Department's capability framework."	8
	"We improved our workforce -planning capability during 2016–17 by undertaking a workforce mapping process to identify job families as a foundation for identifying critical roles and investigating opportunities to embed more formal workforce planning into the business planning process."	8
	" Workforce planning, staff retention and turnover"	8
175	"In 2016–17, 109 employees were registered as students under our study support scheme."	8
	"The review resulted in findings and recommendations that are designed to improve the performance of all employees and embed a high-performance culture in the Department."	8
176	"We use individual flexibility arrangements to supplement the conditions of individual employees in exceptional circumstances. These arrangements may vary the employee's work hours, overtime rates, penalty rates, allowances, remuneration and/or leave"	8
	"Senior executive service employment instruments and remuneration"	8
177	" Employees "	8
	" Employees can access the following non-salary benefits: (...) an employee assistance program(...)"	8
	"Table 3.10: Employment arrangements"	8
	" Employment arrangements staff coverage"	8
178	"There are staff-led networks for (...) employees , for those with disability or caring responsibilities, and on gender equity."	5, 8
	"We continued to support people with disability by delivering individual workplace adjustments for staff under the reasonable adjustment policy."	8
	"The Department remains committed to achieving a diverse workforce and an inclusive culture where people are valued for their contributions, skills and knowledge."	8
179	"We ensure gender balance on (...) recruitment panels. Panels are required to have four people, of whom 50 per cent are women ."	5
	"At 30 June 2017, the Department's workforce (...) comprised: 56 per cent women (1449 employees) (...)"	5, 8
7+90	" Climate change "	13
8+118	" Energy "	7
59/80	" Fisheries assessments"	14

Tabela V.6 - Expressões encontradas no Relatório de Sustentabilidade 6

Página	Frases	ODS
9	(...) into an international hub for clean energy and green economy, by providing 7% of (...) total power output from clean energy by 2020, 25% by 2030, and 75% from clean resources by 2050. In addition, we work to achieve and support (...), to reduce energy and water demand by 30% by 2030, and the (...) to reduce carbon emissions by 16% by 2021."	6, 7
	"We will continue to place sustainability at the heart of our business strategy, incorporating it into all our activities as we strive to achieve our vision to become a sustainable innovative world-class utility, hence contributing to our people's happiness, providing electricity and water according to the highest international standards and enhance the leading position of the (...)."	6, 7
	"According to the (...) ranked first regionally and 28th globally alongside some of the leading nations in clean energy development."	7
	"The solar park reflects (...) efforts towards achieving sustainable development, as we realize the important role that renewable energy plays, in finding a balance between achieving sustainable developments and preserving the environment."	7
	"We are also working hard to achieve (...), to transform (...) into the smartest and happiest city in the world, with the lowest carbon footprint."	11
	"The world's increasing population is having a major impact on the Earth's environment, including the depletion of natural resources , and an increase in carbon emissions."	12
14	"This is (...)fourth annual sustainability report ."	12
	"(...) 2016 Sustainability Report provides information on our sustainability performance and it is aimed at all of our organization's stakeholder groups."	12
15	"(...) is a government owned utility with the sole responsibility for supplying electricity and water to the (...) owns, operates and maintains power stations and desalination plants, aquifers, power and water transmission lines and power and water distribution networks in (...) power generation and water desalination stations are mainly fueled by natural gas. (...) is responsible for energy policy development, planning and coordination in (...) and has broad regulatory powers including the power to set the water and electricity tariffs charged by (...)"	6, 7
16	"(...) Energy (...) provides buildings energy efficiency services and is fully owned by (...)."	7
	"(...) is an energy projects consultancy with a focus on renewable energy and carbon credits trading. (...) has a 36% effective share in the company."	7
	"(...) is an energy projects consultancy owned 51% by (...)and 49% by (...), the subsidiary (...), a leading (...) electric utility."	7
	"(...) Energy 1 was established in 2015 under the (...) model to complete the 2nd phase of the (...) and produce 200 MegaWatts (MW) of solar power."	7
	"(...) Energy 2 is the new 800MW solar power plant established in 2016 to complete the 3rd phase of the (...) and it belongs 60% to (...) Energy (...) and 40% to (...)"	7
	"(...) Energy Phase 1 is the of region's first clean coal (...) It was created to provide 2,400 MW power to (...) grid and contribute to (...) Clean Energy Strategy 2050 (...) target. It is owned 51% by (...) Energy (...) and 49% by (...)."	7
	"(...) Energy International, (...) Energy Holdings and (...) are (...) vehicles owned 100% by (...) Energy (...)arm for investments in IPPs"	7

Tabela V.6 - Expressões encontradas no Relatório de Sustentabilidade 6 (continuação)

Página	Frase	ODS
	"666,006 Water customers"	6
16	"The rapid development of (...) as an expanding port city during the 1950s required a specialized authority to be responsible for potable water production and power generation. (...) established its first two generating stations "A" and "B", between 1961 and 1973, to supply electricity to the inhabitants of (...) through its modest distribution network. The early presence of these electricity and water services rendered a strong basis for the rapid modernization of (...) In 1992, the late (...), issued (...) for the institution of (...) as an independent public authority to be fully owned by the government and responsible for electricity and water production in (...) Since then our generation capacity has expanded to 10,000 Megawatts (MW) and our water production capacity to 470 (...) as of the year 2016."	6, 7
	" Electricity customers"	7
	"11,485 Employees "	8
17	"We have further increased our focus on creativity and innovation as indicated by the change of our vision from (...) to "A Sustainable Innovative World-Class Utility" and the update to our mission statement."	9
	"(...) It focuses on the priorities to create an environment that supports organizational change, innovation , and growth to achieve excellence in our operations, and to create the necessary potential and improvements that should be available in (...)."	9
18	"Strategic Innovation : In the fast-moving energy and water sector, our ability to innovate is critical for preparing (...) for the future."	6, 7, 9
	"We remain committed to investing in our people and ensuring a happy, safe and productive work environment to support our business growth and success, while reinforcing and safeguarding the national identity of the (...)"	8
19	"Future electricity and water demand"	6, 7
	"Strategic Innovation "	9
20	"The (...) Innovation (...) focuses on ten sectors that are aligned to the (...) Innovation (...) and aims to improve living standards in (...)."	9
	"UAE AND DUBAI INNOVATION STRATEGY"	9
	"We have incorporated innovation in (...) vision and created (...) Innovation to raise its importance as a theme to encompass 40% of the (...) 2021 strategy. (...) has developed a comprehensive Innovation (...) and established the Innovation and (...) to ensure implementation."	9
21	"The (...) Clean Energy (...) 2050 sets targets for 7% Clean Energy in the generation mix by 2020, 25% by 2030 and 75% by 2050, while the (...) aims to reduce energy and water demand by 30% by 2030. (...) plays an essential role in achieving these goals by reinforcing the renewable energy sector and fuel diversification to meet the objectives of the (...), which maps out (...) energy sector over the next three decades."	6, 7
	"(...) is a strategy for transforming Dubai into the smartest city in the world before Expo 2020."	9, 11
	"(...) as a key stakeholder actively participated in the development of (...) vision and has launched three (...) and Infrastructure and (...)."	9
	"(...) creates an environment that encourages government organizations to adopt excellence and innovation , respond to the challenges and enhance performance."	9
23	"Taking into account all of these factors, we have adopted and implemented a (...) structure which provides us with a framework of principles and procedures with regards to stakeholder management, internal audits, and risk management, while promoting an ethical culture among our employees ."	8

Tabela V.6 - Expressões encontradas no Relatório de Sustentabilidade 6 (continuação)

Página	Frase	ODS
23	"We have a (...) that sets forth the standards for conducting our day-to-day activities and decision-making procedures. (...) top and senior management are bound to act as role models for all employees by leading the way and adhering to the (...)"	8
	"The manual also incorporates policies and procedures to protect against unlawful practices and corruption , including the acceptance of gifts and bribes, and enforces strict compliance of all employees ."	8, 16
	"These enable our people to voice their opinions and provide feedback related to breaches of the (...), the work environment and customer service, among others."	8
	" Innovation "	9
25	"Power and Water Planning"	6
	"Generation (Power & Water)"	6
	" Innovation and (...)"	9
28	"We are also interested in purchasing products that reduce energy , contain recycled materials, are less toxic, and can help conserve water or address social impacts."	6, 7
	"We consistently strive to involve local businesses in our operations and supply chain, which helps build capacity locally and fosters economic growth in (...) which is our significant location of operations and the wider region. "	8
	" Partnerships have been a fundamental pillar to the success of our organization in service delivery, achieving strategic objectives and contributing to the implementation of our strategic plan. Such strategic partnerships help reduce transaction costs by building trust, enabling economies of scale, supporting risk management and fostering the exchange of knowledge, technology and best practices "	17
	"STRATEGIC PARTNERSHIPS ALONG THE VALUE CHAIN"	17
	"Through our dedicated Partnership (...), we have further enhanced and strengthened relationships with our partners, while achieving integration with other government organizations within the (...)"	17
	"Each year, we ensure to establish partnerships with new businesses, academic institutions and other organizations to further promote (...) economic, social and environmental responsibility and operations."	17
29	"This vision aims to diversify the (...) economy away from oil and gas-related (...) growth, improve the business environment, attract (...), invest in innovation and knowledge, promote green economy and substantially increase the proportion of (...) in the workforce . It has achieved spectacular success in attracting international investment into (...) through the (...) model and built highly efficient solar (...) plants, thereby significantly contributing to renewable energy generation and consequent emissions reduction. The investment grade (...) with stable outlook recognizes (...) outstanding performance, adoption of global best practice and its role as a key enabler of government's strategy to achieve economic growth and energy sustainability."	7, 8
	"(...) makes significant investments annually to build a world-class utility infrastructure and strives to position Dubai as a smart city of the future and the world capital of the green economy."	11
	"In addition, (...)has established subsidiaries / joint ventures / public-private partnerships in related business to diversify its revenue streams."	17

Tabela V.6 - Expressões encontradas no Relatório de Sustentabilidade 6 (continuação)

Página	Frase	ODS
30	"Innovation plays a major role in our daily operations to further develop our performance, and the efficiency of our services, while adhering to the highest international standards."	9
31	"In line with the wise vision of (...) for clean energy and green economy, and as part of its plans to fulfill (...)decided to innovate its business model in partnership with the private sector."	7, 17
	"Contribution to (...) Clean Energy Strategy 2050 (calling for 75% Clean Energy) and (...) CO2 reduction target of 16% by 2021."	7
	"Generation of skilled job opportunities with in-built Emiratisation regulation."	8
	"Placement of (...) at the forefront of the global solar industry."	9
34	"(...) has always been proactive in aligning its strategic plan and operating model with the latest industry and market trends as well as local and federal plans and strategies such as: the (...) Clean Energy Strategy 2050, the (...) Agenda 2021, (...) Innovation (...)"	7, 9
	"Acknowledging the immense impact of our organization on the achievements of the national and local development plans, we undertake all necessary steps towards making (...) an industry leader by creating equilibrium between our financial results, environmental performance, and our commitment to the wellbeing of the community of (...), thus creating sustainable value for all."	9
34+35	"Following the commitments of the (...) and the central role of the multistakeholder partnership in contributing to green economic development and addressing climate change implications, the objectives of (...) are to become a source of innovation, technology and finance for achieving progress on low-carbon, climate-resilience economy, energy efficiency, and the sustainable use of water and natural resources."	6, 7, 9, 12, 13, 17
35	"Their role complements the Climate Change & Sustainability (...) team in raising awareness about the importance of Sustainability, the effects of Climate Change and our mega projects in Sustainability."	13
36	"At (...), we cherish our stakeholders, and ensure that they have the maximum level of satisfaction starting from the employees we work with and ending with our customers, government, society, suppliers and partners."	8
	"Therefore, we ensure that our stakeholder's happiness is set through the core strategy in terms of providing reliable electricity and water infrastructure that is needed to ensure sustainable economic growth in (...)"	6,7, 9
	"Seeking new opportunities through multi-stakeholder partnerships to advance sustainable development"	17
37	"employees"	8
	"Public Private Partnerships"	17
39	"84.26% Employees"	8
	"82% Employees"	8
40	"According to the results in 2015, which emerged from the participation of over 2,000 of our employees, (...)effort with regards to sustainability was rated 5.1 out of 6 (equivalent to 85%), exceeding the average of all other organizations who have completed the (...)"	8
	"Over the years it has become evident that (...)employees have more knowledge about sustainability and that they are actually practicing it inside and outside work. For 2016, we had more than 3,000 employees participating compared to 2014 where they were approximately 400 employees."	8

Tabela V.6 - Expressões encontradas no Relatório de Sustentabilidade 6 (continuação)

Página	Frase	ODS
41	"To maintain world-class standards of quality, reliability, efficiency, availability of electricity and water supply for (...)"	6, 7
	"To improve water efficiency within our production and distribution networks."	6, 12
	"To invest and develop renewable energy technologies."	7
	"To contribute to (...) City Initiatives."	11
43	"Occupational Health & Safety "	3
	"Customer Health and Safety"	3
	" Water Availability & Quality"	6
	" Effluents and Waste "	6, 12
	" energy "	7
	"Training and Education "	4
	"Availability & Reliability of Electricity "	7
	"Access to Electricity "	7
44	"The focus of these initiatives spans across three dimensions: infrastructure , (...) projects, and people/capabilities."	9
	"In parallel, through our (...) programmes and initiatives, we are building a strong network of local and international partnerships and collaborations with industry and academia and contributing to the development of the future generation of scientists and engineers for (...).The knowledge and (...) generation within (...) will contribute to sustaining innovation and excellence at (...)for the years to come, and provide the (...) with opportunities for further home-grown development and commercialization of technologies."	9, 17
45	"As a utility that adopts creativity and innovation as a part of its culture, (...) strives to achieve the vision of the country's leaders and continuously exerts efforts to develop the concept of creativity and innovation among the clean energy and water sectors. In 2016, (...) established its " Innovation and The Future" Division that merged two operating branches, the "Creativity and Innovation Department" and "Information Technology ". Creativity and Innovation at (...)mainly revolve around three function areas: Innovation planning and relations, Innovation facilitation, and Innovation administration."	7, 9
	"In line with (...) organized its annual Innovation Week and Exhibition that provides (...)employees, innovators and emerging businesses with information regarding our most recent innovative projects. The Innovation Week featured various activities and events, including the Future Hub, which highlighted four main themes: Green Planet, Immersive Experiences, Smart City , and Connected World."	8, 9, 11
	"CREATIVITY & INNOVATION AT (...)"	9
	"In 2016, (...) received the (...) on Innovation Management Systems (...), from the (...) organization (...), for its preparation and application of an integrated system for innovation management."	9
	" Anti-corruption "	16
	" Employment "	8
46	"It is a series of inspirational sessions that will be conducted by an innovative and high-profile guest speaker for (...) employees and public. I-talk main objectives will spread the culture of innovation and present real experiences from local and international levels in many fields such as science, technology , business, culture or other fields that concerns (...).	8, 9

Tabela V.6 - Expressões encontradas no Relatório de Sustentabilidade 6 (continuação)

Página	Frase	ODS
46	"(...) Ideas, is the official creativity and innovation scheme in (...)."	9
	"It gives all employees an opportunity to contribute to the success of (...) with their ideas."	8
	" Innovation Forces "	9
	"(...) Innovation Portfolio : (...) developed its first innovation portfolio to capture and identify the innovative projects across the entire organization."	9
	"(...), My invention, is an open online competition platform which runs specific challenges on areas which are strategic for (...) and serves as an active forward-looking tool of engagement with the global innovation ecosystem."	9
47	"Configuration and (...) City Infrastructure 2016 category for its (...) Smart Soil Initiative Smart Cities Summit and Awards 2016 during (...) Cities Congress & Awards "	9, 11
	"AWARDS AND DISTINCTIONS FOR SUSTAINABILITY LEADERSHIP & INNOVATION 2016"	9
	"Award for Most Powerful Smart City Leaders-Smart Cities Summit and (...) Day / Smart Cities Congress & Awards"	11
51	" ENERGY & CLIMATE CHANGE "	7, 13
53	" Climate change has risen to the top of the (...) political and business agenda due to the urgency and importance of the issue. In the (...), we are vulnerable to the impacts of climate change . Key risks for the (...) include rising sea water temperatures, rising sea levels, adverse fluctuations in the hydrological cycle, and changes in the level of rainfall. (...) and water production is dependent on sea water temperatures."	13
	"As Dubai's sole provider of power and water , we recognize that we have an integral role in helping to achieve these policy objectives by reducing the carbon intensity of electricity and water production and enabling our stakeholders to reduce their and ultimately save costs. We believe that the challenges posed by climate change demand coordinated and decisive action."	6, 7, 13
	"Several policies, from both the (...), include objectives focused on the mitigation of climate change impacts and energy source diversification. (...) in particular has established ambitious clean energy goals, with (...) playing a critical role by increasing its renewable energy targets, managing energy demand, and further reducing carbon footprint in accordance with the comprehensive strategic guidelines established by the (...)"	7, 13
	"(...) is implementing innovative solutions to improve supply side efficiency, reduce transmission and distribution losses and diversify energy sources to support sustainable economic growth without damaging the environment and natural resource . (...) also works to instill a culture of conservation in society and to achieve the (...) strategy to reduce consumption by 30% by 2030, and (...) to reduce carbon emissions by 16% by 2021 which is line with (...) Clean Energy Strategy 2050, and the Green Economy for Sustainable Development Initiative launched by (...)"	7, 12
	"We continuously seek to minimize our impact on the surrounding ecosystem through reducing our air emissions, reducing our waste , and ensuring we are compliant with all relevant environmental legislation."	12
	"(...) efforts to preserve natural resources and achieve environmental excellence has resulted in winning many prestigious awards in the field of environmental excellence during 2016."	12
54	"These regulations set standards for regulating aspects of health , safety, security and environmental quality and impose civil and criminal penalties for any violations."	3

Tabela V.6 - Expressões encontradas no Relatório de Sustentabilidade 6 (continuação)

Página	Frase	ODS
54	"Our fundamental mission is to supply essential electricity and water to meet (...) current and future demand. Our Generation division mainly manages, operates and maintains very reliable power generation and water desalination plants to meet (...) power and water needs at the highest standards of reliability, efficiency, quality and environmental safety.	6, 7
56	"Recognizing that securing the supply of electricity and water , and ensuring their long-term sustainability is critical to achieving the vision of the wise leadership, in (...), we work to anticipate the future, to meet all future requirements and needs."	6, 7
	"The (...) is the largest power production and desalination plant in the (...), with a current total capacity of 2,185MW of electricity and 140 (...)"	7, 12
57	"The purpose of the initiative is to enhance energy and water consumption savings in (...)electrical substation in accordance with the requirements and standards of the LEED certificate. The LEED Certification is a green building rating system used to measure human and environmental, health, sustainable site development, water savings, energy efficiency , materials selection, indoor environmental quality, etc."	6, 7
	"One of (...)key optimization systems we use to ensure a consistent transmission and distribution of electricity to our customers is our (...), a monitoring and control technology system of transmission and distribution (...)"	7, 9
58	"Therefore, part of our long-term energy strategy is to diversify our energy sources, as part of the Dubai Clean Energy Strategy 2050, and ensure that future demand is met at all times. (...)plays an essential role in achieving these goals by reinforcing the renewable energy sector to meet the objectives of the (...) Clean Energy Strategy 2050, which maps out (...) energy sector over the next three decades. This contributes to dealing with environmental challenges the world is facing by establishing a sustainable model in energy conservation that supports (...) without damaging the environment and natural resources ."	7, 12
	"To make (...) a global center for clean energy and green economy"	7
	" Clean Energy Sources in (...)"	7
	"DUBAI CLEAN ENERGY STRATEGY PILLARS"	7
	"(...) Innovation Centre"	9
	"(...) will be the city with the lowest carbon footprint in the world by 2050"	11
59	" SOLAR ENERGY "	7
	"As part of (...) efforts to utilize solar energy and contribute to meet its clean energy strategy, (...) works on multiple world class projects including the (...)"	7
	"The second phase of the solar park was successfully launched in April 2017 with a total capacity of 200MW that is under the (...) model. (...) announced the (...) Future Energy Company (...) led consortium as selected bidder for the 800MW third phase of the solar park."	7
	"(...) launched (...) in adherence with the (...) initiative, to transform (...) into an innovation benchmark for smart cities seeking global sustainability and competitiveness. (...) encourages building owners to install photovoltaic (PV) panels on their rooftops to generate electricity from solar power."	7, 11
60	"In 2016, (...) announced building a hydroelectric power station project in (...) that will further contribute to diversifying the energy mix and develop the resources available to the community in (...) to meet their social, economic, and environmental development needs."	7
	" CLEAN COAL ENERGY "	7

Tabela V.6 - Expressões encontradas no Relatório de Sustentabilidade 6 (continuação)

Página	Frases	ODS
60	"NUCLEAR ENERGY"	7
	"(...) launched the (...) to produce electricity using clean coal based on the (...)."	7
61	"Water Reuse and Efficient Irrigation"	6
	"Demand Side Management focuses on reducing energy demand, the rational use of energy, and the adoption of best international techniques and practices to reduce the consumption of resources, by raising awareness about the practices and techniques to save energy and reduce costs. These include: green-building regulations, retrofitting of existing buildings, district cooling, wastewater reuse, laws and standards to raise efficiency, energy-efficient street-lighting, and the (...) initiative to enable building owners to install photovoltaic panels to generate electricity and connect it to (...)grid."	6, 7, 12
62	"Awareness campaigns Educate the public on conservation and best practices in electricity and water consumption and usage"	6, 7, 12
	"Electricity and water audits Identify ways for our customers to conserve water and power"	6, 7
	"(...)supports the (...) 2030 plan to reduce energy demand in (...) by 30%, compared to the business as usual scenario, by 2030. In 2016, our electricity consumption from (...) In line with Demand Side Management Strategy, (...)has launched a number of initiatives to enhance the efficient use of power and water."	6, 7, 12
	"Under the energy management of (...) premises, many conservation measures including housekeeping measures were implemented by (...)in 5 of its buildings. We have achieved 19% for electricity and 52% for water savings by end of year 2016."	6, 7
	"In April 2016, (...)inaugurated one of the largest single-rooftop arrays in the MENA region, a 1.5 megawatt direct current (MWdc) photovoltaic (PV) generation project at (...), and successfully connected it to (...)installed 5,240 PV panels on the roof of the water reservoir at the M-Station. The modules will produce 1.5MW by converting solar energy into electricity, which will be used to meet the station's energy needs and will generate 2,666 MWh of clean electricity annually."	7
63	"The building uses 66% less energy and includes an on-site 660 kilowatt (kW) solar power plant, which reduces water consumption by as much as 48%. In addition, 36% of construction material used was recycled content."	6, 7, 12
65	"(...)produces electricity and water mostly by cogeneration; a process in which waste heat from the burning of natural gas to produce electricity is captured through (...) and used to produce steam (i.e. no fuel), which is used to produce water through the desalination process of multistage flashing or to generate additional free electricity through back pressure steam turbines."	6, 7, 12
	"SUPPLY SIDE ENERGY EFFICIENCY"	7
67	"An example of this would be one of our key projects, Thermal Energy Storage and Turbine Inlet Air Cooling (TESTIAC) located at (...) improve the efficiency of three gas turbines by implementing an inlet air chilling system, it generates electrical energy with less fossil fuel consumption, thereby reducing greenhouse gas emissions."	7, 12
	"Furthermore, the carbon intensity of electricity generated was relatively low, 0.4382 tCO2e per MWh in 2016, due to (...)focus on improving the efficiency of generation, transmission and distribution of power and water, introduction of renewable energy in the grid, and reduction of customer demand through the promotion of energy conservation."	7

Tabela V.6 - Expressões encontradas no Relatório de Sustentabilidade 6 (continuação)

Página	Frase	ODS
	"Registration of projects that involve innovative renewable energy and energy efficiency solutions allows (...)to monetize certified carbon credits (CERs) and generate revenues over the next years."	7
70	"The first phase of the (...), a 13MW photovoltaic plant, has been awarded 10,635 carbon credits from the (...) Framework Convention on Climate Change . (...) Furthermore, (...) Thermal Energy Storage Turbine Inlet Air Cooling (TESTIAC) project also qualified under the (...) initiative due to the considerable reduction of greenhouse gases."	7, 13
	"Dubai in particular has established ambitious clean energy goals, with (...)contributing by increasing its renewable energy targets, better managing energy demand, and further reducing carbon footprint in accordance with the comprehensive strategic guidelines established by the (...) Supreme Council of Energy ."	7
	"ACCELERATING CLIMATE ACTION "	13
	"(...) has been a part of the (...) delegation to both the annual pre-COP and COP negotiations since 2012 and is a trusted partner of the (...) of Climate Change and Environment to lead technical negotiations on the matters related to the Clean Development Mechanisms and Mitigation under the Kyoto Protocol and the Paris Agreement, Article 6."	13
74	"We have continuously worked to maximize our water efficiency in our own operations and to encourage our customers to minimize their consumption . We are committed to maintain the quality of the water delivered to our customers without compromising that of the fresh and marine water resources that we rely on to produce potable water ."	6, 12
	"We have identified six main focus areas in our water management approach which are: Water Production ; Water Transmission and Distribution; Water Quality; Production Wastewater Discharge Management; Whole Water Cycle Approach; Customer Water Use"	12
75	" Water Transmission & Distribution"	6
	"666,006 Water Customers"	6
	" Water Desalination"	6
76	"Graph: Total water produced from 2009 to 2016 (Million Imperial Gallons)"	6
	" WATER TRANSMISSION AND DISTRIBUTION"	6
	"In 2016, we continued our successes in satisfactorily meeting the water needs of 100% of our customers, reflecting our commitment to supply (...) population with its basic needs."	6
77	"Table: (...)potable water specification with typical parameters"	6
	" WATER QUALITY"	6
	"(...)JAPS Potable Water Specifications*"	6
	"It is estimated that roughly only 5% of water supplied to Dubai residents is used for drinking purposes, while the remaining 95% is used for other purposes such as washing, cooking, gardening, district cooling, soft drink production , and bottled water production ."	6, 12
78	"In (...) is responsible for wastewater treatment. In 2016, our total volume of wastewater discharge was 5,140.96 million cubic meters: primarily processed wastewater from our power and desalination plants, which is discharged to the (...) We also produced smaller volumes of effluent from our water treatment plants (78,453 m ³) and on-site treated sewage effluent (231,032 m ³), out of which 106,289 m ³ was discharged to land for landscape irrigation inside the premises and the remaining 124,743 m ³ of treated sewage was discharged to the sea along with other process wastewater ."	6, 12

Tabela V.6 - Expressões encontradas no Relatório de Sustentabilidade 6 (continuação)

Página	Frase	ODS
78	"Process water from desalination plant"	6
	"Water treatment plant effluent"	6
	"Treated sewage water (to land)"	6
	"Treated sewage water (to sea)"	6
	"Treated sewage water"	6
	"WASTEWATER DISCHARGE MANAGEMENT"	6
	"Table: Volume of wastewater discharge (million m ³) by source 2016"	6
	"Type of effluent"	6
	"Wastewater discharged to sea and land"	6
80	"Waste water recovered"	6
	"(...)has implemented an effective waste management system, with which we aim to reduce the amount of solid and liquid waste we produce by using resources efficiently, and recycling or recovering where possible. Our waste management system allows us to be completely compliant with all relevant national and international regulations, policies, and procedures. We are also in the process of benchmarking our waste management system with other organizations internationally."	12
	"WASTE MANAGEMENT"	12
	"To further ensure that all divisions within (...)are adopting best practices for waste management, our own environment department has conducted internal benchmarking since 2015. The benchmarking compares how well different divisions manage their waste."	12
	"Reducing our waste not only minimizes our environmental impact, but also generates cost savings. An example of the business benefits of waste management is evident in our efforts to recycle waste oils. By using recycled oil we are able to significantly reduce our consumption of new oil and minimize waste (and the associated costs for waste disposal). Wastewater is recovered from our power stations and reused."	6, 12
	"Table: Waste Figures from the (...) power station complex, 2013-2016"	12
	"Waste Figures"	12
	"General waste sent to landfill"	12
	"Hazardous waste disposal"	12
	"Waste oil recovered for use"	12
	"Revenue from scrap/waste materials sold"	12
"Savings from selling waste oil"	12	
81	"We believe that advances in water production and treatment technology, combined with more integrated water resource management, will be an essential prerequisite for sustainable development in the Gulf region. We see water within the system wide context of the whole water cycle and believe that (...) will need to employ more holistic approaches to water management to meet future water resource challenges."	6, 9, 12
	"CUSTOMER WATER USE"	6

Tabela V.6 - Expressões encontradas no Relatório de Sustentabilidade 6 (continuação)

Página	Frase	ODS
83	"(...) Water Aid Foundation, (...) is an entity under the umbrella of the (...), and a non-profit organization that provides humanitarian aid around the world and helps communities that suffer from water scarcity by providing them with potable water."	6
	"Tying in with the (...) goal to become a knowledge-based economy with a strong focus on technology, (...) and innovation, (...) announced the launch of a USD 1 million global award to find sustainable solutions to water scarcity across the world."	6, 9
	"The (...) supports this goal, encouraging leading corporations, research centers, institutions and innovators from across the world to compete to find sustainable and innovative solar-energy solutions to the problem of water scarcity."	6, 7
86	"Access to electricity and water services"	6, 7
	"Total Water Customers: 666,006"	6
	"Total Electricity Customers: 752,505"	7
	"Smart technology for more effective customer service"	9
89	"The Smart (...) Initiative launched by (...) the happiest and smartest city in the world. "	11
	"(...) We have also developed a comprehensive strategy to implement smart water and electricity infrastructure, which will provide advanced features and include automated decision-making and interoperability across the entire electricity and water network."	7
	"Advanced Metering Infrastructure for Water"	9
	"Connecting Solar Energy To Houses And Buildings"	7
	"Advanced Metering Infrastructure for Electricity"	7, 9
	"Information Technology Infrastructure"	9
90	"Infrastructure And Electric Vehicles Charging Stations"	9
	"(...) launched (...) in adherence with the (...), to transform (...) into an innovative model for smart cities seeking global sustainability and competitiveness."	11
91	"(...) encourages building owners to install photovoltaic panels on their rooftops to generate electricity from solar power. "	7
	"Through this initiative, (...) aims to encourage people to use sustainable transportation of hybrid and electric vehicles and to help reduce carbon emissions in the transport sector, which is the second highest contributor of greenhouse gas emissions in (...)"	11
97	"Employees"	8
98	"In our drive to be the best employer of choice in (...), we firmly believe that we have a responsibility to support our employees in performing their jobs effectively and efficiently by providing them with a health and positive environment at work. The standard helps guide our operations to protect and empower all personnel within (...)scope of control and influence. That includes our employees and the employees of our suppliers, contractors and sub-contractors. At (...), we continually strive to understand and respond to our employees' needs and expectations, which include employee welfare, reward, development, security, happiness and positive work environment."	3, 8
	"In 2016, our total number of employees was 11,485 people, which makes us one of (...) largest employers."	8
	"Table: Total number of employees by employment contract (permanent and temporary), region, 2016"	8

Tabela V.6 - Expressões encontradas no Relatório de Sustentabilidade 6 (continuação)

Página	Frase	ODS
99	"Table: New employee hires by age group, gender , and region, 2016"	5, 8
	"Table: Employee turnover by age group, gender , and region, 2016"	5, 8
	"New employee hires 2016**"	8
	" Employee turnover 2016**"	8
	"Number of employees "	8
	"Table: Percentage of employees eligible to retire in the next 5 and 10 years broken down by job category and by region, 2016"	8
100	"Children Education Fees"	4
	"Aiming to be a workplace with world-class standards requires us to consider how we reward our people fairly and generously and in line with their performance. To ensure that, our Personnel Committee reviews employee performance appraisals, promotions, salary increments and other personnel matters. Remuneration as per (...)policies is based on the grade/position of the employees and not their gender . As a result, there is no difference between male and female employees . To sustain a positive, healthy and happy work environment, and to strengthen the engagement and the performance of our people, we offer our full-time employees an extensive range of benefits listed below including medical insurance, various leaves, allowances, and accommodation entitlement."	5, 8
	" EMPLOYEE BENEFITS"	8
	"(...)ensures that our employee's benefits plans are in line with our main strategy."	8
101	"Average Training Hours by Gender , 2016"	5
	"Our main focus being the growth and development of our people, in (...), we continuously support learning and development of leadership and employee skills through robust training programmes."	8
	"To further develop and retain our world-class workforce, we provide all possible support to our employees in order to improve their talents and skills and strengthen social cohesion."	8
	"At (...), we continuously seek to promote our workforce and hire talented and motivated employees who can contribute to the success of our organization."	8
102	"The health and safety of our people is our leading priority. As it is (...)duty to provide a safe and healthy workplace for its people, we have been developing a safe and healthy culture by applying international best practice standards in relation to health and safety management."	3, 8
	"The committee plays a vital role in preventing work -related injuries and accidents in all our divisions and maintaining occupational health and safety procedures in the workplace as per the procedure (...) with assigned KPIs that have (...) apart from actual ones that make it more robust/powerful. "	3, 8
	"Since 2011, we have also organized a Health & Safety Awareness Day for employees , contractors and consultants on an annual basis."	3, 8
	" EMPLOYEE HEALTH AND SAFETY"	8
104	"Our happiness model consists of five main happiness indices which are: Job and Financial Security, Job Compatibility and Employee Development, Work -Life Balance and Health , Respect, Appreciation &Creative/Engaging Work Environment, and Fairness and Transparency."	3, 8

Tabela VI6 - Expressões encontradas no Relatório de Sustentabilidade 6 (continuação)

Página	Frase	ODS
104	"Work - Life Balance & Health"	3, 8
	"EMPLOYEE HAPPINESS"	8
	"Our employee happiness and engagement initiatives are keys to achieving a sustainable, productive, stimulating and collaborative work environment."	8
	"Job & Financial Security"	8
	"Respect, Appreciation & Creative / Engaging Work Environment"	8
105	"Therefore, with regards to significant operational changes affecting our employees, while a specific notice period is not included in our standard employment contract, a sufficient notice period has historically been given when significant operational changes have been implemented. Part of this is achieved by encouraging gender diversity in our workforce."	5, 8
	"We have put the following initiatives in place for this purpose: Women's (...) encourages women expanding their creative roles and supports women's insights into decision making to increase (...) female employee satisfaction."	5, 8
106	"We launched a scholarship programme aimed at educating (...) students abroad on renewable energy. We also launched the (...) Academy, accredited by the (...) and Technology Education Council (...), which aims to foster a new generation of (...) both academically and vocationally. Additionally, we offer a number of scholarships programmes for local high school students in engineering fields to train the next generation of our workforce, particularly in relevant technical qualifications. We also offer a range of employee benefits that particularly appeal to (...) nationals to bolster our (...) recruitment and retention rates."	4, 8, 9
	"RECOGNISING AND REWARDING EMPLOYEES"	8
	"In (...) we have always believed that increasing the employment of (...) and helping the next generation develop and grow is one of our foremost responsibilities as it contributes to the (...) economy and vision. Our strategy is actively focused on investing in our future (...) workforce and we are committed to increasing the percentage of (...) youth and to develop their training and expertise."	8
106+107	"To ensure that (...) employees are continuously rewarded for their remarkable efforts and exceptional work, a rewarding program for our people called (...) was formed that is applied at every level across (...) As stated by (...)operations, as well as recognizing the performance of our staff during the year and to motivate them to compete among each other when it comes to performance and excellence, and to spread positive energy among the workplace and the employees."	8
107	"Employees are encouraged to provide us with their innovative ideas on how to improve our working environment and services through our highly interactive platform known as (...) Adding to that, we launched an internal initiative that aims to encourage innovation and creativity through posting videos and documentaries about creative minds at (...)."	8, 9
	"FOSTERING INNOVATION"	9
	"Graph: Innovation Key Results"	9
115	"These programmes also aim to employee the highest number of (...) students, and this comes is in line with (...) commitment in achieving (...)."	8

Tabela V.6 - Expressões encontradas no Relatório de Sustentabilidade 6 (continuação)

Página	Frase	ODS
115	"One of our annual initiatives that we organize to support the unity between employees and society is the annual (...) during the Holy Month of Ramadan."	8
116	"Through this competition, universities from all over the world will compete to design, build, and operate solar powered energy efficient houses, which not only contribute towards environmental protection but also are capable of adapting to the region's weather."	7
	"At (...), we have always invested in developing people capable of spearheading research and development in clean and renewable energy to further preserve natural resources and protect the environment. Hosting this competition in (...) underlines the efforts of (...) to support the (...) to consolidate (...) status as a place that encourages innovation , incubates creativity and to transform (...) into an international hub for clean energy and green economy."	7, 9, 12
	"As a part of (...) Corporate Social Responsibility, we launched in 2009 the (...) contribution fund to provide financial support to (...) employees in case of potential emergencies."	8
117	"To ensure that our stakeholders do not waste electricity & water , we undertake energy audits for high-volume commercial customers, so that the finding report will enable us to take necessary remedial measures to reduce how much they use. Likewise, the Holy Month of Ramadan is an important occasion for us to drive home the message of 'responsible utility consumption '."	6, 7, 12
118	"(...) pleased to report an impressive reduction in electricity use of 222 MWh, as well as 96 Tons of reduced carbon dioxide emissions during (...) Earth Hour 2016."	7
	"For generations to come". In 2016, our employees contributed to a total of 12,922 voluntary hours."	8
	"The initiative greatly supports (...) efforts in promoting the sustainable development of (...) in terms of minimizing carbon emissions and greenhouse gases, and environmental pollution, and providing sustainable solutions for global warming and climate change . In that way we highlight the importance of preserving natural resources and protecting the environment, as well as that small conscious efforts can make a substantial impact if we work together."	12, 13
119	"(...) annually sends its employees to witness the first-hand effect of climate change and global warming around the world, as part of its Climate Change Champion Programme."	13
	"CASE STUDY: CLIMATE CHANGE CHAMPION PROGRAMME "	13
122	"Occupational health and safety"	3
	"Customer Health and Safety"	3
	" water "	6
	" Effluents and waste "	6
	" energy "	7

Tabela V.7 - Expressões encontradas no Relatório de Sustentabilidade 7

Página	Frase	ODS
7	"Issues such as climate change , water scarcity and food security weigh heavily on our collective consciousness."	2, 6, 13
	"We have made commitments to international agreements and instruments to this end: the (...) on Climate Change , (...) Endangered Species (...) name a few."	13, 15
9	"We champion the improvement of marine water quality and air quality, and the protection of precious ground water resources ."	14
	"And we continue to further our understanding of the potential impacts of climate change and how to mitigate against these, and to develop appropriate policy instruments and a judicial system to ensure their enforcement."	13
13	"Five of these programmes relate to the environment: Improving marine water quality; Improving air quality and limiting the impacts of climate change ; Preserving biodiversity, fisheries and soil resources; Managing waste ; Managing water resources , including groundwater."	6, 12, 13, 14
	"As the economy grows , so does demand for energy , water and other raw materials."	6, 7, 8
	"The volume of waste (including hazardous waste) will also increase, requiring safe treatment or storage."	12
	"The availability of water in (...) is a particular and urgent concern. Currently the majority of water used comes from groundwater, with the remainder provided through desalination and recycled water ."	6
	"(...) continues to develop, it is critical that a strong and effective environmental regulatory framework is in place, with strategy focusing on the big issues in partnership with government, NGOs, academia and the private sector."	17
	"This document is intended to be used by leaders, regulators and policy makers to facilitate future economic growth while protecting and enhancing the environment."	8
	"(...) is committed to preserving the emirate's environment and natural resources in order to maintain the wellbeing of its people and the strength of its economy for present and future generations."	12
14	"CHAPTER 6 – MARINE WATER QUALITY "	14
	"CHAPTER 5 – WATER RESOURCES "	6
	"While it is recognized that there is no clear divide between issues and environment, there are four issues that deserve a separate mention, namely: climate change , fisheries , forestry and waste ."	12, 13, 14
	"CHAPTER 11 – WASTE "	12
	"To strengthen evidence-based decision-making towards achieving sustainable management across different sectors, as well as for whole-of-government plans such as the (...)"	12
	"CHAPTER 8 – CLIMATE CHANGE "	13
	"CHAPTER 9 – FISHERIES "	14
16	"Resource degradation and effects on food security "	2
	"Air quality or marine water quality"	14
	"Unsustainable extraction of resources (e.g. over- fishing)"	14
18	"Decoupling population and economic growth from their environmental impact is a priority for (...)"	8
	"The Government aims to achieve this by pioneering the efficient use of resources, particularly water and energy , through the adoption of more sustainable lifestyles and cleaner technologies, fostered by whole-of-government environmental policies."	6,7

Tabela V. 7- Expressões encontradas no Relatório de Sustentabilidade 7 (continuação)

Página	Frase	ODS
19	"These include climate change , nutrient pollution, land conversion, over-exploitation and invasive species and diseases."	13
20	"Population size and other demographic variables influence the use of food , materials, land, water , energy , transport and a wide range of ecosystem services."	2, 6, 7
	"A number of studies demonstrate that population size has an impact on consumption and pollution but may be less important than increasing income, culture and public policy, which have a greater influence on what and how much people consume."	12
	"Demographic drivers include population size and its rate of change over time. This is determined by factors including: fertility, mortality and net migration rates; age and gender structure; spatial distribution; and level of education attainment."	4, 5, 10
	"On one hand, this has led to a more cosmopolitan society comprising one of the world's most diverse workforces ."	8
	" Migration Patterns "	10
23	"As more young people become aware of the importance of protecting the environment and are empowered to do so through initiatives such as Sustainable Schools and Sustainable Campus launched by the (...) in 2009 and 2013, the expectation is that the environmental footprint of younger people will decrease with time."	4
	"Age and Gender Structure "	5
	"Regarding gender structure, more than 66 % of the emirate's population is male, due to the prevalence of male migrant workers."	5
24	"Economic drivers include economic growth and its distribution, production and consumption patterns, taxes and subsidies, and trade and capital flows."	8, 12
	" Economic growth is the result of higher production and consumption levels and is an important driving force behind the depletion of natural resources and the generation of pollution."	8, 12
	"For the (...), some of the available evidence indicates a strong correlation between economic growth and environmental change."	8
	"The oil sector has been the main contributor to economic growth in the (...), with the Government using the significant liquidity generated from oil revenues to follow a gradual economic development and modernization pathway."	8
24+25	"These priorities are stated in the (...), which identifies 12 sectors as the engines of future economic growth : Energy – Oil & Gas; Petrochemicals; Metal Processing; Aviation, Aerospace & Defense; Pharmaceuticals, technology & Life Sciences; Tourism; Healthcare Equipment & Services; Transportation, Trade, & Logistics; Education ; Media; Financial Services; and Telecommunication Services."	4, 7, 8, 9
25	"Therefore, part of the planned economic growth for the emirate is based on the development of heavy, state-owned export-oriented industries , such as metal processing."	8, 9
	"The share of additional income spent on food declines and the consumption of industrial goods and services rises."	2, 12
	"The initiative was developed through a partnership between the (...)"	17
	"BOX 2.1 The Ecological Footprint Initiative: Measuring a Nation's Consumption Patterns "	12
26	" FOOD CONSUMPTION PER CAPITA (KG/YEAR) "	12
	" ENERGY CONSUMPTION PER CAPITA (MILLION BTU/PERSON) "	7, 12
27	"They include public participation in decision-making, the role of the state relative to the private sector and levels of education and knowledge."	4

Tabela V. 7- Expressões encontradas no Relatório de Sustentabilidade 7 (continuação)

Página	Frase	ODS
	"Education and Knowledge"	4
27	"People with different levels of education tend to vary in their awareness and behavior towards the environment. Better education typically implies better access to relevant information and is also linked to more eco-friendly consumption and willingness to embrace technological advancements to protect the environment."	4, 12
	"Data from the (...) show major progress on education attainment over time, but also room for improvement."	4
	"However, there is no data on how this improvement is linked to education levels or how it affects behavioral changes."	4
	"EDUCATION ATTAINMENT: ILLITERACY RATE AMONG; TOTAL POPULATION (10 YEAR AND ABOVE) (%)"	4
27+28	"Further improving education attainment levels will not be enough to reduce environmental pressures if environmental protection is not placed at the core of the education system. With this in mind, (...) launched the Sustainable Schools Initiative in 2009, with the aim of raising youth awareness on the importance of protecting the environment and empowering them to take action."	4
28	"Better education levels are linked to a higher level of eco-friendly consumption"	4, 12
	"In cooperation with the (...) has explored how to teach the importance of conservation of natural resources, especially water, using Islamic principles."	12, 17
29	"On the other, improvements in extractive capabilities due to new technologies can have unintended effects that can (...) to the depletion of natural resources. For example, advances in fishing technologies in the emirate have contributed to a significant depletion in marine fish stocks, while advances in water extraction technologies have contributed to the depletion of groundwater resources."	12, 14
	"On a more positive note, the application of science to the development of cleaner technologies can contribute to a reduction in the carbon and energy intensity of economic activities."	7
30	"Consumption rates can be influenced by sector-specific subsidies on agriculture, electricity and water or fossil fuels. The speed of scientific research and technological change can be affected through the setting of research priorities and changing levels of funding."	2, 6, 7, 12
	"If (as indicated by the Ecological Footprint Initiative) more than 80 % of the (...) environmental footprint is carbon, public policy needs to focus on reducing the amount of energy required for activities such as cooling, the desalination of sea water for water supplies, and for mobility."	6, 7 14
	"This is to decouple population and economic growth from their environmental impacts."	8
	"In recent years, new policies have been introduced in the electricity and water sectors to curb consumption through a reduction of subsidies and the introduction of incentives to increase end-user efficiency."	6, 7, 12
	"Population growth can be substantially changed by political decisions affecting fertility, migration flows or urban-rural distribution."	10
33	"Globally, air pollution is a major public health concern, particularly in urban areas where population density and pollutant concentrations are greatest."	3
38	"Significant emissions come from industrial processes and the oil and gas industry"	9
	"Air pollutants can potentially have a serious impact on human health."	3
42	"In the (...), outdoor air pollution is a cause for concern in terms of its potential impact upon human health, as well as its associated healthcare costs."	3

Tabela V. 7- Expressões encontradas no Relatório de Sustentabilidade 7 (continuação)

Página	Frase	ODS
42	"FIGURE 3.5 Health Impacts of Air Pollution"	3
43	"The Department of Transport (DOT) supports the growth of cleaner energy vehicles within its bus fleets."	7
	"Cleaner vehicle technology is being introduced to municipal fleets to combat air pollution"	9
45	"Research and investigation is an ongoing process continuously supported by (...) Government."	9
	"Awareness Campaigns and Educational Activities"	4
	"An initiative developed by the Department of Urban Planning and Municipalities (DUPM), (...) a is an effective programme that incentivizes the use of energy - and water -efficient construction materials and systems in new buildings."	6, 7
	" Industry "	9
	"The Capital Surface Transport Master Plan, developed by(...), provides the framework for an accessible and equitable transport system."	11
46	"(...) 2021 focuses on improving the quality of air, preserving water resources , increasing the contribution of clean energy and implementing green growth plans."	6, 7
	"The national strategy to limit (...) emissions and mitigate climate change will also improve air quality in the emirate."	13
	"This includes measures to increase the production of energy using renewable sources and increased efficiency in industries and the oil and gas sector."	7, 12
	"This includes a cross-sectorial approach to improve air quality in the emirate using the best technologies available; implementing the most suitable policies for regional conditions; extensive scientific investigation; and close cooperation between government entities and the private sector."	17
49	"In 2011, the (...) Food and Agriculture (...) launched the (...) Partnership (...) in conjunction with the (...), 'to provide support and facilitate joint efforts towards sustainable management of soil resources for food security and climate change adaptation and mitigation'."	2, 12, 13, 17
	"The inaugural (...), during November 2012, a partnership between the (...) Forum, which is based at the (...)"	17
	" Climate regulation"	13
50	"The '4/1000 Initiative: Soils for Food Security and Climate' aims to ensure agriculture plays its part in combatting climate change ."	2, 13
	"Since 1996, (...) has been an official party to the (...) on Climate Change , the main framework for intergovernmental efforts to tackle climate change ."	13
51	" Soil Degradation "	15
53	" Forests reduce and stop sand creeping caused by wind erosion, reducing its impact on natural vegetation, reduce air pollution from dust, and protect infrastructure and road safety."	15
55	"It will require a considerable budget to rehabilitate lost farms, but it is essential for future food security and will decrease the emirate's percentage of imported food . The Soil Survey of (...) Emirate revealed that only 5.44 % of the surveyed area (5,723,000 ha.) in the emirate is highly to moderately suitable for irrigated agriculture ."	2
56	"Therefore, steps have been taken to bridge this knowledge gap, starting with the development of the Soil Contamination Guidelines, which consider ways to protect human health and wellbeing."	3
57	" Soil Degradation Mitigation"	15

Tabela V. 7- Expressões encontradas no Relatório de Sustentabilidade 7 (continuação)

Página	Frase	ODS
58	"Soil Degradation Adaptation"	15
59	"This project also provided vital information on the types of soil in the emirate and the most important factors causing soil degradation."	15
61	"WATER RESOURCES"	6
62	"Groundwater extraction for agriculture and forestry purposes exceeds the natural recharge rate, while domestic water consumption in (...) Emirate is one of the highest in the world."	2, 6
	"These zones will increase reliance on the desalinated water supply, increasing the environmental burden from greenhouse gas (GHG) emissions and the discharge of brine water into the marine environment."	6
63	"Water Resources Management Challenge"	6
	"In line with the priorities defined in the strategy, the (...) identified the water scarcity index as a key performance indicator (KPI) within the National Agenda as it progresses towards sustainability."	6
64	"It relies almost exclusively on groundwater, desalinated water and, to a limited extent, on treated wastewater (see Figure 5.3). A heavy reliance on (...) scarce ground water resources, mainly for irrigation in agriculture and afforestation, has resulted in threatening changes to groundwater quality and quantity."	6
	"Groundwater is the only source of natural fresh water in the emirate."	6
	"The increasing demand for groundwater has led to reduced groundwater levels, influenced by the intensity of agriculture and afforestation activities in (...)"	2
65	"The increased demand for groundwater has also been fueled by a number of policies in (...): food security, which aims to make the (...) less dependent on imported food and achieve 40 % local production levels; (...)"	2, 12
	"Water Consumption in (...)"	6
	"Desalinated Water"	6
	"The (...) is estimated to have one of the highest rates of daily domestic water consumption, with a per capita consumption of 590 liters per day. The current pattern of demand will (...) the emirate to expanding its desalination capacity, which will have a greater negative impact on the environment in terms of GHG emissions and marine water discharge "	6, 14
69	"Treated Waste Water"	6
	"Recycled water from treated waste is not optimized due to an under-developed distribution system in the emirate."	6, 12
	"FIGURE 5.4 Treated Wastewater Reused (%) – 2005-2015"	6
70	"Marine Pollution and Loss of Biodiversity"	14
71	"Currently agriculture is responsible for more than 60 % of groundwater use in (...) however its contribution to the (...) GDP is less than 1 %. Agriculture is not a sustainable sector, therefore minimizing water use while improving crop productivity is necessary to achieve food security targets while reducing water use. With the agricultural and forestry sectors being the main consumers of groundwater resources in (...)"	2, 6
	"Currently there is an excess capacity of desalinated water of 15.1 %."	6
	"According to (...) data, fuel consumption in the electricity and water sectors is increasing."	6, 7, 12
	"Sea water desalination is challenged by high sea water salinity, elevated sea water temperatures and the abundance of algae, and has high exposure to any risks associated with oil spills and marine pollution."	6, 14

Tabela V. 7- Expressões encontradas no Relatório de Sustentabilidade 7 (continuação)

Página	Frase	ODS
72	"Achieving Reduced Water Use and Improving Sector Productivity"	6
73	"There is an opportunity to continue a further review of subsidies to promote positive agriculture practices, optimizing and improving productivity levels while minimizing water use."	2
	"(...) are working together to address the unsustainable use of groundwater in the agriculture sector. The two entities are exploring policy options to reduce groundwater usage while meeting food security priorities, by promoting productive uses within defined sustainable limits."	2
	"The study will be undertaken as part of a ' water budget' programme in collaboration with academic institutions."	6
	"Using New Innovative Technology in Agriculture "	2
	"(...) jointly developed a demonstration center for new innovative technologies in agriculture and food production (such as advanced hydroponic systems) to increase efficiency in the use of water resources in the agricultural sector while increasing productivity levels."	2, 12
	"Maximizing the Use of Treated Wastewater "	6
74	"The (...) is working on maximizing the use of treated wastewater in the emirate. Working in partnership with (...), the aim is to reduce the stress on natural resources and provide recycled wastewater to irrigate the emirate's farms and forests. I impacts."	6, 12
	"(...) are also exploring innovative initiatives to reduce water pressures in the agriculture sector through joint initiatives."	2, 6
	"The (...)’s precious water resources were further reinforced as a strategic priority through the (...) Vision 2021, which highlights water stress as a key national agenda."	6
75	"These include the Strategic Water Reserve project, where water is stored for up to three months in underground aquifers, and the adoption of solar-powered desalination units to produce higher quality water from e groundwater, which extends the capacity of water available for crop irrigation."	6, 7
75	" MARINE WATER QUALITY "	14
76	"These include water quality monitoring, proposed ambient marine water and sediment quality limits, and regulation of dredging and industrial discharges."	6, 14
77	"As the coastline continues to be impacted by rapid economic development and urbanization, protection of marine water quality in the (...) is essential to maintaining the health of fisheries , recreational beaches, coral reefs, mangrove forests and sea grass beds, as well as iconic native species such as (...) and Sea Turtles ."	14, 15
78	"The implementation of ambient marine water quality limits will help improve and safeguard the health of the emirate’s marine waters ."	14
81	" Marine water quality monitoring data collected by (...) over the past 10 years on heavy metal contamination in the water column and sediments, shows that mean metal concentrations in sediment are low and relatively stable or modestly decreasing around (...)"	14
83	"In addition, the transfer and release of ship ballast water can cause the release of exotic species of phytoplankton and marine larvae of fish, crustaceans, molluscs and zooplankton, which may become invasive alien species in the (...)"	15
85	"In line with the generally good microbiological quality of marine water environments in the (...), the expected effect on human health is low."	3, 14
	"(...) has implemented a robust marine water quality monitoring programme to protect the marine environment"	14
86	"In line with (...) main goals are to protect the emirate’s marine environment and maintain good marine water quality, so as to protect human and marine life and the economy."	14

Tabela V. 7- Expressões encontradas no Relatório de Sustentabilidade 7 (continuação)

Página	Frase	ODS
86	"(...) implements a robust marine water quality programme to continuously develop and improve the holistic understanding of the current status and changes in marine water quality."	14
	"Founded in 2012, this comprises the top (...) Government entities that have responsibility for monitoring, regulating and protecting the emirate's marine water quality."	14
	"In combination with (...), which is anticipated to improve sewage treatment capacity and divert treated water to be used for irrigation, (...) aims to reduce the probability and extent of such marine water quality emergencies."	6
	"Sustaining healthy marine water quality requires the support of all stakeholders and the general public in (...)"	14
	"The importance of (...) marine water quality is rising with the increasing developmental pressures on the marine environment."	14
87	"The analysis and reporting of water quality data is performed to enable (...) to make science-based decisions that protect marine resources from the environmental impacts of rapid development, as well as support (...) enforcement operations."	6, 14
88	"The implementation of ambient marine water quality limits will help improve and safeguard the health of the emirate's marine waters ."	14
	"Lastly, educating the public on the status of marine water quality and related issues to increase their awareness will lend support to all Government of (...) marine water quality initiatives."	14
90	"Rapid industrial and urban development (...) to habitat loss and degradation, further exacerbated by the effects of climate change in the emirate, with a significant impact on biodiversity."	13
	"Over-exploitation of the emirate's fisheries has led to a collapse of fish stocks for some key species."	14
92	"The development of policies and guidelines on habitat protection, protected areas, fisheries , integrated coastal zone management, wildlife conservation and grazing are planned over the next few years."	14
95	"Although the impact of forests on natural resources , especially water, is well known, these green areas attract a large number of migratory bird species to rest and feed during their autumn and spring migrations and passage through the (...)."	12, 15
97	"Impacts of Climate Change on Biodiversity"	13
98	" Marine ecosystems and fisheries in particular are being threatened by over fishing , but also by pollution and other anthropogenic causes (...) Pollution and dredging are impacting marine water quality (...)"	14
	"Afforested areas, which provide refuge to over 55,000 animals (...), Mountain (...) and numerous migratory and resident bird species, also put strain on groundwater supplies, one of the emirate's most precious natural resources."	15
102	"The programme aims to have at least 70 % of fisheries resources sustainably harvested above the 30 % threshold by 2021."	14
103	"The programme acts as a benchmark for regional and international initiatives for future climate change adaptation and further supports sub-national reporting towards national targets within the (...)"	13
103+104	"This will help to improve the status of biodiversity by mainstreaming and integrating terrestrial and marine biodiversity conservation needs with relevant emirate- and country-wide development plans."	14
104	"Given the pervasive impacts of climate change on biodiversity, the (...) will mitigate and adapt to these by liaising with stakeholders to drive collective action and ensure adaptive management to protect (...) ecosystems and environmentally-valued land."	13
106	"This is imperative, particularly for coastal and marine biodiversity , which is associated with numerous economic, social, cultural and recreational activities."	14

Tabela V. 7- Expressões encontradas no Relatório de Sustentabilidade 7 (continuação)

Página	Frase	ODS
107	"CLIMATE CHANGE"	13
108	"The (...) Government is committed to the implementation of the (...) through economic diversification, which will yield mitigation and adaptation co-benefits."	13
109	"The Climate Change Challenge"	13
110	"At a federal level, (...) Vision 2021 recognizes climate change as one of humanity's greatest challenges and states the country's commitment to developing and implementing innovative solutions for reducing its carbon footprint. Launched in 2010, it focuses on improving the quality of air, preserving water resources, increasing the contribution of clean energy and implementing green growth plans."	6, 7, 13
	"The (...) will also need to submit (...) mitigation and adaptation contributions, which will have a knock-on effect on the country's own local policy work, making it important to ensure timelines are set in advance of these global stock takes."	13
	"The Global Policy Framework for Climate Action"	13
	"The Local Policy Framework for Climate Action"	13
	"In 2016, the (...) Government placed climate action higher in the political agenda with the creation of the (...) of Climate Change (...) during a cabinet reshuffle and the development of a (...) Climate Change Plan under the auspices of the new ministry."	13
112	"At a local level, the (...) developed a Climate Change Strategy that was incorporated into the (...)"	13
	"Marine Water Quality"	14
113	"Chapter 6 looks at Marine Water Quality in more detail. However, climate change contributes to the quality of the marine environment, in addition to many other factors."	13, 14
	"(...) there is a strong link between water and energy, since potable water is produced through the desalination of sea water. This energy-intensive process uses fossil fuels, mainly natural gas, and releases GHG emissions into the atmosphere, contributing to global warming."	6, 7
	"Drivers of Climate Change"	13
114	"The Climate Report, which examined the causes and consequences of climate change, concluded that human activity is contributing to climate change by increasing the concentration in the atmosphere of GHG emissions."	13
	"AGRICULTURE 1.7 %"	2
	"To address its growing energy needs, (...) is embarking on an ambitious programme to increase the reliance on renewable and low-carbon energy for power generation and, in the long term, for water desalination."	6, 7
	"ELECTRICITY & WATER 27 %"	6, 7
	"ENERGY 74.1 %"	7
	"OTHER ENERGY 0.4 %"	7
	"TRANSPORT 16.8 %"	11
"WASTE 7.3 %"	12	
115	"WETLANDS (MANGROVES)"	15
	"The main activities contributing to 2012's CO2 emissions were the production of public electricity and water desalination oil and gas extraction and processing (25 %), manufacturing and industrial processes (22 %) and transport (20 %)."	6, 7, 11, 12

Tabela V. 7- Expressões encontradas no Relatório de Sustentabilidade 7 (continuação)

Página	Frases	ODS
115	"CO2 emissions from the iron and steel industry "	9
116	"Despite extreme climatic conditions, (...) terrestrial and marine habitats provide many ecosystem goods and services, including the production of food, fisheries , tourism, recreation, protection from coastal erosion and sequestration of atmospheric carbon dioxide."	14
	"However, the emirate's biodiversity is impacted by a variety of stressors, such as urbanization, over-exploitation, habitat fragmentation and pollution, which reduce their resilience . Climate change acts in synergy with these factors, exerting additional pressures on biodiversity and reducing the ability to deliver critical goods and services."	13
	"Such systems provide a basis for building resilience to the coming adverse impacts in coastal areas associated with climate change ."	13
	" Marine and Coastal Biodiversity"	14
118	" Health and Wellbeing"	3
	"Completed in 2016, the (...) i) the impact of increasing ambient temperatures and changing precipitation on both water and energy demands in the context of socioeconomic growth; and ii) the costs and benefits associated with a transition to more efficient and renewable-intensive water/energy production and consumption patterns."	6, 7, 12
119	"No estimates are available for non-cardiovascular health effects, such as malaria, malnutrition , flooding deaths and diarrhea; however, these are expected to be low."	2, 3
	"Considering the (...)’s heavy dependence on food imports and limited supply of fertile land and fresh water, food security is a key issue for (...) Emirate."	2
120	" Energy and Water Efficiency"	6, 7
	"In addition to supply side targets, (...) is undertaking comprehensive policies to reduce energy and water demand and promote the prudent use of resources."	6, 7
	"Tariff reform: the emirate recognizes the value of energy and water tariff reform in reducing inefficiencies and promoting low-carbon development, as well as addressing energy security concerns."	7
	" Clean Energy Targets"	7
	"These aim to increase the contribution of clean energy to the total energy mix from 0.2 % in 2014, to 27 % by 2021."	7
	" Energy -intensive industries and the oil and gas sector will continue to use innovative technologies to improve efficiency and reduce emissions."	7, 9
	"In energy intensive industries , overall performance indicators will be improved through carbon abatement measures and increased resource efficiency."	7, 9
	"The (...) Government is fully committed to the United Nations Framework Convention on Climate Change negotiating process. The (...)’s INDC in terms of mitigation and adaptation actions is described in Figure 8.7."	13
"These are mainly based on a strategy of economic diversification that will yield co-benefits in terms of both mitigation and adaptation as summarized below."	13	
120+121	"Building and efficiency standards: (...) is comprehensively targeting emissions from its building sector, which account for a significant percentage of the country's electricity and water consumption . This is being achieved through green building regulations, efficiency standards, retrofit programmes and support structures for energy service companies."	7, 12

Tabela V. 7- Expressões encontradas no Relatório de Sustentabilidade 7 (continuação)

Página	Frase	ODS
121	"(...) is conducting climate research to inform Government policy on water management, adaptation of ecosystems, coastal protection and food security ."	2, 6, 13
	"Demand side management: (...) also launched a number of initiatives based on consumer awareness and demand management, including new formats for water and electricity bills that give residents detailed consumption and subsidies information."	12
	" Energy and water reduction policies target efficiency gains of up to 36 % for energy and 40 % for water ."	6, 7
	"Approved target to increase clean energy to 24% by 2021 and 30% by 2030"	7
	" Clean Energy "	7
	" ENERGY AND WATER EFFICIENCY "	6, 7
	" Transport and Infrastructure "	9, 11
	"Increase the amount of treated waste and waste diverted from landfill hence reducing GHG."	12
	"(...) has adopted a comprehensive urban structure framework plan to optimize the city's development until 2030."	11
	"(...) is undertaking the following investments and initiatives, which will have significant mitigation co-benefits in addressing the transport sector's GHG emissions, including: (...)"	11
	" TRANSPORT AND INFRASTRUCTURE "	9, 11
" WASTE SECTOR "	12	
122	"The economic and environmental cost of desalination will also increase as the climate change . Additionally, the risk of disruption to desalination supply due to extreme events (such as storms or algal blooms) could also increase with climate change ."	6, 13
	" Waste Sector "	12
	"(...) will increase the amount of treated waste and waste diverted from landfill through a number of key initiatives, including: Developing laws to regulate and oversee waste management ; Defining a federal roadmap for integrated waste management ; Creating a database to gather and collect information regarding waste ."	12
	"Because of this, adaptation measures is equally as important as mitigation, and in some cases adaptation actions do have mitigation co-benefits."	13
	"A comprehensive coastal management approach is urgently required, which will protect the wetlands and coastal habitats and address issues linked with other drivers, such as climate change in relation to coastal vulnerability and the loss of coastal and marine resources (if critical towards adaptation planning)."	13, 14, 15
	"The emirate is undertaking significant restoration and plantation efforts, as well as conservation planting of both mangroves and sea grass, both of which support ecosystem-based adaptation resulting in mitigation of CO2 with co-benefits of adaptation ."	13
	" Wetlands, Coastal and Marine Environment Conservation (Blue Carbon) "	15

Tabela V. 7- Expressões encontradas no Relatório de Sustentabilidade 7 (continuação)

Página	Frase	ODS
123	"This has included better irrigation techniques, the adoption of protected agriculture (greenhouses and hydroponics) and crop substitution."	2
	"More recently, (...) collaborated with a number of government entities to initiate the development of an (...) to promote fish farming in the emirate while ensuring the responsible utilization of natural resources ."	12
	"The centre's mandate includes: developing food security strategies, policies and regulations; establishing and managing emergency food reserves; preparing emergency plans in cooperation with the (...); coordinating investments in the food sector in order to ensure security and support an increase in local production (...); and achieving self-sufficiency in some food products."	2, 12, 17
	"(...) has begun reforming curricula in schools to improve science and training, including the field of climate change ."	4, 13
	"The (...) Government has invested heavily in world-class graduate education for sustainable energy development."	4
	"It established the (...) in partnership with the Massachusetts Institute of Technology."	17
	"The emirate has also established the (...), addressing the data challenges across the wider region related to climate change adaptation and vulnerability issues."	13
	" Education , Training and Public Awareness"	4
	"The emirate's farmers are adopting new agriculture techniques to reduce water usage and improve productivity"	2
124	"Adaptation to climate change for terrestrial species and habitats is taking place through local and national biodiversity strategies. Resilience is being enhanced through the creation of a representative network of Protected Areas."	13
	"(...) is collaborating with Climate Change (...)."	13
125	"When combined with existing solar power sources, the share of renewable energy in (...) will be 7 % upon completion of the project."	7
	" Energy efficiency programme for the production of aluminum, oil and gas, electricity and water"	7
	" Renewable energy programme"	7
	"Surface transport master plan"	11
126	" Waste sustainable management programme"	12
	"The largest potential for emission reductions in the year 2030 is expected to come from combined electricity and water production (22 % of BAU emissions), followed by transport (12 %), waste (6 %), and other sectors (2 %). By the year 2020, nuclear and renewables will cover around 30 % of energy demand and avoid 22 million tonnes of CO2-eq per year."	6, 7, 11, 12
	"OTHER ENERGY INDUSTRY "	9
	" SOLID WASTE "	12
127	" AGRICULTURE "	2
	" FISHERIES "	14
128	"Known as the (...) Sustainable Fisheries Programme, this is being implemented to ensure the continuity of Emirati fishing traditions, targeting a sustainably-utilized fishery by 2030."	14
	"(...) principal fisheries resources have experienced severe over-exploitation as a result of these pressures."	14
129	"(...) is an important fisheries stakeholder in the (...), with 72 % of the (...) marine area falling within the emirate's waters. Changes in the abundance of demersal (...) Gulf fishery . "	14

Tabela V. 7- Expressões encontradas no Relatório de Sustentabilidade 7 (continuação)

Página	Frase	ODS
129	"On a global level, the resilience of (...) fisheries in extreme fluctuations in seawater temperature, in addition to anthropogenic pressures, provides a good ongoing case study for fishery resilience and management adaption in the context of climate change (see Chaper 8 – Climate Change)."	13
	" Fisheries – An Integral Part of the (...) Heritage"	14
130	"Some 16,000 recreational vessels are registered by the (...) and Sea Transport (although it is unknown whether this number are used for fishing activities), indicating that at (...) level, this sub-sector contributes to a large proportion of fishing pressure."	14
	" Fishing Distribution – East and West"	14
	" Fishing Methods – an Artisanal Fishery "	14
	"The (...) fisheries sector, comprising both commercial and recreational subsectors, has maintained its traditional links and is artisanal in nature."	14
131	"Currently the (...) imports 70 % of seafood products, with the remaining 29 % from local fisheries catch and 1 % from aquaculture."	14
	"This sub-sector accounts for 55 % of all fishing licenses in the emirate, with the amount of landed catch from this sector considered to be 30 % of the emirate's total landed catch, equal to 1,331 tonnes annually."	14
	"Economically, the (...) fishing sector comprises only 0.12 % (AED 1.8 billion) of the country's GDP. Similarly, in (...) the total ex-vessel value of the landed catch for the commercial fishery is estimated to be less than 0.0077 % of the emirate's GDP, in the region of (...) 128.3 million."	14
	" Fisheries Scientific Research Programme"	14
	"In 2001, (...) began an annual scientific stock assessment research programme in recognition of the pressures on fisheries . After 15 years, this has resulted in the assessment of 28 key commercial species, providing the (...) Gulf fishery with annual scientific indicators for the state of the fish stock."	14
132	"Fourteen species in (...) waters are currently over-exploited: 11 are caught with gargoor (fish traps targeting demersal species) and three are caught with ghazel (an encircling net targeting pelagic species)."	14
	"The international sustainable fisheries management threshold is 30 %."	14
	"The (...) fisheries scenario is consistent with the decline in global fisheries resources: 90 % of global fish stocks are in decline, of which 28.8 % are reported as being over-exploited and 61.3 % as fully exploited."	14
	"A Severely Over-exploited Fishery "	14
133	"Additional socio-economic studies support the evidence that the emirate's fisheries are severely over-exploited."	14
134	"(...) studies indicate that one of the key pressures on (...) fisheries is the overcapacity of the commercial and recreational fishing sectors."	14
	"Increasing Demands on the Maritime Domain and Fisheries Resources"	14
	"With the rapid increase in the population of (...) the past two decades (...) increased demand for sea food and other uses of the maritime domain, the (...) fisheries have come under increasing pressure."	14
	"Sustainable catch targets have been set in the (...) Sustainable Fisheries Programme"	14
136	"Alongside enforcement partners, the (...) continues to engage regularly with the industry and share knowledge on environmental concerns to aid in the effective enforcement of fisheries regulations."	14

Tabela V. 7- Expressões encontradas no Relatório de Sustentabilidade 7 (continuação)

Página	Frases	ODS
136	"Introduced a licensing system for commercial and recreational fisheries and implemented a commercial fishing effort cap to prevent expansion and over-exploitation of the fishery (2002)."	14
	"Established a representative network of Marine Protected Areas with no-take zones where fishing is prohibited (...)"	14
	"An escape panel was made mandatory on gargoor to prevent 'ghost fishing' and the catch of juveniles (2003)."	14
	"Unsustainable fishing techniques have been banned, including trawling (1980), drift netting and the use of monofilament in nets (1999)."	14
	"In addition, since 2005, fishers in the emirate have been involved in the management of fisheries through the Fishing Organizing Committee, with co-management established within traditional buhoor (family customary tenure) areas."	14
	"This comprehensive four-year plan featured a vision of 'Sustainable Fisheries for the (...) and the desired outcome of an environmentally sustainable, economically viable, socially responsible fishing sector."	14
	"Pursuing International Best Practice in Fisheries Management"	14
	"In response to the state of the fisheries, an internationally benchmarked suite of management measures has been implemented in (...)."	14
	"(...) Sustainable Fisheries Programme"	14
136+137	"The nine-project programme includes specific projects on: Fisheries Science; Fisheries Resources Assessment; Fisheries Socio-economics; Traditional Fishing Knowledge; Monitoring, Control and Enforcement; Stakeholder Engagement; Law and Policy; Fisheries Management Planning; and Information Management."	14
137	"In addition to the sector review, the key 2015 (...) strategy outcomes were: the development of a (...) planning for a comprehensive Fisheries (...), which commenced in 2016; completing a (...) socio-economic and traditional fishing knowledge survey; assessing monitoring control and surveillance needs; the development of proposed legislation to manage the recreational fishery; and assessment of future management options for the (...) commercial fishery."	14
	"The launch of the (...) Sustainable Fisheries Programme, which aims to create a sustainable, viable fishing sector"	14
	"Ongoing research and monitoring programmes inform the fisheries strategy"	14
138	"Implementing some fisheries management measures but not enough to reduce fishing pressure to a sustainable exploitation rate."	14
	"Implementing a (...) which does not reduce fishing pressure by the equivalent 2015 level of over-exploitation (i.e. reducing fishing pressure by five times, which is the current over-exploitation rate), will likely result in the continuation of a severely over-exploited fishery with declines in status over a longer period (10 years) and likely eventual collapse, with corresponding adverse social and economic effects."	14
	"Reducing fishing pressure (using a range of fisheries management tools) by at least the amount the fishery is over-exploited will likely result in the fishery recovering, and the achievement of a sustainable fishery by the year 2030."	14
	"Following the launch of the (...) in 2015, there is an opportunity to reverse this decline and put (...) fisheries on the path to recovery and sustainable utilization."	14
	"Scenario 3: Implementing a Fisheries Management Plan with a clear fisheries pressure reduction target equivalent to the current level of over-exploitation (...)."	14
140	"The classification and prioritization of forests will ensure they can be managed scientifically and reduce their carbon footprint."	15
	"Forests currently cover 3.5 % of the emirate."	15

Tabela V. 7- Expressões encontradas no Relatório de Sustentabilidade 7 (continuação)

Página	Frase	ODS
141	"In addition to these challenges, forests in (...) are facing significant risks caused by the increase in demand for suitable land for urbanization projects and infrastructure upgrades."	15
	"To achieve these aims, a number of policies and programmes target issues such as optimizing groundwater use, use of energy resources, non-native plants, wildlife population management, and diversifying public uses of forests ."	15
142	"Almost 79 % of the emirate's forests are in good condition (see Table 10.1)."	15
146	"The forests act as refugia for substantial numbers of captive wildlife, including culturally important threatened species such as the (...)."	15
	" Forests were planted artificially to protect roads and infrastructure from sand movement, act as refugia for wildlife, and enhance the urban and general landscape aesthetic of the emirate."	15
	"This imposes a financial burden on the government to allocate a not inconsiderable share of financial resources to cover the operation and maintenance needs of forests ."	15
	"This gives the emirate's forests a certain intangible cultural value, which current or future development plans must consider."	15
147	" Forests provide shelter from the harsh, arid environment for both native and non-native wildlife species."	15
	" Water Consumption "	6
	"9 % TREATED WASTEWATER "	6
	"The forests of (...) have both beneficial and negative impacts."	15
149	" WATER CONSUMPTION BY SOURCE (M3/DAY) "	6
	"To minimize the effect of forests on (...) limited groundwater resources, 56 forests have been connected to sources of TSE over the last few years."	15
	"(...) Government is targeting a reduction in desalinated water usage in 44 forests, with a 20 % annual reduction over a three-year time period."	6
	" Recycling of Green Waste "	12
	"To reduce the effect of this waste on the environment, (...) Government adopted a programme to recycle this amount into compost."	12
151	"FIGURE 10.5 Reduction of Desalinated Water Uses in (...) (Million m3 / year)"	6
152	"However, with improved irrigation techniques and the use of alternative sources of water, such as TSE, it will be possible to reduce the demand for water within the existing forests ."	15
	"This has resulted in increased vegetation cover, as treated wastewater can increase carbon storage in soils. In the future, it is likely that TSE will be used increasingly for irrigation within forests , which may well have a beneficial impact in terms of future vegetation cover."	12, 15
	"There have also been pioneering efforts to manage wildlife population size in the emirate's forests ."	15
154	"Current waste management practices in the emirate have an impact on energy consumption and release of emissions, and adverse impacts on human health, air quality, climate change , biodiversity, land and water."	3, 12, 13
	"Population growth (resulting in increasing consumption and waste), rapid economic development without a concomitant increase in waste treatment infrastructure, and consumer behavior are key drivers of a change in the state of waste in the emirate."	12

Tabela V. 7- Expressões encontradas no Relatório de Sustentabilidade 7 (continuação)

Página	Frase	ODS
154	"The emirate has developed a number of measures to improve waste management , including public awareness initiatives and engagement in sustainable consumption ; improved infrastructure based upon accurate data; incentive programmes to encourage waste minimization, reuse and recycling ; and enhanced, enforceable regulations."	12
	"There is a continued increase in waste volumes and illegal dumping, reflecting the lack of appropriate infrastructure in the emirate. In 2015 the waste per capita was 1.65 kg/day of municipal solid waste ."	12
156	"During the last three decades, waste management in the (...) was a government service provided by municipalities in (...) Mixed solid waste was collected manually by laborers on a daily basis from mixed containers located in public and residential areas. In 2008, (...) Government established (...) to centralize waste management operations in the emirate."	12
	"Solid Waste "	12
	"From this total, 34 % was construction and demolition (C&D) waste , 20 % municipal waste , 39 % industrial and commercial waste , 6 % agricultural waste and 1 % from other sources."	12
	"The (...) Government is developing a national strategy for radioactive waste management , fully aligned with the standards and processes set by the (...) covers all forms of radioactive and nuclear waste , including waste from nuclear plants."	12
	" Hazardous Waste "	12
	"TABLE 11.1 Municipal Waste Generation"	12
	" WASTE PRODUCED (KG/CAPITA/DAY) "	12
157	"This is defined as the disposal of waste in a manner contrary to environmental laws and waste management in the (...)"	12
158+159	"8.42 MILLION TONNES OF NON-HAZARDOUS WASTE PRODUCED"	12
	"34% CONSTRUCTION AND DEMOLITION WASTE "	12
	"39% INDUSTRIAL AND COMMERCIAL WASTE "	12
	"20% MUNICIPAL WASTE "	12
	"6% AGRICULTURAL WASTE "	12
	"TOTAL WASTE PRODUCED"	12
	"8.48 MILLION TONNES OF SOLID WASTE PRODUCED"	12
	"8.42 MILLION TONNES of non-hazardous waste "	12
	"0.06 MILLION TONNES of hazardous waste "	12
	"FIGURE 11.1 Total Waste in (...) in 2015"	12
160	"(...) is the competent authority on waste management in the (...), waste management responsibilities are split among the following institutions: (...) (such as the diversion of waste to emirates with the lowest regulatory standards and lowest level of regulatory supervision, and consequently, the cheapest disposal tracks)."	12
160	"MAP 11.2 (...) Waste Management Facilities"	12
160+161	"Despite the waste collection efforts and programmes carried out by (...), there are still many challenges in the waste management sector. The lack of segregation at source and lack of availability of recycling facilities pose a challenge to achieving diversion from landfill targets."	12

Tabela V. 7- Expressões encontradas no Relatório de Sustentabilidade 7 (continuação)

Página	Frase	ODS
161	"Wastewater and Bio solids"	6
	"TYRE RECYCLING PLANT, AL AIN (GULF RUBBER FACTORY LLC)"	12
	"USED OIL RECYCLING PLANT, (...)"	12
	"TABLE 11.2 Existing Waste Management Facilities in the (...)"	12
	"CAPACITY WASTE PRODUCED"	12
	"MEDICAL WASTE INCINERATOR AL AIN"	12
162	"The treatment levels adopted for wastewater over the last 20 years are almost the same, with tertiary treatment technology in most of the STPs, and trickling filters in some small-scale treatment facilities."	6
	"FIGURE 11.2 Annual Quantities of Sewage Wastewater Treated, Reused and Disposed of in the Environment"	6
163	"These include: the Paperless Day Initiative; the Sustainable Schools and Sustainable Campus Initiatives; clean-up campaigns; the (...) Plastic Bag Free campaign; regular workshops; and the development of educational materials such as The Sustainable Waste Management For Organizations guide and waste-related info graphics."	12
	"However, the trend in waste practices in 2010 highlights that in spite of a good level of understanding of the waste impact on the environment, only a few percent of the public were taking action and adapting sustainable waste management practices. Likewise, only 13.3 % were segregating their waste, 7.9 % were printing on both sides of paper and just 9.3 % were actively recycling at least some items."	12
	"Outreach educational tools and activities had a noticeable impact on the overall level of awareness and behavior on waste issues among the residents of (...). In 2014, the level of awareness on waste management issues increased to 70 %, with the overall level of sustainable behavior rising to 52 %."	12
165	"The current practice of disposing of the majority of waste in landfill and uncontrolled dumpsites has a potentially adverse impact on human health, due to exposure to airborne waste particulates and contamination of soil."	12
	"Waste management activities include the collection, transportation, treatment and disposal of waste. The environmental impacts associated with each of these activities include energy consumption and the release of emissions into the environment from each activity, as shown in Figure 11.6."	12
166	"This is inclusive of all types of waste, including those from the oil and gas sector. The strategy aims to upgrade the emirate's waste management infrastructure, operations, monitoring and funding mechanisms over the next five years."	12
	"In 2015, (...) and Tarweed issued a set of policies and guidelines aiming to reinforce sustainable waste management in the (...). The new policies include: waste planning; waste classification, licensing and enforcement; waste collection, segregation, transfer and tracking; waste reuse and recycling; and resource recovery, treatment and disposal."	12
	" (...) Waste Policies and Guidelines"	12
	"(...) policies aim to create an integrated waste management system that encourages recycling and minimizes waste"	12
	"Waste Management Strategy for the (...)"	12
166+167	"These policies will serve as a framework for the waste sector and will assist (...) in its mission to create a completely integrated system that encourages recycling and reuse, reducing the waste sent to landfills."	12
167	"The project is divided into several sections aimed at reducing waste of food and other products, such as furniture, clothing and medicine."	2, 12

Tabela V. 7- Expressões encontradas no Relatório de Sustentabilidade 7 (continuação)

Página	Frase	ODS
167	"Saving paper also reduces the impact on the environment and the population's contribution to climate change by reducing the amount of waste that goes to landfill, saving trees (forest habitats and species), and reducing water use, water and air pollution and carbon emissions."	6, 12, 13
	" Hazardous Waste Management "	12
	"In 2001, (...) built the (...) facility to safely manage hazardous waste generated by its operations."	12
	"Imposing tariffs on waste is one of the many means which has been universally adopted to reduce the volume of waste production by promoting waste reduction at its source."	12
168	"Based on the five waste management policies that were developed, a set of regulatory instruments (regulations, codes of practices and guidelines) will be established. These include: permits and enforcement for waste sector; waste classification; waste reuse; waste treatment and disposal; extended producer responsibility; illegal dumping; landfills management; and waste tariffs."	12
	"(...) will be developed adopting an (...) approach, focusing on: the integration of activities from the point of waste generation; and collection through to the final reuse, recycling , resource recovery or disposal. It aims to put in place a proper solution for the challenges facing sustainable waste management in the emirate, such as: availability of hazardous and medical waste treatment facilities; availability of sanitary landfill for solid waste ; illegal dumping of waste ; and deficiencies and gaps in the availability and quality of data for proper decision-making."	12
	"To establish a world-class sustainable waste management system which diverts polluting waste away from landfill disposal and maximizes resource recovery properly, the (...) set two strategic targets to be achieved by all emirates by 2021 (1.5 kg MSW capita/day and 75 % of MSW generated to be treated)."	12
	"Integrated Waste Management Master Plan "	12
	"Through (...) is developing an Integrated Waste Management Master Plan (IWMMP) to achieve sustainable waste management over a period of 25 years. (...) will cover non-hazardous solid waste , hazardous solid waste , hazardous liquid waste and recyclables."	12
168+169	"(...) will consider different scenarios for material recovery facilities (MRF), energy from residual waste , as well as treatment of hazardous waste in a sustainable manner, evaluating these factors technologically, environmentally, financially and for versatility, to present the most preferred scenario."	12
169	"The production and demand for recycled water are predicted to grow as a result of continued population and economic growth in the (...) The introduction of recycled water into alternative sectors will require the development of the necessary regulatory tools, coordination with other entities and the construction of infrastructure to meet demand. Alternative sectors taken into consideration are industry and district cooling."	9, 12
	"Its purpose was to demonstrate (...) intent to facilitate the maximum utilization of recycled water in a sustainable manner."	6
	"The strategy sheds light on a number of initiatives, including: Enhancing the sewerage collection, treatment and distribution infrastructure to maximize availability of recycled water for reuse; (...)"	6
	" Wastewater and Bio solids"	6
	"Improving the performance of wastewater networks"	6
172	" MARINE WATER QUALITY "	14
	"1.65 KG PER CAPITA PER DAY OF MUNICIPAL SOLID WASTE GENERATED IN 2015"	12

Tabela V. 7- Expressões encontradas no Relatório de Sustentabilidade 7 (continuação)

Página	Frase	ODS
172	"CLIMATE CHANGE"	13
	"FISHERIES"	14
173	"(...) the advances in environmental management in the (...) over the last 20 years, further action is needed to address current pressures such as inefficient use of resources, and emerging challenges such as climate change ."	13
	"This includes more effective policies and regulations and a stronger commitment from business and individuals to embrace sustainable production and consumption ."	12
175	"(...) is conducting a (...) over a three-year period to enhance its soil database, in order to provide decision-makers with up-to-date and accurate data to help sustain the emirate's agricultural and food sector."	2
	"Renewable fresh water resources in (...) are far below the water scarcity threshold required to meet basic needs. Seawater desalination has enabled the emirate to grow well above the limitations imposed by its water scarcity."	6, 14
175+176	"The emirate has one of the world's highest rates of domestic water consumption, due mainly to outdoor uses. This has high financial and environmental costs resulting from desalination and wastewater treatment. Burning fossil fuels to desalinate water exacerbates GHG emissions, climate change and ocean acidification, while discarding brine into marine waters affects marine water quality."	6, 14
176	"The condition of the emirate's marine water s is generally good; however the main issue is increasing levels of eutrophication."	14
	"The implementation of new ambient marine water quality limits will help reduce eutrophication."	14
177	"To mitigate climate change , major efforts to use energy more efficiently and shift towards low-carbon energy sources are urgently needed both globally and locally. Major efforts to protect natural coastal systems are also required, as they can provide important benefits to help build resilience and adapt to climate change ."	7, 13
	"A comprehensive, (...) fisheries management is currently in place, known as the (...) Sustainable Fisheries Programme, targeting a sustainably utilized fishery by 2030."	14
178	"The new long-term forest strategy offers the opportunity to sustain the emirate's forest heritage while ensuring its long-term financial and environmental viability."	15
	"A new set of policies and guidelines was issued in 2015 to reinforce sustainable waste management ."	12
	"Governance also poses some challenges, with waste management responsibilities currently split among several government entities. "	12
	"An Integrated Waste Management Master Plan for the next 25 years is currently under development, using a life cycle analysis approach and proposing different scenarios that move away from landfill."	12
119/123	" Food Security "	2
24/26	" Economic Growth "	8
24/26	" Production "	12
45/126	" Transport "	11

Tabela V.8 -Expressões encontradas no Relatórios de Sustentabilidade 8

Página	Frase	ODS
2	"18,260 EMPLOYEES WORLDWIDE"	8
	"(...) orientation towards international cooperation for sustainable development means the company is very closely aligned with the 2030 Agenda and is helping achieve its SDGs (...) in implementing the 2030 Agenda in developing countries , emerging economies and industrialized nations – and delivering results."	17
3	"(...) has over 50 years of experience in a wide variety of areas, including economic development and employment, energy and the environment, and peace and security."	7, 8, 16, 17
	"(...) Of our 18,260 employees in some 120 countries, almost 70 per cent are national personnel working in the field."	8
6	"2016 was another year of huge global challenges: crises and conflicts, climate change , inhumane living conditions, and millions of people leaving their homes as a result."	13
	"To meet these challenges, German development policy is pursuing the vision of the 2030 Agenda for Sustainable Development, and linking poverty reduction with climate policy and sustainable development"	1
	"We are focusing on partnerships to achieve sustainable development worldwide because we can only resolve global challenges together – with other countries, the private sector, the scientific and academic community, and civil society."	17
	"(...) We invest in education and training, agricultural development and local value-chain development."	4
6+7	"Our approach builds on reform partnerships with countries that practice good governance, fight corruption , establish tax systems, invest in education and promote gender equality ."	4, 5, 16, 17
7	"The refugee question remains one of the most pressing challenges."	1
	" Employment and education are at the top of the agenda for stabilizing the host regions and offering people the opportunity of a better life. (...)"	4
	" Partnership for Prospects initiative in the Middle East, more than 61,000 people gained an opportunity (...)"	8
8	"(...) measures to deliver support and alleviate suffering reached 4.4 million refugees and 3.8 million residents of communities that have taken in refugees ."	1
	"And 45 million people worldwide are benefiting from safe water – a scarce commodity that many experts see as the real currency for peace and security."	6, 16
	"Displacement and migration, climate and energy , security and stabilization – these are topics that not only kept us busy over the last financial year but will continue to do so in the future."	7, 10, 13
	"And peace and security can only last when development is sustainable."	16
9	"And we have yet another encouraging development to report concerning our work in the field of climate change mitigation and adaptation."	13
	"In the future, (...) will be able to apply for GCF funding totaling up to 250 million US dollars in order to implement climate-related projects in developing countries and emerging economies."	17

Tabela V.8 -Expressões encontradas no Relatórios de Sustentabilidade 8 (continuação)

Página	Frase	ODS
9	"In 2016, for the first time we were able to offset carbon emissions generated in (...) through one of our own climate protection projects in (...)"	13
	"As a company we are committed to the (...) and actively promote their implementation in the fields of human rights, labor, environment and anti-corruption ."	16
	"And new digital solutions are helping make our work more efficient."	8
	"Establishing and maintaining these partnerships is a matter of priority for us. How else should goals as ambitious as those set in 2015 by the 2030 Agenda and the Paris climate agreement be achieved?"	13, 17
12	"With our partners we come up with solutions that respect the limits of our planet and which aim to achieve greater justice , political participation and economic capability ."	16
13	"(...) Cross-cutting strategies and programmes on themes such as sustainability, gender and digital change are an integral part of the Corporate Strategy."	5
	"This is why we invest in the human resources development of our staff as well as in new, flexible assignment opportunities for all our workforce ."	8
	"At the same time, strategic alliances and cooperation arrangements are becoming increasingly important for us."	17
14	"In this context we see displacement and migration , climate and energy, and security and stabilization as key themes that we will continue to address through innovative approaches over the coming years."	10, 13
	"It is being implemented on three levels: 'in (...) as part of bilateral cooperation , and (...) in international cooperation , generating results worldwide."	17
15	"This will enable us, for example, to expand our activities in countries where people are forced to flee their homes, and countries that host them if they become refugees ."	1
	"Our (...) management model is one such instrument for managing our projects so as to make cooperation with our partners effective and sustainable."	17
	"This increase in funding for international climate action will add considerably more weight to (...) support for partner countries in the field of climate change mitigation and adaptation."	13
16	"Growing demand in current thematic areas such as displacement and migration "	10
	"Displacement and migration are more important than ever before in shaping the development cooperation agenda"	10
	" Climate change "	13
	"New partnerships made easier through networks around the world and in Germany"	17
17	"THE FEDERAL ENTERPRISE (...) IS A GLOBALLY ACTIVE SERVICE PROVIDER AND PARTNER IN THE FIELD OF INTERNATIONAL COOPERATION FOR SUSTAINABLE DEVELOPMENT AND INTERNATIONAL EDUCATION WORK."	17
	" GENDER STRATEGY "	5
	"In an online dialogue, (...) invited representatives of various bodies including (...), the private sector, civil society and partners from cooperation countries to provide their feedback on (...) sustainability performance."	17

Tabela V.8 -Expressões encontradas no Relatórios de Sustentabilidade 8 (continuação)

Página	Frase	ODS
17	"With regard to (...) cooperation with the private sector and civil society actors, stakeholders saw room for improvement in our liaison structures. (...)"	17
23	"PROTECTION AGAINST MALNUTRITION AND PREVENTION OF HUNGER FOR MORE THAN 11 MILLION PEOPLE"	2
	" HEALTH INSURANCE COVER FOR MORE THAN 300 MILLION PEOPLE"	3
	"IMPROVED HEALTH SERVICES FOR MORE THAN 120 MILLION PEOPLE"	3
	"SAFE DRINKING WATER FOR AROUND 45 MILLION PEOPLE"	6
	"ACCESS TO SANITATION FOR 16 MILLION PEOPLE"	6
24	"WHETHER IT INVOLVES ENERGY SUPPLY, RURAL DEVELOPMENT, ECONOMIC DEVELOPMENT AND EMPLOYMENT, EDUCATION , GOOD GOVERNANCE OR SUSTAINABLE INFRASTRUCTURE – IN AROUND 120 COUNTRIES AND IN OVER 1,500 ONGOING PROJECTS, (...) AND ITS PARTNERS ARE WORKING TO MAKE CHANGE SUCCEED."	4, 7, 8, 9
	"PRECISELY WHAT THAT MEANS IS ILLUSTRATED ON THE FOLLOWING PAGES: DISPLACEMENT AND MIGRATION, CLIMATE AND ENERGY , SECURITY AND STABILISATION."	7, 10, 13
25	"Through our work we want to help Myanmar establish a system that will offer young people training that matches their talents and afterwards enable them to find a suitable job with adequate pay."	8
	"Together with our partners we are working on various levels to improve vocational training, for instance through in-service training for teachers , curriculum development, the supply of equipment and policy advice."	4
	"With (...) support, many villages now have access to electricity generated from solar power."	7
	"We also promote employment ."	8
	"We are making a point of supporting women , because they use their income for the well-being of the whole family."	5
26	"DISPLACEMENT AND MIGRATION "	10
27	"MORE THAN 21 MILLION PEOPLE SOUGHT SANCTUARY AS REFUGEES IN OTHER COUNTRIES."	1
	"(...) is actively engaged in over 100 projects around the globe that tackle displacement and migration . Short term cash-for-work programmes provide immediate income for many refugees who are unable to find employment on the local labor market ."	1, 8, 10
	" Migration can also be a win-win-win situation for the people concerned, for the host country and for the migrant's country of origin. (...) As qualified experts on the labor market in (...) – and in their home country if they decide to return."	10
28	"IN (...) WHEREVER SYRIAN REFUGEES HAVE FOUND REFUGE IN NEIGHBOURING COUNTRIES, THEY ARE WORKING TOGETHER WITH LOCAL RESIDENTS TO REPAIR DILAPIDATED ROADS, COLLECT AND SORT WASTE , BUILD DRAINAGE DITCHES AND REFURBISH HOMES. AND THEY ARE GETTING PAID FOR IT – CASH FOR WORK ."	1, 8, 12
28	"These cash-for-work measures offer not only refugees , but also poorer members of the local population an opportunity to earn a temporary income and meet their most urgent needs."	1
	"The main beneficiaries of cash-for-training measures are women and young men."	5
	"REDUCING HARDSHIP, BUILDING COMMUNITIES, CREATING EMPLOYMENT "	8
	" PARTNERSHIP FOR PROSPECTS IN SYRIA'S NEIGHBOURING COUNTRIES"	17

Tabela V.8 -Expressões encontradas no Relatórios de Sustentabilidade 8 (continuação)

Página	Frase	ODS
29	"The Partnership for Prospects programme is part of (...) special initiative 'Tackling the root causes of displacement, reintegrating refugees ' (...) It supplements (...) long-term engagement through international cooperation by adding a rapid assistance component."	1, 17
	"The camp is currently home to 80,000 Syrian refugees (...) "	1
	"Outside (...), collection and recycling measures are taking place in 20 municipalities, which are benefiting from recycling centers and a new recycling management system for solid waste ."	12
	"In Turkey too, the Partnership for Prospects programme is combining short-term assistance with measures to create long-term prospects."	17
	In some municipalities – where most of the (...) refugees live – the population has increased by half, creating fierce competition on the labor market."	1
	Advice and financial support is also available for people embarking on self- employment ."	8
	"By the end of 2016, (...) and KfW projects implemented as part of the Partnership for Prospects programme had created more than 61,000 temporary jobs , over 40,000 of them in (...) projects alone."	8, 17
	"The visible improvements to (...) and in people's everyday lives have strengthened peace coexistence and social cohesion between refugees and the local population and in many cases given the refugees a new self-confidence."	1, 16
	"Turkey has taken in more (...) refugees than any other country in the world – 2.7 million."	1
	"By the end of 2016, more than 30,000 people in the three provinces of the autonomous (...) had earned income through cash-for- work ."	8
"At the (...) province, young women and men are able to choose between 15 different training courses."	5	
"(...) PROFITING FROM WASTE "	12	
30	"IMPROVED INFRASTRUCTURE , MORE SOCIAL SERVICES AND TRAINING – OPPORTUNITIES FOR REFUGEES AND THE LOCAL POPULATION"	1, 9
	"The (...) partners work with state and municipal agencies as well as non-governmental organizations to repair school buildings, mend roads and build sports facilities."	4
	"And they provide training, in order to maximize the number of people – particularly women and young people – able to find work ."	5, 8
31	"At the same time, the project is supporting countries in the region in moving towards a common migration policy."	10
	"These include migration response centers where those in need can find a stable, supportive environment and receive psychosocial care."	10
	"In (...), for instance, safe houses are planned that will provide accommodation, medical care and safety for the often traumatized victims of violence – particularly women and children."	16
	"The (...) Migration Management project aims to do what its title suggests – make migration more humane."	10
32	"As well as providing safety and emergency aid, creating prospects for the future is therefore the key task in (...) programmes – for refugees , internally displaced persons (IDPs) and migrants. Migration in particular must be managed."	1, 10
	"This also makes it easier for them to find a job ."	8
	"Almost 4,000 people have found work , many of them single mothers."	8
	"SHAPING MIGRATION – INCREASING PEOPLE'S OPPORTUNITIES"	10
33	"It is helping well trained professionals, skilled laborers and other specialists from all over the world integrate into the labor market . "	10

Tabela V.8 -Expressões encontradas no Relatórios de Sustentabilidade 8 (continuação)

Página	Frase	ODS
	"(...) public institutions and universities that advise young people looking for jobs , place them on internships and provide them with information on the recognition of foreign qualifications."	8
	"Since 2016 the (...) has also been applying the lessons learned in order to help refugees with an academic background."	1
	"On behalf of (...) for Migration and Refugees , (...) advises the returnees on how to find a job and what training opportunities are available. Many of them sold their property in order to get to Germany."	1, 8, 10
33	"One of the 200 best apps developed was (...), which helps fishermen find good fishing grounds."	14
	"Another app provides women with information on their rights and helps them bring legal action when these are violated, for example if they experience harassment."	5
	"The companies benefit from highly motivated young people, and the trainees can increase their chances of finding employment in (...) should they wish to return at a later date."	8
	"This migration project is being financed through the (...)"	10
	"110 selected candidates will first attend courses on the (...), in order to prepare them for life and work in (...)"	8
	"LABOUR MIGRATION – A WIN-WIN SITUATION"	10
34	"The programme is part of (...) – No Hunger Initiative, and is being implemented by (...)"	2
	"One way the innovation centers disseminate the knowledge needed is through practical training and intensive extension work ."	8
35	"WORLDWIDE WE ENABLED 162,004 GIRL AND BOY REFUGEES AND INTERNALLY DISPLACED PERSONS TO GO TO SCHOOL "	1, 4
	"RESULTS OF OUR PROJECTS IN THE AREA OF DISPLACEMENT AND MIGRATION "	10
36	" CLIMATE AND ENERGY "	7, 13
	"Countries now face the complex task of reconciling poverty reduction, economic momentum, social development and agricultural practices that provide food security with the need to conserve natural resources and protect the world's climate. (...) is also making a contribution."	1, 2
	"A good third of (...) project involve mitigating climate-damaging emissions, adapting to the impacts of climate change or financing such measures."	13
	"Saving resources and finding low-carbon paths is not just a challenge for a country's climate change and environmental policy."	13
	"Sustainable solutions are also needed in the energy and transport sector, in (...) for instance, which like many other rapidly growing economies requires a new transport and mobility strategy."	7, 11
37	"Reforms are also needed in agriculture and forestry."	2
	"In (...), for example, wind and solar power are being developed extensively – with a knock on effect of thousands of new job ."	8
	"In (...) the focus is on identifying energy -efficient strategies for the booming social housing construction sector in order to achieve national and international climate targets."	7, 13
	"SOCIAL DEVELOPMENT AND ECONOMIC GROWTH MUST NOT BE ACHIEVED AT THE EXPENSE OF THE GLOBAL CLIMATE ."	8, 13
	"IDENTIFYING CLIMATE-FRIENDLY PATHS"	13
	"(...) is advising governments on mainstreaming their climate targets in all policy decisions and action plans, as well as drawing up corresponding investment plans and integrating these into budget policy."	13

Tabela V.8 -Expressões encontradas no Relatórios de Sustentabilidade 8 (continuação)

Página	Frase	ODS
38	"It has therefore included in its national climate action plans specific measures for adaptation in the water, agriculture, fisheries, and forestry and health sectors."	2, 3, 6, 13, 14
	"ACHIEVING CLIMATE AND DEVELOPMENT TARGETS TOGETHER"	13
	"PERU HAS SET ITSELF AMBITIOUS CLIMATE TARGETS – WITH INTERNATIONAL SUPPORT IT IS AIMING TO REDUCE ESTIMATED GREENHOUSE GAS EMISSIONS BY 30 PER CENT BY 2030. TO ACHIEVE THIS, THE COUNTRY INTENDS TO IMPROVE THE PROTECTION OF ITS FORESTS AND MANAGE FARMLAND SUSTAINABLY, AS THIS OFFERS THE GREATEST POTENTIAL FOR CUTTING EMISSIONS."	13, 15
38+39	"In these (...), the countries set out in detail how they intend to minimize emissions or adapt agriculture to the impacts of climate change ."	2, 13
39	"The various projects that (...) implements on behalf of the two ministries advise on the strategic development of the Partnership and provide information for other projects."	17
	"An (...) country database has been established, and together with the (...) a series of publications was produced detailing specific measures and practical hints for integrating climate targets into sectors such as energy, transport and agriculture ."	2, 7, 11, 13
	"This arrangement will now seek to foster cooperation , create synergies and improve advisory services in 30 partner countries."	17
	"In (...), for instance, on behalf of (...) is supporting interministerial coordination and helping integrate climate targets into budget and investment plans."	13
	"To ensure the implementation process maintains momentum, BMZ and BMUB launched a global partnership together with the (...) in 2016. It now has more than 60 members including industrialized nations, developing countries and emerging economies, as well as the (...) regional development banks and multilateral UN organizations."	17
40	"EXAMPLES INCLUDE RAINFOREST PROTECTION, GREEN ENERGY SOURCES, ELECTRIC MOBILITY AND GREEN HOUSING CONSTRUCTION."	7, 11
	" RENEWABLE ENERGY IN GREECE"	7
	"Greece intends to increase the percentage of green energy in its energy mix and in so doing to help meet European energy and climate targets. The investment this will entail in solar power and wind turbines could also create around 28,000 new jobs . (...) has been involved in paving the way for this development, primarily through advisory services that helped (...) draft an act of parliament to promote the use of renewable energy ."	7, 8, 13
	"Another continent, another approach: (...) is focusing on energy efficiency concepts in its booming social housing sector in an effort to reduce its emissions. While (...) focuses on developing energy-saving and climate appropriate concepts for social housing with (...) and private investors, KfW is developing financial incentives in cooperation with the (...)."	7, 11, 13, 17
41	"In the food industry too, efforts are focusing on responsibly and sustainably farmed raw materials in an effort to cap CO2 emissions."	9
	"Alternative fuels, electric mobility and new services, including car sharing, are to help (...) meet its climate targets and modernize key industries."	13
	"On behalf of the (...) Transport and Digital Infrastructure , (...) is organizing a (...) dialogue that will create opportunities to introduce environmental standards, new technologies and approaches in the transport sector. (...) now drawing on parts of this strategy and testing them in pilot schemes in the cities of (...)"	9,11

Tabela V.8 -Expressões encontradas no Relatórios de Sustentabilidade 8 (continuação)

Página	Frase	ODS
41	"GETTING PRODUCTS TO OUR SUPERMARKETS WITHOUT DESTROYING FORESTS "	15
42	"The activities of (...) are contributing to the global (..) Resilience initiative, which was founded in 2015 at the (...) It aims to offer up to 400 million poor and vulnerable people in developing countries insurance cover against climate -related risks by 2020."	1, 13, 17
	"That is why (...) is cooperating with the (..) reinsurance company (..) through a development partnership . This cooperation arrangement is part of (...).de programme, which supports private companies interested in implementing projects in developing countries that offer long-term benefits for the local population. (...) and (...) are combining their expertise and their networks in order to push ahead and together identify better ways of providing insurance cover for climate -related risks."	13, 17
	"MITIGATING CLIMATE RISKS – GERMAN-SWISS APPROACHES"	13
	" NATURAL DISASTERS – SOVEREIGN RISK INSURANCE"	13
43	"2.2 MILLION MEGAWATT HOURS OF ELECTRICITY "	7
	"17 TIMES (...) ENTIRE FOREST AREA"	15
48	"RELIABLE DATA FOR BETTER SOCIAL PROTECTION "	1
	"(...) On presentation of this card, family members will receive free basic health care and other welfare services."	3
49	"In (...), we have two delegated cooperation agreements with (...) and a project on Access to Justice for Women ."	5, 16
	"The Ministry is also ensuring that the programme and its objectives stay relevant – even though the society is rapidly changing, for example due to urbanization and migration ."	10, 11
	"(...) These include efficient public financial management and civic participation, as well as technical issues like regional planning in rural areas and the use of energy-efficient technologies."	7, 11
50	"Piracy, human trafficking , the drugs trade, illegal fishing – maritime security in (...) is not in the best of shape. To effectively tackle the violence and crime that prevail off their coasts, states bordering on the (...) need to take coordinated counter-measures and establish cross-border information-sharing systems. It is training staff drawn from civilian authorities, the police and the military and fostering cooperation with national ministries, port authorities, fisheries authorities and environmental agencies."	5, 14, 16, 17
	"NATIONAL SECURITY AND STABILITY DEPEND NOT ONLY ON WHETHER PEOPLE LIVE IN PEACE AND ADDRESS CONFLICTS USING NON-VIOLENT MEANS. SECURITY AND STABILITY IS ALSO THREATENED IF A COUNTRY IS UNABLE TO PRESERVE AND EQUITABLY DISTRIBUTE ITS NATURAL RESOURCES , OR IF IT CANNOT PROTECT THE POPULATION AGAINST ORGANISED CRIME, CORRUPTION , EPIDEMICS AND BIOLOGICAL HAZARDS."	12, 16
51	" WATER AS A CONFLICT RISK – CONSERVING RESOURCES AND ENSURING EQUITABLE WATER MANAGEMENT"	6
	"(...) This is important if companies that depend on water are to continue production and secure jobs ."	8
	"In (...), 500 hectares of wetlands have been rehabilitated, ensuring that water remains available to all, even during the dry season."	6, 15
	"The project has been partly financed by the (...) as part of a public-private cooperation arrangement."	17
	"(...) With its business-to-business training programme, the Alliance for Integrity is strengthening the capacities of small and medium-sized enterprises (SMEs) to prevent corruption . Experienced compliance officers from local or international companies train the staff of companies of different sizes who have little or no previous knowledge in the field of anti-corruption ."	16
	"There is an antidote to corruption that is effective worldwide: transparency."	16

Tabela V.8 -Expressões encontradas no Relatórios de Sustentabilidade 8 (continuação)

Página	Frase	ODS
51	"FIGHTING CORRUPTION – TRANSPARENCY IS THE ANTIDOTE"	16
52	"No country in the world spends more on tackling hunger than India. But huge quantities of state-subsidized food still go missing."	2
	"To make food distribution more efficient and to prevent abuse, the government is now turning to modern fingerprint scanners (...) is supporting the Indian Government as part of the One World – No Hunger Initiative, which (...) in a total of 11 countries since 2015."	2
	"DISTRIBUTING FOOD RELIABLY – WITH FINGERPRINT SCANNERS"	2
	"THE GOAL: 810 MILLION NEEDY PEOPLE GET THE FOOD THEY ARE ENTITLED TO."	2
	"With a simple touch of a finger, the system can calculate automatically how much food the individual is entitled to and how much has already been picked up."	2
55	"Owners of the shops in which food is distributed have already been trained to use the new equipment. The (...) now intends to introduce the biometric recognition system, which has since been firmly anchored in the (...) Food Security (...), in all 36 states."	2
	"Environmental protection and climate change mitigation, human rights, gender equality , compliance and anti-corruption , and not forgetting security: in these and many other areas, (...) sets itself specific, measurable targets in its Sustainability Programme."	5, 13, 16
56	"It comprises protective mechanisms for the fields of environment and climate, human rights, conflict and gender equality ."	5
	"In 2004, (...) adopted its own climate change mitigation strategy, which aimed to reduce energy consumption and the use of private vehicles, replace fossil fuels with renewables, and offset the remaining greenhouse gas emissions. (...) has bought in only green electricity in (...) allows actors in industrialized countries to implement emission reduction measures in developing countries ."	7, 12, 13
57	"In the face of climate change and dwindling resources, all business processes must be environmentally sound."	13
	"The (...) grievance mechanism was further developed in 2016 in line with the (...), and the human rights risk assessment was made more specific as part of the (...) Gender system (...)."	5
57	"(...) In the environmental sector, this management instrument provides a way of documenting active contributions towards sustainability, thus complementing the ecological footprint which measures such things as water consumption and CO2 emissions."	12
58	"Currently 115 full-time staff in over 50 countries works in the field of security risk management. (...)"	8
59	"The war on corruption is one of the cornerstones of (...) worldwide operations. As soon as they join the company, new employees are being made aware of situations in which there is a risk of non-transparency and corruption ."	8, 16
	"(...) A number of pilot countries analyzed country-specific risks regarding corruption and non-compliance in 2016."	16
	"TACKLING CORRUPTION AND PROMOTING A HEALTHY COMPLIANCE CULTURE"	16
62	"The expanding workforce reflects our business development and demonstrates (...) attractiveness both as an employer and as a service provider in the field of international cooperation for sustainable development."	8
	"It is particularly encouraging to note the rise in the percentage of women employed both in the company as a whole and in managerial positions."	5
63	"PERCENTAGE OF WOMEN IN THE WORKFORCE "	5, 8
	"National personnel are recruited and given employment contracts locally."	8

Tabela V.9 - Expressões encontradas no Relatório de Sustentabilidade 9

Página	Frase	ODS
2	"More specifically, our policies and support have been designed and implemented so that (...) can assume a greater role in boosting exports, while diversifying export items, markets , and mechanisms."	10
	"Uncertainty is growing on both the domestic and international fronts, especially amid slowing global trade and widespread protectionist policies ."	10
	"As a result, the proportion of exports by (...) in the entire (...) export market share increased for two consecutive years, from 35,9 percent in 2015 to 37,5 percent in 2016."	10
3	"We expanded shared value creating businesses in emerging countries, including the technical school program and the transfer of equipment, and tackled social issues in our communities by helping the local economy grow and creating a virtuous cycle."	4
	"Fourth, we recognized our employees and local communities as our partners and accordingly strengthened our organization's capacity and fulfilled our social responsibilities."	8
	"Second, we encouraged and assisted the industry with the development of new export items and markets ."	9, 10
4	"We also assisted the parts and materials sector, one of (...) key export areas, to enter the global value chain (GVC) and develop into a high-tech, innovative industry . Moreover, our agency is implementing customized strategies to better support exporters of high-end consumer goods and technology for advanced markets ."	9, 10
	"(...) has been consistently implementing the (...) Workplace campaign to ensure that its employees maintain a sound and healthy balance between work and family."	8
	"This rating represents full recognition of our efforts to build integrity, including the holding of an oath ceremony at which employees pledged to observe the (...), and the strengthening of our companywide anti-corruption campaigns and education."	8, 16
	"(...) rated "excellent" in the Integrity Investigation by the Anti-Corruption (...)"	16
	"(...) rated "best"(1st degree) in anti-corruption policy evaluation"	16
7	"This achievement is a reward for (...) operation of various ethics management units, including the Clean (...) Committee, and its anti-corruption efforts in 3 core areas: appropriateness of budget execution, transparency in HR management, and prevention of moral hazards to prevent or eliminate corrupting factors on continuing basis."	16
	"(...) In addition, it develops and nurtures new export industries, explores export markets , and creates systems to proactively respond to evolving modes of trade, with the ultimate goal of enhancing the global competitiveness of Korea in trade and investment."	10
	"Explore new export markets "	10
9	"Provide information on overseas markets "	10
	"The (...), whose top priority is to facilitate the expansion of (...) companies 'exports' are actively working out in the field in close collaboration with Korean exporters to develop new markets , attract investments and collect information."	10
12	"Like (...) has a small domestic market , which makes export competitiveness crucial."	10
	"I'm happy with the program that helps employees to be more time-efficient and the consulting program that helps us to lead a happy family life!"	8

Tabela V.9 - Expressões encontradas no Relatório de Sustentabilidade 9 (continuação)

Página	Frase	ODS
12	"(...) runs a flexible working-hour program and allows its employees to take 1/4 of the day off as needed, thereby helping them to effectively manage their time."	8
13	"Whenever I see (...) employees volunteering at our center. I feel that they are positive and open-minded."	8
14	"Recent trends in the international trade environment show that how a company can contribute to the target market is becoming increasingly important for market entry; and, given this trend, seeking co-prosperity with the target market carries added significance."	10
15	"Donation to refugees . Providing education on risk management (terror, earthquake situation)"	1, 4
	"Promoting health "	3
	"Ending poverty "	1
	"Ensuring inclusive and equitable education and promoting life-long learning"	4
	"Technical school for economic development, export schools with various themes."	4
	"Donation of photovoltaic power generation facilities, running of new renewable energy school ."	4, 7
	"Ensuring access to sustainable energy "	7
	"Promoting sustainable economic growth and ensuring decent work for all"	8
	"Creation of global jobs , running of trade & business start-up camp, One Village One Product (OVOP)"	8
16	"Strengthening the means of implementation and revitalize the global partnership for sustainable development"	17
	" Employee health and safety"	3, 8
	"Ban on discrimination"	5
	" Water conservation and promotion of water reuse and recycling "	6, 12
	" Water conservation, promotion of recycling , waste reduction"	6, 12
	"Efficient use of energy "	7
	"Survey respondents: employees and external stakeholders"	8
	" Employment "	8
17	" Waste reduction and greater efficiency in the use of resources"	12
	" Anti-corruption "	16
	"Customer health and safety"	3
	"Training and Education "	4
20	" Production "	12
	" Anti-corruption (strengthening internal control and protection of whistleblowers)"	16
	"(...) also promises to contribute to (...) economic growth by attracting foreign investors to a greater degree than ever before."	8
	"(...) is mainly supporting the new exporters by providing them with more opportunities to expand to the global market to overcome the crisis of sluggish (...) exports and solve their problems in local markets through (...) service."	10
	"Too many SMEs focusing on the domestic market"	10

Tabela V.9 - Expressões encontradas no Relatório de Sustentabilidade 9 (continuação)

Página	Frase	ODS
21	"(...) is making efforts to expand the program for "transforming domestic companies into exporters" and support startups in advancing into the global market, through which an export structure would be established."	10
22	"(...) Special industry: Smart energy; Major Program: International Green Energy Conference"	7, 9
	"In 2016, (...) tapped into promising overseas consumer goods markets by cooperating with the home shopping channels in (...) and had (...) focus on providing local marketing services to domestic companies so that they can export their goods and services in the respective countries."	10
23	"The main interest of companies that are new to export is to acquire basic information on export and make inquiries, whereas promising exporters are more interested in discovering and managing actual buyers and carrying out marketing activities in the local market."	10
	"If the service is provided for a little bit longer. I think it will be a real, practical help to companies wishing to do business in overseas markets."	10
24	"Serve as an export platform for the service industry by hosting: export conferences, presentations, and forums on major service sectors such as education, finance, tourism, and medical care."	4
	"(...) must strive for a three-dimensional approach to cover both the government and businesses from a global ecosystem perspective in order to pioneer and expand the market."	10
27	"(...) is laying the foundation for the activation of investment attraction in the service sector where employment effects are high."	8
	"(...) will establish strategies to attract investment in new growth industries in the era of the (...), expand investment in the service sector, which can create many jobs, and support customized investments in non-metropolitan areas."	8
28	"(...) holds a foreign investment company job fair; thus contributing to the recruitment of 256 young job seekers."	8
30	"To cope with the global economic downturn, (...) needs to diversify exports items, markets, and trading methods."	10
	"To this end, (...) strives to develop strategies to expand the market and to foster new export industries such as services, ICT and biomedicine."	10
31	"A growing number of countries are interested to learn from the experiences of economic growth in (...) promotes (...) projects in each field such as industry, trade, and investment and operates a regular (...) consultation body so that the business can be continued and the (...) business promotion method is diversified."	8
	"Economy / Industry / Policy environment"	9
	"Intensifying competition by item, generating new product and industry cooperation demand"	9
	"(...) is rapidly enhancing the possibility of (...) companies entering overseas markets by providing differentiated market entry strategies with thorough analysis of the market demand and local conditions."	10
	"Changes in consumption patterns such as e-commerce trend"	12
32	"(Health care services) Specialized hospitals, post-partum care centers."	3
	"9 services (distribution, content, education, finance, logistics, medical, tourism, software (SW), intellectual property)"	4
	"The service industry has twice as much employment as the manufacturing sector, but growth is slowing due to limitations in the domestic market."	8
	"Through the export industrialization support of the new growth industry."	9

Tabela V.9 - Expressões encontradas no Relatório de Sustentabilidade 9 (continuação)

Página	Frase	ODS
32	"diversification of the export industry "	9
	"The ICT industry accounts for 10,1% of (...) real GDP, and it is the third largest industry in the world."	9
	"diversification of the Biomedical industry export support Business"	9
	"The biomedical industry is growing continuously around the world. It is expected to grow at an annual average of 5,3% until 2020."	9
	"(...) has set up target markets for advanced and developing countries for each promising sector and has established strategies for diversifying and strengthening biomedical export support projects."	10
33	"(...) is helping (...) companies effectively respond to new trading methods and trade issues and enter the global value chain by restructuring the global industry structure."	9
	In particular, (...) is expanding opportunities for (...) companies to enter overseas markets by responding to new trade trends through the spread of the GP business, O2O export marketing support, and art collaboration business."	10
	" Technology "	9
34	"In (...), the domestic markets are small, so it is necessary to develop overseas markets more actively based on export competitiveness."	10
35	"Due to market fluctuations and uncertainty, it is becoming increasingly important for SMEs to rapidly obtain information and respond when entering the overseas markets ."	10
40	"Ensure the safety of companies and employees overseas"	8
	"As the global crisis of natural disasters , epidemics, and terrorism increases, there is a higher likelihood that overseas activities involve safety risk. "	13
	"(...) is proposing the (...) in order to respond positively to disasters and to collect ideas on improving the crisis management system."	13
43	"(...) has set up its own five models for joint overseas market entry and supports in cooperation with conglomerates and public enterprises by selecting domestic companies with export accounting less than 10% of total sales in (...)"	10
44	"There is a growing awareness that partnerships between employees and the community are essential for sustainable development. A corporate culture based on family-friendly aspect, active communication and cooperation not only raises the value of employees but also creates jobs and further extends to enhancing the value of local community by investment and social contribution."	8, 17
	"(...) supports the development of the competence of its employees based on a bottom-up communication and cooperation system by global field and establishes a foundation for internal growth by creating a corporate culture that balances work and life. In addition, (...) shares economic development experiences with emerging and developing countries and is building friendly cooperative foundation by supporting Korean companies' local corporate philanthropy and taking the lead in the future market."	8, 17
	"Social needs for job creation and socially representative recruitment"	8
	"Overseas Jobs found (unit: case)"	8
45	"(...)'s dispersed organizational structure – wherein 40% of its employees work in 126 (...), is increasing the need to establish a communication culture."	8
	"New employee lip dub*"	8

Tabela V.9 - Expressões encontradas no Relatório de Sustentabilidade 9 (continuação)

Página	Frase	ODS
	"Women's leadership development training"	5
46	"(...) organizes women's leadership workshops to improve the leadership and job skills of female employees and to increase the proportion of female managers."	5, 8
	"Management leadership training for management staff, women, new generations"	5
	"strengthening Job training for Overseas employees"	8
	"In 2016, (...) provided support for master's degree programs for overseas staff, mentoring training for new employees and mid-level managers, and support for job training (USD 500 per person)."	8
47	"Health"	3
	"Promote health for all employees"	3, 8
48	"At (...), employees range widely in position and work in many different places around the world, thus exposing them to different ethical challenges. These programs provide employees with knowledge on ethics management as required in different circumstances."	8
	"(...) is working to raise awareness of the Center and to encourage employees to report cases of corruption through education and campaigns. In addition, reporters are given monetary reward."	8, 16
	"In order to prevent corruption, compliance officers work actively and diligently on monitoring whether all employees comply with rules and regulations proactively and on an ongoing basis. To this end, five citizens are appointed as anti-corruption ombudsmen to offer their opinions and recommendations at the (...) and other committees; a group of outside audit advisers help improve the professionalism and objectivity of auditors. (...) and other public organizations are working together as a group to facilitate self-initiated cooperation for anti-corruption, strengthening audit competencies by holding joint workshops and performing cross-audits, and taking the lead in spreading a corruption-free corporate culture in the public sector."	8, 16
49	"By following a fair, merit-based employment procedure according to the (...)."	8
	"The Global Job Fair is (...)s leading global job creation program."	8
	"(...), the Job creator"	8
	"(...)type Job creation model"	8
	"Global Job creation Based on Global HR demand"	8
	"strategic Job creation in (...), taking advantage of (...) unique functions"	8
	"Global Job consulting"	8
"Global Job fair – (...) Joint Job information session"	8	
50	"(...) impressive economic growth has drawn much interest from many countries around the world, and (...) has been used as a benchmark case particularly by emerging and developing countries that hope to emulate its economic success."	8, 17
	"(...) is expanding cooperation by sharing (...) experiences of economic development in industry, trade, and investment and matching (...) companies with specific competencies with emerging and developing countries that need such competencies."	17

Tabela V.9 - Expressões encontradas no Relatório de Sustentabilidade 9 (continuação)

Página	Frase	ODS
51	"Myanmar is seeking export-driven economic growth ; to that end, it is in the process of creating a trade promotion agency."	8
	"Following the removal of economic sanctions, Iran is actively engaging in negotiations and cooperation with other countries and pushing ahead with reform and opening policies. (...) focused on forming a partnership with Iran's investment promotion agency."	17
	"(...) partners are mainly emerging and developing countries , and (...) consulting should be customized to meet the varying needs of individual partner countries. In addition, cooperation models should be designed to provide support that partner countries actually need."	17
52	"(...) provides various training programs for migrants with multicultural backgrounds to help them find jobs or start their own business."	8
53	"Export School for the Youth"	4
54	"There are refugee camps across Europe, and corporations are actively involved in social contribution activities with the aim of coping with poverty among these refugees ."	1
	"Thus, (...) are operating a technical school to help local people improve their competencies."	4
	"(...) in this region donate photovoltaic modules or LED lighting devices to deal with energy deficiency as part of their CSR activities."	7
	"Donations focus on education facilities so that many local residents can benefit."	4
	"(...) in this region are operating a technical school and holding technology forums to help local residents learn skills in areas of high interest to them, including construction, railroad, medicine, and energy, as a channel through which to build a partnership with local communities."	17
55	"(...) are helping local residents in health promotion by donating medical equipment, medical and pharmaceutical supplies, wheelchairs, etc. to local medical facilities."	3
	"(...) are running a technical school together with (...) with technological competencies, mainly in (...) with its poor technological infrastructure."	4
	"(...) activities in this region focus on creating jobs through start-your-business camps and providing education to improve professional competencies."	4, 8
58	"Our underlying belief is that we should strive to protect the human rights of our employees and the rights and interests of our stakeholders including customers, business partners and local communities."	8
	" Corruption "	16
	" anti-corruption policy evaluation"	16
59	"(...) often operates in countries where people are vulnerable to human rights violations."	1
	"(...) is working hard to internalize human rights management as well as providing businesses with information on the prevalent voting rights issues of their target countries in order to ensure that (...) companies operating or wishing to operate overseas, as well as (...) employees , do not face problems in connection with human rights."	8
	"Ban on discrimination in recruiting local employees "	5, 8
	"The ultimate goal of human rights management lies in promoting the human rights of our employees and, externally speaking, in protecting the rights of (...) 's various stakeholders in the course of conducting all our business."	8

Tabela V.9 - Expressões encontradas no Relatório de Sustentabilidade 9 (continuação)

Página	Frase	ODS
59	"(...) has created a framework for human rights management including rules and organizations, and set three major strategic goals that need to be met in order to spread human rights management from domestic to overseas operations, and from the inside to the outside of the organization, to ensure that all (...) employees are able to internalize human rights management as they perform their roles."	8
	"Set up a unit dedicated to ensuring a corruption-free (...)"	16
	"external integrity, evaluation of anti-corruption policy"	16
60	"In order for (...) employees to internalize human rights management, the organization must ensure that its employees understand the purpose of human rights management and keep abreast of global trends, and that they are fully aware of how they can protect and promote human rights in their day-to-day operations."	8
	"(...) provides education on global trends, based on the (...), to its human rights management officers and other employees who wish to receive education."	8
	"Each year, (...) honors selected employees with (...) to encourage all its employees to abide by the (...) and to increase their awareness of human rights."	8
61	" Discrimination against foreigners and women "	5
	"Ban on discrimination in employment "	5, 8
	" Discrimination against minorities"	5
	"Racial discrimination "	5
	" Child labor, discrimination "	5, 8
	" Discrimination based on social status and religion"	5
	"Growing interest in new renewable energy "	7
	"Forced & child labor /Widespread use of child labor "	8
	"Rampant corruption "	16
	"Changes to corruption --related laws"	16
63	"Widespread corruption "	16
	"Bribery in certain countries"	16
67	"Explore new export markets "	10
	"Create a sustainable management system"	12
70	"Promote trade and investment projects that create jobs "	8
70	"Provisions for employee benefits"	8
72	" Water use and water reuse rate*"	6
	" Water use (ground water)"	6
	" Water use (water supply system)"	6
	"Total annual water use"	6

Tabela V.9 - Expressões encontradas no Relatório de Sustentabilidade 9 (continuação)

Página	Frase	ODS
72	"Reused water "	6
	" Water reuse rate"	6
	"Ratio of wages paid to new employees "	8
	"Wages paid to new employees "	8
73	"Locally recruited employees "	8
	"Non-permanent employees "	8
	" employment and turnover"	8
	"New employment "	8
74	" Gender (permanent)"	5
	" Female employees "	5, 8
	"Disabled employees "	8
	" Employees who returned to work after taking a leave"	8
75	"employee education "	4, 8
	"Total number of employees who have received education "	4, 8
	"Hours of foreign language education per person"	4
	" Employees who have received education on sexual harassment"	4, 8
	" Corruption risk assessment by business location"	16
	" Corruption cases and actions taken"	16
	" Employees : Confirmed cases of corruption ; Disciplinary actions"	16
10+16	" Employees "	8
16/17	"Employee education and training"	8
75/76	" Gender "	5

Tabela V.10 - Expressões encontradas no Relatório de Sustentabilidade 10

Página	Frase	ODS
6	"The 2015-16 Annual and Sustainability Report communicates our operational, financial and business performance for the financial year ending 30 June 2016."	12
7	"Male vs Female - 69% vs 31%"	5
	"Full-time employees – 1013.5"	8
	" EMPLOYEE AGE PROFILE "	8
10	"% Women in leadership positions Level 6 and above"	5
11	"The completion of the (...) project has transformed the entry to (...), upgrading the safety and efficiency of one of our most important transport hubs in the State."	11
	"The project is one of many efforts being made to ensure an integrated transport network and provision of different transport options for Perth commuters."	11
	"A major milestone last year was the official ground-breaking on the first section of the \$1.12 billion (...) project which will provide a non-stop transport route between (...)."	11
	"The collaboration resulted in the (...) which centers on our promise to strive towards providing world class outcomes for our customers through integrated and intelligent transport systems and services."	11
	"We will also continue to ensure the road- transport system supports businesses to deliver billions of dollars in goods and services each year."	11
	"An efficient, sustainable transport system is central to maintaining our live ability and our road network is vital in keeping (...) people and freight moving for the economic and social prosperity of our State."	11
12	"In his Foreword this year Reece talked about the importance of the transport system in supporting our live ability and achieving our aims in terms of social prosperity."	11
14	"Combined with the (...) project and the \$1.12 billion (...) infrastructure projects will ultimately provide a free flowing 85 kilometer route from (...) southern industrial and trade centers. (...)"	9
	"We are working closely with our portfolio colleagues and other agencies in seeking to make the future of our urban transport network smarter, better integrated and with more access and transport choices including active transport modes."	11
16	"Our recent efforts to reduce greenhouse gas emissions from the transport industry include trialing energy efficiency options such as LED streetlights and using solar panels on our buildings."	7, 11
	"It is possible that these future services will reshape our cities , potentially reducing parking needs and single person vehicle trips to alleviate congestion."	11
	"It helps us to achieve our aspiration to provide world class outcomes for the customer through a safe, reliable and sustainable road-based transport system through four strategic areas."	11
	"The (...) indicates an international consensus on the importance of avoiding the more serious risks of climate change ."	13
17	"We work closely with our portfolio partners and Local Government to support the needs of all road users across the State by providing an integrated world class road transport network."	11

Tabela V.10 - Expressões encontradas no Relatório de Sustentabilidade 10 (continuação)

Página	Frase	ODS
18	"Innovative and skilled minds have provided and continue to provide us with a world class road-based transport system that we now enjoy."	11
	"Sustainability – Develop a sustainable transport network that meets social, economic and environmental needs"	11
	"Safety – Provide improved safety outcomes for all users of the transport network."	11
19	"Sustainable transport "	11
	" Climate change "	13
23	"Doug contributes to sustainable integrated transport through providing leadership in engineering, environmental and project development."	11
31	"This system uses a holistic view of the road transport system, seeking to manage the interaction between the road, travel speed, the vehicle and the road user."	11
32	"Improve the efficiency, capacity and utilization of the existing road network as part of a total transport network."	11
	"retrofitting to incorporate intelligent transport capabilities"	11
35	"This project resulted in work being contracted to more than 600 local suppliers and at its peak had more than 1,000 people working on the project."	8
	" Waste management practices included recycling more than 95 per cent of waste sent offsite and processing 850,000 tonnes, the equivalent of 38 Olympic sized swimming pools, of unsuitable material onsite, diverting this from being sent to landfill."	12
	"The (...) have transformed the entry to (...), upgrading the safety and efficiency of one of the most important transport hubs in the State."	11
	"Construction began in 2013 to upgrade one of the State's busiest transport hubs."	11
36	"Expand the road network in accordance with (...) transport and land use strategies to support the State's economic and regional development."	11
42	"Integrated public transport "	11
46	"This approach drives the (...) which includes improving the existing road network through the use of Intelligent Transport Systems (ITS) and traditional infrastructure enhancements."	11
47	" Transport 3.5 Million considers all transport modes and includes plans for public transport , roads, cycling, and freight and travel demand management."	11
48	"The road reservation may also facilitate future public transport development as it will include space for heavy rail within the median."	11
50	"To achieve this, our key focus is on environmental management practices; enhancing our customer relationships; engaging our stakeholders; investing in and the safety, health and wellbeing of our employees."	3
52	"Our road network also transects sensitive and protected environmental areas such as; wetlands of international importance (Ramsar wetlands); threatened and priority ecological communities; environmentally sensitive areas; (...) managed areas; remnant areas of poorly represented native vegetation; (...) and the Forest Red-tailed Black Cockatoo."	15

Tabela V.10 - Expressões encontradas no Relatório de Sustentabilidade 10 (continuação)

Página	Frase	ODS
54	"Our new policy supports environmental protection, impact minimization, conservation of natural resources and commitment to enhanced environmental performance. (...)"	12
56	"We have adopted the Infrastructure Sustainability (IS) rating tool for our highest value major projects. All infrastructure projects valued in excess of \$20 million will use the IS framework as part of development and evaluation."	9
	"Stand-alone public sustainability reports are produced for our high-value projects with IS obligations."	12
57	"We have identified more than 50 kilometres of State roads requiring more detailed evaluation arising from the potential impacts of climate change ."	7, 13
	" Energy Usage and Greenhouse Gas"	7
	" ENERGY TYPE"	7
	" Electricity Usage (MJ)"	7
	"Carbon Reduction Plan - Climate Change Adaptation and Mitigation"	13
58	"(...) We conduct research into the durability and longevity of materials and the use of waste materials such as recycled construction and demolition waste in construction practice."	12
59	" Water "	6
	"To make sure we do our part in conserving water we encourage practices that reduce our impact on water sources including improving water efficiency and overall water use, utilizing recycled water and avoiding the use of potable water ."	6
	"Surface water or recycled water (kl)"	6
	" WASTE MATERIALS TO LANDFILL (TO WASTE)"	12
	"Office Waste (t)"	12
60	"Features of this building include solar and ventilation passive design, double glazed panels, high roof and wall insulation performance, blinds to control and direct solar gain, solar hot water systems, water and energy efficient fixtures and fittings, LED lighting with occupancy and daylight sensors and a 30KW PV array system."	7
	"The refurbishment of (...) includes the installation of energy efficient LED lighting that will reduce the operational cost and environmental impact of the building."	7
	"Solar panels have been fitted to 5 of our regional staff houses to maximize the amount of clean energy used."	7
61	"Benefits also take us closer to our sustainable transport network goal, through: substantial savings, with a 75 per cent reduction in power consumption estimated; (...)"	11
71	"This \$1.12 billion (...) government investment will provide a vital, state-of-the-art transport link between (...)"	11
72	"We are working closely with (...), Waste (...) to develop closer (...) to better tackle litter management cooperatively."	12

Tabela V.10 - Expressões encontradas no Relatório de Sustentabilidade 10 (continuação)

Página	Frase	ODS
73	"This initiative delivers multiple economic and social benefits for the community, focusing on: getting young people into employment and traineeships/ apprenticeships in the resources, construction, infrastructure and agriculture sectors through a unique community engagement model; training young people, Aboriginal employees and disadvantaged groups; preparing and transitioning to job roles; providing extensive support upon employment to ensure long term retention and sustainability."	8
	" (...) However, the independent not for profit organization will continue to play a large role in the civil and roads sectors working closely with us to ensure all projects and major maintenance contracts have high levels of training development, Aboriginal engagement and employment for the continued growth of the (...) workforce and local community development."	8
	"Disability Access and Inclusion Plan"	10
	"Our Disability Access and Inclusion (...) was put in place to support the (...) vision for a better quality of life for all (...) and implements, at an agency level, (...) commitment to international human rights instruments such as the Convention on the Right of Persons with Disabilities."	10
	"New Disability Access and Inclusion Plan."	10
75	"% Women in leadership positions Level 6 and above"	5
76	"We recognize and value the role of women in the workforce and gender diversity at all levels of the organization as a business imperative. We continue to reach our target for the proportion of women in our workforce and slightly exceed our target for women in Level 6 positions and higher."	5, 8
	" Women in Leadership"	5
	" Women in the workforce "	5, 8
	" Women in Level 5 positions (permanent employees)"	5, 8
	" Women in Level 6 positions and above (permanent)"	5
	" Women in acting opportunities"	5
	"Our ongoing activities include: professional development leadership programs for our women ; Professional Women's speaker series, with guest speaker (...) providing a powerful address on culture, values, decision-making and leadership as a young; (...) employment advertisements promoting flexible working arrangements and encouraging women and people with diverse backgrounds to apply."	5, 8
	" Female "	5
"We strive to create a rich, diverse workforce and place a strong emphasis on promoting equality to ensure our workplace is free from harassment, discrimination and that all employees have access to training, progression and promotion. Our Equal Employment (...)"	5, 8	
77	"(...) We have added a mandatory clause to our contracts stating "the Contractor must use its best endeavors to provide employment to Aboriginal and (...) people during the course of the project"."	8
78	"Developing our Employees "	8
	" Innovation and Research Program"	9
	"In 2016-17 we will be talking to (...) making them aware of the program, promoting the availability of the funds to undertake Innovation and (...)"	9

Tabela V.10 - Expressões encontradas no Relatório de Sustentabilidade 10 (continuação)

Página	Frase	ODS
79	"Continue to promote the benefits of the Innovation and Research program encouraging areas to identify priority areas where research will help them to overcome barriers."	9
82	"The role of the committee includes presiding over safety, health and wellbeing issues from high level strategy to reviews of individual incidents and acting as the primary occupational safety and health channel and reports on full-time and contracted employees to Corporate Executive."	3, 8
84	"Following the principle of early return-to-work, we achieved a 21 per cent reduction in workers' compensation claims and improved claim closure rates."	8
	"All injured workers returned to work within 26 weeks after sustaining injury."	8
85	"These traffic management initiatives provide efficiencies for operations particularly where it is not practical to deploy temporary safety barriers, such as with short to medium term road work ."	8
	"As well as improving safety for the road user and workers, we design our initiatives to deliver efficient work practices."	8
88	"Creating high quality public spaces that enrich communities and encourage transport options which improve the health of our communities"	11
	"Our four main focus areas recognize the role our portfolio partners' play and our role in helping to achieve an integrated transport solution for an efficient and user-friendly state-wide transport network."	11
	"Provide a transport network centered on what our customers need and value."	11
	"Looking at Intelligent Transport System access across the board whether it be in relation to public transport , increasing inter-modality or access to our natural resources "	11, 12
	"Ensuring the security of the transport networks in our regional communities."	11
	"Develop a sustainable transport network that meets social, economic and environmental needs."	11
	"Provide improved safety outcomes for all users of the transport network."	11
96	"We do this through close collaboration and partnership with industry and research institutions which undertake leading-edge road and transport research, such as: (...) and Innovation Program; Planning and Transport Research Centre; (...)"	9, 17
98	"We have also deployed a Fraud and Corruption Control Plan and a Fraud and Corruption Policy, which together clearly set out the relevant policies and obligations for all employees with respect to preventing, mitigating and reporting instances of fraud and corruption ."	16
	"Our Code of Conduct requires all employees to ensure our personal, financial and political interests do not conflict with our performance or ability to perform in an impartial manner."	8
	" Corruption Prevention"	16

Tabela V.10 - Expressões encontradas no Relatório de Sustentabilidade 10 (continuação)

Página	Frase	ODS
99	"Our Conflict of Interest and Gifts and Benefits Policy states that (...) employees and Contract Personnel engaged by (...) must not: be influenced, or perceived to be influenced, by the offer or receipt of gifts or benefits (...)"	8
	"All employees are expected to abide by the: Public Sector Code of Ethics; (...); Corruption and Crime Procedures and Guidelines"	8, 16
	"These processes may necessitate an investigation into the behavior to enable a fair and equitable decision to be made on the outcomes. Misconduct as defined by the Corruption and Crime Commission must be reported to the Commission."	16
	" Corruption and Crime Commission Procedures"	16
113	"(...) The monitoring of bridge strength and width needs to ensure a safe and efficient road network relating to improved access and transport efficiencies. (...)"	11
	"This program expands the road network in accordance with State and Commonwealth transport and land use strategies that will facilitate the economic and regional development of the State."	11
128	"Accordingly, it is unlikely that existing accumulated entitlements will be used by employees and no liability for unused sick leave entitlements is recognized."	8
129	"Self-insurance covers the risks of natural disasters causing damage to infrastructure assets."	13
135	" Electricity , gas and water"	6, 7
137	"Land Transport Infrastructure Projects"	9, 11
149	"TOTAL INFRASTRUCTURE "	9
150	" Highways and main roads reclassified as local roads"	11
	"Local roads classified as highways and main roads"	11
152	" Infrastructure (Note 29)"	9
183	" Highways "	11
	"National Land Transport Routes"	11
10+81	"ENHANCING SAFETY HEALTH AND WELLBEING"	3

Tabela V.11 - Expressões encontradas no Relatório de Sustentabilidade 11

Capítulo	Frases	ODS
1	"We also build sustainability considerations into our policies and decision making, for example the plans to move our (...) take into account environmental impacts from our operations, sustainable construction, climate change adaptation, and the need to build relationships in our new communities."	13
	"our support for local communities and young people who will shortly be entering the world of work "	8
3	"A skilled and engaged workforce , committed to the highest standards of customer service and professional expertise"	8
	"Society protected through the disruption of criminal activity, employees hear first-hand the challenges faced by our customers"	8
4	" Water usage"	6
	"We've reduced our water usage by 38% since 2010"	6
	"The 38% reduction represents a saving of more than 364 million litres of water , enough to fill (...) size swimming pools. We improved water efficiency from 13.17m ³ (...) to 7.5m ³ in 2016-17, through water surveys, water monitoring exercises, installing automatic meter readers and the prompt identification and repair of water leaks."	6
	"We benchmarked our footprints for emissions, waste , water , flights and travel."	6, 12
	" Water (m ³)"	6
	" water reduction"	6
	" water efficiency"	6
	" Measures contributing to this certification include the green roof and a renewable energy solar photovoltaic array."	7
	"Tax Facts is also being used by an array of charitable bodies helping young people into the workplace ."	8
	"Where the data relates to our buildings and employees , we have used figures for 31 March 2017, when: our estate comprised 145 offices across the (...) had a presence at 53 offices; we employed 61,800 full-time equivalent (FTE) employees , the (...) workforce totaled 3,500 (FTE)"	8
	" Waste management"	12
	"We achieved our 60% reduction through smarter waste management, behavior change, paper savings and IT efficiencies."	12
	" waste to landfill"	12
	" waste recycling "	12
	"Our success in tackling water leaks and out-of-hours usage contributed to a 4% reduction in our water consumption."	6
"The catering providers at many of our sites made sure that food waste was subject to anaerobic digestion."	12	
4	"We've achieved an overall 60% waste reduction since 2010."	12
	"Despite this increase, the percentage of our waste diverted from landfill has risen to 98%, and recycling is up at 71%, including 98 tonnes of IT waste ."	12
	"This programme is contributing to our waste targets and generating cost savings."	12
	" Waste (tonnes)"	12
	"sustainable procurement and climate change "	13

Tabela V.11 - Expressões encontradas no Relatório de Sustentabilidade 11 (continuação)

Capítulo	Frase	ODS
4	"We addressed the impact of climate change through working with the (...) to identify and monitor offices at risk of flooding. Climate change has also been factored into building works for our new Regional Centers, with a green roof installed at our Croydon office. "	13
5	"We supported voluntary and community sector groups who provide advice to (...) most vulnerable customers, enabling them to comply with their tax obligations and claim their correct entitlements."	1
	"We also provided advice to tax and customs administrations in a number of developing countries to help them collect revenues due."	17
	"Our network of employees who volunteer as Tax Facts Ambassadors has been active in supporting teachers and charities in using the Tax Facts programme, to help prepare young people for the financial realities of life."	8
	"The programme is giving these young people the confidence to understand how the tax system will affect them when they start their first job or set up their own business. "	8
	"We also extended our partnerships with The Prince's Trust, Street League, Inspiring the Future and the National Mentoring Consortium to raise the career aspirations and employability skills of young people from disadvantaged backgrounds."	17
6	"We are developing two new tax education products to: - help young people, training for jobs in the construction sector, who will pay their tax through the Construction Industry Scheme - encourage young people to access their Personal Tax Account when they receive their National Insurance number or start work for the first time"	8
	" Water efficiency is an ongoing challenge. We will continue to take action at our worst performing buildings by conducting water monitoring surveys, installing water meters, and making sure that prompt action is taken to remedy the ever present risk of leaks."	6
	"Finite resource consumption – water "	6
	" Water consumption (Office estate) - supplied"	6
6	"We are supporting employees moving to these new offices in making informed decisions on their commuter travel by encouraging them to use more active and sustainable methods of travel, such as walking, cycling and public transport ."	8, 11
	"Conscious that waste will increase as people clear out cupboards and drawers before they make the move to Regional Centers, we will maximize recycling , and divert as much waste as possible from landfill."	12
Annex A	" Energy consumption"	7
	"Carbon Reduction Commitment, administration costs, Energy Efficiency Scheme"	7
	" Electricity : non-renewable"	7
	" Electricity : renewable"	7
	"Total waste "	12

Anexo VI. Palavras-chave por ODS

Tabela VI.1 -Ponderação do total de palavras-chave por ODS e por RS

	RS1	RS2	RS3	RS4	RS5	RS6	RS7	RS8	RS9	RS10	RS11	Total	Nº de palavras por ODS	Ponderação
ODS 1	5	9	0	0	0	0	0	22	7	0	1	44	6	7
ODS 2	1	19	46	2	1	0	25	13	0	0	0	107	7	15
ODS 3	13	42	40	13	0	10	8	4	7	3	0	140	2	70
ODS 4	20	27	4	18	0	3	15	7	17	0	0	111	4	28
ODS 5	11	22	0	25	0	6	3	15	14	12	0	108	8	14
ODS 6	16	39	37	6	12	61	52	6	8	4	11	252	6	42
ODS 7	2	6	49	12	64	72	39	16	6	9	5	280	6	47
ODS 8	80	44	19	39	3	52	11	32	70	21	9	380	11	35
ODS 9	27	3	21	1	8	43	12	4	12	9	0	140	9	16
ODS 10	2	11	3	24	0	0	4	17	28	3	0	92	6	15
ODS 11	4	1	2	1	3	12	9	9	0	43	1	85	7	12
ODS 12	4	8	90	4	38	32	41	6	6	9	12	250	11	23
ODS 13	1	21	6	1	57	11	42	32	2	5	3	181	9	20
ODS 14	0	4	6	0	24	0	48	3	0	0	0	85	10	9
ODS 15	1	7	2	0	25	0	16	4	0	1	0	56	7	8
ODS 16	4	9	0	21	4	2	0	18	20	5	0	83	8	10
ODS 17	5	41	5	17	9	10	8	26	8	1	2	132	3	44